

FUJITSU Software Systemwalker Desktop Patrol



Release Information

Windows

B1WD-3285-06ENZ0(00) February 2017

Preface

Purpose of this guide

This guide explains the additional functions, improved functions, and incompatibilities for the following product.

- Systemwalker Desktop Patrol V15.1.3

Systemwalker is a generic name for the distributed system management product provided by Fujitsu Limited.

Intended readers

This guide is for the following readers.

- Those who wish to learn about the additional functions and improved functions of Systemwalker Desktop Patrol.
- Those who wish to learn about the incompatibilities of Systemwalker Desktop Patrol.

Structure of this guide

The structure of this guide is as follows:

Chapter 1 Overview of Added and Modified Functions

This chapter describes the functions that are added or modified when Systemwalker Desktop Patrol is upgraded to this version, and also describes the functions that were added or modified in previous versions.

Chapter 2 List of Incompatible Items

This chapter describes items that become incompatible with Systemwalker Desktop Patrol after a version upgrade.

Chapter 3 Migration to This Product

Appendix A Term Table

This appendix lists the terms changed in Systemwalker Desktop Patrol V14.2.0 or later.

Appendix B Window Operation Table

This appendix lists the operations changed between Systemwalker Desktop Patrol V13.2.0 and V14.2.0.

Location of this guide

In Systemwalker Desktop Patrol manual, location of this guide is shown as follows.

| Manual Name | Contents |
|-------------------------------------|--|
| Release Information (this guide) | Functions modified and added to Systemwalker Desktop Patrol, and items that become incompatible after a version upgrade. |
| User's Guide | Basic knowledge of Systemwalker Desktop Patrol, such as overview, features, functions, etc. |
| Installation Guide | How to perform installation settings, change operation environment, maintain and manage Systemwalker Desktop Patrol. |
| Operation Guide: for Administrators | How to collect PC information, install security patches, distribute software, license management, management ledger, and environment setup of Systemwalker Desktop Patrol. |
| Operation Guide: for Clients | How to install, operate and change the settings of the client side. In addition, it explains how to handle error messages output from client side. |

| Manual Name | Contents |
|------------------------------|---|
| Reference Manual | Commands, files and port numbers used in Systemwalker Desktop Patrol. In addition, it explains how to handle error message output from Systemwalker Desktop Patrol. |
| Centralized Management Guide | How to centrally manage Systemwalker Desktop Patrol deployed at sites within and outside Japan. |

Also, the following manuals are enclosed as Systemwalker Live Help manuals. Refer to them when you use the remote operation function (Systemwalker Live Help Function).

| Manual Name | Contents |
|-------------------------------------|--|
| Systemwalker Live Help User's Guide | It explains how to install Systemwalker Live Help, how to use the hardware and software and set the support center. In addition, it also explains how to manage by Live Help Connection Manager. |
| Systemwalker Live Help Client Guide | It explains how to install, use and set Systemwalker Live Help Client. |

Symbols used in this guide

This guide uses the following names, symbols and abbreviations for explications.

Symbols used in commands

This subsection describes the symbols used in the examples of commands.

Meaning of symbols

| Symbol | Meaning | |
|--------|--|--|
| [] | Indicates that the items enclosed in these brackets can be omitted. | |
| 1 | Indicates that one of the items separated by this symbol should be specified. | |
| { } | Indicates that one of the items enclosed in these symbols should be specified. | |

Symbols used in this guide

The following symbols are used in this guide.

Meaning of symbols

| Symbol | Meaning | |
|--------|---------------------------|--|
| п | Indicates variable value. | |



Indicates an item requires special attention.



Indicates useful information.

DTP installation directory

The directory in which Systemwalker Desktop Patrol CS, Systemwalker Desktop Patrol DS, Systemwalker Desktop Patrol AC, Systemwalker Desktop Patrol ADT, Systemwalker Desktop Patrol CT or Systemwalker Desktop Patrol SS is installed is indicated as the DTP installation directory.

Abbreviations

In this guide, the product names are abbreviated as follows.

| Product Name | Abbreviation | |
|------------------------------------|-----------------|--|
| Systemwalker Desktop Patrol CS | CS | |
| Systemwalker Desktop Patrol DS | DS | |
| Systemwalker Desktop Patrol AC | AC | |
| Systemwalker Desktop Patrol ADT | ADT | |
| Systemwalker Desktop Patrol CT | СТ | |
| Systemwalker Desktop Patrol SS | SS | |
| Systemwalker Desktop Patrol Client | Smart device CT | |

In this guide, the operating system names are abbreviated as follows.

| Abbreviation | Full Name |
|------------------------------|---|
| Windows Server(R) 2016 | Microsoft(R) Windows Server(R) 2016 Datacenter Microsoft(R) Windows Server(R) 2016 Standard Microsoft(R) Windows Server(R) 2016 Essentials |
| Windows Server(R) 2012 R2 | Microsoft(R) Windows Server(R) 2012 R2 Standard Microsoft(R) Windows Server(R) 2012 R2 Essentials Microsoft(R) Windows Server(R) 2012 R2 Foundation Microsoft(R) Windows Server(R) 2012 R2 Datacenter |
| Windows Server(R) 2012 | Microsoft(R) Windows Server(R) 2012 Standard Microsoft(R) Windows Server(R) 2012 Essentials Microsoft(R) Windows Server(R) 2012 Foundation Microsoft(R) Windows Server(R) 2012 Datacenter Microsoft(R) Windows Server(R) 2012 R2 Standard Microsoft(R) Windows Server(R) 2012 R2 Essentials Microsoft(R) Windows Server(R) 2012 R2 Foundation Microsoft(R) Windows Server(R) 2012 R2 Datacenter |
| Windows Server(R) 2008 R2 | Microsoft(R) Windows Server(R) 2008 R2 Foundation Microsoft(R) Windows Server(R) 2008 R2 Standard Microsoft(R) Windows Server(R) 2008 R2 Enterprise |
| Windows Server(R) 2008 | Microsoft(R) Windows Server(R) 2008 Foundation Microsoft(R) Windows Server(R) 2008 Standard Microsoft(R) Windows Server(R) 2008 Enterprise Microsoft(R) Windows Server(R) 2008 Standard without Hyper-V(TM) Microsoft(R) Windows Server(R) 2008 Enterprise without Hyper-V(TM) Microsoft(R) Windows Server(R) 2008 Standard 64-bit Edition Microsoft(R) Windows Server(R) 2008 Enterprise 64-bit Edition Microsoft(R) Windows Server(R) 2008 Standard without Hyper-V(TM) 64-bit Edition Microsoft(R) Windows Server(R) 2008 Enterprise without Hyper-V(TM) 64-bit Edition Microsoft(R) Windows Server(R) 2008 Enterprise without Hyper-V(TM) 64-bit Edition Microsoft(R) Windows Server(R) 2008 Foundation |

| Abbreviation | Full Name |
|------------------|--|
| | Microsoft(R) Windows Server(R) 2008 R2 Standard Microsoft(R) Windows Server(R) 2008 R2 Enterprise |
| Windows(R) 10 | Windows(R) 10 Home Windows(R) 10 Pro Windows(R) 10 Enterprise Windows(R) 10 Education Windows(R) 10 Home 64-bit Edition Windows(R) 10 Pro 64-bit Edition Windows(R) 10 Enterprise 64-bit Edition Windows(R) 10 Education 64-bit Edition |
| Windows(R) 8.1 | Windows(R) 8.1 Windows(R) 8.1 Pro Windows(R) 8.1 Enterprise Windows(R) 8.1 64-bit Edition Windows(R) 8.1 Pro 64-bit Edition Windows(R) 8.1 Enterprise 64-bit Edition |
| Windows(R) 8 | Windows(R) 8 Windows(R) 8 Pro Windows(R) 8 Enterprise Windows(R) 8 64-bit Edition Windows(R) 8 Pro 64-bit Edition Windows(R) 8 Enterprise 64-bit Edition Windows(R) 8.1 Windows(R) 8.1 Pro Windows(R) 8.1 Enterprise Windows(R) 8.1 Enterprise Windows(R) 8.1 Pro 64-bit Edition Windows(R) 8.1 Pro 64-bit Edition Windows(R) 8.1 Enterprise 64-bit Edition |
| Windows(R) 7 | Windows(R) 7 Enterprise Windows(R) 7 Ultimate Windows(R) 7 Professional Windows(R) 7 Home Premium Windows(R) 7 Enterprise 64-bit Edition Windows(R) 7 Ultimate 64-bit Edition Windows(R) 7 Professional 64-bit Edition Windows(R) 7 Home Premium 64-bit Edition |
| Windows Vista(R) | Microsoft(R) Windows Vista(R) Ultimate Microsoft(R) Windows Vista(R) Enterprise Microsoft(R) Windows Vista(R) Business Microsoft(R) Windows Vista(R) Home Premium Microsoft(R) Windows Vista(R) Home Basic Microsoft(R) Windows Vista(R) Ultimate 64-bit Edition Microsoft(R) Windows Vista(R) Enterprise 64-bit Edition Microsoft(R) Windows Vista(R) Business 64-bit Edition Microsoft(R) Windows Vista(R) Home Premium 64-bit Edition Microsoft(R) Windows Vista(R) Home Basic 64-bit Edition |
| Windows | Microsoft(R) Windows Server(R) 2012 R2 Standard Microsoft(R) Windows Server(R) 2012 R2 Essentials Microsoft(R) Windows Server(R) 2012 R2 Foundation Microsoft(R) Windows Server(R) 2012 R2 Datacenter Microsoft(R) Windows Server(R) 2012 Standard Microsoft(R) Windows Server(R) 2012 Essentials Microsoft(R) Windows Server(R) 2012 Foundation Microsoft(R) Windows Server(R) 2012 Datacenter |

| Abbreviation | Full Name |
|--------------|---|
| | Microsoft(R) Windows Server(R) 2008 Foundation |
| | Microsoft(R) Windows Server(R) 2008 Standard |
| | Microsoft(R) Windows Server(R) 2008 Enterprise |
| | Microsoft(R) Windows Server(R) 2008 Standard without Hyper-V(TM) |
| | Microsoft(R) Windows Server(R) 2008 Enterprise without Hyper-V(TM) |
| | Microsoft(R) Windows Server(R) 2008 Standard 64-bit Edition |
| | Microsoft(R) Windows Server(R) 2008 Enterprise 64-bit Edition |
| | Microsoft(R) Windows Server(R) 2008 Standard without Hyper-V(TM) 64-bit Edition |
| | Microsoft(R) Windows Server(R) 2008 Enterprise without Hyper-V(TM) 64-bit |
| | Edition Misses of (P) Windows Server (P) 2008 P2 Ferral delice |
| | Microsoft(R) Windows Server(R) 2008 R2 Foundation |
| | Microsoft(R) Windows Server(R) 2008 R2 Standard |
| | Microsoft(R) Windows Server(R) 2008 R2 Enterprise |
| | Windows(R) 10 Home |
| | Windows(R) 10 Pro |
| | Windows(R) 10 Enterprise |
| | Windows(R) 10 Education |
| | Windows(R) 10 Home 64-bit Edition |
| | Windows(R) 10 Pro 64-bit Edition |
| | Windows(R) 10 Enterprise 64-bit Edition |
| | Windows(R) 10 Education 64-bit Edition |
| | Windows(R) 8.1 |
| | Windows(R) 8.1 Pro |
| | Windows(R) 8.1 Enterprise |
| | Windows(R) 8.1 64-bit Edition |
| | Windows(R) 8.1 Pro 64-bit Edition |
| | Windows(R) 8.1 Enterprise 64-bit Edition |
| | Windows(R) 8 |
| | Windows(R) 8 Pro |
| | Windows(R) 8 Enterprise |
| | Windows(R) 8 64-bit Edition |
| | Windows(R) 8 Pro 64-bit Edition |
| | Windows(R) 8 Enterprise 64-bit Edition |
| | Windows(R) 7 Enterprise |
| | Windows(R) 7 Ultimate |
| | Windows(R) 7 Professional |
| | Windows(R) 7 Home Premium |
| | Windows(R) 7 Enterprise 64-bit Edition |
| | Windows(R) 7 Ultimate 64-bit Edition |
| | Windows(R) 7 Professional 64-bit Edition |
| | Windows(R) 7 Home Premium 64-bit Edition |
| | Microsoft(R) Windows Vista(R) Ultimate |
| | Microsoft(R) Windows Vista(R) Enterprise |
| | Microsoft(R) Windows Vista(R) Business |
| | Microsoft(R) Windows Vista(R) Home Premium |
| | Microsoft(R) Windows Vista(R) Home Basic |
| | Microsoft(R) Windows Vista(R) Ultimate 64-bit Edition |
| | Microsoft(R) Windows Vista(R) Enterprise 64-bit Edition |
| | Microsoft(R) Windows Vista(R) Business 64-bit Edition |
| | Microsoft(R) Windows Vista(R) Home Premium 64-bit Edition |
| | Microsoft(R) Windows Vista(R) Home Basic 64-bit Edition |
| IIS | Internet Information Services 6.0 |
| | Internet Information Services 7.0 |
| | Internet Information Services 7.5 |
| | Internet Information Services 8.0 |

| Abbreviation | Full Name |
|--------------|---|
| | Internet Information Services 8.5 Internet Information Services 10.0 |
| IE | Windows(R) Internet Explorer(R) 7 Windows(R) Internet Explorer(R) 8 Windows(R) Internet Explorer(R) 9 Windows(R) Internet Explorer(R) 10 Windows(R) Internet Explorer(R) 11 |
| Edge | Microsoft Edge(TM) |
| Android | Android(TM) 3.0 - Android(TM) 7.0 |
| iOS | iOS 5.0 - iOS 10.1 |

Shortcuts in the Start window of Windows(R) 8 and Windows Server(R) 2012

To check which product a shortcut in the **Start** window is for, right-click the shortcut and click **Open File Location** from the menu at the bottom of the screen. This will open the file location in **Windows Explorer**, where the product name can be checked.

Halfwidth characters

In this guide, the "halfwidth characters to be handled" refer to the following ASCII characters, except in places where limitations for the halfwidth characters that can be used are described.

- Halfwidth spaces
- Halfwidth symbols

- Halfwidth numbers

01...9

- Halfwidth alphabetic characters

A B ... Z

a b ... z

Characters other than the above are treated as fullwidth characters.

Version notation

The following versions of this product do not have an English version - ignore references to them.

- Systemwalker Desktop Patrol V12.0L10
- Systemwalker Desktop Patrol V13.3.0
- Systemwalker Desktop Patrol V14.0.0
- Systemwalker Desktop Patrol V14.0.1
- Systemwalker Desktop Patrol V14.1.0
- Systemwalker Desktop Patrol V14.3.0
- Systemwalker Desktop Patrol V14.3.1
- Systemwalker Desktop Patrol V15.0.0
- Systemwalker Desktop Patrol V15.0.1

For example, read "V15.0.1 or later" as "V14.2.0 or later", because V15.0.1 does not have an English version.

Likewise, read "V14.0.0 or earlier" as "V13.2.0 or earlier", because V14.3.1 does not have an English version.

The table below shows the available versions:

| Japanese version | English version |
|------------------|-----------------|
| V11.0L10 | V11.0L10 |
| V12.0L10 | V11.0L10 |
| V13.0.0 | V13.0.0 |
| V13.2.0/V13.2.1 | V13.2.0 |
| V13.3.0 | V13.2.0 |
| V14.0.0/V14.0.1 | V13.2.0 |
| V14.1.0 | V13.2.0 |
| V14.2.0 | V14.2.0 |
| V14.3.0 | V14.2.0 |
| V14.3.1 | V14.2.0 |
| V15.0.0 | V14.2.0 |
| V15.0.1 | V14.2.0 |
| V15.1.0 | V15.1.0 |
| V15.1.1 | V15.1.1 |
| V15.1.3 | V15.1.3 |

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Chapter 1 Overview of Added and Modified Functions

This chapter describes the functions newly added to and changed in this version of Systemwalker Desktop Patrol.

1.1 Summary of Added Functions

There are no new features in Systemwalker Desktop Patrol V15.1.3.

1.2 Summary of Changed Functions

This section describes the functions changed in Systemwalker Desktop Patrol V15.1.3.

Addition of OS

The following OS are supported.

- Windows Server(R) 2016
- Android 7.0
- iOS 9.0 to 10.1

Refer to "Operating System" in the User's Guide for details.

Additional required software

The following software products are now required:

- Microsoft(R) Office 2016
- Microsoft(R) Excel 2016
- Microsoft(R) Visio 2016
- Microsoft Edge(TM)
- Internet Information Services 10.0

Refer to "Required Software" in the User's Guide for details.

Enhanced Security

Extension of the CT usage environment (connecting from the High Security CT to CS/DS over the Internet (via SS))

It is now possible for CT (High Security CT) to connect to CS/DS via SS over the Internet, by installing SS on the DMZ. Communication between SS and the High Security CT is encrypted as secure communication, for enhanced security.

In line with the enhancement to security described above, the following changes were made:

- Port number 38443 can now be specified for secure communication
- The name of SS (Smartdevice Server) has been changed to SS (Smartdevice and Secure server)

Addition of supported virtual operating systems

The following virtual operating systems are now supported:

- CS/DS
 - VMware vSphere 6
 - VMware vSphere 6.5
- CT/AC/ADT
 - VMware vSphere 6
 - VMware vSphere 6.5

- VMware Horizon View 6.1
- VMware Horizon View 6.2
- VMware Horizon View 7
- Citrix XenDesktop 7.7
- Citrix XenDesktop 7.8
- Citrix XenDesktop 7.9
- Citrix XenDesktop 7.11

Addition of linkage services

The following services are now supported:

- Virtual desktop service V-DaaS

Other improvements

The following functions have been enhanced:

- Specification of the log output destination for silent installation of servers

The installation log output destination can now be specified when performing silent installation of servers.

