

ETERNUS SF Storage Cruiser 13.3



Message Guide

Windows/Solaris/Linux

J2X1-4330-05ENZ0(00)
September 2008

Preface

Purpose

This manual explains the output messages related to storage management of ETERNUS SF Storage Cruiser (hereafter "ESC") and describes the corresponding corrective actions.

ETERNUS SF is an integrated storage system management software series provided by Fujitsu.

Target readers

This manual is intended for the system administrators who are responsible for storage management using this software.

For system design, it is assumed that a basic knowledge of the configuration methods of servers, storage, and networks is possessed.

Organization

This manual is composed as follows.

Chapter 1 Client Messages

Explains the messages issued by clients and commands.

Chapter 2 Agent Messages

Explains the messages output by the agent.

Chapter 3 Manager Messages

Explains the messages output by the manager.

Chapter 4 Other messages

Explains other messages that are output.

Notational conventions

- This manual omits trademarks and registered trademarks of the following product name.

Solaris(TM) 8 Operating System

Solaris(TM) 9 Operating System

Solaris(TM) 10 Operating System

Red Hat(R) Enterprise Linux(R) AS v.3, Red Hat(R) Enterprise Linux(R) ES v.3

Red Hat(R) Enterprise Linux(R) AS 3.9, Red Hat(R) Enterprise Linux(R) ES 3.9

Red Hat(R) Enterprise Linux(R) AS v.4, Red Hat(R) Enterprise Linux(R) ES v.4

Red Hat(R) Enterprise Linux(R) AS 4.5, Red Hat(R) Enterprise Linux(R) ES 4.5

Red Hat(R) Enterprise Linux(R) AS 4.6, Red Hat(R) Enterprise Linux(R) ES 4.6

Red Hat(R) Enterprise Linux(R) 5

Red Hat(R) Enterprise Linux(R) 5.1

SUSE(R) Linux Enterprise Server 9 for EM64T

VMware(R) Infrastructure 3 Starter

VMware(R) Infrastructure 3 Standard

VMware(R) Infrastructure 3 Enterprise

Microsoft(R) Windows(R) 2000 Server

Microsoft(R) Windows(R) 2000 Advanced Server

Microsoft(R) Windows(R) 2000 Professional

Microsoft(R) Windows(R) XP Professional

Microsoft(R) Windows(R) XP Home Edition

Microsoft(R) Windows Vista(R) Home Basic

Microsoft(R) Windows Vista(R) Home Premium

Microsoft(R) Windows Vista(R) Business

Microsoft(R) Windows Vista(R) Enterprise
 Microsoft(R) Windows Vista(R) Ultimate
 Microsoft(R) Windows Server(R) 2003, Standard Edition
 Microsoft(R) Windows Server(R) 2003, Standard x64 Edition
 Microsoft(R) Windows Server(R) 2003, Enterprise Edition
 Microsoft(R) Windows Server(R) 2003, Enterprise x64 Edition
 Microsoft(R) Windows Server(R) 2003, Enterprise Edition for Itanium-based Systems
 Microsoft(R) Windows Server(R) 2003, Datacenter Edition for Itanium-based Systems
 Microsoft(R) Windows Server(R) 2003 R2, Standard Edition
 Microsoft(R) Windows Server(R) 2003 R2, Standard x64 Edition
 Microsoft(R) Windows Server(R) 2003 R2, Enterprise Edition
 Microsoft(R) Windows Server(R) 2003 R2, Enterprise x64 Edition
 Microsoft(R) Windows Server(R) 2008 Standard without Hyper-V(TM)
 Microsoft(R) Windows Server(R) 2008 Enterprise without Hyper-V(TM)
 Microsoft(R) Windows Server(R) 2008 Datacenter without Hyper-V(TM)

- The Solaris(TM) Operating System is described as "Solaris OS".
- The Manager and Agent of this software are described as follows.

Type	Platform	Notation in this manual
Manager	Solaris OS	"Solaris OS Manager" or "Solaris OS version"
	Linux	"Linux Manager" or "Linux version"
	Windows operating system	"Windows Manager" or "Windows version"
Agent	Solaris OS	"Solaris OS Agent" or "Solaris OS version"
	Linux (*1)	"Linux Agent" or "Linux version"
	Windows operating system	"Windows Agent" or "Windows version"
	HP-UX	"HP-UX Agent" or "HP-UX version"
	VMware	"VMware Agent" or "VMware version"

*1: SUSE Linux Enterprise Server 9 for EM64T is included.

- The reference items, menu names, button names, etc. are described as follows.

Type	Notation in this manual
Reference items in this manual	Its title is enclosed in " ".
Reference items in other manual	Its title is enclosed in " ".
Menu names	Its name is enclosed in []. The order in which menu items are selected is indicated in the form [] - [].
Button names	Its name is enclosed in < >.
Character strings and values that need to be emphasized	Its strings are enclosed in " ".
Variable parts	It is indicated by using <i>italic</i> text.

Abbreviations

A product or products might be described by the abbreviation as follows.

Product name	Notation
Softek Storage Cruiser	SSC

Description of this software and notation used in this manual

This software and its manual have been developed based on Softek Storage Cruiser (SSC) and Systemwalker Resource Coordinator Storage manager. Output messages or windows may therefore contain references to "Softek Storage Cruiser" or "SSC", "Systemwalker Resource Coordinator" or "Resource Coordinator" accordingly.

Related manuals

The following manuals are provided with ESC. Please refer to these manuals as required.

- ETERNUS SF Storage Cruiser Installation Guide
Explains the configuration procedure.
- ETERNUS SF Storage Cruiser User's Guide
Contains a software description, explanations of functions, and methods of operation and maintenance.
- ETERNUS SF Storage Cruiser Message Guide (This manual)
Explains the messages displayed by storage resource manager.
- ETERNUS SF Storage Cruiser Event Guide
Explains the messages displayed by storage resource manager regarding hardware status.
- ETERNUS SF Storage Cruiser User's Guide for Virtual Storage Conductor
Explains the functions and methods of operating Virtual Storage Conductor.

Related documentation

Please refer to the following documentation as required.

- PRIMECLUSTER Installation and Administration Guide
- PRIMECLUSTER Global Link Services operation manual
- PRIMECLUSTER Global Disk Services operation manual
- Hardware Guide for Server Blades

ETERNUS SF homepage

The latest technical information can be seen on the ETERNUS SF homepage (<http://www.fujitsu.com/global/services/computing/storage/software/>).

At first, reference to the ETERNUS SF homepage is recommended.

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- This manual is subject to change without advance notice.
- The following model numbers are different in Japan and other countries.
When the model number of Japan appears in the text, please take it as referring to the model number of the other countries.

Japan	Other countries
PG-FC106	S26361-F2843-E1
PG-FC105	S26361-F2624-E1
PG-FC102	SNP:SY-F2244E2-P, SNP:SY-F2244E2-A, SNP:SY-F2244L2-P
PG-FCD101	S26361-F3023-E1
GP7B8FC1	GP7B8FC1U
PW008FC2	PW008FC2U
PW008FC3	PW008FC3U
PG-FC201	S26361-F3141-E1
PG-FC107	S26361-F3141-E10, S26361-F3141-E210
PG-FC202	S26361-F3306-E1, S26361-F3306-E201
PG-FCD201	S26361-F3306-E601
SE0X7F11F	SE0X7F11X
SE0X7F12F	SE0X7F12X
XSEFC401AF	XSEFC401AU, XSEFC401AX
XSEFC402AF	XSEFC402AU, XSEFC402AX

This product model is not the same in all regions. Please check with your sales representative to see the model name in your area.

- The following product names are different in Japan and other countries.
When the product name of Japan appears in the text, please take it as referring to the product name of the other countries.

Japan	Other countries
SafeDisk	SynfinityDisk
SafeCluster	SynfinityCluster
SafeFile	SynfinityFile

September 2008, 5th Edition

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Chapter 1 Client Messages

This chapter explains the messages output by clients and commands.

Each message is explained according to the items listed in the table below.

Table 1.1 How to read message explanations

Item	Description
Message text	Message text that is output. Each message is displayed in the following format: Message ID "Message text"
Explanation	Explains the meaning of the message text.
Parameters	Explains the meanings of parameters if included in the message.
System action	Explains how the system acts when a message is displayed.
System administrator response	Explains action to be taken by the system administrator in response to this message being output.

1.1 Messages of ssmgr prefix

ssmgr1000

ssmgr1000

Unexpected error has occurred.

Explanation

An unexpected exception occurred.

System action

The command terminates abnormally.

System administrator response

This event occurs if "127.0.0.1 localhost" is not defined in the /etc/hosts file of the administrative server. Add the definition and restart the administrative server.

If the above environment setup is normal, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr1001

ssmgr1001

Specified device information isn't registered in the correlation management information.
Please update correlation management information to the newest.

Explanation

The device information displayed in the correlation window is consistent with the information in the correlation database.

Updating the information in the correlation window eliminates any inconsistencies in the information.

System action

The command terminates abnormally.

System administrator response

Perform a "Refresh" for each correlation window.

ssmgr1002

ssmgr1002

Specified element information doesn't exist in the specification device.
Please update correlation management information to the newest.

Explanation

The device element information displayed in the correlation window is consistent with the information in the correlation database.
Updating the information in the correlation window eliminates any inconsistencies in the information.

System action

The command terminates abnormally.

System administrator response

Perform a "Refresh" for each correlation window.

ssmgr1003

ssmgr1003

Abnormalities occurred during generation of correlation management information.
Device information has reached the number in which the maximum registration is possible.
Please delete unnecessary equipment information.

Explanation

No more device information can be registered because the maximum amount that can be registered as correlation information has been reached.
Delete any unnecessary device information.

System action

The command terminates abnormally.

System administrator response

Delete any unnecessary device information. If this does not solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu system engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr1004

ssmgr1004

Since the specified application element has already existed, it cannot be set as specification server node device.

Explanation

The specified application element cannot be set because it already exists in the specified server node information.

System action

The command terminates abnormally.

System administrator response

Ensure that the specified application element and the server node specification are valid, and then re-execute.

ssmgr1005

ssmgr1005

The specified application element does not exist in specification server node device.
Please update correlation management information to the newest.

Explanation

The specified application element does not exist in the specified server node information. The relevant element information may have already been deleted.

Update correlation information.

System action

The command terminates abnormally.

System administrator response

Perform a "Refresh" for each correlation window.

ssmgr1006

ssmgr1006

The element specified at the connection place of an application element does not exist.
Please update correlation management information to the newest.

Explanation

The element specified at the connection destination of the specified application element is not found in the specified server node information.

The relevant element information may have already been deleted. Update the correlation information.

System action

The command terminates abnormally.

System administrator response

Perform a "Refresh" for each correlation window.

ssmgr1007

ssmgr1007

An element except for the application element was specified.

Explanation

The specified element is not an application element.

System action

The command terminates abnormally.

System administrator response

Specify an application element and then re-execute the processing.

ssmgr1008

ssmgr1008

Abnormalities occurred during generation of correlation management information. (An unusual occurrence place=%PLACE)

Explanation

An error occurred during the generation of correlation information. The error occurred in %PLACE processing.

Parameters

%PLACE : Name of the processing in which a correlation information generation error occurred

System action

The command terminates abnormally.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr1009

ssmgr1009

Information inconsistency occurred in acquisition of correlation device information.

Abnormalities may have occurred in generation of correlation management information.

Explanation

Although correlation information generation has ended, the correlation information on the specified device contains device information that is not stored in the correlation database.

There is information correlated to a device that terminated abnormally during device information generation.

System action

The command terminates abnormally.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr1010

ssmgr1010

Acquisition of correlation device information went wrong.

The specified device's registration may already be erased from Manager.

Explanation

Configuration information could not be obtained. Check whether the specified device is a device that is subject to this software management. The specified device is probably deregistered from this software.

System action

The command terminates abnormally.

System administrator response

Refresh this software display to check that the specified device information exists.

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr1011

ssmgr1011

Fatal mismatching was detected to correlation managed data.

The justification of a correlation management database cannot be secured.

Explanation

Reading or writing of correlation data failed.

Possible causes of this error include a file system problem, the Manager failing to shut down using the appropriate procedure, or old correlation data being read by newer software (i.e., software of a later version).

System action

The command terminates abnormally.

System administrator response

Delete all old correlation data, and then restart the administrative server.

Delete all files in the following directories and their subdirectories:

Platform of Manager	Directory
Windows	\$TMP_DIR¥Manager¥var¥opt¥FJSVssmgr¥current¥csdatabase (\$TMP_DIR means "Work Directory" specified at the Manager instllation.)
Solaris OS, Linux	/var/opt/FJSVssmgr/current/csdatabase

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr1012

ssmgr1012

Unable to read a file(ID=%ID) from correlation management database.

The contents of the file may be incorrect.

Explanation

Correlation data could not be read successfully.

Possible causes of this error are that the file does not exist, a file system problem, a file error caused by the Manager failing to shut down using the appropriate procedure, or old correlation data being read by newer software (i.e., software of a later version).

Parameters

%ID : ID of the correlation data in which a read error occurred

System action

The command terminates abnormally.

System administrator response

Delete the faulty file, and then restart the administrative server.

Delete all files whose filename is the "%ID".properties type from the following directories and their subdirectories:

Platform of Manager	Directory
Windows	\$TMP_DIR¥Manager¥var¥opt¥FJSVssmgr¥current¥csdatabase (\$TMP_DIR means "Work Directory" specified at the Manager instllation.)
Solaris OS, Linux	/var/opt/FJSVssmgr/current/csdatabase

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr1013

ssmgr1013

Unable to write the file(ID=%ID) to correlation management database.

Please check write permission of the filesystem or the capacity of the filesystem.

Explanation

Correlation data could not be written successfully.

A possible cause of the error is that the file system is write-protected or the file system is too small.

Parameters

%ID : ID of the correlation data in which a write error occurred

System action

The command terminates abnormally.

System administrator response

Check whether the following file system is write-protected or check the size of the file system.

Platform of Manager	Directory
Windows	\$TMP_DIR¥Manager¥var¥opt¥FJSVssmgr¥current¥csdatabase (\$TMP_DIR means "Work Directory" specified at the Manager instllation.)
Solaris OS, Linux	/var/opt/FJSVssmgr/current/csdatabase

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr1014

ssmgr1014

Unable to unlink a file(ID=%ID) from correlation management database. Please check write permission of the filesystem.

Explanation

Correlation data could not be deleted successfully.

A possible cause of the error is that the file system is write-protected.

Parameters

%ID : ID of correlation data in which an error occurred

System action

The command terminates abnormally.

System administrator response

Ensure that the following file system is not write-protected.

Platform of Manager	Directory
Windows	\$TMP_DIR¥Manager¥var¥opt¥FJSVssmgr¥current¥csdatabase (\$TMP_DIR means "Work Directory" specified at the Manager instllation.)
Solaris OS, Linux	/var/opt/FJSVssmgr/current/csdatabase

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr1015

ssmgr1015

Unable to create Directory. Please check write permission of the filesystem.

Explanation

A correlation data storage directory could not be created successfully.

A possible cause of the error is that the file system is write-protected.

System action

The command terminates abnormally.

System administrator response

Ensure that the following file system is not write-protected.

Platform of Manager	Directory
Windows	\$TMP_DIR¥Manager¥var¥opt¥FJSVssmgr¥current¥csdatabase (\$TMP_DIR means "Work Directory" specified at the Manager instllation.)
Solaris OS, Linux	/var/opt/FJSVssmgr/current/csdatabase

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr1016

ssmgr1016

Registration of an application element went wrong. Abnormalities may have occurred in the device management database.

Explanation

An attempt to register an application element failed.

An error may have occurred in the device management database.

System action

The command terminates abnormally.

System administrator response

Collect the data needed for troubleshooting, as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr1017

ssmgr1017

Deletion of an application element went wrong. Abnormalities may have occurred in the device management database.

Explanation

An attempt to delete the application element failed.

An error may have occurred in the device management database.

System action

The command terminates abnormally.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr1018

ssmgr1018

The number of parameters is not right.

Explanation

An invalid number of parameters were specified.

System action

The command terminates abnormally.

System administrator response

Check the number of command parameters, and then re-execute.

ssmgr1019

ssmgr1019

An Internal Program inconsistency was detected. (ErrCode=%ERRCD).

Explanation

A fatal inconsistency was detected in the correlation.

Parameters

%ERRCD : Detail error code

System action

The command terminates abnormally.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr1020

[ssmgr1020](#)

The specified application name is already used in the name of another element. Please specify other names.

Explanation

The specified application name cannot be used because it is already used as identifier for another element.

System action

The command terminates abnormally.

System administrator response

Please change the specified application name and register it again.

ssmgr1021

[ssmgr1021](#)

The specified element cannot perform application creation because of a Link piece state. Please update related management information to the newest.

Explanation

The specified element cannot perform application creation because of a Link piece state. Please update related management information to the newest.

If the status doesn't change after updating, the server node cannot recognize the element.

System action

The command terminates abnormally.

System administrator response

Execute "Refresh" in the correlation management window. If this does not solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu system engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr1022

[ssmgr1022](#)

The specified element cannot add a relation with an application because of a Link piece state. Please update related management information to the newest.

Explanation

The specified element cannot add a relation with an application because of a Link piece state. Please update related management information to the newest.

If the status doesn't change after updating, the server node cannot recognize the element.

System action

The command terminates abnormally.

System administrator response

Execute "Refresh" in the correlation management window. If this does not solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu system engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr1023

[ssmgr1023](#)

As for the specified element, the correlation with application is already set up. Please update correlation management information to the newest.

Explanation

The specified element has already set up connection with specified application.

Please update correlation management information to the newest and confirm the element has already relation with the application.

System action

The command terminates abnormally.

System administrator response

Execute "Refresh" in the correlation management window.

ssmgr1050

[ssmgr1050](#)

Certification failure.

Explanation

The user is not authorized to perform the operation.

System action

The command terminates abnormally.

