

FUJITSU Software PRIMECLUSTER GLS 4.4A00 for SAP HANA(R)

A horizontal band featuring a red abstract graphic with flowing, curved lines and bright light flares.

Installation Guide

Linux

J2UL-2169-01ENZ0(00)
July 2016

Preface

Purpose

This manual explains how to install FUJITSU Software PRIMECLUSTER GLS 4.4A00 for SAP HANA(R).

Target Readers

This manual is written for people who will install this product.

It is strongly recommended that you read the Software Release Guide from the product media before using this manual.

When setting up systems, it is assumed that readers have the basic knowledge required to configure the servers, storage and network devices to be installed.

Organization

This manual consists of four chapters, and appendices. The contents of these chapters, the appendices are listed below.

Title	Description
Chapter 1 Program components	Explains the packages of which this product is composed.
Chapter 2 Operation Environment	Explains the operational environment of this product.
Chapter 3 Installation	Explains how to install this product.
Chapter 4 Uninstallation	Explains how to uninstall this product.
Appendix A Troubleshooting	Explains how to address problems that occur.
Appendix B Necessary OS packages to be installed.	Explains about the necessary OS packages to be installed.

Notational Conventions

The notation in this manual conforms to the following conventions.

- References and character strings or values requiring emphasis are indicated using double quotes (").
- Text to be entered by the user is indicated using bold text.
- Variables are indicated using italic text.

The following abbreviations are used in this manual:

- Global Link Services is abbreviated as GLS.
- Reliant Monitor Services is abbreviated as RMS.
- PRIMEQUEST 2000/1000 Series is abbreviated as PRIMEQUEST.

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Chapter 1 Program components

The unit of the program that composes the system is called a package.
This chapter explains about the packages of which this software is composed.

PRIMERGY

- Red Hat Enterprise Linux 6 for SAP HANA

1.1 Red Hat Enterprise Linux 6 for SAP HANA for PRIMERGY

No.	Component	Package	Version	Function
1	Global Link Services(GLS)	kmod-FJSVhanet-drv	2.16-x	High Available Network Support
		FJSVhanet	2.16-1	

Chapter 2 Operation Environment

This chapter explains the operation environment of this software.

2.1 Software environment

1. Basic software prerequisites

Install the following software product:

- Red Hat Enterprise Linux 6 for SAP HANA

For the supported versions of the kernel, please contact your local Fujitsu sales representative.

This software, when operating on the above software, requires additional packages to be added besides the packages which are installed with a minimum OS option installation. Please refer to "Appendix B. Necessary OS packages to be installed" for the necessary additional packages.

2. Required software

None.

3. Exclusive software

None.

2.2 Hardware environment

The following hardware requirements must be satisfied to operate this software.

1. Memory

512MB or more of memory is required.

2. Required hardware

None.

3. Related hardware

None.

2.3 Static disk resources

This section explains static disk space requirements for this software.

2.3.1 Required disk space

The following table lists the disk space requirements for installing this software. If necessary, expand the size of the relevant file systems.

No.	Directory	Disk space (in MB)	Remarks
1	/	3.2	
2	/usr	0.0	
3	/var	1.1	
4	/var/opt	0.1	
5	/etc/opt	0.4	
6	/opt	17.2	

2.3.2 Required work area

None.

2.4 Dynamic disk resources

This section explains dynamic disk space requirements for this software.

2.4.1 Required disk space

When this software is operated in the following environment, the additional disk space shown below is required for each directory as well as the disk space required for installing this software as described in "[2.3 Static disk resources](#)". If free space is insufficient, expand the size of the relevant file system.

No.	Directory	Disk space (in MB)	Operation
1	/var	13.0	When you are running PRIMECLUSTER GLS. (The execution log is preserved.)
2	/var/tmp	5.0	When FJQSS (Information Collection Tool) of PRIMECLUSTER GLS is executed for collecting information.

2.5 Required memory

The following table shows the memory required when this software is operated in the following environment:

No.	Memory (in MB)	Operation
1	8.6	When it is a dual network using the Redundant Line Control Function (NIC switching mode).
2	9.4	When it is a dual network using the Redundant Line Control Function (Fast switching mode).
3	9.8	When it is a dual network using the Redundant Line Control Function (Virtual NIC mode).

Chapter 3 Installation

This chapter explains the installation of this software.

You can install this software on each node where basic and required software is installed. For details about error messages during installation, see "[Appendix A Troubleshooting](#)".