- Network bandwidth control between the server (CS/DS) and CT

The network bandwidth can now be controlled between the server (CS/DS) and CT for the following items:

- Distribution of client policies
- Software distribution
- Security patch distribution
- File distribution
- Distribution of the updater
- Inventory information notifications
- Management Ledger

The following features of the Management Ledger have been enhanced:

- Batch deletion of unused classes and types
- Device search method
- Detected device reflection has new commands
- Permissions for collective registration/changing of unregistered users
- Prohibition of notification of device information from undefined segments detected by segment
- Extension of the input area of window item names

1.3 Functions Added and Modified in Previous Versions

This section describes the functions added and modified in previous versions of Systemwalker Desktop Patrol.

1.3.1 Modified Functions in V15.1.1

This section describes the functions modified in Systemwalker Desktop Patrol V15.1.1.

Addition of OS

The following OS are supported.

- Windows(R) 10
- Android 5.1
- iOS 8.2 to 8.4

Refer to "Operating System" in the *User's Guide* for details.

1.3.2 Added and Modified Functions in V15.1.0

This section describes the functions modified in Systemwalker Desktop Patrol V15.1.0.

Additional operating systems supported

The following operating systems are now supported:

- Windows Server(R) 2012 R2
- Windows Server(R) 2012
- Windows(R) 8.1
- Windows(R) 8
- Android 3.0 5.0
- iOS 5.0 8.1

Refer to "Operating System" in the *User's Guide* for details.



- The license for Windows(R) 8.1 is included in and managed by the Windows(R) 8 license. It can be upgraded from Windows(R) 8 free of charge, and therefore is managed as the same license.
- The licenses for Windows Server(R) 2012 R2 and Windows Server(R) 2012 are managed separately. It cannot be upgraded from Windows(R) Server2012 free of charge, and therefore the licenses are managed separately.
- $\ \, \text{The licenses can be defined in the Software Dictionary (} \textbf{Environment Setup} > \textbf{Software Auditing} \text{ in the main menu) as follows:} \\$
 - The license for Windows(R) 8.1 is defined as included in the Windows(R) 8 license.
 - Windows Server(R) 2012 R2 and Windows Server(R) 2012 licenses are defined separately.

Additional required software

The following software products are now required:

- Windows(R) Internet Explorer(R) 11
- Windows(R) Internet Explorer(R) 10
- Internet Information Services 8.5
- Internet Information Services 8.0
- Microsoft(R) Office Personal 2013
- Microsoft(R) Office Home and Business 2013
- Microsoft(R) Office Professional 2013
- Microsoft(R) Visio(R) Standard 2013
- Microsoft(R) Visio(R) Professional 2013

Refer to "Required Software" in the User's Guide for details.

Smart device management feature

Inventory information on smart devices can now be collected and managed via the main menu and management ledger.

Collecting inventory information

Using smart device CT

Install the smart device CT on smart devices, and collect inventory information. The key inventory information items that can be collected are as follows:

- CT information (CT version, collection datetime, user ID, etc)
- Operating system information (operating system name, build number, Android ID, etc)
- Hardware information (brand name, phone number, memory size, model name, total/available space, etc)
- Wi-Fi information (host name, MAC address, IP address, etc)
- Account information (account type, account name)
- Application information (application name, package name, version)

Viewing and managing collected information

Via the main menu

As system administrator, click **Asset Management** > **Smart Devices** in the main menu, and then one of the following:

- Smart device information
- Application information
- Security information

Via the management ledger

Smart devices registered with Class set to "Smart device" and Type set to "Client" can be viewed and managed as follows:

- Displaying the Ledger window
- Editing the Ledger
- Outputting as a report

Application distribution to smart devices

Applications can now be distributed to smart devices (Android and iOS devices).

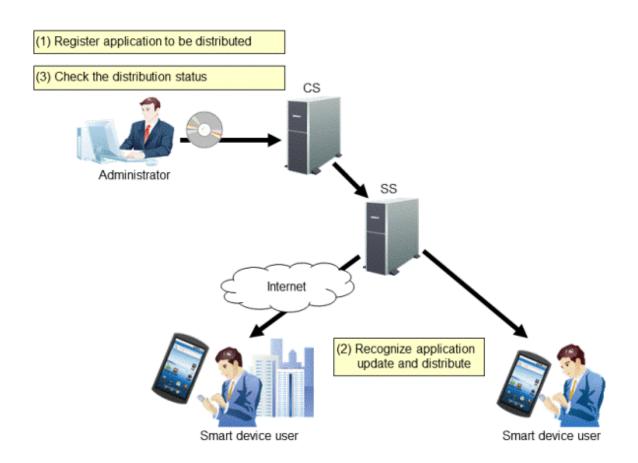


The Android(TM) native application (apk file) or the iOS native application (ipa file and manifest file) can be distributed.

The administrator can perform the following management tasks from the main menu.

- Distribute a specific application to the smart device.
- Check the installation status of application on the smart device.

The smart device user, however, must approve the installation of the distributed application.



IPv6-supported

In addition to IPv4 environments, IPv6-only environments and IPv4 and IPv6 dual stack environments are also supported now. As a result, the following are now possible:

- IPv6 communication
- IPv6 network information collection

 The collected network information can also be managed via the management ledger.

Simplified CS installation (standard installation)

Two installation types are now provided:

- Standard installation
 - Uses default values to install and build with ease in environments with up to 300 managed devices.
- Custom installation

Allows the user to specify values other than default ones for all settings during installation.

Standard installation allows the process from installation to inventory collection to be completed in simple steps. Note that standard installation allows settings for large-scale operations and smart device operations to be changed.

Installer improvements

The installer has been improved in the following ways:

- Improvement in the remote operation function installation
 - In previous versions, the remote operation function had to be installed separately from CT. In this version, the installer has been improved so that the remote operation function and CT are installed together.

- Improvement in the standard database installation

In previous versions, if Symfoware had been installed in the installation destination environment, co-existing was not possible. In this version, installation has been improved so that this product can be installed or uninstalled regardless of whether Symfoware exists in the installation destination.

Additional display items for the Status window

The following PC/device/contract status can now be checked in the **Status** window (the top window of the main menu).

- PCs on which unlicensed software is installed

Contains the number of PCs in which the software is installed but license is not assigned.

- Expired contracts

Contains the number of expired contracts.

- Contracts about to expire

Contains the number of contracts about to expire.

- Devices for which stocktaking is not yet complete

Contains the number of devices for which stocktaking is not yet completed.

- Devices detected as unregistered devices

Contains the number of devices for which registration is not yet completed.

Here, "unregistered devices" refers to devices that have not been registered in the asset ledger.

GUI for master management (user management information)

In previous versions, a master management information file had to be created and uploaded using either a command or the main menu in order to register, change, and delete the user management information in master management. In this version, the user management information can be registered, changed, and deleted through the main menu operations alone, without having to create a master management information file.

GUI for Active Directory linkage settings

In previous versions, commands had to be used to configure the environment information required for the Active Directory linkage. In this version, the environment setup can be completed through the main menu operations alone.

Monitoring for unauthorized connections

This product provides a function that can auto-detect device information and manage unregistered devices, which allows the user to check the devices that are not registered in the management ledger and keep it up-to-date. In this version, the function to detect the device information has been improved so it can now also be used for monitoring devices connected to without permission (devices that are not managed or authorized in the ledger).

Running files in the background after being distributed

In file distribution, files with the following extensions can now be run in the background:

- "exe", "bat", "msi", "vbs", "wsf"

Batch backup and restore

Backup and restore of the operating environment information, registered and distributed software, and database can now be performed in batch.

Native support for 64-bit Windows

Native support is now provided for 64-bit Windows in CS.

Checking the operational status of CS/DS

Operational status of the distribution server function and inventory collection function of CS/DS can now be checked.

Software Asset Management (SAM) support

To support the customer's Software Asset Management that complies with ISO/IEC 19770-1:2006 (the international standards for Software Asset Management) and JIS X0164-1:2010 (the Japanese industrial standards), the following functions have been added:

- SAM support for the license management function
- Importing the SAMAC Software Dictionary

License Validation

This function validates the Systemwalker Desktop Patrol license.

Refer to the Installation Guide for details.

Other improvements

The following functions have been improved or enhanced:

- System administrators who do not belong to a section can now use all functions.
- Phone number, fax number, and email address have been added to the **Detail of Device** window.
- The monitoring period can now be set in the **Set Contract Expiration Notification** tab in **Management Ledger Settings** regardless of the schedule settings.
- CT installation in an Active Directory environment
 - CT can now be extracted and installed in an Active Directory environment.
- CS operation details log output

Detailed information is now output to the CS operation log.

1.3.3 Added and Modified Functions in V14.2.0

This section describes the added and modified functions in Systemwalker Desktop Patrol V14.2.0.

Support mobile PC operation

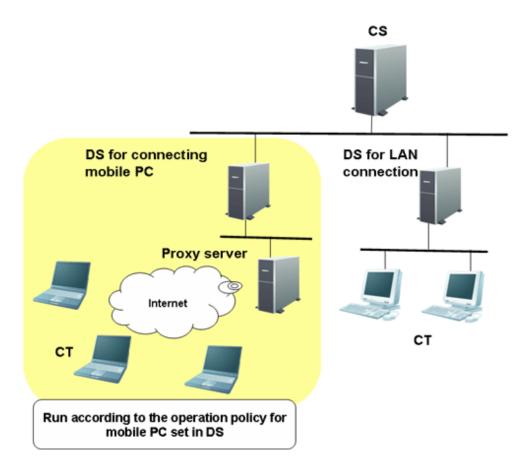
When performing mobile operation by connecting from external used VPN (Virtual Private Network) to the internal part of company, the following operating policies can be set for Systemwalker Desktop Patrol CT on the mobile PC. Through setting operation policy, even in the mobile PC that does not connect to network in usual time, assets management through Systemwalker Desktop Patrol should also be performed.

- Operation policy for assets management of mobile PC
- Operation policy for load reduction of mobile PC

The above settings are used for setting Systemwalker Desktop Patrol DS for mobile connection and performing settings for Systemwalker Desktop Patrol DS as well.

The mobile PC runs through connecting to the Systemwalker Desktop Patrol DS according to the operation policy that has been set.

The image diagram of mobile PC operation is shown below.



Enhance security auditing

Add the following security auditing item and enable auditing by the **PC Information** > **Security Information** window of "Desktop Patrol Main Menu".

- Hardware
 - Set BIOS hardware password
- OS
 - Set the password of Guest account to audit inappropriate password.
 - Enable/Disable automatic update of Windows Update.
 - Disable/Enable user account control (UAC) of Windows Vista(R), Windows Server(R) 2008 and Windows(R) 7.
 - Existence of unsafe shared folder.
 - Set password of Windows logon user and audit inappropriate password.
- Application
 - Set firewall
 - Set real time scan of anti-virus software
 - Enable/Disable Google Desktop "Search Data on Multiple Computers"

Detect prohibited application

The application that is prohibited to be used can be confirmed through **PC Information** > **Software Auditing** of the main menu.

Alternatively, when the prohibited software has been installed, the information can be notified to the administrator through alarm notification function.

Enhance alarm notification function

When software has been added to or deleted from the client, alarm notification of the modification information can be performed.

Patch setting function of policy group

When it is expected to apply security patches selectively to a particular PC, you can select the security patches to be applied in each policy group and perform settings.

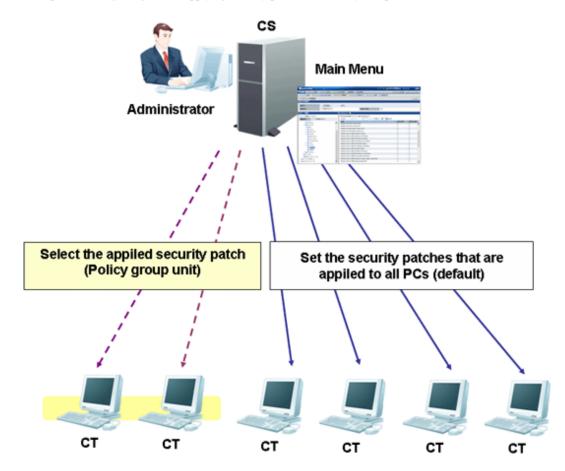
Based on this, for the PC with problem after applying a particular security patch, the exceptional patch can be applied.

When selecting the security patch to be applied, the following settings can be performed.

- Select the settings to apply security patches to a particular PC
- For a particular PC, set not to apply the security patches provided afterwards

The above settings can be used in combination.

The operation image diagram for applying security patches selectively to a particular PC is shown below.



For the PC that does not belong to the policy group, patch application can be performed according to the security patch settings selected in the **Distribution** > **Distribute Security Patches** window.

To apply security patches selectively to a particular PC, cancel the selection of security patch not to be applied in the **Environment Setup > Policy Groups > Customize Various Policies > Patch Application Policy** tab of the main menu.

Based on this, for PC that belongs to the policy group, it is possible to apply security patches selectively.

Enhance contents execution

The software distribution function has been enhanced.

- Add the file type that can be executed after downloading

Apart from ".exe" and ".bat", the following file type can be specified in executable file after software distribution.

- .msi
- .vbs
- .wsf

Output event log of CS and DS

When the following events occurred in Systemwalker Desktop Patrol CS or Systemwalker Desktop Patrol DS, event log will be output. The event occurred in Systemwalker Desktop Patrol can be audited through Systemwalker Centric Manager and other products.

| Category | Description |
|-------------|---|
| Information | - Start or stop service |
| | - Download security patches from the public site of Microsoft |
| Alarm | When small trouble without any problem will still occur in spite of automatic recovery and continued action |
| Error | When the exception that affects operation occurred in CS or DS |

Collect CS operation log

The operation log through the following window (definition modification, registration, deletion) and login/logout for Systemwalker Desktop Patrol CS can be collected

- Desktop Patrol Main Menu
- Desktop Patrol Download Menu

Patch application at Windows logon

The time of Windows logon has been added to the timing of applying security patches.

Based on this, same as the version of V11.0L10 or earlier, security patches can be applied at the timing of Windows logon.

Auditing/control of power saving and security

PC can be audited according to the power saving/security policy determined by administrator. If policy is violated, the warning will be displayed in the window of PC and user will be reminded for processing.

In addition, the item that violated policy can be modified by force. (Note)

Note) Modification may not be performed by force due to item.

In the auditing/control of power saving and security, the following functions can be used.

- Modification of display/settings of warning window to PC that violates policy by force
- Confirmation of control status of security/power saving according to report output

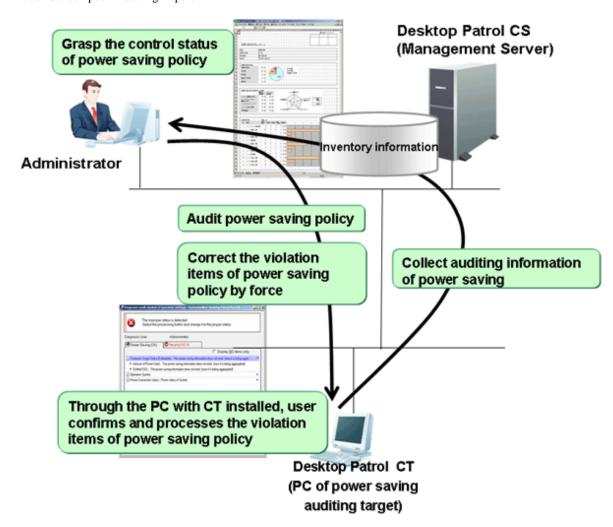
Auditing/control of power saving

The operation summary when performing auditing/control of power saving is shown below.

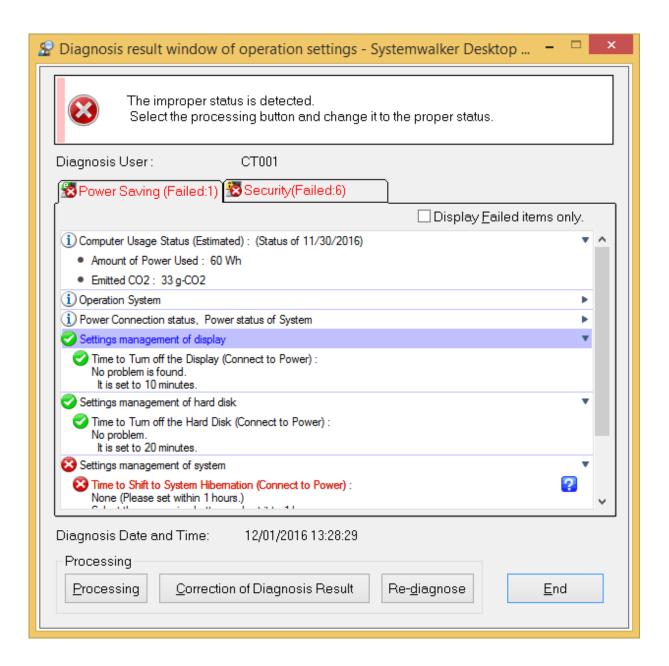
The auditing and control status of power saving and power consumption can be confirmed in the report.

- Power Saving Setting Status Report

- Power Consumption Auditing Report



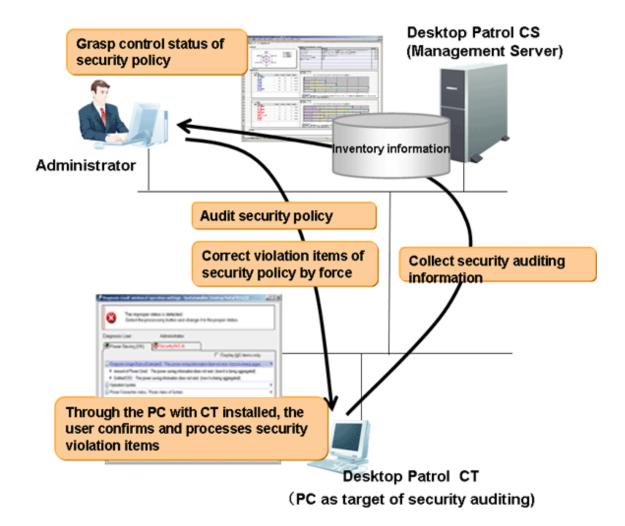
The diagnosis result window of power saving settings displayed at client is shown below.