System administrator response

Re-execute the processing as a user with the appropriate authority.

ssmgr1051

[ssmgr1051](#)

Certification failure. Please check a user name and a password.

Explanation

User authentication failed.

System action

The command terminates abnormally.

System administrator response

Make sure that the user name and the password are correct, and then re-execute the processing.

ssmgr1052

ssmgr1052

The specified device management name is already registered. Please specify another name.

Explanation

The specified device management name is already registered.

System action

The command terminates abnormally.

System administrator response

Specify another name. If another name cannot be specified, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr1053

ssmgr1053

The device management name registration to a database went wrong.

Explanation

An attempt to register the device management name with the database failed.

System action

The command terminates abnormally.

System administrator response

Collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr1054

ssmgr1054

Although device was detected and the normal end of the device addition was carried out, the device management name registration to a database went wrong.

Explanation

A device was detected, and addition of the device ended normally. However, an attempt to register the device management name with the database failed.

System action

The command terminates abnormally.

System administrator response

Delete the detected device, and re-execute the device detection processing.

If this fails to solve the problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr1055

ssmgr1055

Although the normal end of the device addition was carried out, the device management name registration to a database went wrong.

Explanation

Device addition ended normally, but an attempt to register the device management name with the database failed.

System action

The command terminates abnormally.

System administrator response

Delete the added device, and re-execute both the device detection processing and the device addition processing.

If this fails to solve the problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr1056

ssmgr1056

Although the normal end of the device creation was carried out, the device management name registration to a database went wrong.

Explanation

Device creation ended normally, but an attempt to register the device management name with the database failed.

System action

The command terminates abnormally.

System administrator response

Delete the created device, and re-execute the device creation processing.

If this fails to solve the problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr1057

ssmgr1057

Although the normal end of the device deletion was performed, the device management name deletion from a database went wrong.

Explanation

Device deletion ended normally, but an attempt to delete the device management name from the database failed.

System action

The command terminates abnormally.

System administrator response

Collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr1060

ssmgr1060

Unexpected error has occurred.

Explanation

An unexpected exception occurred.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr1061

ssmgr1061

There is a mistake in the specified parameter. (code={%INFO})

Explanation

The parameter used in the program is incorrect.

System action

Interrupts the processing.

Parameters

{%INFO} : Detailed information for cause analysis

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr1062

ssmgr1062

Unsupported device is required. (code={%INFO})

Explanation

An operation for a device whose device type, device model, or firmware version is not supported was specified.

System action

Interrupts the processing.

Parameters

{%INFO} : Detailed information for decision analysis

System administrator response

Verify the model type, device name, and firmware version number of the specified device.

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr1063

ssmgr1063

Unable to instantiate the service for the device. (code={%INFO})

Explanation

Initialization of internal information during the operation for the specified device failed.

System action

Interrupts the processing.

Parameters

{%INFO} : Detailed information for cause analysis of the initialization failure

System administrator response

Verify the model type, device name, and firmware version number of the specified device.

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr1064

ssmgr1064

Unable to initialize the service for the device because of illegal access. (code={%INFO})

Explanation

Initialization of internal information during the operation for the specified device failed due to an illegal access.

System action

Interrupts the processing.

Parameters

{%INFO} : Detailed information for cause analysis of the initialization failure

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3000

ssmgr3000

Unexpected error has occurred.

Explanation

An unexpected exception occurred.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3001

ssmgr3001

Fail connecting to server node

Explanation

An attempt to establish a connection with the server node failed.

System action

Interrupts the processing.

System administrator response

There may be no communication path to the remote server node. Check the network settings.

The Agent may not be active on the remote server node. Check the Agent operating status.

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3002

ssmgr3002

Fail communicating with server node.

Explanation

An error occurred during communication with the server node.

System action

Interrupts the processing.

System administrator response

An error may have occurred on the remote server node network. Check the connection with the server node.

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3003

ssmgr3003

Timeout.

Explanation

A time-out occurred.

System action

Interrupts the processing.

System administrator response

An error may have occurred on the remote server node or network. Check the connection with the server node.

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3004

ssmgr3004

Failed on server node information retrieving.

Explanation

Configuration information could not be obtained.

System action

Interrupts the processing.

System administrator response

An error may have occurred on the network. Check the connection with the server node.

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3005

ssmgr3005

Failed on analyzing structure information.

Explanation

Unexpected data was detected in the configuration information.

The versions of the Agent and Manager are probably different.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3006

ssmgr3006

Fatal error is occurred on analyzing structure information.

Explanation

A fatal error occurred during analysis of configuration information.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3007

ssmgr3007

Failed at Sub Parser loading. %MODULENAME

Explanation

Data that includes information that could not be analyzed by the Manager was obtained.

The versions of the Agent and Manager are probably different.

Parameters

%MODULENAME : Module name

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3008

ssmgr3008

Illegal configuration is detected.

Explanation

Invalid value %VALUE was set in setting item %KEY.

Parameters

%KEY : Setting item

%VALUE : Invalid value

System action

Interrupts the processing.

System administrator response

Correct the applicable setting in the setting file.

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3009

ssmgr3009

Server node %HOSTNAME is not found.

Explanation

A server node having name %HOSTNAME could not be found.

Parameters

%HOSTNAME : Server node name

System action

Interrupts the processing.

System administrator response

Server node name resolution failed. Check the DNS settings and so on.

ssmgr3200

[ssmgr3200](#)

Failed to start disks in the RAID group. The specified storage device: {0}

Explanation

It failed to start disks in the RAID group in the specified storage device.

Parameters

{0} : Indicates the IP address of the storage device

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3201

[ssmgr3201](#)

Failed to stop disks in the RAID group. The specified storage device: {0}

Explanation

It failed to stop disks in the RAID group in the specified storage device.

Parameters

{0} : Indicates the IP address of the storage device

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3202

[ssmgr3202](#)

Failed to obtain the disk status of the RAID group. The specified storage device: {0}

Explanation

It failed to obtain the disk status of the RAID group in the specified storage device.

Parameters

{0} : Indicates the IP address of the storage device

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3203

[ssmgr3203](#)

Failed to start disks in the storage device ({0}) connected with server ({1}).

Explanation

The disk revolution in the storage device connected with the specified server could not be started.

Parameters

{0} : Indicates the IP address of the storage device

{1} : Indicates the IP address of the server

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3204

[ssmgr3204](#)

Failed to stop disks in the storage device ({0}) connected with server ({1}).

Explanation

The disk revolution in the storage device connected with the specified server could not be stopped.

Parameters

{0} : Indicates the IP address of the storage device

{1} : Indicates the IP address of the server

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3205

ssmgr3205

Failed to obtain the information of the disk used from server ({0}).

Explanation

An error occurred in the information acquisition for the disk that is used from the specified server.

Parameters

{0} : Indicates the IP address of the server

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3210

ssmgr3210

The specified device ({0}) is not a storage device, or is not registered in this software, or does not support the Eco-mode operation.

Explanation

The specified device is not a storage device, or it is not registered as the managed device in this software, or its storage device does not support the Eco-mode operation.

Parameters

{0} : Indicates the specified IP address

System action

Interrupts the processing.

System administrator response

The device of the specified IP address may be not a storage device. Check the device type of the specified IP address. If a device of the specified IP address is a server node, specify the -server option at the same time.

If the storage device is not registered as the managed device, register it by using this software.

The Eco-mode operation is supported by the following storage devices. Confirm the storage model and firmware version of the specified storage device. The firmware version is older than the following version, apply the firmware that supports the Eco-mode operation, re-execute the operation.

Storage device name	Firmware version
ETERNUS2000 models 50, 100 and 200	V10L50 or later
ETERNUS4000 models 300 and 500	V11L50 or later
ETERNUS8000 models 700, 900, 1100 and 2100	V11L50 or later

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3211

ssmgr3211

The operation cannot be executed, because the fatal inconsistent data was detected in the database of this software.

Explanation

The fatal inconsistent data was detected in the database of this software.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3212

ssmgr3212

Failed to set or obtain the information for the storage device. Error code={0}, detail message={1}

Explanation

An error occurred in the setting for the storage device or the information acquisition for it.

Parameters

{0} : Indicates the error code

{1} : Indicates the detail message

System action

Interrupts the processing.

System administrator response

- When the error code is 40:
Any user may login to the target storage device. Logout from its storage device, and then re-execute.
- When the error code is 50:
The target storage device may not support the Eco-mode operation. Check that its storage device is a supported device by referring to "System administrator response" in the [ssmgr3210](#) message.
- When the error code is 51:
The firmware of the target storage device may not support the Eco-mode operation. Check that its firmware is a supported firmware by referring to "System administrator response" in the [ssmgr3210](#) message.
- When the error code is 60 or 70:
Check the device status and network environment for errors, and then re-execute.
- When the error code is other:
Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3213

ssmgr3213

The disk rotation in the specified RAID group ({0}) cannot be started.

Explanation

The disk rotation of the specified RAID group could not be started. There is any possibility of the following factors.

- The Eco-mode of the target storage device is set to OFF.
- The Eco-mode schedule of the target RAID group is not "External".
- The Eco-mode of the target RAID group is set to OFF.
- The Eco-mode of the target RAID group is "-" (hyphen).
- The volumes in the target RAID group are concatenated with other RAID groups by the LUN concatenation function, and the disk control for the related RAID groups cannot be done.

Parameters

{0} : Indicates the RAID group number. (Two or more RAID groups are separated by comma)

System action

Interrupts the processing.

System administrator response

Select the device icon of the target storage device in the client window, display the property window for its storage device. And, select the "Eco-mode information and set" tab in the displayed property window. If the current state is in the followings, change its setting by referring to "6.1.13 How to control the Eco-mode" in the ETERNUS SF Storage Cruiser User's Guide, and then re-execute.

- When the "Current Eco-mode setting" is OFF:
Set the Eco-mode of the target storage device to ON.
- When the "Schedule(No-Name)" of the target RAID group is not "External":
If you would like to control the Eco-mode schedule by using this software, set the Eco-mode of the target RAID group to ON.
When the "Eco-mode" is already ON, it has been set by ETERNUSmgr and is not set by this software. If you would like to control the Eco-mode schedule in this software, set the Eco-mode of the target RAID group to ON by using this software.
- When the "Eco-mode" of the target RAID group is OFF:
Set the Eco-mode of the target RAID group to ON.
- When the "Eco-mode" of the target RAID group is "-" (hyphen):
The Eco-mode setting cannot be done, because the target RAID group fits the following any conditions.
 - The RAID group for which the system disk is included
 - The RAID group for which it is set in the NAS area
 - The RAID group for which the mainframe volumes, MVV volumes or MVV Concatenation volumes are registered
 - The RAID group for which no volumes are registered
- When the volumes in the target RAID group are concatenated with other RAID groups by the LUN concatenation function:
Check the followings.
 - When the Eco-mode schedule of the related RAID groups is not "External", the disk rotation cannot be started. Set the Eco-mode schedule of all the related RAID groups to "External".
 - When the Eco-mode of the related RAID groups is set to OFF, the disk rotation cannot be started. Set the Eco-mode of all the related RAID groups to ON.
 - When the Eco-mode of the related RAID groups is "-" (hyphen), the disk rotation cannot be started. When the volumes are concatenated with the RAID group for which the Eco-mode cannot be set, the disk rotation cannot be started.

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3214

ssmgr3214

The disk rotation in the specified RAID group ({0}) cannot be stopped.

Explanation

The disk rotation of the specified RAID group could not be stopped. There is any possibility of the following factors.

- The Eco-mode of the target storage device is set to OFF.
- The Eco-mode schedule of the target RAID group is not "External".
- The Eco-mode of the target RAID group is set to OFF.
- The Eco-mode of the target RAID group is "-" (hyphen).
- The volumes in the target RAID group are concatenated with other RAID groups by the LUN concatenation function, and all of the related RAID groups are not specified.

Parameters

{0} : Indicates the RAID group number. (Two or more RAID groups are separated by comma)

System action

Interrupts the processing.

System administrator response

Select the device icon of the target storage device in the client window, display the property window for its storage device. And, select the "Eco-mode information and set" tab in the displayed property window. If the current state is in the followings, change its setting by referring to "6.1.13 How to control the Eco-mode" in the ETERNUS SF Storage Cruiser User's Guide, and then re-execute.

- When the "Current Eco-mode setting" is OFF:
Set the Eco-mode of the target storage device to ON.
- When the "Schedule(No-Name)" of the target RAID group is not "External":
If you would like to control the Eco-mode schedule by using this software, set the Eco-mode of the target RAID group to ON.
When the "Eco-mode" is already ON, it has been set by ETERNUSmgr and is not set by this software. If you would like to control the Eco-mode schedule in this software, set the Eco-mode of the target RAID group to ON by using this software.
- When the "Eco-mode" of the target RAID group is OFF:
Set the Eco-mode of the target RAID group to ON.
- When the "Eco-mode" of the target RAID group is "-" (hyphen):
The Eco-mode setting cannot be done, because the target RAID group fits the following any conditions.
 - The RAID group for which the system disk is included
 - The RAID group for which it is set in the NAS area
 - The RAID group for which the mainframe volumes, MVV volumes or MVV Concatenation volumes are registered
 - The RAID group for which no volumes are registered
- When the volumes in the target RAID group are concatenated with other RAID groups by the LUN concatenation function, and all of the related RAID groups are not specified:
Execute the disk rotation stopping by specifying all of the related RAID groups. However, the disk rotation may be not able to be stopped even if its operation is executed.
Check the followings.
 - When the Eco-mode schedule of the related RAID groups is not "External", the disk rotation cannot be stopped. Set the Eco-mode schedule of all the related RAID groups to "External".

- When the Eco-mode of the related RAID groups is set to OFF, the disk rotation cannot be stopped. Set the Eco-mode of all the related RAID groups to ON.
- When the Eco-mode of the related RAID groups is "-" (hyphen), the disk rotation cannot be stopped. When the volumes are concatenated with the RAID group for which the Eco-mode cannot be set, the disk rotation cannot be stopped.

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3215

ssmgr3215

Failed to communicate with the storage device.

Explanation

An error occurred during communication with the storage device.

System action

Interrupts the processing.

System administrator response

An error may have occurred on the communication destination storage device or network. Check the connection between the server that the manager is installed and the storage device.

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3216

ssmgr3216

The storage device that supports the Eco-mode operation is not connected with the specified server.

Explanation

The processing was failed. Because the storage device that is connected with the specified server does not exist or does not support the Eco-mode operation.

System action

Interrupts the processing.

System administrator response

Check the connection between the specified server and the storage device, and check that its storage device supports the Eco-mode operation. For the storage devices that support the Eco-mode operation, refer to "System administrator response" in the [ssmgr3210](#) message.

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3217

ssmgr3217

The specified RAID group ({0}) does not exist.

Explanation

The processing was failed, because the specified RAID group in the storage device does not exist.

Parameters

{0} : Indicates the RAID group number

System action

Interrupts the processing.

System administrator response

Specify the correct RAID group number, and then re-execute.

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3219

[ssmgr3219](#)

The specified device ({0}) is not a server, or is not registered in this software.

Explanation

The specified device is not a server node, or it is not registered as the managed server node in this software.

Parameters

{0} : Indicates the specified IP address

System action

Interrupts the processing.

System administrator response

There is any possibility of the following factors.

- The device of the specified IP address may be not the server node. Check the specified IP address.
- The specified server may have not been registered in this software. Check that its device is registered in this software. If not registered, register its device, and then re-execute.

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3220

[ssmgr3220](#)

A time-out occurred during the starting disks in the RAID group.

Explanation

The timeout occurred during start the RAID group with synchronous mode.

System action

Interrupts the processing.

System administrator response

Change the timeout value to big by using -time option and then re-execute, if the RAID group status is neither "Active" nor "start request". For details of the -time option, refer to the following section in the ETERNUS SF Storage Cruiser User's Guide.

- Solaris OS : "12.1.1.7 Disk control command (storageadm spindle)"
- Linux : "12.2.1.7 Disk control command (storageadm spindle)"
- Windows : "12.3.1.8 Disk control command (storageadm spindle)"

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3221

ssmgr3221

A time-out occurred during the stopping disks in the RAID group.

Explanation

The timeout occurred during stop the RAID group with synchronous mode.

System action

Interrupts the processing.

System administrator response

Change the timeout value to big by using -time option and then re-execute, if the RAID group status is neither "Idle" nor "stop request". For details of the -time option, refer to the following section in the ETERNUS SF Storage Cruiser User's Guide.

- Solaris OS : "12.1.1.7 Disk control command (storageadm spindle)"
- Linux : "12.2.1.7 Disk control command (storageadm spindle)"
- Windows : "12.3.1.8 Disk control command (storageadm spindle)"

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr3222

ssmgr3222

The disks tried to stop might be used from other servers ({0}). Therefore, the stopping process was discontinued.

Explanation

The disks used from the specified server may be used from other servers. Therefore, the stopping process was discontinued.

Parameters

{0} : Indicates the server name or WWPN of HBA

System action

Interrupts the processing.

System administrator response

Check the operating status and the disk using status in the displayed other servers.

When the server has been registered in this software, the name of its server is displayed.

When the server has not been registered in this software, the WWPN value of HBA that is loaded in its server is displayed.

When the stop of disk is possible, e.g. other servers have stopped or the share disk is not used, re-execute the command with -f option.

For details of command, refer to "Chapter 12 Command References" in the ETERNUS SF Storage Cruiser User's Guide.

ssmgr3223

ssmgr3223

The storage device ({0}) is not in the Eco-mode operation.

Explanation

The storage device that is not started the Eco-mode operation is specified.

Parameters

{0} : Indicates the IP address of storage device

System action

Interrupts the processing.

System administrator response

Check that the Eco-mode operation is started in the specified storage device.

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr7010

ssmgr7010

The Performance Monitoring is not set. Please confirm the Performance Monitoring setting.

Explanation

The Performance Monitoring is not set.

System action

Interrupts the processing.

System administrator response

Set the Performance Monitoring, and then re-execute.

ssmgr7101

ssmgr7101

The device {0} is set enable

Explanation

The device has been enabled.