3.1 Preparations

1. Prerequisites

1. Time required

It takes approximately 10 minutes to install this software.

2. OS version check

Execute the following command, and confirm whether it is the one corresponding to the version of software from which the version of OS has been described to "[2.1 Software environment](#)".

```
# uname -r <Return>
```

3. Check the auto startup of the NetworkManager service.

PRIMECLUSTER does not support the NetworkManager service.

Check the auto startup of the NetworkManager service setting.

Check that the setting of auto startup of the NetworkManager service is "off" using the following command.

```
# /sbin/chkconfig --list NetworkManager
NetworkManager 0:off 1:off 2:off 3:off 4:off 5:off 6:off
```

If there is runlevel that is in "on", disable the NetworkManager service using the following command.

```
# /sbin/service NetworkManager stop
# /sbin/chkconfig NetworkManager off
```

2. Package check

Before installing this software, check that enough disk space is available. For the disk size used by this software, see "[2.3 Static disk resources](#)". If there is insufficient space available, reconfigure the disk partition.

3. Saving the configuration files

This software contains several configuration files. Before upgrading this software, save the configuration files by executing the command listed below. For detailed information about the command, refer to "4.6.1 Backing up Configuration Files" in PRIMECLUSTER Global Link Services Configuration and Administration Guide: Redundant Line Control Function.

```
# /opt/FJSVhanet/usr/sbin/hanetbackup -d save_destination_directory <Return>
```

3.2 Installation

1. Login to the system and become the root user.

```
# su <Return>
Password:password <Return>
```

2. The system is changed to the single user mode.

Edit the contents of the id entry of the /etc/inittab file using vi(1) etc. as shown below to start the system in single-user mode.



Note

- The default runlevel varies depending on the environment when the patch is applied (3 in the example below)
- Put down the default target before upgrading as you can restore the system to the state prior to upgrading later.

[Before Modification]

```
# Default runlevel, The runlevels used by RHS are:
# 0 - halt (Do NOT set initdefault to this)
# 1 - Single user mode
# 2 - Multiuser, without NFS (The same as 3, if you do not have networking)
# 3 - Full multiuser mode
# 4 - unused
# 5 - X11
# 6 - reboot (Do NOT set initdefault to this)
#
id:3:initdefault:
```

[After Modification]

```
# Default runlevel, The runlevels used by RHS are:
# 0 - halt (Do NOT set initdefault to this)
# 1 - Single user mode
# 2 - Multiuser, without NFS (The same as 3, if you do not have networking)
# 3 - Full multiuser mode
# 4 - unused
# 5 - X11
# 6 - reboot (Do NOT set initdefault to this)
#
id:1:initdefault:
```

Start the system again in single-user mode.

```
# shutdown -r now <Return>
```

3. Insert CD in the CD-ROM drive.

```
# mount -t iso9660 -r /dev/<device file name> <CD-ROM mount point> <Return>
```

<CDROM_DIR> will be used as the mount point.

4. Execute the CLI installer.

```
# cd <CDROM_DIR>/Tool <Return>
# ./cluster_install -e PCL-GLS <Return>

Installation of PRIMECLUSTER started.

PRODUCT : GLS

.
.

The installation finished successfully.
```

5. Eject CD.

```
# cd / <Return>
# umount <CDROM_DIR> <Return>
# eject <Return>
```

6. Patch download

Download the latest PRIMECLUSTER patch by UpdateSite format and update information file from Updatesite.

7. Please apply the patch for PRIMECLUSTER.

Please refer to the update information file of each patch for installation instructions and points of concern, etc.

3.3 Environment configuration

1. If the configuration files have been saved, execute the following command to restore them:

Refer to "4.6.2 Restoring Configuration Files" and "7.19 hanetrestore Command" in PRIMECLUSTER Global Link Services Configuration and Administration Guide: Redundant Line Control Function.

```
# cd /save_destination_directory <Return>
# /opt/FJSVhanet/usr/sbin/hanetrestore -f name_of_saved_file <Return>
```

2. Reboot the system.

Edit the contents of the id entry of the /etc/inittab file, which has been changed in Step 2, to the original contents to start the system in multi-user mode.