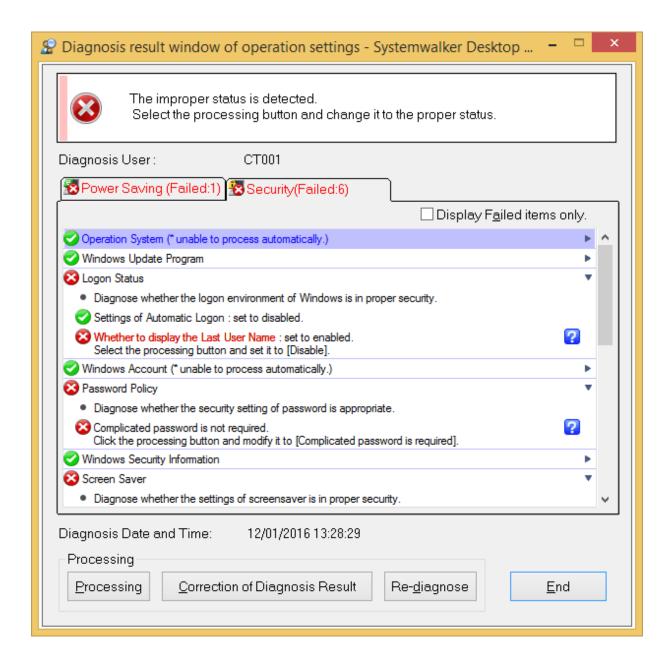
Auditing/control

The operation summary when performing security auditing/control is shown below.

The control status of security policy can be confirmed through security auditing report.



The diagnosis result window of security setting displayed in the client is shown below.



Newly added management ledger function

The following management can be performed through the information collected using Systemwalker Desktop Patrol or the information managed by ledger.

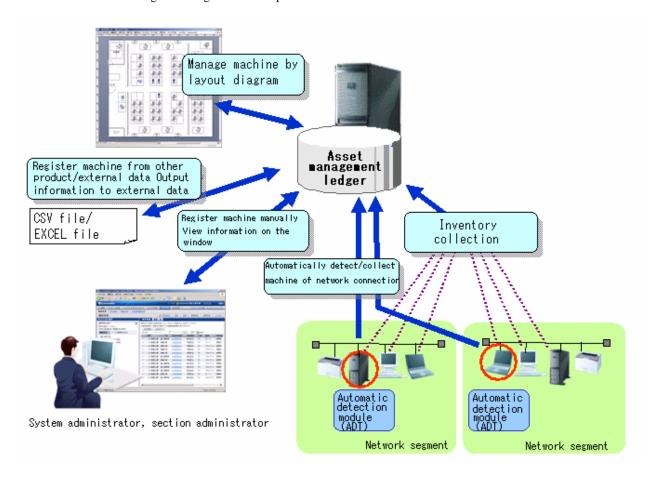
- Device Management Function
- Contract Management Function
- Stocktaking Support Function
- Report Output Function

Device management

For management target device, there are following operations through confirming and operating the asset status of asset status (PC and devices).

- Automatic detection of device information

- Confirmation of device information by section/type/location
- Registration/Modification/Deletion of device information
- Save ledger of device information
- Confirmation of modification history
- Device management through layout diagram
- Creation of assets management ledger from other product

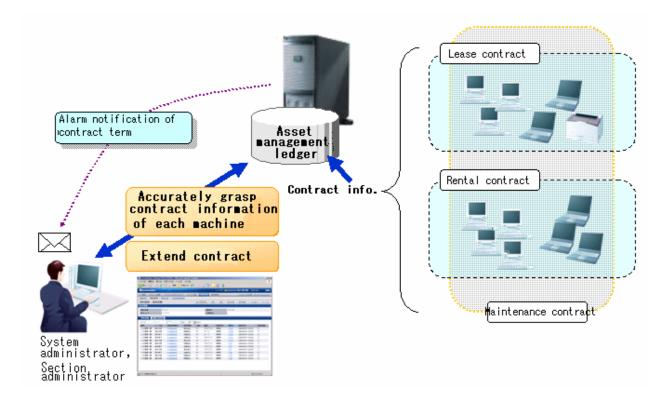


Contract management

There are following operations through the function of managing contract information of management target device.

- Confirmation of contract information by section/type
- Registration/Modification/Deletion of contract information
- Allocation of contract information
- Save ledger of contract information
- Extension of contract

- Alarm notification of contract term

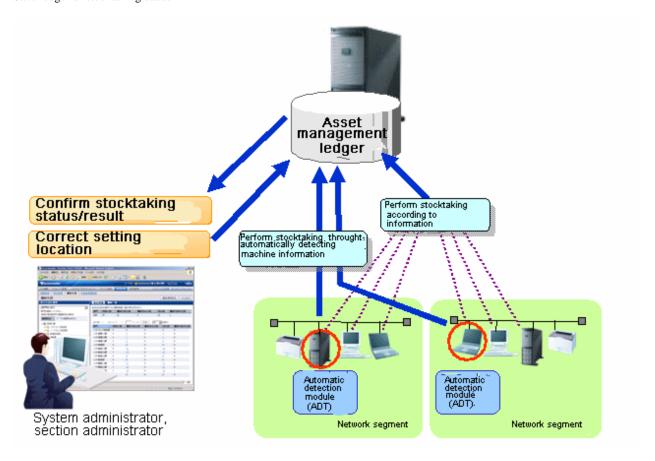


Stocktaking support

There are following operations in the function for supporting the stocktaking of management target device.

- Confirmation of stocktaking status by section/type/location
- Setting of whether stocktaking can be executed

- Save ledger of stocktaking status



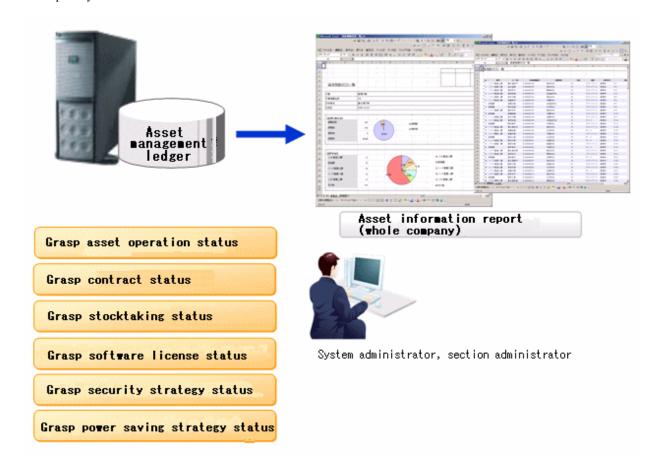
Report output

It is the function of outputting the asset information managed in Systemwalker Desktop Patrol as file or print in report format (Microsoft(R) Excel format). Graphs and tables can be output at the time of outputting report, so that the current status and problems can be known visually.

The following operations can be performed in the output of report format of asset information.

- Output file in report format

- Edit report layout

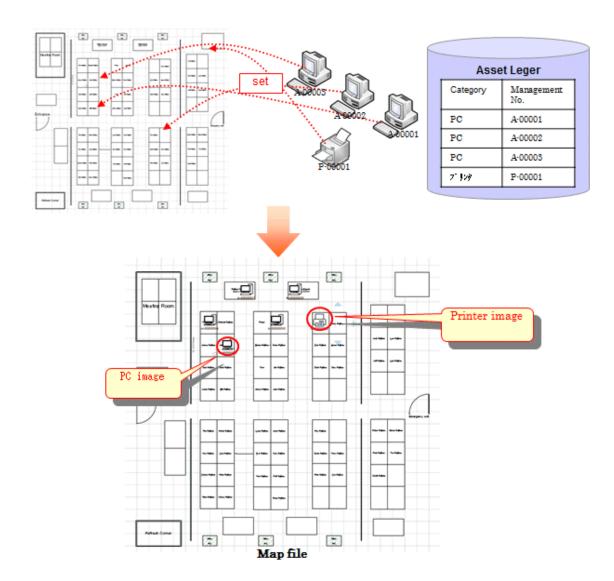


Device management by layout diagram

For the layout diagram that shows the floor image, it can be managed after confirming the managed device in asset ledger.

In the meantime of confirming the configuration of device visually, the asset information of device can be viewed.

When performing the device management based on the layout diagram, $Microsoft(R)\ Visio(R)$ is required.



Support virtual desktop environment

To use and audit the virtual desktop, support the CT, main menu, and management ledger functions in the following ways. CT

To install the CT on the virtual desktop,

- Support the link clone environment.
- Support connecting the remote desktop to the terminal server.
- Determine the CT running in the virtual PC, and reflect the power saving and security auditing results.

Main menu

To determine information about the virtual PC, add the following items:

- General PC list visible column(s) on the inventory information page
- Searched items that can be screened in the virtual environment when creating a policy group
- General PC list managed by the policy group
- Initial option Domain Name for starting the basic operation policy PC

Report output function

To determine information about the virtual PC, perform the following in the report:

- Set the auditing item **Hardware** in the security auditing report to **Not Auditing**.
- List the power saving status report to **Number of Unaudited PCs**.

Improvement of usability

The improvements of following usability have been performed.

Customization of displayed items of PC list

The items displayed in **PC List** of the **PC Information** > **Inventory Information** of "Desktop Patrol Main Menu". The modification of displayed item can be set all at once in the system.

Tree view of software list

The software list of the following window of "Desktop Patrol Main Menu" will be displayed in tree view.

- PC Information > Software Auditing window

Page supporting list view

The page supports the list view of displayed items in each window of "Desktop Patrol Main Menu".

When there are many displayed items, the number of items displayed in one page can be narrowed down for display.

Integration to Web GUI of MC window

The functions provided through Management Console before Systemwalker Desktop Patrol V13 has been integrated to Web GUI. The operation performed through MC window will no longer require window switch as before. Instead, everything can be operated through the Web window.

Display operation status and usage processing

As the Top window of the main menu, the "Status Window" that displays the operation status of Systemwalker Desktop Patrol in list has been added, based on which the following operations can be achieved.

- The overall status can be known in a short time.
- Since the status including Systemwalker Desktop Keeper will be displayed in the "Status Window" Top window in the system with Systemwalker Desktop Keeper V14.2.0 installed, the status can be known without switching the product window.
- According to the displayed results on the main menu status window, operations such as check and browse the faulty PC are extension to use processing is possible.

The following items can be added:

- Message Sending
- Inventory Collection
- Security Patch Installation
- Security Settings Modification
- Power Saving Settings Modification

Other improved functions

The following functions have been improved/enhanced.

Operation log collection

Systemwalker Desktop Patrol saves users' operations as logs in PCs which are running the CT, and adds a function for collecting such log files.

By confirming the operation log file, the following effects can be implemented.

- Forbid information disclosure
- Operation trace when a fault occurs in the PC

Improve distribution function

- Multiple files can be sent to different PCs through the distribution settings of the CS. Besides, the "File Distribution" function for confirming the distribution result in the CS is provided.
- Specify "Time Segment" in the "Distribute Software" function. Then, you can distribute software in the specified time segment.
- In order to distribute software more easily to a particular PC, apart from the existing distribution target, the PC group for distribution has been added.
 - PC group for distribution

It is the group for distributing software. Any PC can be registered to the PC group for distribution.

In addition, one PC can also be registered to multiple groups for distribution.

- Policy group

It is the group for performing operation setting of client. Even policy group, can be specified as the distribution target of software.

- CS/DS

It is the physical server, which is specified when it is expected to distribute software to PC under CS/DS only.

CT operation status check command

The command that can display the CT operation status in the window has been added.

Based on this, whether CT runs according to the settings of policy set in CT can be confirmed through CS and the window on correspondent CT/

Enhance auditing items of security settings

The auditing items of security settings have been added and modified.

- Settings that require complex password <Add>

Whether the complex password has been specified can be audited.

- The auditing method of Guest account <Modify>

As the auditing method of Guest account, it is allowed to check the enabling/disabling of account only without checking the password.

In addition, the auditing result can be confirmed through the main menu and report.

Browse PC information

The following operations can be performed in the system which is running Systemwalker Desktop Keeper V14.2.0.

- The Systemwalker Desktop Keeper log retrieval page can be invoked by one click on the PC information page of Systemwalker Desktop Patrol.

Therefore, you can trace the operation that is performed on the faulty PC according to the operation logs managed by Systemwalker Desktop Keeper.

- You can also browse the inventory information on the log retrieval page of Systemwalker Desktop Keeper by clicking.

Therefore, the security status of a PC whose files are exported through USB can be easily obtained.

Allowed character expanded for user ID

The underscore "_" can be used as a character for the user ID.

Improve search function

The function modifies from exact retrieval to fuzzy retrieval.

Improve input area for MAC address

The MAC address input area modifies from an 8-bit unit to one input box.

Collect inventory collected through other products

When you run InvSend.exe to import inventory information based on Systemwalker Centric Manager or CSV, the Collection Date/ Time will be updated.

Therefore, you can confirm the time when the inventory information is imported by viewing the Collection Date/Time.

1.3.4 Added and Modified Functions in V13.2.0

This section describes the added and modified functions in Systemwalker Desktop Patrol V13.2.0

Active Directory Linkage Function

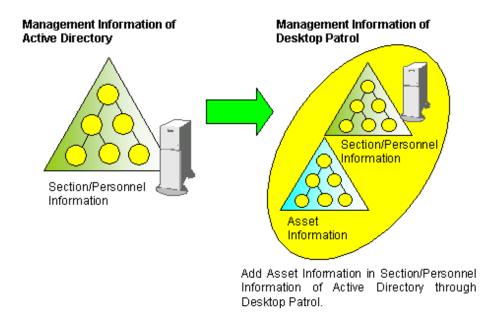
Active Directory is a directory service that manages various resources (PC and printers, user information etc.) on the network more effectively.

Through Active Directory Linkage, Related asset information in the section and personnel information managed by the Active Directory can be managed by Desktop Patrol. Also, since the master data of Desktop Patrol can be generated automatically according to the section and personnel information managed by the Active Directory, the master data of Desktop Patrol can be created without relying on previous procedures, and the information can be managed collectively.

In addition, previous applications that are not linked to the Active Directory may be used together, so you can freely choose the sections that are linked or not linked to the Active Director according to the applications, and deal with the user business flexibly.

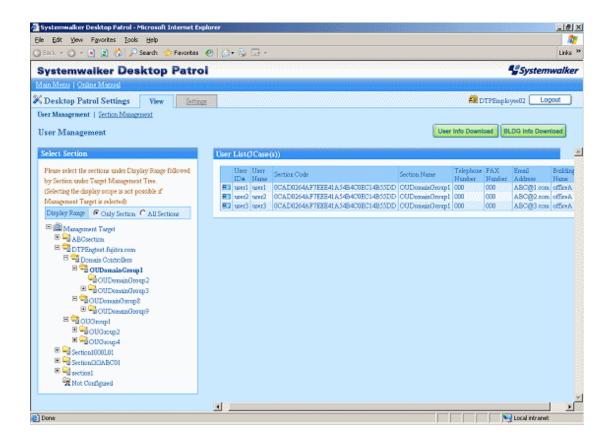
Moreover, the linkage with Active Directory is limited to the circumstances when performing single domain applications. When performing multiple domain applications, it cannot be linked to Desktop Patrol.

An overview of Active Directory linkage functions is shown below.



An example of "Desktop Patrol Main Menu" when linking with the Active Directory is shown below.

The section information obtained through the Active Directory is displayed as the domain name under the section tree of the top level section.



PC Operation Management

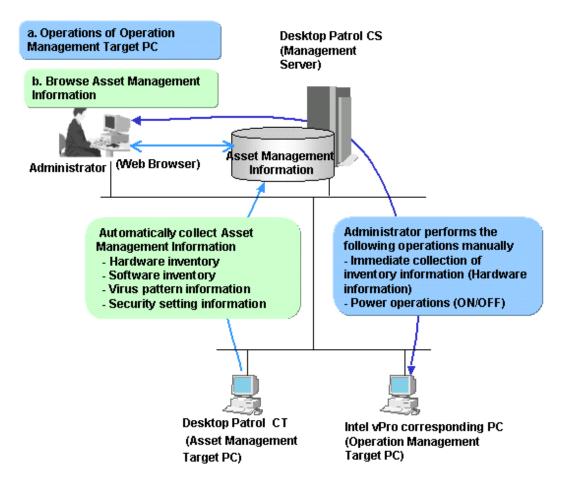
PC Operation Management is a function that can perform remote control on a PC even if its power is OFF, using Intel(R) AMT (Active Management Technology), which is one of the technologies contained in Intel(R) vPro(TM) and Intel(R) Centrino(R) Pro.

PC Operation Management has the following functions.

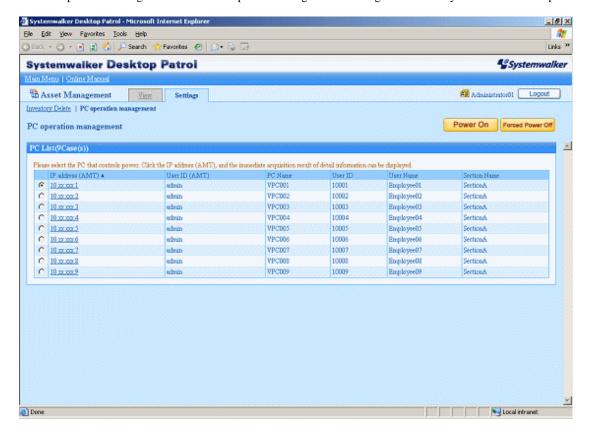
- Real-time collection of Inventory information (hardware information) (Notes)
- Power operations (ON, OFF)

Notes) Since the inventory information that Can be collected by this function is the information collected using Intel(R) AMT, the collected content is different from the information that can be viewed in **Asset Management** > **Inventory Information** of "Desktop Patrol Main Menu".