Parameters

{0} : Device name and IP address

System action

The command is completed normally.

System administrator response

None

ssmgr7102

[ssmgr7102](#)

The device {0} is set disable. If disable the information of threshold setting is deleted.

Explanation

The device has been disabled.

Parameters

{0} : Device name and IP address

System action

The command is completed normally.

System administrator response

None

ssmgr7103

[ssmgr7103](#)

The device {0} is under threshold monitoring. Please stop the threshold monitoring first and set threshold monitoring.

Explanation

The device is monitoring threshold values.

Parameters

{0} : Device name and IP address

System action

The command is completed normally.

System administrator response

None

ssmgr7104

[ssmgr7104](#)

Unable to display the Threshold Monitoring Enable/Disable of the device{0}

Explanation

Displaying Threshold Monitoring Enable/Disable of the device failed.

Parameters

{0} : Device name and IP address

System action

Interrupts the processing

System administrator response

If a detail message is displayed, follow the detail message instructions.

If a detail message is not displayed, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr7105

ssmgr7105

Unable to set enable of threshold setting of the device{0}.

Explanation

Device threshold setting could not be enabled.

Parameters

{0} : Device name and IP address

System action

Interrupts the processing

System administrator response

If a detail message is displayed, follow the detail message instructions.

If a detail message is not displayed, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr7106

ssmgr7106

Unable to set disable of threshold setting of the device {0}.

Explanation

Device threshold setting could not be disabled.

Parameters

{0} : Device name and IP address

System action

Interrupts the processing

System administrator response

If a detail message is displayed, follow the detail message instructions.

If a detail message is not displayed, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr7110

ssmgr7110

Unable to display the Threshold Monitoring Time setting of the device {0}.

Explanation

The window for setting the device threshold monitoring time could not be displayed.

Parameters

{0} : Device name and IP address

System action

Interrupts the processing

System administrator response

If a detail message is displayed, follow the detail message instructions.

If a detail message is not displayed, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr7111

[ssmgr7111](#)

Unable to set Threshold Monitoring Time/ Alarm Display Time/ Alarm Frequency of the device {0}.

Explanation

The device threshold monitoring time, alarm display time, or alarm display frequency could not be set successfully.

Parameters

{0} : Device name and IP address

System action

Interrupts the processing

System administrator response

If a detail message is displayed, follow the detail message instructions.

If a detail message is not displayed, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr7112

[ssmgr7112](#)

Please set the Alarm Display Time within Threshold Monitoring Time.

Explanation

Set the alarm display time within the threshold monitoring period.

System action

Interrupts the processing

System administrator response

None

ssmgr7113

ssmgr7113

Please input <Start Time> within 00:00 - 23:59.

Explanation

<Start time> Set the start time to between 00:00 and 23:59.

System action

Interrupts the processing

System administrator response

None

ssmgr7114

ssmgr7114

Please input <Stop Time> within 00:00 - 24:00.

Explanation

<Stop time> Set the stop time to between 00:00 and 24:00.

System action

Interrupts the processing

System administrator response

None

ssmgr7120

ssmgr7120

Unable to display Threshold Monitoring Time/ Alarm Display Time/ Alarm Frequency of the device {0}.

Explanation

The device threshold setting, monitoring start, or monitoring stop window could not be displayed.

Parameters

{0} : Device name and IP address

System action

Interrupts the processing

System administrator response

If a detail message is displayed, follow the detail message instructions.

If a detail message is not displayed, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr7121

ssmgr7121

The Performance Monitoring of the device {0} is stopped. Please confirm the Performance Monitoring setting.

Explanation

The device performance monitoring setting is stopped. Check the performance monitoring setting.

Parameters

{0} : Device name and IP address

System action

Interrupts the processing

System administrator response

None

ssmgr7122

[ssmgr7122](#)

{0} setting error : select items, or input the value from {1} to {2}.

Explanation

An item selection error or input value error occurred.

Parameters

{0} : Name of setting item

{1} : Lower limit of input range for the setting item

{2} : Upper limit of input range for the setting item

System action

Interrupts the processing

System administrator response

None

ssmgr7123

[ssmgr7123](#)

When Alarm Tolerance is selected to Consecutive Time, the Rearm value become disable.

Explanation

If continuous time is specified for the allowable alarm range, the lower limit is nullified.

System action

The command is completed normally.

System administrator response

None

ssmgr7124

[ssmgr7124](#)

Unable to set Threshold Monitoring.

Explanation

The threshold monitoring target could not be set.

System action

Interrupts the processing

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr7125

[ssmgr7125](#)

The Threshold Monitoring of the device {0} is disabled. Please confirm the Threshold Monitoring setting.

Explanation

The device threshold setting is stopped.

If a continuous time is specified for the allowable alarm range, the lower limit is nullified. Check the threshold setting.

Parameters

{0} : Device name and IP address

System action

Interrupts the processing

System administrator response

None

ssmgr7126

[ssmgr7126](#)

There is mistake of threshold setting. Please confirm the threshold setting.

Explanation

The threshold settings contain an error. Check the threshold settings.

System action

Interrupts the processing

System administrator response

None

ssmgr7127

[ssmgr7127](#)

The Threshold Monitoring setting and Threshold Monitoring start of the device {0} is failed.

Explanation

An attempt to set and start device threshold monitoring failed.

Parameters

{0} : Device name and IP address

System action

Interrupts the processing

System administrator response

Check the Client and Manager versions. Also, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr7128

[ssmgr7128](#)

The Threshold Monitoring stop of the device {0} is failed.

Explanation

An attempt to stop device threshold monitoring failed.

Parameters

{0} : Device name and IP address

System action

Interrupts the processing

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr7130

[ssmgr7130](#)

Unable to display the Alarm Log Delete Setting.

Explanation

The window for setting device alarm log deletion could not be displayed.

Parameters

{0} : Device name and IP address

System action

Interrupts the processing

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr7131

[ssmgr7131](#)

Please input days as a value not exceeding 365 days.

Explanation

Input error. Specify the number of days as a value not exceeding 365.

System action

Interrupts the processing

System administrator response

None

ssmgr7132

[ssmgr7132](#)

Unable to set the Alarm Keep Period of the device {0}.

Explanation

An attempt to set the device alarm holding period failed.

Parameters

{0} : Device name and IP address

System action

Interrupts the processing

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr7140

[ssmgr7140](#)

Unable to display the Threshold Monitoring Alarm Log.

Explanation

The threshold monitoring alarm log window could not be displayed.

System action

Interrupts the processing

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr7141

[ssmgr7141](#)

Unable to display the Report of report ID {0}. It is possible to be removed the report already. Please confirm.

Explanation

Detail information on the report ID could not be displayed.

Parameters

{0} : Report ID

System action

Interrupts the processing

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr7142

[ssmgr7142](#)

Unable to remove the report of selected row.

Explanation

An attempt to delete the selected line failed.

System action

Interrupts the processing

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr7143

[ssmgr7143](#)

Unable to renew the Alarm Log.

Explanation

An attempt to update the alarm log failed.

System action

Interrupts the processing

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr7144

[ssmgr7144](#)

Unable to sort.

Explanation

Sorting failed.

System action

Interrupts the processing

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr7145

ssmgr7145

Unable to find the alarm log data {0}.

Explanation

Applicable alarm log data cannot be found.

Parameters

{0} : Alarm log data

System action

Interrupts the processing

System administrator response

None

ssmgr7146

ssmgr7146

Fail to search.

Explanation

Search failed.

System action

Interrupts the processing

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr7147

ssmgr7147

Failed to Save File.Please check write permission of the filesystem or the capacity of the filesystem.

Explanation

File saving failed.

System action

Interrupts the processing

System administrator response

Check whether the file system is write-protected or check the size of the file system.

ssmgr7148

ssmgr7148

Failed to Save File.

Explanation

File saving failed.

System action

Interrupts the processing

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr7150

[ssmgr7150](#)

Failed to print.

Explanation

Printing failed because an error was detected in the printer.

System action

Interrupts the processing

System administrator response

None

ssmgr7151

[ssmgr7151](#)

Please choose printing lines.

Explanation

Select the line to be printed.

System action

Interrupts the processing

System administrator response

None

ssmgr7152

[ssmgr7152](#)

Please choose the target lines.

Explanation

If the print line is not selected, the process cannot be executed. Select the print line to be executed.

System action

Interrupts the processing

System administrator response

None

ssmgr7160

[ssmgr7160](#)

The time and date specification is improper. Please set another value.

Explanation

The time specification is invalid. Specify another value.

System action

Interrupts the processing

System administrator response

None

ssmgr7161

[ssmgr7161](#)

Please set the time between {0} and {1}.

Explanation

Specify the time in the range from {0} to {1}.

Parameters

{0} : 2001/08/01 00:00

{1} : The latest future time that can be specified.

System action

Interrupts the processing.

System administrator response

None

ssmgr7162

[ssmgr7162](#)

The device %NAME%(IP_ADDRESS%) was already deleted by another Management Window.

The device %NAME%(IP_ADDRESS%) will be deleted on Performance Management Window.

Explanation

Because the device has been deleted in another management window, the device is also deleted in the performance management window.

Parameters

%NAME% : Name of the registered device

%IP_ADDRESS% : IP address of the registered device

System action

When <OK> button is clicked, the device is deleted and is no longer displayed in the performance management window.

System administrator response

None

ssmgr7163

ssmgr7163

Please choose the performance item which indicates by graph.

Explanation

Choose the performance item to be shown on the graph.

System action

Interrupts the processing.

System administrator response

None

ssmgr7164

ssmgr7164

It is not possible to display the performance graph. {0}

Explanation

The performance graph cannot be displayed for the reasons shown in the parameters. Select a Logical Volume not applied using the LUN concatenation function and then re-execute.

To check "Logical Volume applied using the LUN concatenation function":

Put the cursor on the LogicalVolume in the device configuration tree in the Performance Management window to display the tool tip. For a Logical Volume applied using the LUN concatenation function, "Concatenation" is displayed.

Parameters

{0} : Reason for the non-display. Either of the following is displayed:

- The LogicalVolume made by LUN Concatenation function has been selected.
- Some selections RAIDGroup have the LogicalVolume made by LUN Concatenation function.

System action

Interrupts the processing.

System administrator response

None

ssmgr7170

ssmgr7170

The device {0} is not registered as a candidate for management.
Please carry out an device entries.

Explanation

The specified device is not registered as a management target.

Perform the device registration.

System action

Interrupts the processing.

System administrator response

None

ssmgr7180

[ssmgr7180](#)

Unable to access a config XML file {0}.
Please check other programs are using the file.

Explanation

An attempt was made to obtain access authority to the configuration information file of the device whose performance is being monitored, but the attempt failed.

Another program may be using the configuration information file.

Parameters

{0} : Configuration information file name

System action

Interrupts the processing.

System administrator response

Make sure that another program is not using the configuration information file, and select "Create Configuration Information File" in the performance management window.

ssmgr7190

[ssmgr7190](#)

The Performance Monitoring of the device {0} has stopped.
Please confirm the Performance Monitoring setting.

Explanation

Performance monitoring of the target device has been stopped by another user's operation.

Parameters

{0} : Name and IP address of the device

System action

Interrupts the processing.

System administrator response

None

ssmgr7191

[ssmgr7191](#)

The device {0} is under performance monitoring.
Please confirm the Performance Monitoring setting.

Explanation

Performance monitoring of the target device has been started by another user's operation.

Parameters

{0} : Name and IP address of the device

System action

Interrupts the processing.

System administrator response

None

ssmgr7192

[ssmgr7192](#)

The Threshold Monitoring of the device {0} is {1}.
Please confirm the Threshold Monitoring setting.

Explanation

Performance monitoring of the target device has been started by another user's operation.

Parameters

{0} : Name and IP address of the device
{1} : "Enabled" or "Disabled"

System action

Interrupts the processing.

System administrator response

None

ssmgr7193

[ssmgr7193](#)

The Threshold Monitoring of the device {0} has stopped.
Please confirm the Threshold Monitoring setting.

Explanation

Threshold monitoring of the target device has been stopped by another user's operation.

Parameters

{0} : Name and IP address of the device

System action

Interrupts the processing.

System administrator response

None

ssmgr7194

[ssmgr7194](#)

The device {0} is under threshold monitoring.
Please confirm the Threshold Monitoring setting.

Explanation

Threshold monitoring of the target device has been started by another user's operation.

Parameters

{0} : Name and IP address of the device

System action

Interrupts the processing.

System administrator response

None

ssmgr7195

[ssmgr7195](#)

The Threshold Monitoring Time Setting of device {0} is reset.
Please confirm the Threshold Monitoring Time setting.

Explanation

The time setting of threshold monitoring of the target device has been changed by another user's operation.

Parameters

{0} : Name and IP address of the device

System action

Interrupts the processing.

System administrator response

None

ssmgr8001

[ssmgr8001](#)

CIMOM Engine error occurred on the manager.

Explanation

An error occurred in the CIMOM engine of the Manager.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr8002

[ssmgr8002](#)

Multiple errors occurred on the manager.

Explanation

Two or more errors occurred in the Manager.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr8003

[ssmgr8003](#)

Unable to read the manager configuration file '%FILENAME'. The file does not exist or the contents of the file are incorrect.

Explanation

The Manager configuration file could not be read. The configuration file does not exist or contains an error.

Parameters

%FILENAME : Name of Manager configuration file

System action

Interrupts the processing.

System administrator response

Check that the Manager configuration file exists and if it does, whether it contains an error. If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr8010

[ssmgr8010](#)

Unable to start remote services. The registry server for remote services may not be started on the port %PORT, or the port may already be used by another program.

Explanation

The remote service used by the Manager to provide clients with certain functions could not be started. The registry server is not active for the port number used to provide the functions, or another program is using the same port number.

Parameters

%PORT : Number of the port used by the Manager to provide the client with certain functions

System action

Interrupts the processing.

System administrator response

Check the system environment for problems, such as the operating conditions of other applications.

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr8011

ssmgr8011

Unable to start the registry server of port %PORT. The port may already be used by another program.

Explanation

The registry server used by the Manager to provide the client with certain functions could not be started. Another program may be using the port used to provide the functions.

Parameters

%PORT : Number of the port used by the Manager to provide the client with certain functions

System action

Interrupts the processing.

System administrator response

Check the system environment for problems, such as the operating conditions of other applications.

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr8012

ssmgr8012

Unable to start the remote service '%NAME'.

Explanation

The remote service used by the Manager to provide the client with certain functions could not be started.

Parameters

%NAME : Name of the remote service that the Manager provides to the client

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr8013

ssmgr8013

Unable to connect to the manager. Please check whether the manager is operating correctly. The manager address is %ADDRESS.

Explanation

The client failed to set up a connection for communication with the Manager.

Parameters

%ADDRESS : Address used by the client to communicate with the Manager

System action

Interrupts the processing.

System administrator response

- If an error occurred in the network environment

Check the network connection between the Client and Manager for problems.
Check whether the LAN cable is disconnected or whether the LAN cable or network devices are faulty.

- If the Manager is stopped

Execute the following command to check whether the Manager is active.

```
# /bin/ps -ef | grep /opt/FJSVssmgr/jre/bin/java | grep cruiser-daemon | grep -v grep
```

If no process information is output, the Manager is not active. Check the following log on the administrative server:

```
/var/opt/FJSVrcxmr/log/systemrm/rcxmr.log
```

If the above log ends with the following keyword, JavaVM of the Manager probably terminated abnormally.
[XXXX.XX.XX XX:XX:XX] is date/time.

```
[XXXX.XX.XX XX:XX:XX] Exit : code=255
```

The Manager is stopped. Start the Manager.

In a cluster environment, start the cluster application of the Manager.

In a non-cluster environment, start the Manager by executing the following command:

```
# /opt/FJSVrcxmr/sbin/managerctl start
```

- If invalid data was entered

Check whether the Manager IP address or port number specified to log in to the Manager from the Client is valid.

- If communication with the Manager fails temporarily

If this message appears in a dialog box in the GUI client window while the operator does nothing, click <OK> button to close the dialog box and continue operation.

If the message appears during operation by the operator, perform the same operation again.

If this fails to solve the problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr8014

ssmgr8014

Unable to access to the manager. Please check whether the manager is operating correctly. The manager address is %ADDRESS.

Explanation

The client failed to communicate with the Manager.

Parameters

%ADDRESS : Address used by the client to communicate with the Manager

System action

Interrupts the processing.

System administrator response

- If an error occurred in the network environment

Check the network connection between the client and Manager for problems.
Check whether the LAN cable is disconnected or whether the LAN cable or network devices are faulty.

- If the Manager is stopped

Execute the following command to check whether the Manager is active.

```
# /bin/ps -ef | grep /opt/FJSVssmgr/jre/bin/java | grep cruiser=daemon | grep -v grep
```

If no process information is output, the Manager is not active. Check the following log on the Manager:

```
/var/opt/FJSVrcxmr/log/systemrm/rcxmr.log
```

If the above log ends with the following keyword, JavaVM of the Manager probably terminated abnormally.

[XXXX.XX.XX XX:XX:XX] is date/time.

```
[XXXX.XX.XX XX:XX:XX] Exit : code=255
```

The Manager is stopped. Start the Manager.

In a cluster environment, start the cluster application of the Manager.

In a non-cluster environment, start the Manager by executing the following command:

```
# /opt/FJSVrcxmr/sbin/managerctl start
```

- If invalid data was entered

Check whether the Manager IP address or port number specified to log in to the Manager from the Client is valid.

- If communication with the Manager fails temporarily

If this message appears in a dialog box in the GUI client window while the operator does nothing, click <OK> button to close the dialog box and continue operation.

If the message appears during operation by the operator, perform the same operation again.

If this fails to solve the problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr8015

ssmgr8015

Unexpected error occurred on the manager. The manager address is %ADDRESS.

Explanation

An unexpected error, such as a program internal processing error, occurred in the Manager.