[Before Modification]

```
# Default runlevel, The runlevels used by RHS are:
# 0 - halt (Do NOT set initdefault to this)
# 1 - Single user mode
# 2 - Multiuser, without NFS (The same as 3, if you do not have networking)
# 3 - Full multiuser mode
# 4 - unused
# 5 - X11
# 6 - reboot (Do NOT set initdefault to this)
#
id:1:initdefault:
```

[After Modification]

```
# Default runlevel, The runlevels used by RHS are:
# 0 - halt (Do NOT set initdefault to this)
# 1 - Single user mode
# 2 - Multiuser, without NFS (The same as 3, if you do not have networking)
# 3 - Full multiuser mode
# 4 - unused
# 5 - X11
# 6 - reboot (Do NOT set initdefault to this)
#
id:3:initdefault:
```

Start the system again.

```
# shutdown -r now <Return>
```

Chapter 4 Uninstallation

This chapter explains the uninstallation of this software.

4.1 Preparation

Before uninstalling, if you are applying patch for PRIMECLUSTER by UpdateSite format, remove them by UpdateAdvisor (middleware). For details, see help information on UpdateAdvisor(middleware) and the update information file of the patch.

4.2 Uninstallation

1. Login to the system as the root user.

```
# su <Return>
Password: password <Return>
```

2. Boot the system in single user mode.

Edit the contents of the id entry of the /etc/inittab file using vi(1) etc. as shown below to start the system in single-user mode.



Note

- The default runlevel varies depending on the environment when the patch is applied (3 in the example below).
- Put down the default target before upgrading as you can restore the system to the state prior to upgrading later.

[Before Modification]

```
# Default runlevel, The runlevels used by RHS are:
# 0 - halt (Do NOT set initdefault to this)
# 1 - Single user mode
# 2 - Multiuser, without NFS (The same as 3, if you do not have networking)
# 3 - Full multiuser mode
# 4 - unused
# 5 - X11
# 6 - reboot (Do NOT set initdefault to this)
#
id:3:initdefault:
```

[After Modification]

```
# Default runlevel, The runlevels used by RHS are:
# 0 - halt (Do NOT set initdefault to this)
# 1 - Single user mode
# 2 - Multiuser, without NFS (The same as 3, if you do not have networking)
# 3 - Full multiuser mode
# 4 - unused
# 5 - X11
# 6 - reboot (Do NOT set initdefault to this)
#
id:1:initdefault:
```

Start the system again in single-user mode.

```
# shutdown -r now <Return>
```

3. Insert CD and mount the CD-ROM device.

```
# mount -t iso9660 -r /dev/<device file name> <CD-ROM mount point> <Return>
```

<CDROM_DIR> will be used as the mount point.

4. Execute the CLI uninstaller.

```
# cd <CDROM_DIR>/Tool <Return>
# ./cluster_uninstall -e PCL-GLS <Return>
Are you sure to remove PRIMECLUSTER from your system (y or n) ? y <Return>

.
.

The uninstallation finished successfully.
```

5. In PRIMECLUSTER Global Link Services: Redundant Line Control Function, when using the user command execution function and script files remains, the directory under /etc/opt/FJSVhanet/script is not deleted.
Delete this directory after saving or deleting script files.

```
# cd /etc/opt <Return>
# rm -rf FJSVhanet <Return>
```

6. Eject CD, then reboot the system by executing the "shutdown(8)" command.

```
# cd / <Return>
# umount <CDROM_DIR> <Return>
# eject <Return>
```

Edit the contents of the id entry of the /etc/inittab file, which has been changed in Step 2, to the original contents to start the system in multi-user mode.

[Before Modification]

```
# Default runlevel, The runlevels used by RHS are:
# 0 - halt (Do NOT set initdefault to this)
# 1 - Single user mode
# 2 - Multiuser, without NFS (The same as 3, if you do not have networking)
# 3 - Full multiuser mode
# 4 - unused
# 5 - X11
# 6 - reboot (Do NOT set initdefault to this)
#
id:1:initdefault:
```

[After Modification]

```
# Default runlevel, The runlevels used by RHS are:
# 0 - halt (Do NOT set initdefault to this)
# 1 - Single user mode
# 2 - Multiuser, without NFS (The same as 3, if you do not have networking)
# 3 - Full multiuser mode
# 4 - unused
# 5 - X11
# 6 - reboot (Do NOT set initdefault to this)
#
id:3:initdefault:
```

Start the system again.

```
# shutdown -r now <Return>
```

Appendix A Troubleshooting

This chapter explains how to address problems that occur.

A.1 Error messages

The following section describes the messages display during the installation of this software and the recommended procedure of handling these messages.