An overview of the PC Operation Management Function is shown below.



The PC Operation Management Function is operated through the following window of "Systemwalker Desktop Patrol Main Menu".



CT operation status log

When the Systemwalker Desktop Patrol CT with continuing status of not applying security patches exists in "Systemwalker Desktop Patrol Main Menu", the administrator must confirm the operation status of CT from users.

In order to relieve the burdens on the administrator, the operation status of CT can be managed in Systemwalker Desktop Patrol CS as a log. The administrator can confirm the following operation status of Systemwalker Desktop Patrol CT according to operation status logs.

- Operation records of Systemwalker Desktop Patrol
 - Start/Stop of Systemwalker Desktop Patrol services
 - Policy receiving
 - Inventory collection
 - Patches installation
 - Contents download
 - Updater application
- Operation records of Windows
 - Windows logon/logoff
 - Windows suspend status / suspend recovery
 - Using Battery / Using AC
 - LAN connection enabled / disabled

The administrator can confirm the operation status by analyzing the operation status log without confirming the status with CT users.

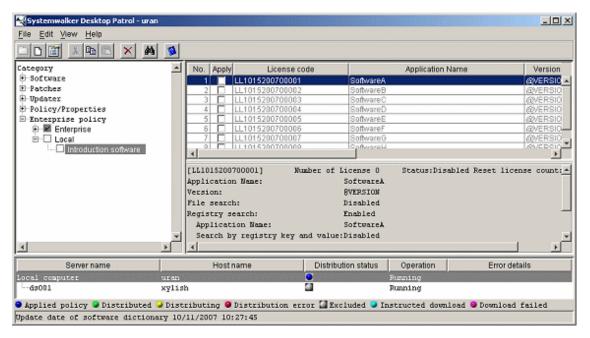
Function of user asset software dictionary creation

When the software products to be managed are not defined in "Enterprise" of the software dictionary, definition should be added in "Local" of the software dictionary.

User asset software dictionary creation is a function that simply defines "Local" of the software dictionary through the "Addition/Deletion Information of Programs" that is collected as Inventory information.

Since the software products installed in each PC can be easily considered as license management target, the IT asset can be used effectively and shortfall of the software license can be grasped.

An example of user asset software dictionary definition is shown below.



SMTP verification for sending emails

When sending emails using the "Warning Notification Function" or using the "Email Sending Function of Command Mode CT, SMTP verification is required.

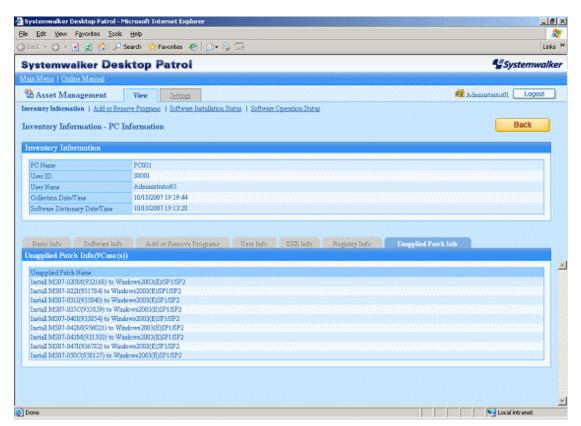
The following methods of verification can be selected.

- CRAM-MD5
- LOGIN verification
- PLAIN verification
- Automatic judgment

Viewing unapplied patches information

Unapplied Patches Information can be viewed in the "Asset Management" window of "Systemwalker Desktop Patrol Main Menu".

Information of patches that are considered as automatic installation targets, which are not applied on Systemwalker Desktop Patrol CT can be viewed.



1.3.5 Added and Modified Functions in V13.0.0

This section describes the added and modified functions in Systemwalker Desktop Patrol V13.0.0

New Web GUI

The following improvements in the "Web Tools" when using PC information reference and license management have been made with regard to older versions (prior to Systemwalker Desktop Patrol V11.0L10).

- Improved security by displaying setting/reference window corresponding to operation privilege.
- Added a new log-out function in each window after login.
- Improved operation windows of function units in according with user purpose.

Operation privileges refer to "System Account", "Section Management Account (setting/reference)", and "User Account".

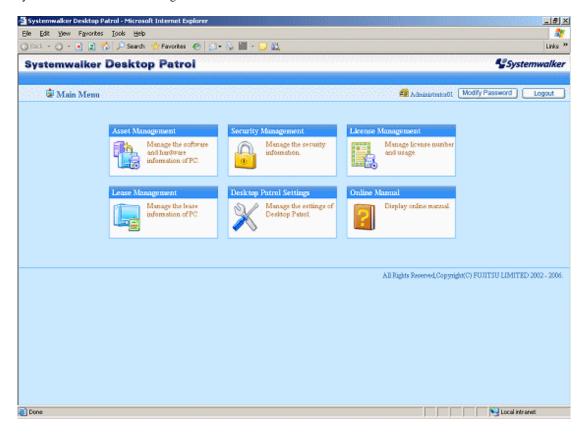
In the new Web GUI, both "Systemwalker Desktop Patrol Main Menu", which is necessary to log in, and "Systemwalker Desktop Patrol Download Menu", which is unnecessary are included.

Also, following two initial menus are included in "Systemwalker Desktop Patrol Main Menu" according to different operation privileges.

- "Systemwalker Desktop Patrol Main Menu" (setting and reference privileges)
- "Systemwalker Desktop Patrol Main Menu" (only reference privilege of own PC)

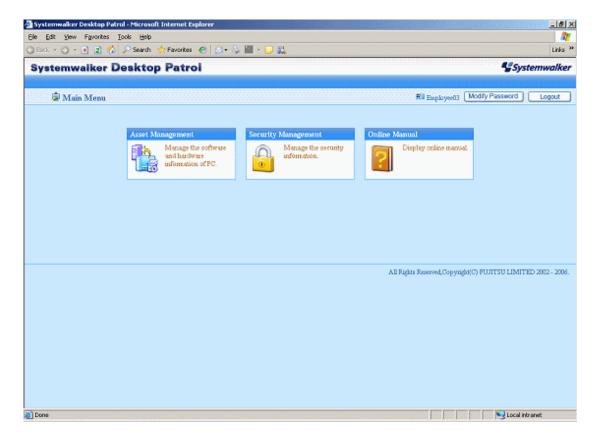
Systemwalker Desktop Patrol Main Menu (setting and reference privileges)

The Systemwalker Desktop Patrol Main Menu (setting and reference privileges) is displayed when logged on with the user IDs of system account or section management account.



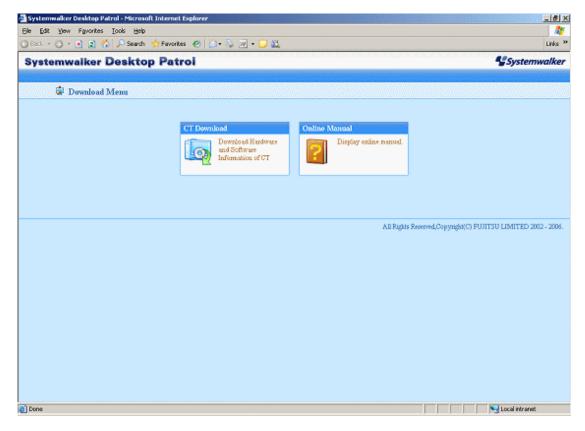
Systemwalker Desktop Patrol Main Menu (only reference privilege of own PC)

This is displayed when logged on with the user ID of a user account.



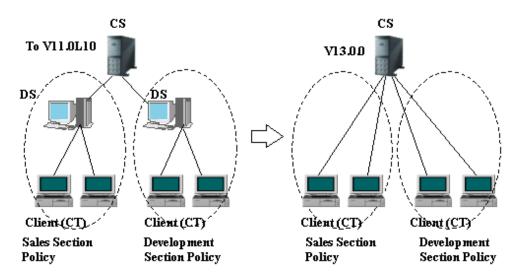
Systemwalker Desktop Patrol Download Menu.

The download window without login appears.



Function of policy group

Policy Group function is a function that is set as the operation policy of Client in every logical group, including installation schedule of Security patches, application operation, Inventory collection schedule and conditions of Contents to be distributed.



The meanings of symbols in the above picture are as follows:

- CS: Systemwalker Desktop Patrol CS
- DS: Systemwalker Desktop Patrol DS
- CT: Systemwalker Desktop Patrol CT

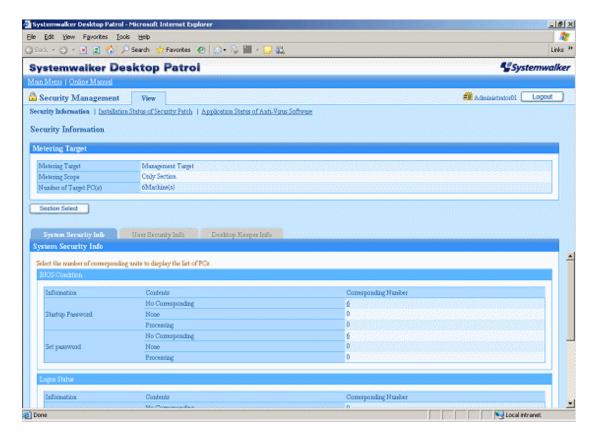
Although multiple Domain Servers are built in each site to change operation policy at all times, the PC belongs to a logical Group, and so such Domain Servers are unnecessary.

Security audit function

The following Security audit functions are offered as policies of each threat correlated to PC Security.

- Security audit for the system
- Security audit for the user
- Audit for security policy software (Systemwalker Desktop series)

A PC with a problem can be quickly inspected by referring to security audit information in the Security Management window.



Security audit for the system

The following information can be inspected:

- Whether the BIOS password has been set or not.
- Status about Windows login (whether automatic login is set or not)

Security audit for user

The following information can be inspected:

- Status of the Screensaver setting
- The setting status in the Security area of Internet Explorer

Audit for security policy software (Systemwalker Desktop series)

The following information can be inspected:

- The setting status of various determent functions provided by Systemwalker Desktop Keeper

Strengthen link with Desktop series

Integrated security policy functionality is offered by linking with various products in the Systemwalker Desktop V13 series.

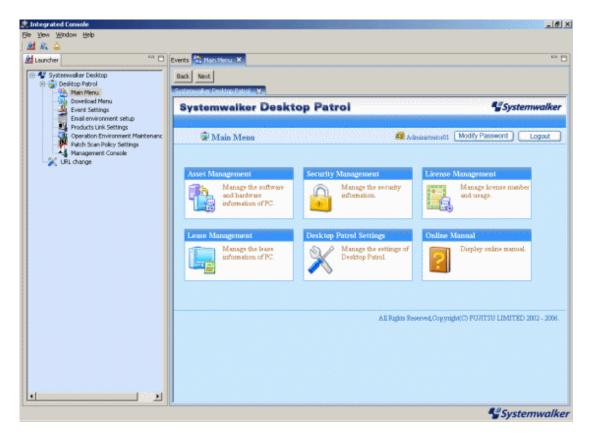
Integrated Console Window

The management windows of Systemwalker Desktop Patrol and other Systemwalker Desktop series can be displayed and started in integrated view by "Systemwalker Desktop Integrated Console".

Also, in order to use "Systemwalker Desktop Integrated Console", you must have the privilege of the Administrators Group of the PC with Integrated Console installed.

"Systemwalker Desktop Integrated Console" window is displayed as follows:

The menu function that can be operated in the startup window varies with different installed environments of integrated Console.



Desktop Keeper Link

The security setting status of Systemwalker Desktop Keeper in Client can be inspected.

Client suppression function

Client suppression function is a function that suppresses clients to perform the following operations on PCs with Systemwalker Desktop Patrol CT installed for enhancing security management through Systemwalker Desktop Patrol.

- Stop services of CT.
- Uninstall CT.
- Change the connected server of CT.

Suppress to stop services of CT

Suppress the client to stop the "ITBudgetMGR (INV)" service of Systemwalker Desktop Patrol CT.

Suppress to uninstall CT

If the client wishes to uninstall Systemwalker Desktop Patrol CT, a password would be required to input for suppressing uninstallation.

Suppress to change the connected Server of CT

Suppress the clients to change Connected Server through the environment setting window of Systemwalker Desktop Patrol CT.

For details on client suppression function, refer to Operation Guide: for Administrators.

Chapter 2 List of Incompatible Items

This section describes the incompatible items when upgrading Systemwalker Desktop Patrol.

2.1 Upgrade from V11.0L10

Incompatible items when upgrading from Systemwalker Desktop Patrol V11.0L10 are as follows.

Besides, this item describes the incompatibilities when upgrading from V11.0L10 to V13.0.0. When upgrading to this version, the following incompatible items should be confirmed after confirm this item.

- 2.2 Upgrade from V13.0.0
- 2.3 Upgrade from V13.2.0
- 2.4 Upgrade from V13.3.0
- 2.5 Upgrade from V14.2.0
- 2.6 Upgrade from V15.1.0
- 2.7 Upgrade from V15.1.1

2.1.1 Incompatible Operating Environment

This section describes the incompatible operating environment.

Supported OS

The following OS are not supported.

- Corporate Server (CS)
 - Microsoft(R) Windows NT(R) Server 4.0
- Domain Server (DS)
 - Microsoft(R) Windows NT(R) Server 4.0
 - Microsoft(R) Windows NT(R) Workstation 4.0
 - Microsoft(R) Windows(R) 2000 Professional
- Management Console (MC)
 - Microsoft(R) Windows NT(R) Server 4.0
 - Microsoft(R) Windows NT(R) Workstation 4.0
- Client (CT)
 - Microsoft(R) Windows(R) 95
- Remote Operation
 - Microsoft(R) Windows NT(R) Server 4.0
 - Microsoft(R) Windows(R) 98
 - Microsoft(R) Windows(R) Me

Prerequisite products

DBMS products are not required. (Oracle, SQL Server)

(The DBMS function is built into Desktop Patrol)

Linked products

It cannot link with the following products.

- ATTACHMATE NetWizard 4.1/j (Windows NT Version)

2.1.2 Function Incompatibility

This section describes incompatibilities of functions.

Master construction

- Modify the file structure of Master information.

| V11.0L10 | V13.0.0 or Later |
|----------------------------|-----------------------------------|
| - Employee Master | - User management information |
| - Employee Password Master | |
| - Email Information Master | |
| - Affiliation Master | |
| - Section Master | - Section management information |
| - Building Master | - Building Management Information |

Remarks: This contains shift command "dtpmstcv.exe (Master Data CSV shift)".

For details, refer to the Reference Manual.

- Modify the available characters of Master information such as "User name", "Section name", "Building name".

| V11.0L10 | V13.0.0 or Later |
|---------------------------------------|--|
| The following characters can be used: | The following characters can be used for "User |
| - alphanumeric characters | name" and "Section name". |
| | - multi-byte characters |
| | - alphanumeric characters |
| | - symbols("-", "@", ".", "(", ")", "[", "]", "{", "}", "<", ">", "<", ">", ":", ";") |
| | - The following characters can be used for "Building name": |
| | - alphanumeric characters |
| | - symbols("-", "@", ".", "(", ")", "[", "]", "{", "}", "<", ">", "<", ">", ":", ";") |

- In V13.0.0 or later, you can enter Section Master through Section Management Account.

Meanwhile, the operation window of each PC unit provided in V11.0L10 will be closed.

Desktop Patrol Main Menu (Web Tools in old version)

Operation authority

For security to be strengthened, setting and viewing range will be clarified according to the authority of operators. Accordingly, the operation restrictions and specification of Web integrated menu of V11.0L10 will be modified.

- View Inventory information

| V11.0L10 | V13.0.0 or Later |
|---|---|
| It is unnecessary to refer to all PCs information by authority (time limited only in sectors) | Only refer to own PC in client's privilege. You can only refer to your own section with section administrator's privilege. |

- Set and modify lease contract information

| V11.0L10 | V13.0.0 or Later |
|---|--|
| It is unnecessary to update lease information of all PCs by authority. (time limited only in sectors) | Only system administrator/ section administrator can be set and updated * Setting and updating of lease information are independent as the Lease Management Function. |

- Abolish section display restriction command and ID for viewing fault PC

As the system management account, section management account and user account support operation restrictions, the following commands are unnecessary.

- dtp_chconf.exe (section display restrictions)
- dtp_chconf.exe (set ID for viewing fault PC)

Function of updating software information

The function of updating software is unnecessary.

By using this function, unnecessary software (software for deleting company policy setting in the MC window, etc.) displayed on Web can be prevented, but due to function improvement, unnecessary information will be deleted from the database automatically, so this function is unnecessary.

Contents of EXE information

File information displayed in EXE information of Inventory information will be modified as only the main items displayed.

In V13.0.0 or later, only the following items are displayed.

| V11.0L10 | V13.0.0 or Later |
|-----------------------|------------------|
| File update date/time | Update Date/Time |
| File size | File Size |
| Organization | - |
| Description | Description |
| Version | Version |
| Internal name | - |
| Legal copyright | Copyright |
| Product name | - |
| Product version | - |
| Original filename | - |
| Remarks | - |
| Legal trademarks | - |
| Private build | - |
| Special build | - |

^{*}Besides, since viewing can be performed often by creating the folder "Not Configured" for saving fault PC in section tree, ID created and used for viewing fault PC previously is unnecessary.

| V11.0L10 | V13.0.0 or Later |
|----------|------------------|
| Language | - |

Display sequence of section tree

In V11.0L10, the section tree is displayed according to section code in ascending order. However, section code is not displayed in the displayed window of section tree, which makes the displayed content difficult to understand.