Parameters

%ADDRESS : Address used by the client to communicate with the Manager

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr8016

ssmgr8016

Unrecovered error has been detected in communication between client and manager. The manager may have been exited unusually, or version of client and manager may not be in agreement. The manager address is %ADDRESS.

Explanation

An unrecoverable error was detected during communication between the Client and Manager. The Manager may have terminated abnormally during communication. Alternatively, the Client and Manager versions may be inconsistent.

Parameters

%ADDRESS : Address used by the client to communicate with the Manager

System action

Interrupts the processing.

System administrator response

Check whether the Manager is operating normally. Also, check the Client and Manager versions. If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr8017

[ssmgr8017](#)

Illegal internal processing has been detected. Unable to use the service `%NAME` from any remote clients.

Explanation

An attempt was made to start a service that the client is not permitted to use, as a remote service. This is an invalid internal processing within the program.

Parameters

%NAME : Service name

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information in the ETERNUS SF Storage Cruiser User's Guide

ssmgr8018

[ssmgr8018](#)

Unable to use the remote service '%NAME' on the manager. The manager address is %ADDRESS.

Explanation

The client requested a service that was not supported by the Manager. The Manager may not have this function.

Parameters

%NAME : Name of the service requested by the client

%ADDRESS : Address used by the client to communicate with the Manager

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr8019

ssmgr8019

Illegal internal processing has been detected on the manager. Unable to use the service '%NAME'.

Explanation

An unavailable service was requested in the Manager. The Manager is not equipped with the service or the Manager program contains invalid internal processing.

Parameters

%NAME : Name of the requested service

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr8020

ssmgr8020

Unable to use the function '%FUNCTION' of the service '%NAME'.

Explanation

The client requested a service that is not supported by the Manager. The Manager may not have the function.

Parameters

%NAME : Service name

%FUNCTION : Name of service function

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr8021

ssmgr8021

Illegal internal processing has been detected. Unknown remote object '%NAME' has been detected in communication between client and manager. The manager address is %ADDRESS.

Explanation

An unrecoverable error was detected during communication between the Client and Manager. The Client and Manager versions are inconsistent, or the client program attempts invalid internal processing.

Parameters

%NAME : Name of invalid remote object

%ADDRESS : Address used by the client to communicate with the Manager

System action

Interrupts the processing.

System administrator response

Check the Client and Manager versions. collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr8022

[ssmgr8022](#)

Illegal internal processing has been detected on the manager. Unable to create the service '%NAME'.

Explanation

Invalid internal processing was detected in the Manager. An invalid method was used to initiate the service.

Parameters

%NAME : Name of the service to be instantiated

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr8023

[ssmgr8023](#)

Illegal internal processing has been detected: %DETAIL

Explanation

Invalid internal processing was detected.

Parameters

%DETAIL : Detected error

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr8024

ssmgr8024

Unrecovered error has been detected: %DATAIL

Explanation

An unrecoverable error was detected.

Parameters

%DETAIL : Detected error

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr8025

ssmgr8025

Unexpected error has been detected: %DATAIL

Explanation

An unexpected error was detected.

Parameters

%DETAIL : Detected error

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssmgr8030

ssmgr8030

The manager is under initialization. Please wait for a while. The manager address is %ADDRESS.

Explanation

The Manager is being initialized. Operation by the client is not possible.

Parameters

%ADDRESS : Address used by the client to communicate with the Manager

System action

Interrupts the processing.

System administrator response

The client cannot operate the Manager until initialization of the Manager is completed. Wait a few moments, and retry the operation.

1.2 Messages of swsag prefix

swsag0001

swsag0001

Command terminated normally.

Explanation

The command was executed successfully.

System action

The command is completed normally.

System administrator response

None

swsag0002

swsag0002

Since the selected LogicalVolume has already been set for another HBA, there is a possibility of data corruption when the system is not used for a multi path driver/ Cluster environment.

Explanation

An access path has already been set by another host bus adapter (HBA) for the area (LUN) of the GR series (storage) for which the access path is to be set. Therefore, the data via the relevant access path may be damaged by access from that host bus adapter, except when constructing a system that requires common area access setting in a SynfinityCLUSTER or another cluster (nodal failover) environment or multipath disk control (MPLB, MPHD) environment.

System action

The command is completed normally.

System administrator response

Because it is dangerous to set a relevant access path except when constructing a cluster or multipath control environment, cancel this setting. When constructing a cluster or multipath environment, check and set the access path carefully.

swsag0004

swsag0004

Unexpected condition detected for diagnostic access path.

Explanation

Access path diagnosis cannot be performed.

System action

Interrupt the access path diagnosis.

System administrator response

The access path cannot be diagnosed. Check the LAN connection with the server node to be diagnosed.

swsag0005

swsag0005

A path failure was detected.

Explanation

A path error was detected as a result of access path diagnosis.

System action

Interrupts the processing upon the detection of a path error during access path diagnosis

System administrator response

Check the connection of the physical fibre channel that forms the access path.

swsag0006

swsag0006

Access path was defined normally for server node. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

WWPN binding for Fibre Channel HBA was set in the server node, and LUN information was set in kernel/drv/sd.conf. The server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

System action

The command is completed normally.

System administrator response

Reboot the sever node in reconfigure mode.

(This is necessary only if the server node does not support the dynamic reconfiguration function.)

swsag0007

swsag0007

Access path was defined normally for server node and storage. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.) after the reboot of selected storage.

Explanation

WWPN binding for Fibre Channel HBA was set in the server node, and LUN information was set in kernel/drv/sd.conf. Also, the host affinity was set for the storage.

To reconfigure the device special file on the server node, first restart the storage and, after it has restarted normally, reboot the target server node in reconfigure mode. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

System action

The command is completed normally.

System administrator response

Restart the storage and then reboot the server node in reconfigure mode. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

swsag0008

swsag0008

Access path was defined normally for server node. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

WWPN binding for Fibre Channel HBA was set on the server node, and LUN information was set in kernel/drv/sd.conf. The server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

System action

The command is completed normally.

System administrator response

Reboot the server node in reconfigure mode. (This is necessary if the server node does not support the dynamic reconfiguration function.)

swsag0009

swsag0009

Access path was defined normally for storage. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.) after the reboot of selected storage.

Explanation

A host affinity operation was performed for the storage. Restart the storage to enable the storage settings, and then reboot the server node in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

System action

The command is completed normally.

System administrator response

Restart the storage to enable the storage settings. Then, reboot the server node in reconfigure mode. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

swsag0010

swsag0010

The command terminated normally.

Explanation

The command was executed successfully.

System action

The command is completed normally.

System administrator response

None

swsag0011

swsag0011

Access path was defined normally for switch. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

Zoning was set for the switch to define the access path.

System action

The command is completed normally.

System administrator response

The target server node must be rebooted in reconfigure mode to enable the access path settings. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

swsag0012

[swsag0012](#)

Access path was defined normally for server node and switch. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

For access path definition, HBA WWPN binding was set for the server node, /kernel/drv/sd.conf was set, and zoning was set for the switch.

System action

The command is completed normally.

System administrator response

The target server node must be rebooted in reconfigure mode to enable the access path settings. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

swsag0013

[swsag0013](#)

Access path was defined normally for server node and switch and storage. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.) after the reboot of selected storage.

Explanation

For access path definition, HBA WWPN binding was set for the server node, /kernel/drv/sd.conf was set, and zoning was set for the switch.

System action

The command is completed normally.

System administrator response

To enable the access path settings, restart the target storage and, after it has started normally, reboot the target server node in reconfigure mode. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

swsag0014

[swsag0014](#)

Access path was defined normally for server node and switch. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

For access path definition, HBA WWPN binding was set for the server node, /kernel/drv/sd.conf was set, and zoning was set for the switch.

System action

The command is completed normally.

System administrator response

The target server node must be rebooted in reconfigure mode to enable the access path settings. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

swsag0015

[swsag0015](#)

Access path was defined normally for switch and storage. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.) after the reboot of selected storage.

Explanation

To define the access path, zoning was set for the switch and host affinity was set for the storage.

System action

The command is completed normally.

System administrator response

To enable the access path settings, restart the target storage and, after it has started normally, reboot the target server node in reconfigure mode. (This is necessary only if the server node does not port the dynamic reconfiguration function.)

swsag0016

[swsag0016](#)

The access path setting was executed normally.

Explanation

Access path setting was performed normally.

System action

The command is completed normally.

System administrator response

None

swsag0017

[swsag0017](#)

New device(s) was/were detected.

Explanation

A new device was detected.

System action

The command is completed normally.

System administrator response

Register the device for management.

swsag0018

swsag0018

The selected IP device cannot be found.

Explanation

No new device could be detected at the specified IP address.

System action

The command is completed normally.

System administrator response

Check whether the specified IP address and network environment settings for the Managed device and the settings for detecting the Managed device are valid.

Refer to "Chapter 4 Environment Configuration" and "D.4.1 No detection of device is possible" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0019

swsag0019

Some devices' access path was modified (XXXX_NAME). Reboot of some device are required to enable definition (REBOOT_XXXX_NAME). 'EDIT_HBA_NAME' means checking driver configuration file (sd.conf/st.conf/etc...) and editing by manual if necessary is required. :

```
XXXX_NAME="%name"
```

```
REBOOT_XXXX_NAME="%name"
```

```
EDIT_HBA_NAME=%name
```

Explanation

SAN configuration information (access path definition) for some devices was changed. For the server node, the HBA WWPN binding and /kernel/drv/sd.conf settings were changed. For the switch, the zoning settings were changed. For the storage, the host affinity settings were changed. The device is indicated by XXXX_NAME, where XXXX shows the device type such as HOST, SWITCH, or STORAGE.

If the device definition files (sd.conf/st.conf etc.) are relevant to HBA of a server node and are checked and deemed it is a necessity, then it is necessary to edit.

The device may need to be restarted depending on the device type or the software or hardware status. In this case, the device is indicated by REBOOT_XXXX_NAME, where XXXX is the device type, such as HOST, SWITCH, or STORAGE.

Parameters

%name : Device name

System action

The command is completed normally.

System administrator response

If the device definition files (sd.conf/st.conf etc.) are relevant to HBA of a server node and are checked and deemed it is a necessity, then it is necessary to edit.

Restart the device that needs to be restarted.

swsag0020

swsag0020

A problem occurred during this command operation affecting some devices. Some operation(s) failed or was/were skipped (ERR_XXXX_NAME/SKIP_XXXX_NAME). 'EDIT_HBA_NAME' means checking driver configuration file (sd.conf/st.conf/etc...) and


```
editing by manual if necessary is required. :  
ERR_XXXX_NAME="%name", "%msg"  
SKIP_XXXX_NAME="%name", "%msg"  
EDIT_HBA_NAME="%name"
```

Explanation

An attempt was made to change the SAN configuration information (access path definition) for some devices but it failed or was skipped for a certain device or devices.

If SAN configuration information (access path definition) could not be changed for a device, the device is indicated by ERR_XXXX_NAME, where XXXX shows the device type such as HOST, SWITCH, or STORAGE. The failure cause is also indicated.

If the device definition files (sd.conf/st.conf etc.) are relevant to HBA of a server node and are checked and deemed it is a necessity, then it is necessary to edit.

If processing was skipped for a device, the device is indicated by SKIP_XXXX_NAME, where XXXX shows the device type such as HOST, SWITCH, or STORAGE.

Parameters

%name : Device name
%msg : Detail information (message)

System action

Partially completes the command

System administrator response

Check the error information and then re-enter the command.

If the device definition files (sd.conf/st.conf etc.) are relevant to HBA of a server node and are checked and deemed it is a necessity, then it is necessary to edit.

(Re-execution may not be necessary depending on the command option. Change the SAN configuration information for each device directly (using Telnet or the Web server node function.))

swsag0021

swsag0021

The access path for some devices was modified (XXXX_NAME). Reboot of some devices required to enable definition (REBOOT_XXXX_NAME). Also, a problem occurred during this operation. Some operation(s) failed or was/were skipped (ERR_XXXX_NAME/SKIP_XXXX_NAME). 'EDIT_HBA_NAME' means checking driver configuration file(sd.conf/st.conf/etc..) and editing by manual if necessary is required. :

```
XXXX_NAME="%name"  
REBOOT_XXXX_NAME="%name"  
ERR_XXXX_NAME="%name", "%msg"  
SKIP_XXXX_NAME="%name", "%msg"  
EDIT_HBA_NAME="%name"
```

Explanation

An attempt was made to change the SAN configuration information (access path definition) for multiple devices.

That device for which the SAN configuration information (access path definition) could be changed is indicated by XXXX_NAME, where XXXX is the device type such as HOST, SWITCH, or STORAGE. (For the server node, the HBA WWPN binding and /kernel/drv/sd.conf settings were changed. For the switch, the zoning settings were changed. For the storage, the host affinity settings were changed.) The device may need to be restarted depending on the device type or the software or hardware status. In this case, the device is indicated by REBOOT_XXXX_NAME.

If the device definition files (sd.conf/st.conf etc.) are relevant to HBA of a server node and are checked and deemed it is a necessity, then it is necessary to edit.

If the SAN configuration information could not be changed for a device, the device is indicated by ERR_XXXX_NAME and the failure cause is also indicated. Any device for which processing was skipped is indicated by SKIP_XXXX_NAME.

Parameters

%name : Device name
%msg : Message code message

System action

Partially completes the command

System administrator response

Restart the device that needs to be restarted.

If the device definition files (sd.conf/st.conf etc.) are relevant to HBA of a server node and are checked and deemed it is a necessity, then it is necessary to edit.

Check the information for the device for which processing failed or was skipped, and then re-execute the processing.

(Re-execution may not be performed depending on the command option. Change the SAN configuration information for each device directly (using Telnet or the Web server node function).)

swsag0022

[swsag0022](#)

The selected IP device already exists in DB of administrative server.

Explanation

The device that responds to the specified IP address already exists in the database.

System action

The command is completed normally.

System administrator response

Check whether the entered IP address is valid.

swsag0023

[swsag0023](#)

Deleting the device terminated normally.

Explanation

The registered device was deleted successfully.

System action

The command was executed successfully.

System administrator response

None

swsag0024

[swsag0024](#)

Deleting the device terminated normally. During deleting the device, some processing of deleting access paths was done.
%detail_Information

Explanation

Registered devices were deleted. The access path subject to the deletion processing was processed.

Parameters

%detail_information : Detail information on the result of access path processing

System action

The command was executed successfully.

System administrator response

Follow the instructions given in the detail information. If necessary, save the detail information.

swsag0025

[swsag0025](#)

Deleting the device terminated. During deleting the device, some processing of deleting access paths was done. Some problems found.

%detail_Information

Explanation

Registered devices were deleted. The access path subject to deletion processing was processed. A problem was detected during the access path processing.

Parameters

%detail_information : Detail information on the result of access path processing

System action

Partially completes the command.

System administrator response

Follow the instructions given in the detail information. If necessary, save the detail information.

swsag0030

[swsag0030](#)

A new Fujitsu RAID device (Managed by GRSC) was detected.

Explanation

A new Fujitsu-manufactured RAID device was detected.

System action

The command was processed normally.

System administrator response

None

swsag0031

[swsag0031](#)

The selected IP Fujitsu RAID device cannot be found.

Explanation

A Fujitsu RAID device having the specified IP address could not be detected.

System action

The command was processed normally.

System administrator response

Check the IP address.

swsag0032

[swsag0032](#)

The selected IP Fujitsu RAID device (Managed by GRC) already exists in DB of administrative server.

Explanation

The Fujitsu RAID device having the specified IP address is already registered in the database.

System action

The command was processed normally.

System administrator response

Check the IP address.

swsag0033

[swsag0033](#)

Adding WWPN Zoning to the switch terminated normally. :
DONE_SWITCH_NAME="%name"

Explanation

WWPN Zoning has been set for the switch.

Parameters

%name : Switch name

System action

The command was processed normally.

System administrator response

None

swsag0034

[swsag0034](#)

Processing to switch is skipped. :
SKIP_SWITCH_NAME="%name"

Explanation

No processing was performed for the switch.

Parameters

%name : Switch name

System action

Interrupts the command processing.

System administrator response

For the skipped switch, check whether the device monitoring status is normal or check the firmware version, and then re-enter the command.

swsag0035

swsag0035

Adding WWPZoning to the switch terminated normally. Also processing to switch is skipped. :

DONE_SWITCH_NAME="%name"

SKIP_SWITCH_NAME="%name"

Explanation

The zone setting command was executed for one switch and processing was skipped for another.

Parameters

%name : Switch name

System action

Partially completes the command.

System administrator response

Check the error information and then re-enter the command.

For the skipped switch, check whether the device monitoring status is normal or check the firmware version, and then re-enter the command.

swsag0036

swsag0036

Deleting WWPZoning from the switch terminated normally. :

DONE_SWITCH_NAME="%name"

Explanation

The WWPZoning setting has been deleted from the switch.

Parameters

%name : Switch name

System action

The command is completed normally.

System administrator response

None

swsag0037

swsag0037

Deleting WWPZoning from the switch terminated normally. Also processing to switch is skipped. :

DONE_SWITCH_NAME="%name"

SKIP_SWITCH_NAME="%name"

Explanation

The zone setting command was executed for one switch and processing was skipped for another.

Parameters

%name : Switch name

System action

Partially completes the command.

System administrator response

Check the error information and then re-enter the command.

For the skipped switch, check whether the device monitoring status is normal or check the firmware version, and then re-enter the command.

swsag0038

[swsag0038](#)

Some storage's access path was modified. Reboot of the storages are required to enable definition. :

REBOOT_STORAGE_NAME="%name"

Explanation

SAN configuration information for some storage devices was changed.

Parameters

%name : Storage name

System action

The command was executed successfully.

System administrator response

Restart the displayed storage.

swsag0039

[swsag0039](#)

A problem occurred during this command operation affecting some storages/switch. Some operation(s) failed or was/were skipped. :

SKIP_STORAGE_NAME="%name"

ERR_STORAGE_NAME="%name"

ERR_SWITCH_NAME="%name"

Explanation

A problem was detected during command processing for some storages or switches such that some devices were terminated abnormally, or processing for some devices was interrupted.