RMS is running.

Description

You can not uninstall or upgrade a package while RMS is running.

Workaround

You must switch to a single user mode before running any package operations.

ERROR: Failed to install FJQSS<Information Collection Tool>

Description

Installation of FJQSS failed.

Workaround

Collect the following information then contact your Fujitsu system engineers.
- /tmp/fjqssinstaller.log

ERROR: The installation of following package(s) failed. <PackageName>

Description

The installation of <PackageName> failed. You may have tried to install in the kernel version of OS not supported.

Workaround

Please confirm whether there is required patch of PRIMECLUSTER corresponding to the kernel version of OS. If the patch is existing, please apply the patch and execute "rpm -V --nodigest --nofiles --noscripts --nosignature <PackageName >" afterwards. When nothing is output, it means the execution of the CLI installer succeeded. Please perform the subsequent procedure.
If the above action fails to solve the problem, put down the message then contact your Fujitsu system engineers.

A.2 When segmentation violation causes an installation failure

If segmentation violation is due to the rpm(8) command, take the following corrective steps. If the problem still remains unresolved, contact Fujitsu customer support engineers.

1. Reboot the system by executing the shutdown(8) command.

```
# shutdown -r now <Return>
```

2. Delete PRIMECLUSTER from the system according to "4.2 Uninstallation".
3. Execute the following command.

```
# rpm --rebuilddb <Return>
```

4. Install PRIMECLUSTER again.

Appendix B Necessary OS packages to be installed

When operating this software on Red Hat Enterprise Linux, in addition to the packages that are installed with a minimum OS option installation, the following packages are used.

B.1 For Red Hat Enterprise Linux 6 (for Intel64)

Package	Architecture
OpenIPMI	x86_64
OpenIPMI-libs	x86_64
PyQt4	x86_64
PyQt4-devel	i686
PyQt4-devel	x86_64
alsa-lib	i686
alsa-lib	x86_64
at	x86_64
audit-libs	i686
autoconf	noarch
bc	x86_64
bind	x86_64
bind-utils	x86_64
compat-libstdc++-33	i686
compat-libstdc++-33	x86_64
cpp	x86_64
crash	x86_64
cvs	x86_64
device-mapper	x86_64
dhcp	x86_64
docbook-utils	noarch
dump	x86_64
ebtables	x86_64
ed	x86_64
eject	x86_64
fontconfig	i686
fontconfig	x86_64
freetype	x86_64
gcc	x86_64
gdb	x86_64
ghostscript	x86_64
glibc	i686
hdparm	x86_64

Package	Architecture
httpd	x86_64
indent	x86_64
ipmitool	x86_64
iscsi-initiator-utils	x86_64
kernel-devel	x86_64
kernel-headers	x86_64
kexec-tools	x86_64
libICE	x86_64
libSM	x86_64
libX11	i686
libX11	x86_64
libXau	i686
libXau	x86_64
libXext	i686
libXext	x86_64
libXft	x86_64
libXi	i686
libXi	x86_64
libXmu	x86_64
libXp	x86_64
libXrender	x86_64
libXt	x86_64
libXtst	i686
libXtst	x86_64
libgcc	i686
libjpeg-turbo	x86_64
libpng	x86_64
libstdc++	i686
libvirt-client	x86_64
libxcb	x86_64
lsf	x86_64
lvm2	x86_64
make	x86_64
man	x86_64
mlocate	x86_64
mt-st	x86_64
mttools	x86_64
mtr	x86_64
nc	x86_64

Package	Architecture
net-snmp	x86_64
net-snmp-utils	x86_64
nfs-utils	x86_64
ntp	x86_64
openmotif	x86_64
openmotif22	x86_64
opensp	i686
openssh-clients	x86_64
openssl098e	x86_64
parted	x86_64
patch	x86_64
pciutils	x86_64
perl	x86_64
perl-libwww-perl	noarch
pinfo	x86_64
prelink	x86_64
psacct	x86_64
quota	x86_64
rpcbind	x86_64
rsh	x86_64
ruby	x86_64
samba-common	x86_64
scsi-target-utils	x86_64
setuptools	x86_64
strace	x86_64
subversion	x86_64
sysstat	x86_64
tcpdump	x86_64
time	x86_64
tree	x86_64
vconfig	x86_64
xinetd	x86_64
xorg-x11-apps	x86_64
xorg-x11-server-utils	x86_64
xterm	x86_64
zip	x86_64