In V13.0.0 or later, the section tree is displayed according to the section name in ascending order. After sequencing the displayed content, it will be easier to understand and distinguish than the section tree.

Operations of not configured PC (fault PC)

In V11.0L10, by operating in the unit of one PC, not configured PC (fault PC) can be moved to the section or deleted through "Web Unified Menu" in the old window,

No correspondent operation in V13.0.0 or later, in the view of strengthening security, method for considering the not configured PC is modified as follows.

Take all PC of the unknown user which does not belong to the section as not configured PC, in case the owner has not been registered through **Setting Management** > **Users** of the new Web GUI (main menu) correctly, the following operation cannot be performed.

- Section Management Account user viewing/setting (Inventory deletion, subordinate group policy) through section

CASE managed as not configured PC contains the following contents. For how to register the owner of the not configured PC, refer to the related records in "Inventory Information of Not Configured PC" of "Assets Management" of *Operation Guide: for Administrators*.

- When Inventory is notified by PC before Master Data is registered in Systemwalker Desktop Patrol CS
- When PC owner as user management information has been registered in Systemwalker Desktop Patrol CS but the correspondent owner Subordinate section management information has not been registered
- When errors occurred in the settings in the user ID specified by the user of Systemwalker Desktop Patrol CT

User information in the Environment Setup window

In the user information of the Environment Setup window, characters allowed are as follows:

| V11.0L10 | V13.0.0 or Later |
|-------------------------|--|
| alphanumeric characters | alphanumeric characters |
| | symbols such as "-", "@", ".", "(", ")", "[", "]", "{", "}", "<", ">", ":", ";", "/" |

The **Environment Setup** window is displayed through the following operation.

- When newly installing Systemwalker Desktop Patrol CS, Systemwalker Desktop Patrol DS, Systemwalker Desktop Patrol CT
- When selecting Start Menu > Systemwalker Desktop Patrol CT > Environment Setup

Server Environment Setup window

It is the setting window title displayed when modifying the installation of Systemwalker Desktop Patrol CS, Systemwalker Desktop Patrol DS. Besides, the size modification that can be modified in "Maximum Size" of "Contents Saving Directory" in the **Server Environment Setup** window is as follows:

| | V11.0L10 | V13.0.0 or Later |
|--------------------------|-----------------------------|--------------------------|
| Title for setting window | Server properties | Server environment setup |
| Maximum | From 1MB to 2,147,483,648MB | From 1MB to 999,999MB |

Message displayed during installation

Modification of error message when installing Systemwalker Desktop Patrol CT is displayed as follows:

| V11.0L10 | V13.0.0 or Later |
|--|---|
| Module startup fails. | Exception occurs during download in system |
| DetailCode (CT): 7 | environment. |
| | Re-start system and install again. |
| Installation may not be executed normally. Stop all | During Contents download or patch installation. |
| the running Windows applications and re-install. (Ctd Mutex Hwnd=%d) | Re-install after stopping them. |
| Installation may not be executed normally. Stop all | Start Contents download. |
| the running Windows applications and re-install. (Mutex: %s) | Re-install after stopping it. |
| Installation may not be executed normally. Stop all | Start environment setting |
| the running Windows applications and re-install. (Mutex: %s) | Re-install after stopping it. |
| Installation may not be executed normally. Stop all | The newly received Contents information is shown. |
| the running Windows application and re-install. (Mutex: %s) | Re-install after stopping it. |

Event settings

In V11.0L10, when selecting **Option** > **Event Output** according to event settings, if the notification information corresponding to the warning exists, it will be recorded as the event of "Category: Error" in the event log (application log) of Event Viewer, and the processing error notified by the warning will be recorded as the event of "Category: Error".

In V13.0.0 or later, the event when the notification information corresponding to the warning will be taken as "Category: Warning", the event when processing error occurred will be modified as "Category: Error".

MC window

In V13.2.0or later, the MC window has been unified with the main menu, so it can no longer be used.

2.2 Upgrade from V13.0.0

The incompatible items when upgrading from Systemwalker Desktop Patrol V13.0.0 are as follows.

Besides, this item describes the incompatibility when upgrading from V13.0.0 to V13.2.0. when upgrading to this version, the following incompatible items should be confirmed after confirming this item.

- 2.3 Upgrade from V13.2.0
- 2.5 Upgrade from V14.2.0
- 2.6 Upgrade from V15.1.0
- 2.7 Upgrade from V15.1.1

2.2.1 Incompatible Items

This section describes incompatible items.

CS/MC required memory capacity

The disk capacity required by Systemwalker Desktop Patrol CS is modified as follows:

| V13.0.0 | V13.2.0 or Later |
|---------------------------------|---|
| Larger than 512MB (included OS) | Larger than 768MB (excluding capacity for OS) |

The disk capacity required by Systemwalker Desktop Patrol MC is modified as follows:

| V13.0.0 | V13.2.0 or Later |
|---|---|
| Larger than 256MB (excluding capacity for OS) | Larger than 384MB (excluding capacity for OS) |

CS required disk capacity

The disk capacity required by Systemwalker Desktop Patrol CS is modified as follows:

| V13.0.0 | V13.2.0 or Later |
|--|---|
| 737MB+ larger than registered Contents size+ registered patches size | 737MB+ larger than registered Contents size+ registered patches size+ CT operation status log size |

Besides, the database capacity is modified as follows:

| Number of PC(s) | Collect EXE Information | Collect Metering Information | Database Capacity (V13.0.0) | Database Capacity (V13.2.0 or Later) |
|-----------------|----------------------------|---------------------------------|--------------------------------|---|
| 500 | None | None | About 700MB | About 860MB |
| | None | Existing | About 870MB | About 1.2GB |
| | Existing | None | About 1.5GB | About 1.7GB |
| | Existing | Existing | About 1.7GB | About 2.0GB |
| 1000 | None | None | About 830MB | About 1.1GB |
| | None | Existing | About 1.2GB | About 1.7GB |
| | Existing | None | About 2.5GB | About 2.8GB |
| | Existing | Existing | About 2.8GB | About 3.4GB |
| 3000 | None | None | About 1.4GB | About 2.1GB |
| | None | Existing | About 2.4GB | About 3.9GB |
| | Existing | None | About 6.4GB | About 7.2GB |
| | Existing | Existing | About 7.4GB | About 9.0GB |

Link with other products

Inventory information linking with other product cannot be collected.

- Microsoft Systems Management Server 2.0

CT operation log file

In V13.2.0 or later, CT operation log file collection function is deleted.

About installation target folder

The initial value of the installation target of Systemwalker Desktop Patrol is modified as follows:

| Туре | V11.0L10 | V13.2.0 or Later |
|------|--------------------------------|---|
| CS | C:\Program Files\DesktopPatrol | C:\Program Files\Fujitsu\Systemwalker Desktop Patrol |

| Туре | V11.0L10 | V13.2.0 or Later |
|-----------|---------------------------------|--|
| DS, CT | C:\Program Files\ITBudgetMGR | C:\Program Files\Fujitsu\Systemwalker Desktop Patrol |
| MC | C:\Program Files\ITBudgetMGR_MC | C:\Program Files\Fujitsu\Systemwalker Desktop Patrol_MC |

Format of Inventory information file

The form of Inventory information file is modified as follows:

Add "Login Name" in column 58.

| V13.0.0 or Earlier | V13.2.0 or Later |
|--|---|
| (Omitted) Column 57: disk information (manufacturer name, model name, disk capacity (KB), disk IF, descriptions) | (Omitted) Column 57: disk information (manufacturer name, model name, disk capacity (KB), disk IF, descriptions) |
| Column 58 or later: item name (existing items) of user information | Column 58: login name Column 59~68: reserved space Column 69 or later: item name (existing items) of user information |

Items displayed in the software operation status window

The displayed items in the **Assets Management > Software Operation Status** window of the main menu are modified as follows:

| V13.0.0 or Earlier | V13.2.0 or Later |
|--------------------------|------------------------|
| - Software/Filename | - Software/Filename |
| - Average Running Time | - Corresponding Number |
| - Average Time of Using | |
| - Average Startup Times | |
| - Average Usage Times | |
| - Number of Registration | |

Items displayed in the software registration PC list window

After clicking **Software/File Name** in the **Software Operation Status**, the items displayed in the appearing software registration PC list window are modified as follows:

| V13.0.0 or Earlier | V13.2.0 or Later |
|------------------------------|------------------------------|
| - Running Software Info List | - Running Software Info List |
| - PC Name | - PC Name |
| - User Name (User ID) | - User Name (User ID) |
| - Startup Times | - Total Usage Time |
| - Total Usage Time | |

Items of software operation status during CSV linkage

CSV items of software operation status specified according to the Inventory information collection function of CSV linkage are modified as follows:

| No. | V13.0.0 | V13.2.0 or Later |
|-----|--|--|
| 0 | Client Key (required) | Client Key (required) |
| 1 | Execution file name (minimum required) | Execution file name (minimum required) |
| 2 | File Size (minimum required) | [Reserved Space] |
| 3 | Update Date/Time (minimum required) | [Reserved Space] |
| 4 | Startup date (minimum required) | Startup date (minimum required) |
| 5 | Operating time (minimum required) | [Reserved Space] |
| 6 | Using time (minimum required) | [Reserved Space] |
| 7 | Start Date/Time | [Reserved Space] |
| 8 | End Date/Time | [Reserved Space] |
| 9 | Startup times (minimum required) | Startup times (minimum required) |
| 10 | Using times (minimum required) | [Reserved Space] |
| 11 | Continue mark (minimum required) | [Reserved Space] |
| 12 | User Name (minimum required) | [Reserved Space] |
| 13 | Terminal name | [Reserved Space] |
| 14 | Session name | [Reserved Space] |
| 15 | Command prompt | [Reserved Space] |
| 16 | Window title | [Reserved Space] |
| 17 | Program name | [Reserved Space] |
| 18 | Version | [Reserved Space] |
| 19 | Timestamp | [Reserved Space] |
| 20 | Code size | [Reserved Space] |
| 21 | Initialization data size | [Reserved Space] |
| 22 | Image size | [Reserved Space] |
| 23 | Checksum | [Reserved Space] |

Term modification in the License window

The terms in the **Assets Management** > **License** window of the main menu are modified as follows:

| V13.0.0 or Earlier | V13.2.0 or Later |
|------------------------|------------------------------|
| - License construction | - License definition |
| - License purchase | - Current License management |

Current License management

Management by serial number is deleted in V13.2.0 or later.

Method for using PC operating management function

Method for using PC operation management function is modified as follows.

| V13.0.0 | V13.2.0 or Later |
|--|--|
| Using by PC operation management window displayed through the following URL. | Using by PC operation management window displayed through the following procedure. |

| V13.0.0 | V13.2.0 or Later |
|---|---|
| - http://CS server/Scripts/DTP/F3GU1SVM.dll/frame | - The Assets Management window > the Set tab > PC Operation Management of the main menu |

Method for displaying CT Help

Method for displaying CT Help is modified as follows:

| V13.0.0 or Earlier | V13.2.0 or Later |
|--|------------------|
| Display CT Help through the help button in the CT environment setup window and Contents download window. | |

2.3 Upgrade from V13.2.0

The incompatible items when upgrading from Systemwalker Desktop Patrol V13.2.0 are as follows.

Besides, this item describes the incompatibility when upgrading from V13.2.0 to V14.2.0. When upgrading to this version, the following incompatible items should be confirmed after confirming this item.

- 2.5 Upgrade from V14.2.0
- 2.6 Upgrade from V15.1.0
- 2.7 Upgrade from V15.1.1

-

2.3.1 Incompatible Operating Environment

This section describes the incompatible operating environment.

Supported OS

The following OS are not supported.

- Client (CT)
 - Microsoft(R) Windows NT(R) Server 4.0
 - Microsoft(R) Windows NT(R) Workstation 4.0
 - Microsoft(R) Windows(R) 98
 - Microsoft(R) Windows(R) Me

Web Browser

The following version is not supported.

- Microsoft(R) Internet Explorer 5.5 (Service Pack 2)

CS required memory capacity

The memory capacity Systemwalker Desktop Patrol CS required is modified as follows:

| V13.2.0 | V14.2.0 |
|---|--|
| Larger than 768MB (excluding capacity for OS) | Larger than 1024MB (excluding capacity for OS) |

CS required disk capacity

The database capacity constructed in Systemwalker Desktop Patrol CS is modified as follows:

| Number of PC | Collect EXE Information | Collect Metering Information | Database Capacity (V13.2.0) | Database Capacity (V14.2.0) |
|--------------|----------------------------|---------------------------------|--------------------------------|--------------------------------|
| 500 | None | None | About 860MB | About 4.0GB |
| | None | Existing | About 1.2GB | About 4.8GB |
| | Existing | None | About 1.7GB | About 5.6GB |
| | Existing | Existing | About 2.0GB | About 6.4GB |
| 1000 | None | None | About 1.1GB | About 6.1GB |
| | None | Existing | About 1.7GB | About 7.7GB |
| | Existing | None | About 2.8GB | About 9.3GB |
| | Existing | Existing | About 3.4GB | About 10.8GB |
| 3000 | None | None | About 2.1GB | About 13.1GB |
| | None | Existing | About 3.9GB | About 17.2GB |
| | Existing | None | About 7.2GB | About 21.4GB |
| | Existing | Existing | About 9.0GB | About 25.5GB |

2.3.2 Function Incompatibility

This section describes incompatibilities of functions.

Systemwalker Desktop Integrated Console

Systemwalker Desktop Integrated Console has been deleted since V14.2.0.

Main menu

Items displayed in the Software Auditing window

Items displayed in **Software Auditing** > **Security Patch** window of the main menu are modified as follows:

| V13.2.0/V13.2.1 or Earlier | V14.2.0 |
|--|--|
| The following number of machines is displayed. | The following number of machines is displayed (not display the non correspondent |
| - Correspondent number of machines | number of machines) - Correspondent Number |
| - Non correspondent number of machines | - Correspondent Number |

Items displayed in the PC Information > Security Information window

Items displayed in the **PC Information > Security Information** window of the main menu are modified as follows:

| V13.2.0/V13.2.1 or Earlier | V14.2.0 |
|----------------------------|---------------------|
| Not correspondent | Cannot be collected |

Items displayed in PC Information > Security Information > System Security Information

Items displayed in the **PC Information** > **Security Information** > **System Security Information** window of the main menu are modified as follows:

| V13.2.0/V13.2.1 or Earlier | | V14.2.0 | |
|----------------------------|---------------------------|----------|-----------------------|
| Category | Displayed items | Category | Displayed items |
| BIOS status | Startup password | Hardware | BIOS Startup password |
| | Setting password | | BIOS Setup password |
| Login status | Automatic login | OS | Automatic Logon |
| | Use [Welcome] | | Welcome Screen |
| | Display the final user ID | | Last User Name |

Items displayed in PC Information > Security Information > User Security Information

Items displayed in the **PC Information** > **Security Information** > **User Security Information** window of the main menu are modified as follows:

| V13.2.0/V13.2.1 or Earlier | | V14.2.0 | |
|----------------------------|---------------------|----------------------|-----------------------|
| Category | Displayed items | Category | Displayed items |
| Screen Saver | Startup | OS | Screen Saver |
| | Remove the password | | Screen Saver Password |
| IE security zone | Internet zone | Internet Explorer | Internet zone |

Warning notification item in the Event Settings window

The warning notification item in the **Event Settings** window is modified as follows:

| V13.2.0 or Earlier | V14.2.0 |
|----------------------------|-------------------|
| Unapplied security patches | Software Auditing |

Besides, file name of warning notification is modified as follows:

| V13.2.0 or Earlier | V14.2.0 |
|---|---|
| Unapplied security patches information file (security_ng.csv) | Software auditing information file (software_install.csv) |

Format of Inventory information file

The format of Inventory information file downloaded through the **Assets Management** > **Inventory Information** window of the main menu is modified as follows:

| V13.2.0 or Earlier | V14.2.0 |
|-------------------------------|--|
| Download all Inventory items. | Download Inventory items same as the items displayed in the PC Information > Inventory Information window. |

Besides, the following item name of Inventory information file will be modified. Add items to Column 59 and Column 60.

The previous Column 14 is the date for reflecting to Systemwalker standard database, but it has modified as the date for Inventory Collection.

| Column No. | Item of V13.2.0 or Earlier | Item of V14.2.0 |
|------------|-----------------------------|---------------------------------|
| 13 | Software Dictionary Version | Software Dictionary Date / Time |
| 14 | Update Date/Time | Collection Date/Time |
| 16 | Computer Properties | PC Properties |

| Column No. | Item of V13.2.0 or Earlier | Item of V14.2.0 |
|------------|--|--|
| 29 | Computer Vender Name | PC Manufacturer |
| 30 | Computer Model | PC Type |
| 31 | Computer Serial Number | PC Serial Number |
| 32 | Primary Cache Size | Primary Cache |
| 33 | Secondary Cache Size | Secondary Cache |
| 34 | Drive Information (Drive Name, Drive Type, Capacity, Free Capacity, Volume, File System Information) | Drive information (Drive name, Drive Type, Drive Capacity, Drive Free Capacity, Volume, File System Information) |
| 43 | User Name | OS User Name |
| 44 | Company Name | OS OU Name |
| 45 | OS product ID | Product ID of OS |
| 52 | Display name | Display Item |
| 59 | - (Reserved zone) | Connection Target Server Name |
| 60 | - (Reserved zone) | Software Dictionary Icon |

2.4 Upgrade from V13.3.0

The incompatible items when upgrading from Systemwalker Desktop Patrol V13.3.0 are as follows.