Parameters

%name : Device name

System action

Partially completes the command.

System administrator response

For the switch or storage for which processing was skipped or which was terminated abnormally, check whether the device status is normal.

For the switch for which processing was skipped, also check the firmware version.

swsag0040

swsag0040

The access paths for same storages were modified. Reboot of the storages are required to enable definition. Also, a problem occurred during this operation. Some operation(s) failed or was/were skipped. :

REBOOT_STORAGE_NAME="%name"

SKIP_STORAGE_NAME="%name"

ERR_STORAGE_NAME="%name"

ERR_SWITCH_NAME="%name"

Explanation

A problem was detected during command processing for some storages or switches such that some devices were terminated abnormally, or processing for some devices was interrupted.

Parameters

%name : Device name

System action

Partially completes the command.

System administrator response

For the switch or storage for which processing was skipped or which was terminated abnormally, check whether the device status is normal. For the switch for which processing was skipped, also check the firmware version.

swsag0041

swsag0041

The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

Processing for a switch was skipped because the switch status was NO_SECURITY.

System action

The command is completed normally.

System administrator response

None

(WWPN zoning can also be set for a switch to increase the security level of the entire SAN configuration.)

swsag0042

swsag0042

Skipped processing storage, cause it is a Manually Embedded Device. The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

Access path processing was not performed for the storage device or FC-CA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the storage that has the host affinity function.

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

The command is completed normally.

System administrator response

Perform manual access path processing for storage that has the host affinity function.

(WWPN zoning can also be set for a switch to increase the security level of the entire SAN configuration.)

swsag0043

swsag0043

Skipped processing server node, cause it is a Manually Embedded Device. The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

Access path processing was not performed for the server node or FC-HBA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

The command is completed normally.

System administrator response

Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0044

swsag0044

Skipped processing server node and Storage, cause it is a Manually Embedded Device. The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

Access path processing was not performed for the server node (or FC-HBA adapter) and storage device (or FC-CA adapter) because the devices were set up using the manual embedding function.

Perform manual access path processing for the storage that has the host affinity function. Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

The command is completed normally.

System administrator response

Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

Perform manual access path processing for storage that has a host affinity function.

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0045

swsag0045

Please modify HBA and driver configuration file(sd.conf/st.conf/etc..) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

Changing the access path definition for a combination of the specified FC-HBA and storage type is not supported. Set the server node access path manually. After this setting has been made, the target server node must be rebooted in reconfigure mode (this is not necessary if the server node supports the dynamic reconfiguration function.).

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

Partially completes the command.

System administrator response

Manually change the access path definition related to the specified FC-HBA and storage type.

Then, the target server node must be rebooted in reconfigure mode. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0046

[swsag0046](#)

Skipped processing storage, cause it is a Manually Embedded Device. Please modify HBA and driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). The switch is NO_SECURITY status. Processing with switch was skipped."

Explanation

Access path processing was not performed for the storage device or FC-CA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the storage that has the host affinity function.

Changing of the access path definition for the combination of the specified FC-HBA and storage type is not supported. Set the server node access path manually.

After the server node access path definition has been changed, the target server node must be rebooted in reconfigure mode (the server node need not be rebooted if the server node supports the dynamic reconfiguration function.).

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

The command is completed normally.

System administrator response

Manually change the access path definition related to the specified FC-HBA and storage type.

Perform manual access path processing for the storage that has the host affinity function.

Then, the target server node must be rebooted in reconfigure mode. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0047

[swsag0047](#)

Access path was defined normally for storage. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.) after the reboot of selected storage. The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

A host affinity operation was performed for the storage. Restart the storage to enable the storage settings, and then reboot the server node in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

The command is completed normally.

System administrator response

Restart the storage to enable the storage settings. Then, reboot the server node in reconfigure mode. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0048

swsag0048

Access path was defined normally for storage. You can make device path of server node (Manually Embedded server node) using server node device awareness method (e.g. server node reboot or dynamic reconfigure function.) after the reboot of selected storage. Skipped processing server node, cause it is a Manually Embedded Device. The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

A host affinity operation was performed for the storage.

Access path processing was not performed for the server node or FC-HBA adapter because the device was set up using the manual embedding function.

Perform manual access path processing for the server node that has a storage affinity function, such as HBA WWPN binding.

Restart the storage to enable the storage settings, and then reboot the server node in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

The command is completed normally.

System administrator response

Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

Restart the storage to enable the storage settings, and then reboot the server node in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0049

swsag0049

Access path was defined normally for storage. Please modify HBA and driver configuration file (sd.conf/st.conf/etc...) manually for new devices. And after the reboot of selected storage, you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

A host affinity operation was performed for the storage.

Changing of the access path definition for the combination of the specified FC-HBA and storage type is not supported.

Set the server node access path manually.

Restart the storage to enable the storage settings, and then reboot the server node in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

Partially completes the command.

System administrator response

Manually change the access path definition related to the specified FC-HBA and storage type.

Restart the storage to enable the storage settings, and then reboot the server node in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0050

[swsag0050](#)

The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

Processing for a switch was skipped because the switch status was NO_SECURITY.

System action

The command is completed normally.

System administrator response

None

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0051

[swsag0051](#)

Skipped processing server node, cause it is a Manually Embedded Device. The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

Access path processing was not performed for the server node or FC-HBA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

The command is completed normally.

System administrator response

Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0052

swsag0052

Please modify HBA and driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

Changing of the access path definition for the combination of the specified FC-HBA and storage type is not supported. Set the server node access path manually. After this setting has been made, the target server node must be rebooted in reconfigure mode (this is not necessary if the server node supports the dynamic reconfiguration function.).

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

Partially completes the command.

System administrator response

Manually change the access path definition related to the specified FC-HBA and storage type.

Then, the target server node must be rebooted in reconfigure mode. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0053

swsag0053

Access path was defined normally for storage. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

A host affinity operation was performed for the storage. The server node must be rebooted in reconfigure mode to reconfigure the server node special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

The command is completed normally.

System administrator response

Reboot the server node in reconfigure mode. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0054

swsag0054

Access path was defined normally for storage. You can make device path of server node (Manually Embedded server node) using server node device awareness method (e.g. server node reboot or dynamic reconfigure function.). Skipped processing server node, cause it is a Manually Embedded Device. The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

A host affinity operation was performed for the storage.

Access path processing was not performed for the server node or FC-HBA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

Partially completes the command.

System administrator response

Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0055

swsag0055

Access path was defined normally for storage. Please modify HBA and driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

A host affinity operation was performed for the storage.

Changing of the access path definition for the combination of the specified FC-HBA and storage type is not supported. Set the server node access path manually. Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

Partially completes the command.

System administrator response

Manually change the access path definition related to the specified FC-HBA and storage type.

Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0056

swsag0056

Access path was defined normally for server node. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

WWPN binding for Fibre Channel HBA was set in the server node, and LUN information was set in kernel/drv/sd.conf.

The server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

Partially completes the command.

System administrator response

The server node must be rebooted in reconfigure mode. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0057

[swsag0057](#)

Access path was defined normally for server node. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). Skipped processing storage, cause it is a Manually Embedded Device. The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

WWPN binding for Fibre Channel HBA was set in the server node, and LUN information was set in kernel/drv/sd.conf. The server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Access path processing was not performed for the storage device or FC-CA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the storage that has the host affinity function.

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

Partially completes the command.

System administrator response

Perform manual access path processing for the storage that has the host affinity function.

Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0058

[swsag0058](#)

Access path was defined normally for server node. Please modify driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

Access path operation was performed for the server node. For server node access path setting, only the configuration file (WWPN binding) of Fibre Channel HBA was edited. First edit the appropriate driver configuration file (such as /kernel/drv/st.conf) manually.

The server node must be rebooted in reconfigure mode to reconfigure the device special file. However, a server node that supports the dynamic reconfiguration function need not be rebooted.

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

Partially completes the command.

System administrator response

Manually edit the appropriate driver configuration file (such as /kernel/drv/st.conf). Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0059

swsag0059

Access path was defined normally for server node. Please modify driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). Skipped processing storage, cause it is a Manually Embedded Device. The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

Access path operation was performed for the server node. For server node access path setting, only the configuration file (WWPN binding) of Fibre Channel HBA was edited. First edit the appropriate driver configuration file (such as /kernel/drv/st.conf) manually.

Access path processing was not performed for the storage device or FC-CA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the storage that has the host affinity function.

The server node must be rebooted in reconfigure mode to reconfigure the device special file. However, a server node that supports the dynamic reconfiguration function need not be rebooted.

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

Partially completes the command.

System administrator response

Manually edit the appropriate driver configuration file (such as /kernel/drv/st.conf).

Perform manual access path processing for the storage that has the host affinity function.

Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0060

swsag0060

Access path was defined normally for server node and storage. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.) after the reboot of selected storage. The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

WWPN binding for Fibre Channel HBA was set in the server node, and LUN information was set in kernel/drv/sd.conf. Also, host affinity was set for the storage.

To reconfigure the device special file on the server node, first restart the storage and then, after it has restarted normally, reboot the target server node in reconfigure mode. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

The command is completed normally.

System administrator response

Restart the storage and then reboot the server node in reconfigure mode. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0061

swsag0061

Access path was defined normally for server node and storage. Please modify driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.) after the reboot of selected storage. The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

Access path operation was performed for the server node. For server node access path setting, only the configuration file (WWPN binding) of the Fibre Channel HBA was edited. First edit the appropriate driver configuration file (such as /kernel/drv/st.conf) manually.

A host affinity operation was performed for the storage. The storage must be restarted to enable the storage settings. Then, the server node must be rebooted in reconfigure mode to reconfigure the device special file. However, a server node that supports the dynamic reconfiguration function need not be rebooted.

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

Partially completes the command.

System administrator response

Manually edit the appropriate driver configuration file (such as /kernel/drv/st.conf).

Restart the storage to enable the storage settings. Then, reboot the server node in reconfigure mode. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0062

swsag0062

Access path was defined normally for server node. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

WWPN binding for Fibre Channel HBA was set in the server node, and LUN information was set in kernel/drv/sd.conf. The server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

The command is completed normally.

System administrator response

Reboot the server node in reconfigure mode.

(This is necessary only if the server node does not support the dynamic reconfiguration function.)

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0063

swsag0063

Access path was defined normally for server node. Please modify driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

Access path operation was performed for the server node. For server node access path setting, only the configuration file (WWPN binding) of Fibre Channel HBA was edited. First edit the appropriate driver configuration file (such as /kernel/drv/st.conf) manually.

The server node must be rebooted in reconfigure mode to reconfigure the device special file. However, a server node that supports the dynamic reconfiguration function need not be rebooted.

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

Partially completes the command.

System administrator response

Manually edit the appropriate driver configuration file (such as /kernel/drv/st.conf). Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

(This is necessary only if the server node does not support the dynamic reconfiguration function.)

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0064

[swsag0064](#)

Access path was defined normally for server node and storage. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

WWPN binding for Fibre Channel HBA was set for the server node, and LUN information was set in kernel/drv/sd.conf. Also, host affinity was set for the storage.

The server node must be rebooted in reconfigure mode to reconfigure the device special file on the server node. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

The command is completed normally.

System administrator response

The server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0065

[swsag0065](#)

Access path was defined normally for server node and storage. Please modify driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

Access path operation was performed for the server node. For server node access path setting, only the configuration file (WWPN binding) of the Fibre Channel HBA was edited. The appropriate driver configuration file (such as /kernel/drv/st.conf) must be edited manually first.

A host affinity operation was performed for the storage.

The server node must be rebooted in reconfigure mode to reconfigure the device special file. However, a server node that supports the dynamic reconfiguration function need not be rebooted.

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

Partially completes the command.

System administrator response

Manually edit the appropriate driver configuration file (such as /kernel/drv/st.conf).

The server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0066

[swsag0066](#)

The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

Partially completes the command.

System administrator response

None

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0067

[swsag0067](#)

Skipped processing storage, cause it is a Manually Embedded Device. The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

Access path processing was not performed for the storage device or FC-CA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the storage that has the host affinity function.

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

Partially completes the command.

System administrator response

Perform manual access path processing for the storage that has the host affinity function.

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0068

[swsag0068](#)

Access path was defined normally for storage. Reboot of the selected server node is required to enable definition after the reboot of selected storage. The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

A host affinity operation was performed for the storage. The storage must be restarted to enable the storage settings and the server node must be rebooted.

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

Ends the processing normally.

System administrator response

Restart the storage to enable the storage settings. Then, reboot the server node.

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0069

[swsag0069](#)

The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

Partially completes the command.

System administrator response

None

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0070

[swsag0070](#)

Access path was defined normally for storage. Reboot of the selected server node is required to enable definition. The switch is NO_SECURITY status. Processing with switch was skipped.

Explanation

A host affinity operation was performed for the storage. The server node must be rebooted.

Zoning processing for a switch was skipped because the switch status was NO_SECURITY.

System action

Partially completes the command.

System administrator response

Reboot the server node.

(WWPN zoning can also be set for the switch to increase the security level of the entire SAN configuration.)

swsag0071

[swsag0071](#)

Processing to switch is skipped. Skipped Switch Name (SKIP_SWITCH_NAME):
SKIP_SWITCH_NAME="%name"

Explanation

No processing was performed for the switch.

Parameters

%name : Switch name

System action

Interrupts the command processing.

System administrator response

For the switch for which processing was skipped, also check the firmware version.

swsag0072

[swsag0072](#)

New device(s) was/were detected and added.

Explanation

A new device was detected and registered.

System action

Ends the processing normally.

System administrator response

None

swsag0073

[swsag0073](#)

New device(s) was/were detected and added. Reboot or SNMP Agent restart of the client server node machine is required to enable the problem-reporting function of client server node machine.

Explanation

A new device was detected and registered. To enable management of the error report settings for the server node, the server node must be rebooted or the SNMP agent in the server node must be restarted.

System action

Ends the processing normally.

System administrator response

Reboot the target server node, or restart the SNMP agent on the target server node.

swsag0101

[swsag0101](#)

An Internal Program inconsistency was detected.

Explanation

An internal fatal error was detected.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0102

[swsag0102](#)

A critical problem was found in DB of administrative server.

Explanation

Fatal inconsistent data was detected in the CIM database.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0103

[swsag0103](#)

An inconsistency was detected in DB of administrative server.

Explanation

Inconsistent data was detected in the CIM database.

System action

Partially completes the command.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0104

[swsag0104](#)

A CIM access error was detected.

Explanation

A CIM error was detected during CIM database access.

System action

Interrupts the processing.

System administrator response

One of the reasons for this message being output may be that the CIM data area is full (/var/sadm/wbem/logr).

Use the "df -k /var/sadm/wbem/logr" command to check whether the disk is full.

If the disk is not full, re-execute processing.

If re-executing the processing fails to solve this problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0105

swsag0105

Input value is invalid. An Internal Program inconsistency was detected.

Explanation

An unexpected value was detected as an input parameter.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0106

swsag0106

The input IP address or device name is incorrect.

Explanation

The format of the input IP address or device name is invalid.

System action

Interrupts the processing.

System administrator response

Check the format of the input IP address or device name.

swsag0107

swsag0107

The Input AffinityGroup was not found in the configuration of the Storage/CA.

Explanation

An AffinityGroup name that was not defined for the storage device was specified.

System action

Interrupts the processing.

System administrator response

Check whether the AffinityGroup name defined for the storage device was specified correctly.

swsag0108

swsag0108

The input LUN(s) is/are not included in the configured Luns on Storage/CA.

Explanation

An LUN that was not defined for the storage device was specified.

System action

Interrupts the processing.

System administrator response

Check whether the LUN defined for the storage device was specified correctly.

swsag0109

[swsag0109](#)

The input Lun lists includes Lun DELETE requirement. Lun deleting is not supported function.

Explanation

LUN cannot be deleted directly.

System action

Interrupts the processing.

System administrator response

LUN can be deleted by deleting the corresponding LUN statement from the /kernel/drv/sd.conf file on the target server node.

swsag0110

[swsag0110](#)

An Internal Program Error occurred: The input Hba does not have the information on the last WWPN of the Hba.

Explanation

An internal error was detected in the program.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0111

[swsag0111](#)

TargetID cannot be changed.

Explanation

An existing target ID that was set in the server node during access path setting cannot be changed.

System action

Interrupts the processing.

System administrator response

To change the target ID, first delete the access path and then perform access path setting again using a new target ID.

swsag0112

swsag0112

TargetID is already being used.

Explanation

The same target ID as that used for an access path that was already set from the target host bus adapter (HBA) was specified for access path setting.

System action

Interrupts the processing.

System administrator response

Multiple access paths cannot be set with the same target ID from one HBA. Use another target ID.

swsag0113

swsag0113

The device observe status is not appropriate for the operation.

Explanation

The device monitoring status is inappropriate for command execution.

System action

Interrupts the processing.

System administrator response

If the device is not registered, first register the device and then re-enter the command.

If the device status is abnormal, restore the device to the normal status and then re-enter the command.

For access path settings, refer to "D.4.7 Access path setting has failed" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0114

swsag0114

The device observe status of the server node is not appropriate for the operation.

Explanation

The server node device monitoring status is inappropriate for command execution.

System action

Interrupts the processing.

System administrator response

If the server node device is not registered, first register the device and then re-enter the command.

If the server node device status is abnormal, restore the device to the normal status and then re-enter the command.

For access path settings, refer to "D.4.7 Access path setting has failed" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0115

swsag0115

The device observe status of the HBA is not appropriate for the operation.

Explanation

The device monitoring status of the target HBA is inappropriate for executing the specified operation.

System action

Interrupts the processing.

System administrator response

Open to the property window of the target HBA from the side view of the resource management window, and check the monitoring status. According to the monitoring status, do the following:

- When the status is "timeout"

The target HBA cannot be recognized. Check whether hardware and drivers function normally. Also check whether the SNIA HBA API library is installed normally. For installation, refer to "Appendix B SNIA HBA API library installation" in the ETERNUS SF Storage Cruiser Installation Guide.