Besides, this item describes the incompatibility when upgrading from V13.3.0 to V14.0.0/V14.0.1. When upgrading to this version, the following incompatible items should be confirmed after confirming this item.

- 2.5 Upgrade from V14.2.0
- 2.6 Upgrade from V15.1.0
- 2.7 Upgrade from V15.1.1

2.4.1 Function Incompatibility

This section describes incompatibilities of functions.

headers were obtained by selecting a file.

MC window

- As of V14.0.0/V14.0.1, functions previously accessed via the MC window are provided via the main menu.
 As a result, the MC window is no longer provided.
- Previously, when performing file searches of user definitions (Category > Enterprise policy > Local in the old MC window), some search conditions were registered automatically when View was used to set the file name.
 In V14.0.0/V14.0.1, registration is performed manually or using dtpfinfo.exe (getting detailed information of executable file
- command).

 Previously, in the software operation status of the user definitions (Category > Enterprise policy > Local in the old MC window), PE
 - In V14.0.0/V14.0.1, registration is performed using dtpfinfo.exe (getting detailed information of executable file command).
- In V14.0.0/V14.0.1, folders specified and registered as distributed software (Category > Software in the old MC window) need to be compressed in zip format beforehand.
- Previously, when scheduled download of security patches from the Microsoft public server was not performed, it was necessary to select the patches for download.
 - In V14.0.0/V14.0.1, security patches are automatically downloaded from the Microsoft public server if they are set as distribution target in the distributed software setup window.

Unapplied patch detection schedule settings

- As of V14.0.0/V14.0.1, unapplied patches are periodically detected automatically. As a result, unapplied patch detection schedule settings are no longer provided.

Main menu

- The menu window (top window of the main menu) has been removed, and each feature can be operated from the top of the window.

 As a result, password changes can be invoked from the top window.
- Systemwalker design has been unified.

As a result, the privileges icon is no longer displayed when the user is logged in.

- The view/settings tabs have been removed from each window, and the information of both tabs can now be viewed in a single window.
- The method of specifying the display range of the section tree or software group tree has been changed.

 The user now can simply change the selection state of **Lower-level Included**, and the listed information will be updated, without having to select the section or software group.
- Previously, it was necessary to use a single policy or patch setup for each PC group. In V14.0.0/V14.0.1, a single policy or patch setup can be used for multiple PC groups.
- The security management settings Confirm newly arrived security patches and Settings of Automatic Installation of Security Patch of the basic operation policy have been merged into Settings of Automatic Installation of Security Patch.
- The location for specifying the DS download destination has been changed from Desktop Patrol Settings > **DS Download** to **Environment Setup** > **CS/DS Settings and Operation Status**.
- The lease management feature has expanded functionality in **Management Ledger** > contract management. As a result, the **Lease Management** window is no longer provided.

Download menu

- The menu window (top window of the download menu) has been removed, and each feature can be operated from the top of the window.

Hardware information

- The method of representing the CPU name has been changed.

Example:

V13.3.0: Pentium 4

V14.0.0/V14.0.1: Intel(R) Pentium(R) 4 CPU 3.40 GHz

- The method of obtaining the CPU clock count has been changed.

Previously, the value obtained from the operating clock count was used, however, the value obtained in WMI from the hardware information is now displayed.

Client

- Operation during logon

In V14.0.0/V14.0.1, on PCs that have not been shut down, recovery from the first standby/hibernation of the day will operate as if it were the timing of Windows logon.

Client auditing tool

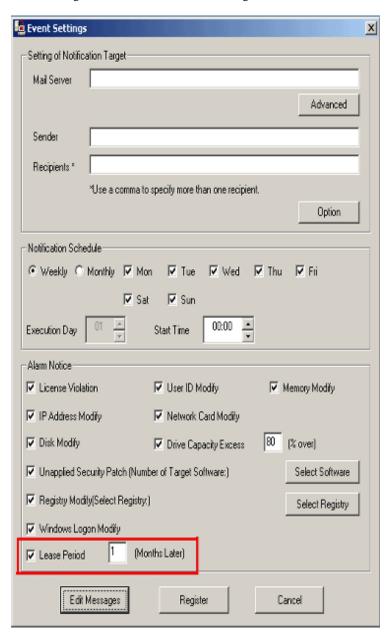
- The name of the client auditing tool has been changed in the **Diagnosis result window of operation settings** window.
- Processor power management

In V13.3.0 on Windows XP/2003, the processor adjustment value was audited for processor efficiency. In V14.0, it is no longer audited, because this does not significantly impact on power saving operation of PCs.

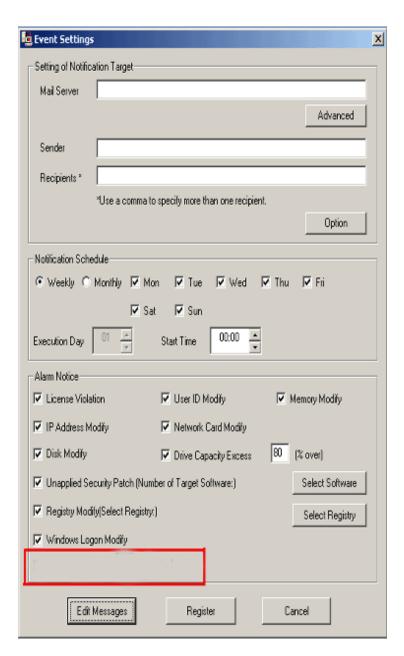
Alarm notification feature

The alarm notification feature of the lease period has been moved to the Contract Expiration Notification feature. As a result, the **Lease Period** item of the alarm notification feature is no longer provided.

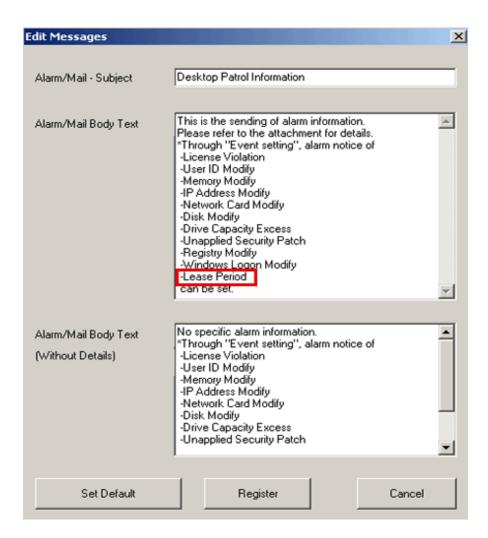
The following shows the window used for setting the alarm notification feature before the upgrade to V14.0.0/V14.0.1.



After upgrading to V14.0.0/V14.0.1, the **Event Settings** window is changed as shown below.



It should be noted that, by default, the "Lease Period" description related to lease management remains in the **Edit Messages** window. If this description is not required, delete it. There is no notification of Lease period information file in relation to lease management. Information such as the lease subject is included in the email body text.



Contents download

- Permission for downloading to individual PCs is not set in conjunction with License Giving.

To distribute to individual PCs, use the software group for distribution.

2.5 Upgrade from V14.2.0

This section lists the items that become incompatible after upgrade from Systemwalker Desktop Patrol V14.2.0.

- 2.6 Upgrade from V15.1.0
- 2.7 Upgrade from V15.1.1

2.5.1 Incompatible Operating Environment

This section explains the incompatibilities in the operating environment.

Supported OS

The following OSs (service packs) are no longer supported:

- Corporate Server (CS)
 - Microsoft(R) Windows Server(R) 2003, Standard Edition
 - Microsoft(R) Windows Server(R) 2003, Enterprise Edition
 - Microsoft(R) Windows Server(R) 2003, Standard x64 Edition

- Microsoft(R) Windows Server(R) 2003, Enterprise x64 Edition
- Microsoft(R) Windows Server(R) 2003 R2, Standard Edition
- Microsoft(R) Windows Server(R) 2003 R2, Enterprise Edition
- Microsoft(R) Windows Server(R) 2003 R2, Standard x64 Edition
- Microsoft(R) Windows Server(R) 2003 R2, Enterprise x64 Edition
- Microsoft(R) Windows Server(R) 2008 Foundation Original Release
- Microsoft(R) Windows Server(R) 2008 Standard Original Release
- Microsoft(R) Windows Server(R) 2008 Enterprise Original Release
- Microsoft(R) Windows Server(R) 2008 Standard without Hyper-V(TM) Original Release
- Microsoft(R) Windows Server(R) 2008 Enterprise without Hyper-V(TM) Original Release

- Domain Server (DS)

- Microsoft(R) Windows Server(R) 2003, Standard Edition
- Microsoft(R) Windows Server(R) 2003, Enterprise Edition
- Microsoft(R) Windows Server(R) 2003, Standard x64 Edition
- Microsoft(R) Windows Server(R) 2003, Enterprise x64 Edition
- Microsoft(R) Windows Server(R) 2003 R2, Standard Edition
- Microsoft(R) Windows Server(R) 2003 R2, Enterprise Edition
- Microsoft(R) Windows Server(R) 2003 R2, Standard x64 Edition
- Microsoft(R) Windows Server(R) 2003 R2, Enterprise x64 Edition
- Microsoft(R) Windows Server(R) 2008 Foundation Original Release
- Microsoft(R) Windows Server(R) 2008 Standard Original Release
- Microsoft(R) Windows Server(R) 2008 Enterprise Original Release
- Microsoft(R) Windows Server(R) 2008 Standard without Hyper-V(TM) Original Release
- Microsoft(R) Windows Server(R) 2008 Enterprise without Hyper-V(TM) Original Release

- Client Terminal (CT)

- Microsoft(R) Windows Server(R) 2003, Standard Edition
- Microsoft(R) Windows Server(R) 2003, Enterprise Edition
- Microsoft(R) Windows Server(R) 2003, Standard x64 Edition
- Microsoft(R) Windows Server(R) 2003, Enterprise x64 Edition
- Microsoft(R) Windows Server(R) 2003 R2, Standard Edition
- Microsoft(R) Windows Server(R) 2003 R2, Enterprise Edition
- Microsoft(R) Windows Server(R) 2003 R2, Standard x64 Edition
- Microsoft(R) Windows Server(R) 2003 R2, Enterprise x64 Edition
- Microsoft(R) Windows Server(R) 2008 Foundation Original Release
- Microsoft(R) Windows Server(R) 2008 Standard Original Release
- Microsoft(R) Windows Server(R) 2008 Enterprise Original Release
- Microsoft(R) Windows Server(R) 2008 Standard without Hyper-V(TM) Original Release
- Microsoft(R) Windows Server(R) 2008 Enterprise without Hyper-V(TM) Original Release

- Microsoft(R) Windows(R) XP Professional Service Pack 3
- Microsoft(R) Windows(R) XP Home Edition Service Pack 3
- Microsoft(R) Windows(R) XP Professional Original Release, and Service Pack 1/1a/2
- Microsoft(R) Windows(R) XP Home Edition Original Release, and Service Pack 1/1a/2
- Microsoft(R) Windows Vista(R) Ultimate Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Enterprise Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Business Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Home Premium Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Home Basic Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Ultimate 64-bit Version Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Enterprise 64-bit Version Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Business 64-bit Version Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Home Premium 64-bit Version Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Home Basic 64-bit Version Original Release, and Service Pack 1

- AC

- Microsoft(R) Windows(R) XP Professional Service Pack 3
- Microsoft(R) Windows(R) XP Home Edition Service Pack 3
- Microsoft(R) Windows(R) XP Professional Original Release, and Service Pack 1/1a/2
- Microsoft(R) Windows(R) XP Home Edition Original Release, and Service Pack 1/1a/2
- Microsoft(R) Windows Vista(R) Ultimate Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Enterprise Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Business Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Home Premium Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Home Basic Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Ultimate 64-bit Version Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Enterprise 64-bit Version Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Business 64-bit Version Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Home Premium 64-bit Version Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Home Basic 64-bit Version Original Release, and Service Pack 1

- ADT

- Microsoft(R) Windows Server(R) 2003, Standard Edition
- Microsoft(R) Windows Server(R) 2003, Enterprise Edition
- Microsoft(R) Windows Server(R) 2003, Standard x64 Edition
- Microsoft(R) Windows Server(R) 2003, Enterprise x64 Edition
- Microsoft(R) Windows Server(R) 2003 R2, Standard Edition
- Microsoft(R) Windows Server(R) 2003 R2, Enterprise Edition
- Microsoft(R) Windows Server(R) 2003 R2, Standard x64 Edition
- Microsoft(R) Windows Server(R) 2003 R2, Enterprise x64 Edition

- Microsoft(R) Windows Server(R) 2008 Foundation Original Release
- Microsoft(R) Windows Server(R) 2008 Standard Original Release
- Microsoft(R) Windows Server(R) 2008 Enterprise Original Release
- Microsoft(R) Windows Server(R) 2008 Standard without Hyper-V(TM) Original Release
- Microsoft(R) Windows Server(R) 2008 Enterprise without Hyper-V(TM) Original Release
- Microsoft(R) Windows(R) XP Professional Service Pack 3
- Microsoft(R) Windows(R) XP Home Edition Service Pack 3
- Microsoft(R) Windows(R) XP Professional Original Release, and Service Pack 1/1a/2
- Microsoft(R) Windows(R) XP Home Edition Original Release, and Service Pack 1/1a/2
- Microsoft(R) Windows Vista(R) Ultimate Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Enterprise Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Business Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Home Premium Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Home Basic Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Ultimate 64-bit Version Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Enterprise 64-bit Version Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Business 64-bit Version Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Home Premium 64-bit Version Original Release, and Service Pack 1
- Microsoft(R) Windows Vista(R) Home Basic 64-bit Version Original Release, and Service Pack 1

Hardware environment

For CS/DS/CT/SS, the hardware environment required for using Systemwalker Desktop Patrol has been changed.

Refer to "Required Hardware" in the User's Guide for details on hardware environment.

Prerequisite products

Product version of Symfoware is no longer required.

(Symfoware functions are included in Desktop Patrol.)

2.5.2 Function Incompatibility

This section describes incompatibilities of functions.

Status window and security auditing report

In auditing result display for a PCs violating security policy, the auditing result will indicate OK if firewall has been set twice or more.

Main menu

The main menu has been changed as follows:

Refer to "Appendix A Term Table" for details on the main menu terms.

| Category | V14.2.0 or Earlier | V15.1.0 |
|---|--|---|
| Detail of Device window > Details of Contract tab | Original Contract No. or Mainte Code with underline link | (Detail of Contract) is added to Original Contract No. or Mainte Code without underline link. By selecting |

| Category | V14.2.0 or Earlier | V15.1.0 |
|----------|--------------------|--|
| | | (Detail of Contract), contract information details are displayed. |

Systemwalker Desktop Patrol AC

Report output function

"Best" and "worst" used as output information type have been changed to "high achievement rates" and "low achievement rates".

Updater

If you register the DS updater for version upgrade, the upgrade will also be applied to the CT on the DS.

If you register the CT updater for version upgrade, however, the upgrade will not be applied to the CT on the DS.

Displaying a Windows server/client

For the following case, the **Start** menu (**Apps** screen) structure registered during Systemwalker Desktop Patrol installation has been changed, with the layered display of the submenu removed, and directory names in the submenu omitted to make way for a new display style where menus are placed next to each other.

- If upgraded from Windows Server(R) 2008 or Windows(R) 7 or earlier to Windows Server(R) 2012 or Windows(R) 8

Note that the icon images and names for invocation displayed in each menu have not been changed.



Customization of the Apps screen for Windows Server(R) 2012 and Windows(R) 8

- Grouping can be done by dragging and dropping the icons in the **Apps** screen.
- The **Apps** screen size can be decreased by rotating the wheel backwards while pressing Ctrl on the **Apps** screen. Once the **Apps** screen size has been decreased, group names can be renamed by selecting the icon group.

To check which product the **Apps** screen shortcut is for, right-click the shortcut and then select **Open file location** from the menu at the bottom of the screen. This will open the file location in **Windows Explorer**, where the product name can be checked.

Event settings

The Event Settings window has been changed as follows:

| Category | V14.2.0 or Earlier | V15.1.0 |
|--------------------|------------------------|--|
| Alarm notification | - | The order of the check boxes has been changed. |
| | Add or Remove Software | Add Or Remove Product |

File

The file names have been changed as follows:

| Category | V14.2.0 or Earlier | V15.1.0 |
|----------|---|---|
| File | Add or remove programs information file | Product information file |
| | Software addition or deletion change information file | Product information addition and deletion change information file |

Source name of the event log

In environments where CS has been installed, the source name of the event log output from the database has been changed as follows:

| Category | V14.2.0 or earlier | V15.1.0 |
|------------------------------|--------------------|--------------|
| Source name of the event log | SymfoWARE RDB | AssetMgr RDB |

Connecting from a CT in V14.2.0 or earlier

Connection from a CT in V14.2.0 or earlier will no longer be possible. To authorize connection, the CustomPolicy command must be used to configure the settings. Refer to the *Reference Manual* for details on CustomPolicy.exe (policy for modifying custom setup).

Operations during the execution of PC Information > Inventory Collection on the main menu

In V14.2.0 or earlier, when a CT is selected for **PC Information** on the main menu, and **Inventory Collection** is executed, collection was performed in accordance with the inventory collection behavior (default was difference collection) of the CT. In V15.1.0, however, all inventory information is collected before notifying the server.

Security diagnosis result window

If you upgrade the version of a CT of Windows 7 (original release) or Windows Server 2008 R2 (original release), the **Diagnosis result window of operation settings** will indicate a failure. Also, the PC will be deemed as one with a security problem, and aggregated as such on the main menu.

To prevent CTs that use these operating systems from treating this scenario as a failure, change the support status of the operating system in the security policy to **Not Auditing** before the version upgrade.