- When the status is "The access path must be inherited"

Take the required action by referring to "6.3.5 Access path inheritance" in the ETERNUS SF Storage Cruiser User's Guide.

For access path settings, refer to "D.4.7 Access path setting has failed" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0116

[swsag0116](#)

The device observe status of the server node and the HBA are not appropriate for the operation.

Explanation

The device monitoring statuses of the target server node and HBA are inappropriate for executing the specified operation.

System action

Interrupts the processing.

System administrator response

Restore the target server node and HBA to the normal status and then re-execute the operation.

For access path settings, refer to "D.4.7 Access path setting has failed" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0117

[swsag0117](#)

The device observe status of the Storage is not appropriate for the operation.

Explanation

The device monitoring status of the target storage is inappropriate for executing the specified operation.

System action

Interrupts the processing.

System administrator response

Restore the target storage to the normal status and then re-execute the operation.

For access path settings, refer to "D.4.7 Access path setting has failed" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0118

swsag0118

The device observe status of the server node and the Storage are not appropriate for the operation.

Explanation

The device monitoring statuses of the target server node and storage are inappropriate for executing the specified operation.

System action

Interrupts the processing.

System administrator response

Restore the target server node and storage to the normal status and then re-execute the operation.

For access path settings, refer to "D.4.7 Access path setting has failed" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0119

swsag0119

The device observe status of the HBA and the Storage are not appropriate for the operation.

Explanation

The device monitoring statuses of the target server node and HBA are inappropriate for executing the specified operation.

System action

Interrupts the processing.

System administrator response

Restore the target HBA and storage to the normal status and then re-execute the operation.

For access path settings, refer to "D.4.7 Access path setting has failed" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0120

swsag0120

The device observe status of the server node, HBA and the Storage are not appropriate for the operation.

Explanation

The device monitoring statuses of the target server node and storage are inappropriate for executing the specified operation.

System action

Interrupts the processing.

System administrator response

Restore the target server node, HBA, and storage to the normal status and then re-execute the operation.

For access path settings, refer to "D.4.7 Access path setting has failed" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0121

swsag0121

The device observe status of the CA is not appropriate for the operation.

Explanation

The device monitoring status of the target CA is inappropriate for executing the specified operation.

System action

Interrupts the processing.

System administrator response

Restore the target CA to the normal status and then re-execute the operation.

For access path settings, refer to "D.4.7 Access path setting has failed" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0122

[swsag0122](#)

The device observe status of the server node and the CA are not appropriate for the operation.

Explanation

The device monitoring statuses of the target server node and CA are inappropriate for executing the specified operation.

System action

Interrupts the processing.

System administrator response

Restore the target server node and CA to the normal status and then re-execute the operation.

For access path settings, refer to "D.4.7 Access path setting has failed" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0123

[swsag0123](#)

The device observe status of the HBA and the CA are not appropriate for the operation.

Explanation

The device monitoring statuses of the HBA and CA are inappropriate for executing the specified operation.

System action

Interrupts the processing.

System administrator response

Restore the target HBA and CA to the normal status and then re-execute the operation.

For access path settings, refer to "D.4.7 Access path setting has failed" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0124

[swsag0124](#)

The device observe status of the server node, HBA and the CA are not appropriate for the operation.

Explanation

The device monitoring statuses of the server node, HBA, and CA are inappropriate for executing the specified operation.

System action

Interrupts the processing.

System administrator response

Restore the target server node, HBA, and CA to the normal status and then re-execute the operation.

For access path settings, refer to "D.4.7 Access path setting has failed" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0125

swsag0125

The device observe status of the Storage and the CA are not appropriate for the operation.

Explanation

The device monitoring statuses of the target storage and CA are inappropriate for executing the specified operation.

System action

Interrupts the processing.

System administrator response

Restore the target storage and CA to the normal status and then re-execute the operation.

For access path settings, refer to "D.4.7 Access path setting has failed" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0126

swsag0126

The device observe status of the server node, Storage and the CA are not appropriate for the operation.

Explanation

The device monitoring statuses of the target server node, storage, and CA are inappropriate for executing the specified operation.

System action

Interrupts the processing.

System administrator response

Restore the target server node, storage, and CA to the normal status and then re-execute the operation.

For access path settings, refer to "D.4.7 Access path setting has failed" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0127

swsag0127

The device observe status of the HBA,Storage and the CA are not appropriate for the operation.

Explanation

The device monitoring statuses of the target HBA, storage, and CA are inappropriate for executing the specified operation.

System action

Interrupts the processing.

System administrator response

Restore the HBA, storage, and CA to the normal status and then re-execute the operation.

For access path settings, refer to "D.4.7 Access path setting has failed" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0128

swsag0128

The device observe status of the server node, HBA,Storage and the CA are not appropriate for the operation.

Explanation

The device monitoring statuses of the target server node, HBA, storage, and CA are inappropriate for executing the specified operation.

System action

Interrupts the processing.

System administrator response

Restore the target server node, HBA, storage, and CA to the normal status and then re-execute the operation.

For access path settings, refer to "D.4.7 Access path setting has failed" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0129

[swsag0129](#)

The storage affinity of one HBA is WWNN_BINDING, It is not appropriate for adding to the server node.

Explanation

WWNN (World Wide Node Name) binding is defined for the server node HBA. Because the management unit of this program is WWPN (World Wide Port Name), registration of the relevant server node is restricted.

System action

Interrupts the processing.

System administrator response

Define WWPN binding instead of WWNN binding for the HBA of the server node to be registered, and then perform server node registration again.

swsag0130

[swsag0130](#)

The storage affinity of one HBA is PID_BINDING. It is not appropriate for adding to the server node.

Explanation

PID (Fibre Channel PID) binding is defined for the server node HBA. Because the management unit of this program is WWPN (World Wide Port Name), registration of the relevant server node is restricted.

System action

Interrupts the processing.

System administrator response

Define WWPN binding instead of PID binding for the HBA of the server node to be registered, and then perform server node registration again.

swsag0131

[swsag0131](#)

The storage affinity of one HBA is TID_BINDING. It is not appropriate for adding to the server node.

Explanation

PID (Fibre Channel TID) binding is defined for the server node HBA. Because the management unit of this program is WWPN (World Wide Port Name), registration of the relevant server node is restricted.

System action

Interrupts the processing.

System administrator response

Define WWPN binding instead of TID binding for the HBA of the server node to be registered, and then perform server node registration again.

swsag0132

[swsag0132](#)

The zoning configuration of the switch is WWNNZoning. It is not appropriate for adding to switch.

Explanation

The switch zoning definition includes WWNN.

System action

Interrupts the processing.

System administrator response

Use WWPN for the switch zoning definition to implement correct zoning management.

swsag0133

[swsag0133](#)

The switch is connected to a device which is not confirmed whether it is CA or HBA.

Explanation

An adapter, which cannot be recognized as either CA or HBA, is connected to the switch.

System action

Interrupts the processing.

System administrator response

Register CA and HBA information.

swsag0134

[swsag0134](#)

Communication with the device could not be executed.

Explanation

The state of device subject to command processing is such that it cannot be detected on the LAN.

System action

Interrupts the processing.

System administrator response

Check the LAN connection of the target device.

swsag0135

swsag0135

No device could be found that was being managed by administrative server for the IP address.

Explanation

An attempt to find the monitored device with the specified IP address failed.

System action

Interrupts the processing.

System administrator response

Check whether the specified IP address is valid.

In some cases, the community name of a device such as fibre channel switch that uses the SNMP protocol for communication may be set to something other than "public" and the community name of the administrative server may not be changed. If so, communication is disabled because of a mismatch of the community name. The community name of the target device needs to be set for the administrative server.

Set the community name by referring to the "SNMP_COMMUNITY_NAME_FOR_IP" parameter provided in "C.2 sanma.conf Parameter" in the ETERNUS SF Storage Cruiser User's Guide, and reflect the contents of the setting file on this software.

For the server, check the network environment and Agent activation.

Also check whether the settings required for device detection have been made. For details of the settings, refer to "Chapter 4 Environment Configuration" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0136

swsag0136

To execute this operation, the Port Type of HBA must be 'N' port.

Explanation

This operation cannot be performed because the HBA FC port type is not set to N.

System action

Interrupts the processing.

System administrator response

Set the HBA FC port type to N. Refer to the manual for information on how to set the port to N.

swsag0137

swsag0137

The Fibre Channel cable is not physically connected.

Explanation

The Fibre Channel cable for the path between the operation target HBA and CA is broken.

System action

Interrupts the processing.

System administrator response

Execute "Refresh" in the resource view, determine where the Fibre Channel cable between the HBA and CA is broken, and then physically re-connect the cable.

If information cannot be obtained from the Fibre Channel cable refer to "D.4.3 Device is not possible to communicate" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0138

swsag0138

There is a critical problem with the FC Port type of HBA, CA or Switch.

Explanation

HBA or CA is not set for the N-type port, or the switch is not set for the F-type port.

System action

Interrupts the processing.

System administrator response

Set the HBA and CA Fibre Channel port connection types to Fabric connection (N-type port). For details of the settings, refer to "Chapter 4 Environment Configuration" in the ETERNUS SF Storage Cruiser User's Guide.

If re-executing the processing displays the same message, it is assumed that the switch port cannot be set to F type for some reasons.

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0139

swsag0139

There is a problem with the FC port type of HBA/CA (1).

Explanation

The HBA and CA ports were not set to N type.

System action

Interrupts the processing.

System administrator response

Set the HBA and CA Fibre Channel port connection types to Fabric connection (N-type port). For setting procedures, refer to "Chapter 4 Environment Configuration" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0140

swsag0140

There is a problem with the FC port type of HBA/CA (2).

Explanation

The HBA and CA ports were not set to N type.

System action

Interrupts the processing.

System administrator response

Set the HBA and CA Fibre Channel port connection types to Fabric connection (N-type port). For setting procedures, refer to "Chapter 4 Environment Configuration" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0141

swsag0141

The connection route and setup for connection between HBA and CA is not appropriate for setAccessPath().

Explanation

The specified connection route/combination between the HBA and CA is not supported.

System action

Interrupts the processing.

System administrator response

Refer to the manual to determine which connection route/combinations are supported.

swsag0142

swsag0142

A fatal error occurred during the server node operation.

Explanation

An error was detected during command processing for the server node.

System action

Interrupts the processing.

System administrator response

Re-enter the command.

swsag0143

swsag0143

A fatal error occurred during the server node operation. Please call our engineer.(Do not run this operation again.)

Explanation

A fatal error occurred during command execution for the server node.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0144

swsag0144

A fatal error occurred during the storage operation.

Explanation

An error was detected during command processing for the storage.

System action

Interrupts the processing.

System administrator response

Re-enter the command.

swsag0145

[swsag0145](#)

Fatal error occurred during switch operation. Server node configuration has already been updated.

Explanation

An error was detected during the execution of this command for the storage. The server node configuration information has been changed from the state existing before the execution of this command.

System action

Setting for the server node was executed but other processing was interrupted.

System administrator response

Re-enter the command.

swsag0146

[swsag0146](#)

Fatal error occurred during storage operation and server node error recovery failed. Server node configuration has already been updated.

Explanation

An error was detected during execution of this operation command for the storage.

System action

Setting for the server node was executed but other processing was interrupted.

System administrator response

Re-enter the command.

swsag0147

[swsag0147](#)

Fatal error occurred during storage operation and server node error recovery failed. Please call our engineer.(Do not run this operation again.)

Explanation

An error was detected during the execution of this operation command for the storage.

Also, a fatal error was detected in the server node operation.

System action

Interrupts the processing.

System administrator response

Refer to the description in "D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide, collect the data required for troubleshooting, and then contact your Fujitsu systems engineer (SE).

swsag0148

swsag0148

Fatal error occurred during storage operation. Please call our engineer.(Do not run this operation again.)

Explanation

An error was detected during the execution of this operation command for the storage.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0149

swsag0149

Fatal error occurred during storage operation. Please call our engineer.(Do not run this operation again.) Server node configuration has already been updated.

Explanation

The command was executed for the server node but a fatal error was detected during command execution for the storage.

System action

Setting on the server node was executed but processing for the storage was interrupted.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0150

swsag0150

Fatal error occurred during storage operation and server node error recovery failed. Server node configuration has already been updated. Please call our engineer.(Do not run this operation again.)

Explanation

A serious error was detected during the execution of this command for the storage. An error was detected during the execution of ERP processing for the server node. The server node configuration information has been changed from the state existing before the execution of this command.

System action

Setting for the server node was executed but processing for the storage was interrupted.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0151

swsag0151

Fatal error occurred during storage operation and server node error recovery failed. Please call our engineer.(Do not run this operation again.)

Explanation

A serious error was detected during the execution of this command for the storage.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0152

swsag0152

Fatal error occurred during switch operation.

Explanation

An error was detected during the execution of this operation on the switch.

System action

Interrupts the processing.

System administrator response

Re-enter the command.

swsag0153

swsag0153

Fatal error occurred during switch operation. Server node configuration has already been updated.

Explanation

An error was detected during the execution of this command for the switch.

The command was executed successfully for the server node.

System action

Executes the setting on the server node but interrupts the processing on the switch.

System administrator response

Re-enter the command.

swsag0154

swsag0154

Fatal error occurred during switch operation. Server node error recovery failed and server node configuration was updated.

Explanation

An error was detected during the execution of this command for the switch.

The command was executed successfully for the server node.

System action

Setting for the server node was executed but processing for the switch was interrupted.

System administrator response

Re-enter the command.

swsag0155

[swsag0155](#)

Fatal error occurred during switch operation and server node error recovery failed. Please call our engineer. (Do not run this operation again.)

Explanation

A serious error was detected during the execution of this command for the storage.

The command was executed for the server node.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0156

[swsag0156](#)

Fatal error occurred during switch operation. Server node configuration has already been updated.

Explanation

An error was detected during the execution of this command for the switch.

The command was executed successfully for the server node.

System action

Executes the processing for the server node but interrupts that for the switch.

System administrator response

Re-enter the command.

swsag0157

[swsag0157](#)

Fatal error occurred during switch operation and server node error recovery failed. Server node configuration was updated.

Explanation

An error was detected during the execution of this operation for the switch.

The operation was executed successfully for the server node.

System action

Executes the processing on the server node but interrupts that on the switch.

System administrator response

Re-enter the command.

swsag0158

[swsag0158](#)

Fatal error occurred during switch operation and server node error recovery failed. Please call our engineer. (Do not run this operation again.)

Explanation

An error was detected during the execution of this operation for the switch.

Also, a fatal error was detected during the execution of this operation for the server node.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0159

[swsag0159](#)

Fatal error occurred during switch operation. Storage recovery procedure failed and storage configuration was updated.

Explanation

An error was detected during the execution of this operation for the switch.

This operation was executed successfully for the storage.

System action

Executes the processing for the storage but interrupts that for the switch.

System administrator response

Re-enter the command.

swsag0160

[swsag0160](#)

Fatal error occurred during switch operation. Storage recovery procedure failed and storage configuration was updated.

Explanation

An error was detected during the execution of this operation for the switch.

This operation was executed for the storage.

System action

Executes the processing for the storage but interrupts that for the switch.

System administrator response

Re-enter the command.

swsag0161

swsag0161

Fatal error occurred during switch operation. Storage recovery procedure failed and storage and server node configuration was updated.

Explanation

An error was detected during the execution of this operation for the switch.

This operation was executed successfully for the storage and server node.

System action

Executes the processing for the storage and server node but interrupts that for the switch.

System administrator response

Re-enter the command.

swsag0162

swsag0162

Fatal error occurred during switch operation. Storage and server node recovery procedure failed and storage and server node configuration was updated.

Explanation

An error was detected during the execution of this operation for the switch.

This operation was executed successfully for the storage and server node.

System action

Executes the processing for the storage and server node but interrupts that for the switch.

System administrator response

Re-enter the command.

swsag0163

swsag0163

Fatal error occurred during switch operation. Storage and server node recovery procedure failed and storage configuration was updated. Please call our engineer. (Do not run this operation again.)

Explanation

An error was detected during the execution of this operation for the switch.

Also, a fatal error was detected during the execution of this operation for the server node.

This operation was executed successfully for the storage.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0164

swsag0164

Fatal error occurred during switch operation. Storage recovery procedure failed. Please call our engineer. (Do not run this operation again.)

Explanation

An error was detected during the execution of this operation for the switch.

Also, a fatal error was detected during the execution of this operation for the server node.

This operation was executed successfully for the storage.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0165

swsag0165

Fatal error occurred during switch operation. Storage recovery procedure failed. Server node configuration was updated. Please call our engineer. (Do not run this operation again.)

Explanation

An error was detected during the execution of this operation for the switch.

Also, a fatal error was detected during the execution of this operation for the storage.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0166

swsag0166

Fatal error occurred during switch operation. Storage and server node recovery procedure failed. Server node configuration was updated. Please call our engineer. (Do not run this operation again.)

Explanation

An error was detected during the execution of this operation on the switch.

Also, a fatal error was detected during the execution of this operation for the storage.

This operation was executed successfully for the server node.

System action

Executes this operation for the server node but interrupts all other processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0167

swsag0167

Fatal error occurred during switch operation. Storage and server node recovery procedure failed. Please call our engineer. (Do not run this operation again.)

Explanation

An error was detected during the execution of this operation for the switch.

Also, a fatal error was detected during the execution of this operation for the server node.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0168

swsag0168

Unable to obtain Storage Affinity Information. This operation could not be processed.

Explanation

Storage Affinity Information from the HBA could not be obtained.

System action

Interrupts the processing.

System administrator response

Refer to the following manual, and collect the data needed for troubleshooting. Then, contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0172

swsag0172

Internal Program Error occurred.

Explanation

An internal error was detected in the program.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0173

swsag0173

Server node agent is already communicating with another manager.

Explanation

The Agent of the target server node is busy communicating with another administrative server.

System action

Interrupts the processing.

System administrator response

Re-execute the processing later.

swsag0174

[swsag0174](#)

Internal Program Error occurred.