Omission in the EXE information file path

In EXE information collection, collected file paths exceeding 127 fullwidth characters or 380 halfwidth characters will be displayed truncated. As of V15.1.0, however, the file path will be collected and displayed with some middle section of it omitted.

Change in current license information file format

The following items have been added between the 7th and 8th columns of the current license information file (refer to "Current License Information File" in the *Reference Manual* for details).

| No | Item |
|----|------------------------------------|
| 8 | Supplier |
| 9 | Purchasing department |
| 10 | Purchaser |
| 11 | License type |
| 12 | License type (remarks) |
| 13 | License form |
| 14 | License form (remarks) |
| 15 | License agreement |
| 16 | License agreement (remarks) |
| 17 | License certificate |
| 18 | Certificate number |
| 19 | Management department |
| 20 | Storage location |
| 21 | Previous license management number |
| 22 | Other conditions |

| No | Item |
|----|-----------------------|
| 23 | Scheduled update date |

The security patch group name and security patch name for the software dictionary group

Security patch for the software dictionary group in **Distribution** > **Security Patches Distribution** and **Environment Setup** > **Software Auditing** in the main menu, security patch group names and names for Windows XP or earlier have been changed. The security patches that depend on Japanese, English, or Chinese (Simplified Chinese) will display the depended language in their names and group names.

Procedures for version upgrade

The procedure for version upgrade in environments in which V13.2.0 or earlier is used will change.

For V13.2.0 or earlier, registration of the CT updater for upgrade in the following directory will be added.

<DVD-ROM>\utilites\tool\updv132

Refer to "Procedures for Version Upgrade by Applying Updater" in the Installation Guide for details.

About language display

When Systemwalker Desktop Patrol is upgraded in V15.1.0 from V13.2.0 or V14.2.0, Chinese display is changed to English display.

2.6 Upgrade from V15.1.0

There are no incompatible items when upgrading from Systemwalker Desktop Patrol V15.1.0.

There may however be incompatibilities between V15.1.0 and V15.1.1. When upgrading to V15.1.1, check the items in this section before checking the incompatible items in the following section:

- 2.7 Upgrade from V15.1.1

2.7 Upgrade from V15.1.1

2.7.1 Function Incompatibility

Terms have been modified as follows:

Terms that were changed in V15.1.3 or later

Terms that were changed in V15.1.3 or later are as follows:

| Term in V15.1.1 or earlier | Term in V15.1.3 or later |
|---|--|
| Systemwalker Desktop Patrol SS (Smartdevice Server) | Systemwalker Desktop Patrol SS (Smartdevice and Secure server) |

Chapter 3 Migration to This Product

This chapter explains migration performed when upgrading Systemwalker Desktop Patrol.

Migration between 32-bit and 64-bit products

| Version before migration | Version after migration | |
|--------------------------|-------------------------|-----------------|
| | 64-bit products | 32-bit products |
| 64-bit products | Y | N |
| 32-bit products | N | Y |

Y: Can be migrated

N: Cannot be migrated

Migration from previous versions

| Version before migration | | Version after migration | |
|-----------------------------|----------|-------------------------|--|
| | | V15.1.3 | |
| Systemwalker Desktop Patrol | V15.1.1 | Y (*1) | |
| | V15.1.0 | Y (*1) | |
| | V14.2.0 | Y (*1) | |
| Systemwalker Desktop Patrol | V13.2.0 | Y (*1) | |
| Standard Edition | V13.0.0 | Y (*1) | |
| | V11.0L10 | Y (*1) | |
| Systemwalker Desktop Patrol | V13.2.0 | Y (*1) | |
| Base Edition | V13.0.0 | Y (*1) | |
| | V11.0L10 | Y (*1) | |

Y: Can be migrated

^{*1:} Refer to "Upgrading" in the *Installation Guide* for details on the migration procedure. The operating systems supported by each version may be different. Refer to "Operating System" in the *User's Guide* to check if an operating system supported in the version before migration is also supported in the version after migration.

Appendix A Term Table

Terms that were changed since V13.0.0

Terms that were changed since V13.0.0 are as follows:

| Terms in V11.0L10 | Terms in V13.0.0 or later | Note |
|--|--|--|
| Web Tools | Desktop Patrol Main Menu | |
| | Desktop Patrol Download Menu | |
| Name of Application | Name of Program | |
| Add or Remove Applications | Add or Remove Programs | |
| Error PC | PC without configuration | |
| Enterprise Policy | Software Dictionary | |
| System Administrators Privilege Administrators Privilege | System account or Section management account | When all operations of Systemwalker Desktop Patrol are performed, system account is used. When the operations of section and affiliated section are performed, section management account is used. |
| Client Privilege | User account | |
| Employee | User | |
| Employee ID | User ID | |
| Employee master | User Management Information | |
| Employee password master | | |
| E-mail Information master | | |
| Affiliated master | | |
| Building master | Building Management Information | |
| Division | Section | |
| Master | Master Management Information | |
| Machine | PC | |
| Metering Information | Software Operation Status | |

Terms that were changed since V13.2.0

Terms that were changed since V13.2.0 are as follows:

| Terms in V13.0.0 or earlier | Terms in V13.2.0 | Note |
|-----------------------------|----------------------------|------|
| Manage License | License Definition | |
| License Purchase | Current License Management | |

Terms that were changed in V14.2.0

Terms that were changed in V14.2.0 are as follows:

| Terms in V13.2.0 or earlier | Terms in V14.2.0 | Note |
|---|--|------|
| Assets Management | PC Information | |
| Security Management | - | |
| Setup Management | Environment Setup | |
| Security Management | PC Information - Security Information | |
| Installation of Software | Software Audit | |
| Installation of Anti-Virus Software | Software Audit | |
| Application of Security Patch | Software Audit | |
| Setup Management - DS Download | Environment Setup- CS/DS Settings and Operation Status | |
| Setup Management - Policy Group Management/Client Policy | Setting Working Group of CT | |
| MC - Enterprise Policy | Environment Setup - Software Auditing | |
| MC - Software/Patch | Software Distribution | |
| MC - Server Policy/Property | Environment Setup - CS/DS Settings/ Option | |
| Enterprise Policy | Software Dictionary | |
| Enterprise | Support Center Definition | |
| Local | User Definition | |
| Anti-Virus Software | Anti-Virus Software | |
| LicenseSoftware | Software | |
| Automatic Patch Application | Security Patch | |
| Prohibition Application | Prohibition Software | |
| Creating Date of Software Dictionary | Creating Date by Support Center | |
| Updating Date of Software Dictionary | Date of Software Dictionary Update | |
| Application Name/Name | Name | |
| License Group | Software Group | |
| License Code | Software Code | |
| Version | Note | |
| License Relation Definition/ Judgment Formula | Combination Condition | |
| Distribution Status | Distribution Preparation Status | |
| Regular Name | CS/DS Name | |
| Contents | Software Distribution | |
| Server Name | CS/DS Name | |
| Contents Distribution | Software Distribution | |
| Use Prohibition Application | Prohibition Software | |
| Download | CSV Export | |
| Only Departmen/All Departments | Low-level Included | |
| Contents Download | Software Download | |

| Terms in V13.2.0 or earlier | Terms in V14.2.0 | Note |
|-----------------------------|-------------------|------|
| PC Model Name | Model Name | |
| PC Manufacturer | Manufacturer Name | |
| PC Serial Number | Serial Number | |

Terms that were changed since V15.1.0

Terms that were changed since V15.1.0 are as follows:

| Terms in V14.2.0 or earlier | Terms in V15.1.0 or later | Note |
|--|--|--|
| Number of PC by section | Aggregate by section | Status window |
| Number of PC by item | Aggregate by item | Status window |
| Product Name - Desktop Patrol - Desktop Keeper | Function Name - Asset Management - Log Management | Text at the beginning of messages displayed in message boxes on the Status window |
| Add or Remove Programs | Product Information | PC Information window |
| Add or Remove Programs | Product Information | Tab in the PC Information window displayed from the list of PCs |
| Search for "Add or Remove Program" | Search for "Product Information" | Settings of Software Auditing > User Definition |
| License Management | License | main menu |
| Management Ledger | Ledger | main menu |
| User Management | Users | Environment Setup |
| Section Management | Sections | Environment Setup |
| Policy Group Management | Policy Groups | Environment Setup |
| Settings of Software Auditing | Software Auditing | Environment Setup |
| CS/DS Settings and Operation Status | CS/DS Settings and Status | Environment Setup |
| PC Not Collecting Inventory Information | PCs for which inventory information has not been collected | Status Window |
| PC Not Installing Security Patches | PCs on which security patches have not been installed | Status Window |
| PC Violating Security Policy | PCs violating security policy | Status Window |
| PC Violating Power Saving Policy | PCs violating power saving policy | Status Window |

Terms that were changed in V15.1.3 or later

Terms that were changed in V15.1.3 or later are as follows:

| Terms in V15.1.1 or earlier | Terms in V15.1.3 or later | Remarks |
|--|---|---------|
| Systemwalker Desktop Patrol SS (Smartdevice Server) | Systemwalker Desktop Patrol SS (Smartdevice and Secure server) | |

Appendix B Window Operation Table

The following tables describe incompatibility of window operations.

B.1 MC Window in Earlier Versions

In Systemwalker Desktop Patrol V15, MC Window is changed as follows:

Server policies

| MC Window Earlier Versions | | | V15 main menu | | | |
|----------------------------|--------------|----------------------|----------------------|------------------|--------------------------|----------------------|
| Function Category | Sub-category | Item | Function Category | Main Category | Sub-category | Item |
| Collect files | - | Collect file names | None | None | | |
| Download messages | - | Download messages | Environment setup | Option | Set software download | Download messages |

Server properties

| MC | C Window Earlier Ve | ersions | | V15 main menu | | | |
|-----------------------|---------------------|---|-----------------------|--|-------------------------|-----------------|--|
| Function Category | Sub-category | Item | Function Category | Main Category | Sub-category | Item | |
| Server information | - | Routine name | Environmen t setup | CS/DS settings and working situation | CS settings DS settings | CS name DS name | |
| | | Host name | Environmen t setup | CS/DS settings and working situation | CS settings DS settings | Host name | |
| | | Upper host name | Environmen t setup | CS/DS settings and working situation | DS settings | Upper CS/DS | |
| Server information - | Server information | Administrator ID | CustomPoli cy command | | | | |
| Details | | Port number: Contents release | None | | | | |
| | | Port number: Inventory transmission | None | | | | |
| | Upper Server | Host name | None | | | | |
| | information | Port number: Contents release | None | | | | |

| IV | MC Window Earlier Versions | | | V15 main menu | | | |
|----------------------|--|---|--------------------------|--|---|----------------------|--|
| Function Category | Sub-category | Item | Function Category | Main Category | Sub-category | Item | |
| | | Port number: Inventory transmission | None | | | | |
| | Communication with lower server and client | Maximum number of concurrent connections | CustomPoli cy command | | | | |
| | | Size of transmission buffer | CustomPoli cy command | | | | |
| | Communication with upper server | Retry: interval | CustomPoli cy command | | | | |
| | | Retry: times | CustomPoli cy command | | | | |
| | | Timeout time | CustomPoli cy command | | | | |
| | | Transmission interval | CustomPoli cy command | | | | |
| | Proxy | Use proxy during the communication with upper server and patch public server | Environmen t setup | CS/DS settings and working situation | Settings for the communication with public servers/support center (settings for the communication with upper CS/DS) | Use proxy | |
| | | Proxy server name | Environmen t setup | CS/DS settings and working situation | Settings for the communication with public servers/support center (settings for the communication with upper CS/DS) | Proxy server name | |
| | | Port number | Environmen t setup | CS/DS settings and working situation | Settings for the communication with public servers/support center (settings for the communication with upper CS/DS) | Port number | |
| | | Proxy user name | Environmen t setup | CS/DS settings and working situation | Settings for the communication with public servers/support center (settings for the | User name | |

| МС | C Window Earlier V | ersions | V15 main menu | | | |
|---------------------------|---------------------------|---|--------------------------|--|---|---|
| Function Category | Sub-category | Item | Function Category | Main Category | Sub-category | Item |
| | | | | | communication with upper CS/DS) | |
| | | Proxy password | Environmen t setup | CS/DS settings and working situation | Settings for the communication with public servers/support center (settings for the communication with upper CS/DS) | User name |
| | | Do not use the domain name of the proxy server | Environmen t setup | CS/DS settings and working situation | Settings for the communication with public servers/support center (settings for the communication with upper CS/DS) | Do not use the domain name of the proxy server |
| | Inventory transmission | Polling interval | CustomPoli cy command | | | |
| | | Directory for saving collected files | CustomPoli cy command | | | |
| Patch setting | Select published server | Published server | CustomPoli cy command | | | |
| | - | Automatically download patches from the public server as planned | Environmen t setup | Option | Set security patches | Automatically download security patches from the public site as planned |
| | | Download statistics -Service Pack -Security | Environmen t setup | Option | Set security patches | Automatically download objects |
| | Task plan | -Time | Environmen t setup | Option | Set security patches | Task plan |
| | | -Daily -Weekly | Environmen t setup | Option | Set security patches | Task plan |
| Patch setting- Details | Retry when automatic | Retry times | CustomPoli cy command | | | |
| | download fails | Retry interval | CustomPoli cy command | | | |
| Contents release | - | Download interval | Environmen t setup | CS/DS settings and working situation | Settings for the communication with public servers/support center (settings for the | Interval for the communication with the support center |

| MC | Window Earlier Ve | ersions | V15 main menu | | | |
|----------------------------|-------------------|--|--------------------------|--|---|--|
| Function Category | Sub-category | Item | Function Category | Main Category | Sub-category | Item |
| | | | | | communication with upper CS/DS) | Interval for the communication with upper CS/DS |
| | | Start time for download | Environmen t setup | CS/DS settings and working situation | Settings for the communication with public servers/support center (settings for the communication with upper CS/DS) | Time segment for communication with the support center Time segment for receiving distribution software |
| | | End time for download | Environmen t setup | CS/DS settings and working situation | Settings for the communication with public servers/support center (settings for the communication with upper CS/DS) | Time segment for communication with the support center Time segment for receiving distribution software |
| | | Policy/attribute release in a non- download period | CustomPoli cy command | | | |
| Contents release - Details | - | Software list update time | CustomPoli cy command | | | |
| | | Contents saving directory | Installation time | | | |
| | | Maximum size of the Contents saving directory | CustomPoli cy command | | | |
| | | Extended Contents saving directory | CustomPoli cy command | | | |
| | | Maximum size of the extended Contents saving directory | CustomPoli cy command | | | |

Client policies

| MC Window Earlier Versions | | | | V15 | main menu | |
|----------------------------|--------------|---------------|----------------------|--|----------------------|---------------|
| Function Category | Sub-category | Item | Function Category | Main Category | Sub-category | Item |
| Collection condition | - | Collect files | Environment setup | Policy Groups - Basic running policy - | Set collection items | Collect files |

| MC | Window Earlier Ve | ersions | | V15 | main menu | |
|--------------------------------------|----------------------------------|--|--------------------------|--|--------------------------|---|
| Function Category | Sub-category | Item | Function Category | Main Category | Sub-category | Item |
| | | | | Inventory information | | |
| | - | Collect software running status | Environment setup | Policy Groups - Basic running policy - Inventory information | Set collection items | Collect software running status |
| | - | Collect EXE information | Environment setup | Policy Groups - Basic running policy - Inventory information | Set collection items | Collect EXE information |
| Collection condition - Details | - | Inventory difference collection | CustomPolic y command | | | |
| User information | - | Item | Environment setup | Option | User information | User information |
| Collect files | - | Collect file names | Environment setup | Policy Groups - Basic running policy - Inventory information | Set collection items | Collect files |
| Task plan | New confirmation setting | New confirmation interval | Environment setup | Policy Groups - Basic running policy - Common settings | New confirmation setting | Policy confirmation interval |
| | Confirmation chance during login | Maximum of n minutes delayed after login | Environment setup | Policy Groups - Basic running policy - Common settings | New confirmation setting | Confirmation chance during login |
| | | Confirmation chance for the Contents from clients | CustomPolic y command | | | |
| | | Confirmation chance for the security patches from clients | CustomPolic y command | | | |
| | Collection unit | -Weekly -Daily -Not collect | Environment setup | Policy Groups - Basic running policy - Inventory information | Set collection plans | Specify the day when Inventory i collected |
| | | Week in which Inventory is collected | Environment setup | Policy Groups - Basic running policy - | Set collection plans | Specify the day when Inventory is collected |

| MC | Window Earlier Ve | ersions | V15 main menu | | | | |
|----------------------|---|---|--------------------------|--|---|--|--|
| Function Category | Sub-category | Item | Function Category | Main Category | Sub-category | Item | |
| | | | | Inventory information | | | |
| | Specify Inventory collection time | Specify collection time | Environment setup | Policy Groups - Basic running policy - Inventory information | Set collection plans | Specify the time segment when Inventory is collected | |
| | | Collection time | Environment setup | Policy Groups - Basic running policy - Inventory information | Set collection plans | Specify the time segment when Inventory is collected | |
| | - | Consider CPU usage | Environment setup | Policy Groups - Basic running policy - Inventory information | Set collection plans | Inventory collection condition based on CPU usage | |
| | | Collect the Inventory information from CTs | CustomPolic y command | | | | |
| Contents release | - | Automatic download server switchover | CustomPolic y command | | | | |
| | New confirmation | Confirm new Contents during login | Environment setup | Policy Groups - Basic running policy - Software Distribution | Running setting during the login to the Windows | Automatically download object software | |
| | | Display notification dialog box | Environment setup | Policy Groups - Basic running policy - Software Distribution | Running setting during the login to the Windows | Automatically download object software | |
| | Set rights | Use Admin rights during automatic download | Environment setup | Policy Groups - Basic running policy - Software Distribution | Set the right to automatically execute software after download | Specify the right of automatic execution after software download | |
| | | User name | Environment setup | Policy Groups - Basic running policy - Software Distribution | Set the right to automatically execute software after download | Specify the right of automatic execution after software download | |
| | | Password | Environment setup | Policy Groups - Basic running policy - Software Distribution | Set the right to automatically execute software after download | Specify the right of automatic execution after software download | |