Explanation

An internal error was detected in the program.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0175

[swsag0175](#)

Unexpected Exception occurred

Explanation

Unexpected exception processing was detected during a management operation.

This message may be output as a result of one of the following reasons:

- The target server node failed while it was processing a request issued by the Manager, or communication failed because of a LAN error.
- The Agent on the relevant server node is stopped.
- Exception processing other than the above was detected in the program. An unexpected exception occurred.

System action

Interrupts the processing.

System administrator response

- If the relevant server node failed or a LAN error occurred during communication with the relevant server, remove the cause of the error.
- If the Agent is stopped, start it.
- When none of the above items apply,

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0176

swsag0176

Internal Program Error occurred.

Explanation

An internal error was detected in the program.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0177

swsag0177

Internal Program Error occurred.

Explanation

An internal error was detected in the program.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0178

swsag0178

SNMP error occurred in communication with server node.

Explanation

An SNMP error occurred during communication with the server node.

System action

Interrupts the processing.

System administrator response

Check the LAN environment for problems.

swsag0179

swsag0179

Socket error occurred in communication with server node.

Explanation

A SOCKET error occurred during communication with the Agent. A possible cause is that the resources (memory and process tables) of the server node on which the Manager is running have been exhausted. A socket error occurred during communication with the server node.

System action

Interrupts the processing.

System administrator response

Check whether any application that causes a server node resource shortage is running. Also check whether there is an application that generates processes in succession. If resource shortages tend to occur frequently, expand the amount of installed memory.

swsag0180

swsag0180

Unable to find selected server node.

Explanation

The IP address of the server node on which the Manager is running could not be determined.

System action

Interrupts the processing.

System administrator response

- Review the definition of the address of the server node on which the Manager is running.
- Check whether the system resources, such as process tables and memory, have been exhausted.
- Check the LAN for errors.

When none of the above items apply, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0181

swsag0181

No response from server node agent.

Explanation

This message may be output as a result of any one of the following:

- The server node to which a processing request was issued by the Manager failed, or communication failed because of a LAN error.
- The Agent on the relevant server node has stopped.

System action

Interrupts the processing.

System administrator response

If the relevant server failed or a LAN error occurred during communication with the relevant server, remove the failure cause.

When none of the above items apply, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0182

swsag0182

Socket error occurred in switch/hub communication. The target device address: %IP_ADDRESS

Explanation

A socket error occurred during communication between the Manager and the switch or hub.

Parameters

%IP_ADDRESS : Indicates the IP address of the destination switch or hub on which the error occurred.

System action

Interrupts the processing.

System administrator response

Check whether the target switch or hub is connected to the LAN. Alternatively, check the LAN environment for problems.

swsag0183

swsag0183

Unable to find selected switch/hub. The target device address: %IP_ADDRESS

Explanation

The specified switch or hub was not found.

Parameters

%IP_ADDRESS : Indicates the IP address of the specified switch or hub.

System action

Interrupts the processing.

System administrator response

Check the LAN environment for problems.

In some cases, the community name of a device such as fibre channel switch that uses the SNMP protocol for communication may be set to something other than "public" and the community name of the admin server may not be changed. If so, communication is disabled because of a mismatch of the community name. The community name of the target device needs to be set for the admin server.

Set the community name by referring to the "SNMP_COMMUNITY_NAME_FOR_IP" parameter provided in "C.2 sanma.conf Parameter" in the ETERNUS SF Storage Cruiser User's Guide, and reflect the contents of the setting file on this software.

If the problem persists even after checking the above environment settings, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0184

swsag0184

Network I/O error occurred in switch/hub communication. The target device address: %IP_ADDRESS

Explanation

A network I/O error occurred during communication between the Manager and the switch or hub.

Parameters

%IP_ADDRESS : Indicates the IP address of the destination switch or hub in which an error occurred.

System action

Interrupts the processing.

System administrator response

Check the applicable switch or hub for errors. Alternatively, check the LAN environment for problems.

In some cases, the community name of a device such as fibre channel switch that uses the SNMP protocol for communication may be set to something other than "public" and the community name of the admin server may not be changed. If so, communication is disabled because of a mismatch of the community name. The community name of the target device needs to be set for the admin server.

Set the community name by referring to the "SNMP_COMMUNITY_NAME_FOR_IP" parameter provided in "C.2 sanma.conf Parameter" in the ETERNUS SF Storage Cruiser User's Guide, and reflect the contents of the setting file on this software.

If the problem persists even after checking the above environment settings, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0185

[swsag0185](#)

Timeout error occurred in switch/hub communication. The target device address: %IP_ADDRESS

Explanation

A time-out was detected during communication between the Manager and the switch or hub.

Parameters

%IP_ADDRESS : Indicates the IP address of the destination switch or hub in which an error occurred.

System action

Interrupts the processing.

System administrator response

Check whether the target switch or hub is connected to the LAN. Alternatively, check the LAN environment for problems.

In some cases, the community name of a device such as fibre channel switch that uses the SNMP protocol for communication may be set to something other than "public" and the community name of the admin server may not be changed. If so, communication is disabled because of a mismatch of the community name. The community name of the target device needs to be set for the admin server.

Set the community name by referring to the "SNMP_COMMUNITY_NAME_FOR_IP" parameter provided in "C.2 sanma.conf Parameter" in the ETERNUS SF Storage Cruiser User's Guide, and reflect the contents of the setting file on this software.

If the problem persists even after checking the above environment settings, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0186

[swsag0186](#)

No response from switch/hub. The target device address: %IP_ADDRESS

Explanation

The specified switch or hub was not found.

Parameters

%IP_ADDRESS : Indicates the IP address of the specified switch or hub.

System action

Interrupts the processing.

System administrator response

Check whether the target switch or hub is connected to the LAN. Alternatively, check the LAN environment for problems.

In some cases, the community name of a device such as fibre channel switch that uses the SNMP protocol for communication may be set to something other than "public" and the community name of the admin server may not be changed. If so, communication is disabled because of a mismatch of the community name. The community name of the target device needs to be set for the admin server.

Set the community name by referring to the "SNMP_COMMUNITY_NAME_FOR_IP" parameter provided in "C.2 sanma.conf Parameter" in the ETERNUS SF Storage Cruiser User's Guide, and reflect the contents of the setting file on this software.

If the problem persists even after checking the above environment settings, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0187

[swsag0187](#)

This device is not supported. The target device address: %IP_ADDRESS

Explanation

The device with the specified IP address is not to be managed.

Parameters

%IP_ADDRESS : Indicates the IP address of the specified switch or hub.

System action

Interrupts the processing.

System administrator response

Check whether the specified IP address is valid.

swsag0188

[swsag0188](#)

User Name or Password is incorrect for switch/hub. The target device address: %SYS_NAME:%IP_ADDRESS

Explanation

Login to the switch or hub failed because the user name or password was invalid.

Parameters

%SYS_NAME : Indicates sysName that is set for the switch or hub to which login failed.

%IP_ADDRESS : Indicates the IP address of the switch or hub to which login failed.

System action

Interrupts the processing.

System administrator response

If this message was displayed during device registration, re-execute the processing and enter a valid user name and password.

If this message is displayed on a device that has already been registered, first determine the relevant device from "Detail" and then turn off the device power. Select "Refresh" and then "Delete device". Then, select "Equipment registration" again and enter a valid user name and password.

swsag0189

swsag0189

Another user has logged into switch/hub. Logout and run function again. The target device address: %SYS_NAME:%IP_ADDRESS

Explanation

The Manager could not login to the switch or hub because another user has already logged into the device.

Parameters

%SYS_NAME : Indicates sysName that is set for the switch or hub to which login failed.

%IP_ADDRESS : Indicates the IP address of the switch or hub to which login failed.

System action

Interrupts the processing.

System administrator response

Log out the process logged into the target device, and then re-execute.

If the target device is unknown, determine it from "Detail".

swsag0190

swsag0190

Parse error on telnet for switch/hub. The target device address: %SYS_NAME:%IP_ADDRESS

Explanation

Analysis of the execution results of the TELNET command issued to the switch or hub failed.

Parameters

%SYS_NAME : Indicates sysName that is set for the switch or hub to which login failed.

%IP_ADDRESS : Indicates the IP address of the switch or hub to which login failed.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0191

swsag0191

Command failure on telnet for switch/hub. The target device address: %IP_ADDRESS

Explanation

Execution of the TELNET command issued to the switch or hub failed.

Parameters

%IP_ADDRESS : Indicates the IP address of the switch or hub in which an error occurred.

System action

Interrupts the processing.

System administrator response

Re-enter the command. If execution still fails, the following are possible causes.

- Check if all the cascade-connected fibre channel switches are registered to this software. If not so, register all the switches.
- Make sure that the icon statuses of all the cascade-connected fibre channel switches are normal (green). If not so, refer to the following manual to check the status of devices.

"Table 6.1 Device status indications" in "6.1.1 Main View" in the ETERNUS SF Storage Cruiser User's Guide

If the above are not applicable, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0192

[swsag0192](#)

Index out of bounds. The target device address: %IP_ADDRESS

Explanation

An attempt was made to access an address outside of the range of the Manager's internal buffer.

Parameters

%IP_ADDRESS : Indicates the IP address of the switch or hub in which an error occurred.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0193

[swsag0193](#)

This is not supported device. : %IP_ADDRESS

Explanation

The device with the specified IP address is not to be managed for errors.

Parameters

%IP_ADDRESS : IP address of the device not to be managed

System action

Interrupts the processing.

System administrator response

Check the devices to be managed.

swsag0194

swsag0194

Unrecovered SNMP error occurred. The target device address:%IP_ADDRESS

Explanation

An unrecoverable error occurred during processing of the SNMP protocol.

Parameters

%IP_ADDRESS : Indicates the IP address of the switch or hub in which an error occurred.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0196

swsag0196

Administrative server using zone name is already registered in this switch. Registered zoning name: %TYPE:%NAME (IP: %IP_ADDRESS)

Explanation

The zoning name used by the Manager is already registered as Zone or Alias for a switch.

Parameters

%TYPE : Zoning type (Zone or Alias) of the name that is already used

%NAME : Name that is already used

%IP_ADDRESS : Indicates the IP address of the switch in which an error occurred.

System action

Interrupts the processing.

System administrator response

To set zoning manually, use a name beginning with other than "SNM".

swsag0197

swsag0197

Too many zones for switch. The target device address:%IP_ADDRESS

Explanation

The zone setting limit has been reached.

Parameters

%IP_ADDRESS : Indicates the IP address of the switch in which an error occurred.

System action

Interrupts the processing.

System administrator response

Delete any unnecessary zone settings. If there are no unnecessary zone settings that can be deleted, configure another SAN.

swsag0198

swsag0198

Unable to delete zone for switch. This is because of port zoning possibly due to zone setting not being one-to-one. Zone setting: %ZONES (IP:%IP_ADDRESS)

Explanation

The Manager can delete only one-to-one correspondent WWPN (World Wide Port Name) zone settings.

Parameters

%ZONES : Indicates the zone setting that could not be deleted.

%IP_ADDRESS : Indicates the IP address of the switch in which an error occurred.

System action

Interrupts the processing.

System administrator response

Login directly to the switch and then adjust the zone setting manually.

swsag0200

swsag0200

Firmware version switch/hub not supported. Firmware Version: %VERSION (IP:%IP_ADDRESS)

Explanation

The switch or hub is of an unsupported firmware version.

Parameters

%VERSION : Unsupported firmware version

%IP_ADDRESS : Indicates the IP address of the switch or hub in which an error occurred.

System action

Interrupts the processing.

System administrator response

Firmware not supported ETERNUS SF Storage Cruiser is used for the target device.

Contact your Fujitsu engineer (CE or SE) because patches need to be applied to ETERNUS SF Storage Cruiser.

swsag0201

swsag0201

Registration of SNMP Trap address is full on switch/hub. Failed Registration: %REGISTRATION (IP:%IP_ADDRESS)

Explanation

No more switch or hub SNMP trap send destinations can be registered because the registry is full.

Parameters

%REGISTRATION : Indicates the IP address of the SNMP trap send destination that could not be registered

%IP_ADDRESS : Indicates the IP address of the switch or hub in which the error occurred.

System action

Interrupts the processing.

System administrator response

Login to the switch or hub directly and delete any unnecessary SNMP trap send destinations.

swsag0202

[swsag0202](#)

Device-specific class loading error. The target device address: %IP_ADDRESS

Explanation

The device-specific class could not be loaded.

Parameters

%IP_ADDRESS : Indicates the IP address of the device to be processed.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0203

[swsag0203](#)

Unexpected Interrupt occurred during processing. The target device address: %IP_ADDRESS

Explanation

An interrupt occurred during processing.

Parameters

%IP_ADDRESS : Indicates the IP address of the device to be processed.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0204

[swsag0204](#)

Unexpected error occurred. %IP_ADDRESS

Explanation

An unexpected error occurred.

Parameters

%IP_ADDRESS : Indicates the IP address of the device to be processed.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0205

[swsag0205](#)

Internal Program Error occurred.

Explanation

An internal program error was detected.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0206

[swsag0206](#)

SNMP error occurred on storage communication.

Explanation

An SNMP error occurred during communication between the storage and server.

System action

Interrupts the processing.

System administrator response

Check the LAN environment for problems.

When the target device is an ETERNUS disk array, the following environment settings may not be correct. For details, refer to "Chapter 4 Environment Configuration" in the ETERNUS SF Storage Cruiser User's Guide.

- The network environment settings in the disk array (Check whether the network settings for communication with the Manager have been made.)
- SNMP agent environment settings in the disk array

In some cases, the community name of a device such as an ETERNUS disk array, which uses the SNMP protocol for communication, may be set to something other than "public" and the community name of the admin server may not be changed.

If so, communication is disabled because of a mismatch of the community name. The community name of the target device needs to be set for the admin server.

Set the community name by referring to the "SNMP_COMMUNITY_NAME_FOR_IP" parameter provided in "C.2 sanma.conf Parameter" in the ETERNUS SF Storage Cruiser User's Guide, and reflect the contents of the setting file on this software.

swsag0207

swsag0207

Socket error occurred on storage communication.

Explanation

A socket error occurred during communication between the storage and server.

System action

Interrupts the processing.

System administrator response

Check the LAN environment for problems.

swsag0208

swsag0208

Selected storage is not found.

Explanation

The specified storage is not found.

System action

Interrupts the processing.

System administrator response

Check whether the specified storage is connected to the LAN.

When the target device is an ETERNUS disk array, the following environment settings may not be correct. For details, refer to "Chapter 4 Environment Configuration" in the ETERNUS SF Storage Cruiser User's Guide.

- The network environment settings in the disk array (Check whether the network settings for communication with the Manager have been made.)
- SNMP agent environment settings in the disk array

In some cases, the community name of a device such as an ETERNUS disk array, which uses the SNMP protocol for communication, may be set to something other than "public" and the community name of the admin server may not be changed. If so, communication is disabled because of a mismatch of the community name. The community name of the target device needs to be set for the admin server.

Set the community name by referring to the "SNMP_COMMUNITY_NAME_FOR_IP" parameter provided in "C.2 sanma.conf Parameter" in the ETERNUS SF Storage Cruiser User's Guide, and reflect the contents of the setting file on this software.

swsag0209

swsag0209

Network I/O Error on storage communication.

Explanation

An I/O error occurred during communication with the storage.

System action

Interrupts the processing.

System administrator response

Check the LAN environment for problems.

swsag0210

swsag0210

Timeout Error on storage communication.

Explanation

A time-out occurred during communication with the storage.

System action

Interrupts the processing.

System administrator response

Check the LAN environment for problems.

Poor and slow communications can cause a timeout when one communication mode is set to "Auto Negotiation" and the other is set to "Full (all dual)".

swsag0211

swsag0211

No response from storage.

Explanation

A required storage was not found.

System action

Interrupts the processing.

System administrator response

Check whether the specified storage is connected to the LAN.

When the target device is an ETERNUS disk array, the following environment settings may not be correct. For details, refer to "Chapter 4 Environment Configuration" in the ETERNUS SF Storage Cruiser User's Guide.

- The network environment settings in the disk array (Check whether the network settings for communication with the Manager have been made.)
- SNMP agent environment settings in the disk array

In some cases, the community name of a device such as an ETERNUS disk array, which uses the SNMP protocol for communication, may be set to something other than "public" and the community name of the admin server may not be changed. If so, communication is disabled because of a mismatch of the community name. The community name of the target device needs to be set for the admin server.

Set the community name by referring to the "SNMP_COMMUNITY_NAME_FOR_IP" parameter provided in "C.2 sanma.conf Parameter" in the ETERNUS SF Storage Cruiser User's Guide, and reflect the contents of the setting file on this software.

swsag0212

swsag0212

This device is not supported.

Explanation

Management of the specified IP device is not supported.

System action

Interrupts the processing.

System administrator response

Check whether the specified IP device is valid.

swsag0213

[swsag0213](#)

User ID for storage is incorrect.

Explanation

An attempt to login to the storage failed because the user ID was invalid.

System action

Interrupts the processing.

System administrator response

If this message is displayed for device registration, re-execute the processing and then enter a valid user ID.

If this message is displayed for a device that has already been registered, determine the relevant device from "Detail" and then turn off the device power. Select "Refresh" and then "Delete device". Then, execute "Equipment registration" again and enter a valid user ID and password.

swsag0214

[swsag0214](#)

Password for storage is incorrect.

Explanation

An attempt to login to the storage failed because the entered password was invalid.

System action

Interrupts the processing.

System administrator response

If this message is displayed for device registration, re-execute the processing and then enter a valid password.

If this message is displayed for a device that has already been registered, determine the relevant device from "Detail" and then turn off the device power. Select "Refresh" and then "Delete device". Then, execute "Equipment registration" again and then enter a valid password.

swsag0215

[swsag0215](#)

Another user is logged into the storage. Logout and run function again. login IP: %IP_ADDRESS

Explanation

The command issued from the Manager cannot be executed because another user has already logged into the storage.