| MC V | Vindow Earlier Ve | ersions | V15 main menu | | | | |
|---|--|---|----------------------|--|---|---|--|
| Function Category | Sub-category | Item | Function Category | Main Category | Sub-category | Item | |
| Proxy used for the communicatio n with the upper server | - | Use the proxy for the communication with the upper server | Environment setup | CS/DS settings and working situation | Communication settings from the CT | User the proxy | |
| | - | Proxy server name | Environment setup | CS/DS settings and working situation | Communication settings from the CT | Proxy server name | |
| | - | Port number | Environment setup | CS/DS settings and working situation | Communication settings from the CT | Port number | |
| | - | Proxy user name | Environment setup | CS/DS settings and working situation | Communication settings from the CT | User name | |
| | - | Proxy password | Environment setup | CS/DS settings and working situation | Communication settings from the CT | Password | |
| | - | Do not use the domain name of the proxy server | Environment setup | CS/DS settings and working situation | Communication settings from the CT | Do not use the domain name of the proxy server | |
| Patch setting | Select the application function | Install security patches in CS/DS | Environment setup | Option | Set security patches | Install security patches in CS/DS | |
| | Application retry setting | Application retry times | Environment setup | Policy Groups - Basic running policy - Patch Installation | Processing when patches fail to be applied | Retry times after application fails | |
| | Patch Installation setting | Confirm and Patch new security patches during login | Environment setup | Policy Groups - Basic running policy - Patch Installation | Settings for automatic Patch Installation | Automatically Patch security patches | |
| | | Confirm and apply when powering on | Environment setup | Policy Groups - Basic running policy - Patch Installation | Settings for automatic Patch Installation | Automatically Patch security patches | |
| | | Patch security patches only when logging in to the Windows | Environment setup | Policy Groups - Basic running policy - Patch Installation | Settings for automatic Patch Installation | Automatically Patch security patches | |
| | | Specify the time segment for confirmation -Start/End | Environment setup | Policy Groups - Basic running policy - Patch Installation | Settings for automatic Patch Installation | Automatically install security patches | |
| | Message setting - Before Patch Installation | Display messages | Environment setup | Policy Groups - Basic running policy - Patch Installation | Settings before Patch Installation | Display the message indicating that there is an | |

| MC Window Earlier Versions | | | V15 main menu | | | | |
|----------------------------|---|--|----------------------|--|--|--|--|
| Function Category | Sub-category | Item | Function Category | Main Category | Sub-category | Item | |
| | | | | | | application security patch | |
| | | Messages before Patch Installation | Environment setup | Policy Groups - Basic running policy - Patch Installation | Settings before Patch Installation | Display the message indicating that there is an install security patch | |
| | | Display the Cancel button for application cancellation | Environment setup | Policy Groups - Basic running policy - Patch Installation | Settings before Patch Installation | Display the Cancel button for application cancellation | |
| | Message setting - Before Patch Installation | Display messages | Environment setup | Policy Groups - Basic running policy - Patch Installation | Settings after Patch Installation | Display message after Patch Installation | |
| | | Messages after Patch Installation | Environment setup | Policy Groups - Basic running policy - Patch Installation | Settings after Patch Installation | Display message after Patch Installation | |
| | | Display the Cancel button for restart cancellation | Environment setup | Policy Groups - Basic running policy - Patch Installation | Settings after Patch Installation | Display the Cancel button for restart cancellation | |
| | | Automatically restart when countdown starts and there is no response | Environment setup | Policy Groups - Basic running policy - Patch Installation | Settings after Patch Installation | Automatically restart when countdown starts and there is no response | |
| | | Time (seconds) | Environment setup | Policy Groups - Basic running policy - Patch Installation | Settings after Patch Installation | Automatically restart when countdown starts and there is no response | |
| | | Automatically restart when no message is displayed after Patch Installation | Environment setup | Policy Groups - Basic running policy - Patch Installation | Security details settings | Automatically restart when no message is displayed after Patch Installation | |
| | Message setting - Process for application failure | Display messages when the number of application retries exceeds the upper limit | Environment setup | Policy Groups - Basic running policy - Patch Installation | Processing when patches fail to be applied | Display error messages when the number of application retries exceeds the upper limit | |
| | | Display messages when the number of application | Environment setup | Policy Groups - Basic running policy - Patch Installation | Processing when patches fail to be applied | Display error messages when the number of application retries | |

| MC Window Earlier Versions | | | V15 main menu | | | | |
|----------------------------|---|---|----------------------|--|----------------------|---|--|
| Function Category | Sub-category | Item | Function Category | Main Category | Sub-category | Item | |
| | | retries exceeds the upper limit | | | | exceeds the upper limit | |
| CT environment setup | Obtain default values during installation | Obtain default values of environment setup during CT installation | Environment setup | Policy Groups - Basic running policy - Common settings | CT environment setup | Set initial values | |
| | | Obtain the default values of - User ID -PC name | Environment setup | Policy Groups - Basic running policy - Common settings | CT environment setup | Set initial values | |
| | | Obtain default values of specified items | Environment setup | Policy Groups - Basic running policy - Common settings | CT environment setup | Set initial values | |
| | | User ID | Environment setup | Policy Groups - Basic running policy - Common settings | CT environment setup | Set initial values User ID | |
| | | Digits of user ID | Environment setup | Policy Groups - Basic running policy - Common settings | CT environment setup | Set initial values Digit | |
| | | PC name | Environment setup | Policy Groups - Basic running policy - Common settings | CT environment setup | Set initial values PC name | |
| | | Digits of PC name | Environment setup | Policy Groups - Basic running policy - Common settings | CT environment setup | Set initial values Digit | |
| | | First character of the PC name | Environment setup | Policy Groups - Basic running policy - Common settings | CT environment setup | Set initial values Specify the first character of the PC name | |
| | | First character | Environment setup | Policy Groups - Basic running policy - Common settings | CT environment setup | Set initial values Specify the first character of the PC name | |

| MC Window Earlier Versions | | | V15 main menu | | | | |
|----------------------------|---|---|--------------------------|--|----------------------|---|--|
| Function Category | Sub-category | Item | Function Category | Main Category | Sub-category | Item | |
| | | Obtain default values through specified files | CustomPolic y command | | | | |
| | | File name | None | | | | |
| | Change restriction for environment setup | Restrict environment setting changes | Environment setup | Policy Groups - Basic running policy - Common settings | CT environment setup | Change restriction | |
| | | Allow inputting passwords to change environment setup | Environment setup | Policy Groups - Basic running policy - Common settings | CT environment setup | Change restriction Allow inputting passwords to change environment setup | |
| | | Password | Environment setup | Policy Groups - Basic running policy - Common settings | CT environment setup | Change restriction Allow inputting passwords to change environment setup | |
| | | Confirm input password | None | | | | |
| | | Restricted items -User ID -PC name | Environment setup | Policy Groups - Basic running policy - Common settings | CT environment setup | Change restriction | |
| | | Prompt that environment setting change is restrict during CT environment setup | CustomPolic y command | | | | |
| | Prompt CT environment setup | Prompt CT environment setup | Environment setup | Policy Groups - Basic running policy - Common settings | CT environment setup | The environmen setting window i displayed only once during login | |
| | | Prompt message | Environment setup | Policy Groups - Basic running policy - Common settings | CT environment setup | The environmen setting window i displayed only once during logic | |
| | | Update dates | Environment setup | Policy Groups - Basic running policy - | CT environment setup | The environmen setting window i | |

| MC Window Earlier Versions | | | V15 main menu | | | | | |
|----------------------------|---|---|----------------------|---|------------------------------------|---|--|--|
| Function Category | Sub-category | Item | Function Category | Main Category | Sub-category | Item | | |
| | | | | Common settings | | displayed only once during login. Display again. | | |
| | Display messages during environment setting | Display the message of CT environment setup | Environment setup | Policy Groups - Basic running policy - Common settings | CT environment setup | Display message | | |
| | | Display messages | Environment setup | Policy Groups - Basic running policy - Common settings | CT environment setup | Display messages | | |
| Registry value collection | - | Collect item name | Environment setup | Environment setup - Policy Groups - Basic running policy - Inventory information | Registry information setting | Collect registry information | | |
| | | Key name | Environment setup | Environment setup - Policy Groups - Basic running policy - Inventory information | Registry information setting | Collect registry information | | |
| | | Value name | Environment setup | Environment setup - Policy Groups - Basic running policy - Inventory information | Registry information setting | Collect registry information | | |
| Stop applications | Copy application information | Copy application information | None | | | | | |
| | Application | File name | Environment setup | Policy Groups - Basic running policy - Common settings | Control execution files | Controlled execution files | | |
| | | Actions when an application starts -Warning -Stopping | Environment setup | Policy Groups - Basic running policy - Common settings | Control execution files | Controlled execution files | | |
| | | Check application installation | Environment setup | Set monitoring software | Add forbidden software | Add forbidden software | | |
| | Display messages | Warning message | Environment setup | Policy Groups - Basic running | Control execution files | Display warning message | | |

| MC V | Vindow Earlier Ve | ersions | V15 main menu | | | | |
|----------------------|-------------------|---|----------------------|--|-------------------------|--|--|
| Function Category | Sub-category | Item | Function Category | Main Category | Sub-category | Item | |
| | | | | policy - Common settings | | | |
| | | Display forbidden enabled message | Environment setup | Policy Groups - Basic running policy - Common settings | Control execution files | Display the message when startup is forbidden | |
| | | Message | Environment setup | Policy Groups - Basic running policy - Common settings | Control execution files | Display the message when startup is forbidden | |
| | | Display check information | Environment setup | Policy Groups - Basic running policy - Common settings | Control execution files | Display the message during check | |
| | | Message | Environment setup | Policy Groups - Basic running policy - Common settings | Control execution files | Display the message during check | |

Contents registration window

| M | C Window Earlier V | 'ersions | V15 main menu | | | |
|----------------------|--------------------|---------------------------|--------------------------|---------------------------------|---------------------------|----------------|
| Function Category | Sub-category | Item | Function Category | Main Category | Sub-category | Item |
| Software | - | License code | None | | | |
| details | | Name | Software distribution | Set distribution software | | Name |
| | | Version | Software distribution | Set distribution software | | Version |
| | | Description | Software distribution | Set distribution software | Add distribution software | Description |
| | New software | File/folder position | Software distribution | Set distribution software | Add distribution software | File |
| | | Downloaded execution file | Software distribution | Set distribution software | Add distribution software | Execution file |

| М | C Window Earlier V | 'ersions | | V15 main menu | | | |
|----------------------|------------------------|--|--------------------------|---------------------------------|---------------------------|--|--|
| Function Category | Sub-category | Item | Function Category | Main Category | Sub-category | Item | |
| | | Object machine -Server -Client | None | | | | |
| | | Expiration date -Start -End | Software distribution | Set distribution software | Add distribution software | Expiration date | |
| | | Size of downloaded file | Software distribution | Set distribution software | Add distribution software | File | |
| | | Space for installation | Software distribution | Set distribution software | Add distribution software | Space for executing execution file (installation) | |
| | Additional information | Automatically download from the CT | Software distribution | Set distribution software | Add distribution software | Download method on CT | |
| | | Time required for installation | Software distribution | Set distribution software | Add distribution software | Duration between the start time and end time for executing specified file | |
| | | Display downloaded message | Software distribution | Set distribution software | Add distribution software | Display notification message when downloading message on the software download window | |
| | | Download message | Software distribution | Set distribution software | Add distribution software | Notification message | |

Patch registration window

| MC Window Earlier Versions | | | V15 main menu | | | |
|----------------------------|--------------|--|--------------------------|------------------------------|--------------|------|
| Function Category | Sub-category | Item | Function Category | Main Category | Sub-category | Item |
| Patch details | - | Set the registered patches as distribution objects | Software distribution | Set distribution software | | |
| | | Name | Software distribution | Set distribution software | | Name |
| | | Description | None | | | |

| MC W | Vindow Earlier Ve | ersions | | V15 main menu | | | |
|----------------------|--------------------|--|--------------------------|---------------------------|----------------|---|--|
| Function Category | Sub-category | Item | Function Category | Main Category | Sub-category | Item | |
| | Select download | URL of public server | None | | | | |
| | source | File position | Software distribution | Set distribution software | Security patch | Method of registering security patches Register the downloaded security patches | |
| | | Browse patch information | Software distribution | Set distribution software | Security patch | Details | |
| | Download | File name | None | | | | |
| | execution file | Parameter | None | | | | |
| | | Automatically download from the CT | None | | | | |

Software Dictionary (Enterprise, local) - software license definition

| MC V | Vindow Earlier V | ersions | | V15 main menu | | | |
|-----------------------------------|-----------------------|-----------------------------|----------------------|-------------------------|------------------------|--|--|
| Function Category | Sub-category | Item | Function Category | Main Category | Sub-category | Item | |
| Software License definition | License information | License group | Environment setup | Set monitoring software | | Software dictionary group | |
| | | License code | Environment setup | Set monitoring software | | Software code | |
| | | Version | None | | | | |
| | | Application name | Environment setup | Set monitoring software | | Name | |
| | | Version | Environment setup | Set monitoring software | | Version | |
| | | Number of License resets | None | | | | |
| | File Search | Enable settings | Environment setup | Set monitoring software | Add user definition | File search Search all files with the same condition | |
| | | File name | Environment setup | Set monitoring software | Add user definition | File name | |
| | File search - details | File name | Environment setup | Set monitoring software | Add user definition | File name | |

| MC Window Earlier Versions | | V15 main menu | | | | |
|----------------------------|---|--|----------------------|-------------------------|------------------------|---|
| Function Category | Sub-category | Item | Function Category | Main Category | Sub-category | Item |
| | | Object -Folder -Directory | Environment setup | Set monitoring software | Add user definition | File name Folder name |
| | | Search files according to file update time | Environment setup | Set monitoring software | Add user definition | Search files according to file update time |
| | | Search conditions -year, month, day -equal to, from (a range), | Environment setup | Set monitoring software | Add user definition | Search files according to file update time -year, month, day |
| | | before, after | | | | -equal to, from (a range), before, after |
| | | Search files according to file size | Environment setup | Set monitoring software | Add user definition | Search files according to file size |
| | | Size | Environment setup | Set monitoring software | Add user definition | Search files according to file size |
| | | Search conditions -equal to, larger than, less than | Environment setup | Set monitoring software | Add user definition | Search files according to file size |
| | | than, less than | | | | -equal to, larger than, less than |
| | | Search based on version information | Environment setup | Set monitoring software | Add user definition | Search based on version information |
| | | Search conditions -Version | Environment setup | Set monitoring software | Add user definition | Search based on version information |
| | | information -Equal to, larger than | | | | -Version information -Equal to, larger than |
| | Registry search Information about Add or Remove Programs | Search application name | Environment setup | Set monitoring software | Add user definition | Search the information about Add or Remove Programs by application name |
| | Registry search | Any search key or value | Environment setup | Set monitoring software | Add user definition | Registry search |

| MC Window Earlier Versions | | | V15 main menu | | | | |
|----------------------------|--|---|----------------------|-------------------------|------------------------|--|--|
| Function Category | Sub-category | Item | Function Category | Main Category | Sub-category | Item | |
| | Any registry information | | | | | Search any key or value | |
| | | Search conditions -Key name -Key value name -Key value -Search 32-bit applications in 64-bit OS | Environment setup | Set monitoring software | Add user definition | Registry search -Key name -Key value name -In 64-bit OS | |
| | Software running status | Object file | Environment setup | Set monitoring software | Add user definition | Software running status Specify object files | |
| | Software running status -details | Software running status File | Environment setup | Set monitoring software | Add user definition | Software running status Object file name | |
| | | Use PE title | Environment setup | Set monitoring software | Add user definition | Software running status Use PE title/Not use PE title | |
| | License relation definition | Enable settings | Environment setup | Set monitoring software | Add user definition | Combined conditions | |
| | License relation | License code | Environment setup | Set monitoring software | Add user definition | Combined conditions | |
| | definition- details | Operators -AND, OR, NOT, (\) | Environment setup | Set monitoring software | Add user definition | Combined conditions All conditions consistent, certain conditions consistent, included, excluded | |

Other items

| MC Window Earlier Versions | | | V15 main menu | | | | |
|----------------------------|--------------|--------------------------------------|----------------------|-------------------------|--------------|---------------------------|--|
| Function Category | Sub-category | Item | Function Category | Main Category | Sub-category | Item | |
| Software dictionary | - | Creation date of software dictionary | Environment setup | Set monitoring software | | Creation date of software | |

| MC Window Earlier Versions | | | V15 main menu | | | |
|----------------------------|--------------|------------------------------------|----------------------|--|--------------|------------------------------------|
| Function Category | Sub-category | Item | Function Category | Main Category | Sub-category | Item |
| | | | | | | dictionary in the support center |
| | | Update date of software dictionary | Environment setup | Set monitoring software | | Update date of software dictionary |
| Server list | - | Server name | Environment setup | CS/DS settings and working situation | | CS/DS name |
| | | Host name | Environment setup | CS/DS settings and working situation | | Host name |
| | | Release status | Environment setup | CS/DS settings and working situation | | Setting reflection status |
| | | Running status | Environment setup | CS/DS settings and working situation | | Running status |
| | | Error information | Environment setup | CS/DS settings and working situation | | Setting reflection status |