Parameters

%IP_ADDRESS : Login source IP address. For the GR720/730, the login user name is displayed after IP_ADDRESS.

System action

Interrupts the processing.

System administrator response

Logout the process logged into the target device, and then re-execute it. If the user fails to explicitly log out from ETERNUSmgr/GRmgr after login, such as when the user terminates the Web server while logging into ETERNUSmgr/GRmgr, ETERNUSmgr/GRmgr remains logged in. In this case, login to ETERNUSmgr/GRmgr again and forcibly logout the invalid login process.

swsag0216

swsag0216

User lacks storage-setting authority.

Explanation

The user is not authorized to make settings for the storage.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0217

swsag0217

No root password is registered in storage.

Explanation

The root password is not set in the storage.

System action

Interrupts the processing.

System administrator response

Set the root password in the storage.

swsag0218

swsag0218

CGI access error occurred in storage communication.

Explanation

An error occurred during CGI access to the storage.

System action

Interrupts the processing.

System administrator response

Check the LAN status.

swsag0219

swsag0219

CGI internal command error occurred in storage communication.

Explanation

An error occurred during send of the CGI command to the storage.

System action

Interrupts the processing.

System administrator response

Check the LAN status.

swsag0220

[swsag0220](#)

Internal Program Error: (Added HBA WWPN for a HBA of Security MODE off)

Explanation

An internal program error was detected. (An attempt was made to register HBA WWPN in the CA for which the security function is invalid.)

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0221

[swsag0221](#)

Internal Program Error: (Tried defining indefinable host affinity for storage)

Explanation

An internal program error was detected. (An attempt was made to set an access path for the storage for which AffinityGroup setting is disabled.)

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0222

[swsag0222](#)

Internal Program Error: (No Affinity Group setting for device run with affinity group function.)

Explanation

An internal program error was detected. (An affinity group was not set for the device on which the affinity function is active.)

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0223

[swsag0223](#)

CA has another affinity group definition for selected HBA.

Explanation

The CA selected for access path setting already has another affinity group definition for the relevant HBA.
Only one affinity group can be defined from one HBA.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0224

[swsag0224](#)

Selected affinity group not defined in storage

Explanation

The storage affinity group specified for access path setting is not defined in the storage device.

System action

Interrupts the processing.

System administrator response

Check whether a correct affinity group has been selected.

swsag0225

[swsag0225](#)

Internal Program Error: (Different Affinity Group selected)

Explanation

An internal program error was detected. (The zone assigned to the HBA to be deleted differs from the specified zone.)

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0226

swsag0226

Internal Program Error: (Invalid CA Logical ID)

Explanation

An internal program error was detected. (An invalid CA ID was specified.)

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0227

swsag0227

Registration of Host affinity HBA WWPN is full on storage CA.

Explanation

No more host affinity HBAs can be registered for the storage CA specified for access path setting because the registry is full.

System action

Interrupts the processing.

System administrator response

Delete any unnecessary access paths for the specified CA, or expand the size of the storage CA.

swsag0228

swsag0228

Registration of SNMP Trap address is full on storage.

Explanation

Another IP address cannot be set for the SNMP trap send destination on the storage side because the number of the registered IP addresses has reached the maximum.

System action

Interrupts the processing.

System administrator response

Delete any unnecessary SNMP trap send destination IP addresses from those defined in the storage. Use the appropriate storage tool to delete them.

swsag0229

swsag0229

Registration of SNMP Trap address area is full on storage.

Explanation

The SNMP trap setting area in the storage is full and no additional registration is permitted.

System action

Interrupts the processing.

System administrator response

Delete any unnecessary SNMP trap send destination IP addresses from those defined in the storage. Use the proper tool to delete them from storage.

swsag0230

[swsag0230](#)

CGI processing failed in storage communication. (Some storage settings made.)

Explanation

An error occurred during the CGI processing from the Manager to the storage.

System action

Interrupts the processing. The setting for the storage has not been changed.

System administrator response

Re-enter the command.

swsag0231

[swsag0231](#)

CGI processing failed in storage communication. (Some storage settings made.)

Explanation

An error occurred during the CGI processing from the Manager to the storage.

System action

Interrupts the processing. The setting for the storage is unclear.

System administrator response

Re-enter the command.

swsag0232

[swsag0232](#)

CGI processing failed in storage communication. (Some storage settings made.)

Explanation

An error occurred during the CGI processing from the Manager to the storage.

System action

Interrupts the processing. The setting for the storage has been partially changed.

System administrator response

Re-enter the command.

swsag0233

swsag0233

Incorrect Storage Configuration.

Explanation

A storage internal configuration information error was detected.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0235

swsag0235

Selected path is using by other application

Explanation

The diagnostic path is being used (open) by another application.

System action

Interrupts the processing.

System administrator response

Re-enter the command.

swsag0236

swsag0236

Administrative server detected error for selected path

Explanation

An error occurred during diagnosis of the selected path.

System action

Interrupts the processing.

System administrator response

Re-enter the command.

swsag0237

swsag0237

Manager cannot diagnose access path

Explanation

Path diagnosis cannot be executed.

System action

Interrupts the processing.

System administrator response

Re-enter the command.

swsag0238

[swsag0238](#)

Path error detected on server node.

Explanation

The Agent detected a path error.

System action

Interrupts the processing.

System administrator response

Re-enter the command.

swsag0239

[swsag0239](#)

Server node environment error detected. detail: [s1]

Explanation

An environment error was detected on the administrative server.

Parameters

s1 : Detail message output by the Agent

System action

Interrupts the processing.

System administrator response

Apply countermeasures as described in the detail message output by the Agent.

For an explanation of the detail message, refer to "[Chapter 2 Agent Messages](#)".

swsag0240

[swsag0240](#)

Invalid information on server node. detail: [s1]

Explanation

Invalid information was detected on the administrative server.

Parameters

s1 : Detail message output by the Agent

System action

Interrupts the processing.

System administrator response

Apply countermeasures as described in the detail message output by the Agent.

For an explanation of the detail message, refer to "[Chapter 2 Agent Messages](#)".

swsag0241

[swsag0241](#)

Invalid parameter at SNMP command is detected on server node. detail: [s1]

Explanation

An invalid value was detected during communication with the administrative server.

The operator made a specification mistake, or the LAN environment may have a problem.

Parameters

s1 : Detail message output by the Agent

System action

Interrupts the processing.

System administrator response

Apply countermeasures as described in the detail message output by the Agent.

For an explanation of the detail message, refer to "[Chapter 2 Agent Messages](#)".

swsag0242

[swsag0242](#)

Invalid operation server node. detail: [s1]

Explanation

The Agent detected an operation error.

Parameters

s1 : Detail message output by the Agent

System action

Interrupts the processing.

System administrator response

Apply countermeasures as described in the detail message output by the Agent.

For an explanation of the detail message, refer to "[Chapter 2 Agent Messages](#)".

swsag0243

[swsag0243](#)

System error occurred on server node. detail: [s1]

Explanation

A system error was detected.

Parameters

s1 : Detail message output by the Agent

System action

Interrupts the processing.

System administrator response

Apply countermeasures as described in the detail message output by the Agent.

For an explanation of the detail message, refer to "[Chapter 2 Agent Messages](#)".

swsag0244

[swsag0244](#)

Internal Program Error occurred on server node.

Explanation

The Agent detected a program internal error.

System action

Interrupts the processing.

System administrator response

If the command for changing the IP address of SNMP Trap destination (sanadmsh chtraprcvip) is executed, check the argument and re-execute the command.

If the problem is not solved or other cases, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0245

[swsag0245](#)

Failed to update definition file. detail: [s1]

Explanation

The Agent failed to update the server node device and Fibre Channel environment definition files.

Parameters

s1 : Detail message output by the Agent

System action

Interrupts the processing.

System administrator response

Apply countermeasures as described in the detail message output by the Agent.

For an explanation of the detail message, refer to "[Chapter 2 Agent Messages](#)".

swsag0246

[swsag0246](#)

Internal Program error occurred.

Explanation

An internal program error was detected.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0247

[swsag0247](#)

Timeout occurred to startup of snmp trap handler thread.

Explanation

A thread start time-out occurred when the SNMP trap handler was started.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0248

[swsag0248](#)

unable to find SNMP library.

Explanation

A library required for the SNMP trap handler was not detected.

System action

Interrupts the processing.

System administrator response

The SNMP library may not be installed normally. Check whether the library has been installed normally.

swsag0249

[swsag0249](#)

Unable to update zoning configuration, because current zoning configuration is inconsistent. The zoning configuration:

Explanation

The current zoning setting could not be updated because the current zoning setting contained an error.

System action

Interrupts the processing.

System administrator response

Check the zoning setting, and then re-execute.

swsag0250

swsag0250

Not supported switch/hub. The target device address: %IP_ADDRESS

Explanation

The relevant switch or hub is not supported.

Parameters

%IP_ADDRESS : Indicates the IP address of the device to be processed.

System action

Interrupts the processing.

System administrator response

Check whether the device with the relevant IP address is supported by this software. Also, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0251

swsag0251

The device does not support Beacon function,

Explanation

The specified device does not support the beacon function.

System action

None

System administrator response

None

swsag0252

swsag0252

The instance is already in DB of SANmgr.

Explanation

The specified device or instance already exists in the database.

System action

None

System administrator response

Check the device status or selection again.

swsag0253

swsag0253

The association of same kind device is already in DB of administrative server.

Explanation

The association for the same device type already exists in the database. For instance, HBA can have a physical line only with a single hub.

System action

Interrupts the processing.

System administrator response

Check the device status or selection again.

swsag0254

[swsag0254](#)

More than one device has a same IP address.

Explanation

Two or more devices have the same IP address.

System action

Interrupts the processing.

System administrator response

Check the IP address of each device.

swsag0255

[swsag0255](#)

More than one HBA/Storage FC Port has a same WWPN.

Explanation

Two or more HBA/Storage FC Ports have the same WWPN.

System action

Interrupts the processing.

System administrator response

Check the environment. Particularly, confirm the following.

- Pay careful attention to the Agent configuration file in the Windows operating system. Some values may present a problem.
- Turn back WWPN to before it changes, when the WWPN of Storage FC Port is changed by using the storage migration function.

swsag0256

[swsag0256](#)

The specified device is Manually Embedded Device.

Explanation

The specified device was set up using the manual embedding function.

This operation cannot be applied to a device that was set up using the manual embedding function.

System action

None

System administrator response

None

swsag0257

[swsag0257](#)

An Internal Program Error occurred: The specified device is Manually Embedded Device.

Explanation

An internal program error was detected. (The specified device was set up using the manual embedding function.)

This operation cannot be applied to a device that was set up using the manual embedding function.

System action

Interrupts the processing.

System administrator response

None

swsag0258

[swsag0258](#)

The specified device is not Manually Embedded Device.

Explanation

The specified device was not set up using the manual embedding function.

This operation cannot be applied to a device that was set up using the manual embedding function.

System action

Interrupts the processing.

System administrator response

None

swsag0259

[swsag0259](#)

An Internal Program Error occurred: The specified device is not Manually Embedded Device.

Explanation

An internal program error was detected. (The specified device was not set up using the manual embedding function.)

System action

Interrupts the processing.

System administrator response

None

swsag0260

[swsag0260](#)

An Internal Program Error occurred: The logical number of inputted HBA is null.

Explanation

An internal program error was detected. (The specified HBA logical number is invalid.)

System action

Interrupts the processing.

System administrator response

None

swsag0261

[swsag0261](#)

The cascaded hub group which the inputted Hub included already has one association to Switch.

Explanation

The FC rules permit only one Fibre Channel cable to be connected from a group of hubs that are cascaded with Fibre Channel cables to the switch. (Normally, only a single connection is permitted.)

System action

None

System administrator response

None

swsag0262

[swsag0262](#)

The specified FC Port type is not FC-AL.

Explanation

The type of the FC port specified for connection is not FC-AL. The FC port type must be FC-AL for connection between the hub and physical line.

System action

None

System administrator response

Check the FC port type.

Set the HBA and CA Fibre Channel port connection types to Loop connection (FC-AL type port). For information on how to set the ports, refer to the respective HBA driver manuals and the manuals for individual devices.

swsag0263

[swsag0263](#)

The kind of specified FC-Adaptor is changed. Need try again.

Explanation

The FC adapter type (HBA or CA) has been changed. Re-enter the command.

System action

None

System administrator response

Re-enter the command.

swsag0264

[swsag0264](#)

An Internal Program Error occurred: Bad combination for Manager association.

Explanation

An internal program error was detected. (An invalid device combination was specified.)

System action

Interrupts the processing.

System administrator response

Check the device combination.

swsag0265

[swsag0265](#)

An Internal Program Error occurred: Bad combination for administrative server association.

Explanation

An internal program error was detected. (An invalid device combination was specified.)

System action

Interrupts the processing.

System administrator response

Check the device combination.

swsag0266

[swsag0266](#)

An Internal Program Error occurred: Specified devices are same.

Explanation

An internal program error was detected. (An association cannot be set up between the same devices.)

System action

Interrupts the processing.

System administrator response

None

swsag0267

[swsag0267](#)

An Internal Program Error occurred: Specified devices are same.

Explanation

An internal program error was detected. (An association cannot be set up between the same devices.)

System action

Interrupts the processing.

System administrator response

None

swsag0268

[swsag0268](#)

The device observe status of the Bridge is not appropriate for the operation.

Explanation

The device monitoring status of the bridge is inappropriate for executing the specified operation.

System action

Interrupts the processing.

System administrator response

Make sure that the device monitoring status is normal, and then re-execute the processing.

For access path settings, refer to "D.4.7 Access path setting has failed" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0269

[swsag0269](#)

The device observe status of the server node and the Bridge is not appropriate for the operation.

Explanation

The device monitoring statuses of the server node and bridge are inappropriate for executing the specified operation.

System action

Interrupts the processing.

System administrator response

Make sure that the device monitoring status is normal, and then re-execute the processing.

For access path settings, refer to "D.4.7 Access path setting has failed" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0270

[swsag0270](#)

The device observe status of the HBA and the Bridge is not appropriate for the operation.

Explanation

The device monitoring statuses of the HBA and bridge are inappropriate for executing the specified operation.

System action

Interrupts the processing.

System administrator response

Make sure that the device monitoring status is normal, and then re-execute the processing.

For access path settings, refer to "D.4.7 Access path setting has failed" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0271

swsag0271

The device observe status of the server node, HBA and the Bridge is not appropriate for the operation.

Explanation

The device monitoring statuses of the server node, HBA, and bridge are inappropriate for executing the specified operation.

System action

Interrupts the processing.

System administrator response

Make sure that the device monitoring status is normal, and then re-execute the processing.

For access path settings, refer to "D.4.7 Access path setting has failed" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0272

swsag0272

The device observe status of the Bridge and the CA is not appropriate for the operation.

Explanation

The device monitoring statuses of the bridge and CA are inappropriate for executing the specified operation.

System action

Interrupts the processing.

System administrator response

Make sure that the device monitoring status is normal, and then re-execute the processing.

For access path settings, refer to "D.4.7 Access path setting has failed" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0273

swsag0273

The device observe status of the server node, Bridge and the CA is not appropriate for the operation.

Explanation

The device monitoring statuses of the server node, bridge, and CA are inappropriate for executing the specified operation.

System action

Interrupts the processing.

System administrator response

Make sure that the device monitoring status is normal, and then re-execute the processing.

For access path settings, refer to "D.4.7 Access path setting has failed" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0274

swsag0274

The device observe status of the HBA, Bridge and the CA is not appropriate for the operation.

Explanation

The device monitoring statuses of the HBA, bridge, and CA are inappropriate for executing the specified operation.

System action

Interrupts the processing.

System administrator response

Make sure that the device monitoring status is normal, and then re-execute the processing.

For access path settings, refer to "D.4.7 Access path setting has failed" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0275

[swsag0275](#)

The device observe status of the server node, HBA, Bridge and the CA is not appropriate for the operation.

Explanation

The device monitoring statuses of the server node, HBA, bridge, and CA are inappropriate for executing the specified operation.

System action

Interrupts the processing.

System administrator response

Make sure that the device monitoring status is normal, and then re-execute the processing.

For access path settings, refer to "D.4.7 Access path setting has failed" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0276

[swsag0276](#)

Could not find any accessible switch.

Explanation

No enabled switch is found. Check the device monitoring status.

System action

Interrupts the processing.

System administrator response

Make sure that the device monitoring status of the switch is normal and that the model name and the firmware version number are correct, and then re-execute the processing.

swsag0277

[swsag0277](#)

Could not find any accessible switch.

Explanation

No enabled switch is found. Check the device monitoring status.

System action

Interrupts the processing.

System administrator response

Make sure that the device monitoring status of the switch is normal and that the model name and the firmware version number are correct, and then re-execute the processing.

For access path settings, refer to "D.4.7 Access path setting has failed" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0278

swsag0278

The FC Adaptor has some access-path(s), could not delete the device which has access-path.

Explanation

Device deletion cannot be continued because the FC adapter holds an access path.

System action

Interrupts the processing.

System administrator response

Delete the access path associated with the FC adapter, and then re-execute the processing.

swsag0279

swsag0279

Deleting the device finished. But stopping SNMP Trap function to administrative server failed.

Explanation

Device deletion has been executed. Send of the SNMP trap to the administrative server could not be stopped.

System action

None

System administrator response

If necessary, cancel the SNMP Trap send setting that has been manually specified for the device.

swsag0280

swsag0280

Internal Program Error occurred (The input value is not appropriate), or the device was already deleted by another Management Window.

Explanation

The specified device has already been deleted from another management screen, or a program internal error (abnormal input value) may have occurred.

System action

Interrupts the processing.

System administrator response

Check whether multiple clients were used and "Delete device" was executed from another client. Also, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0281

swsag0281

CGI access error occurred in storage communication. Please check that ETERNUSmgr or GRmgr or GR Service Console is working surely.

Explanation

An error occurred during the CGI processing from the Manager to the storage.

System action

Interrupts the processing. The setting for the storage is unclear.

System administrator response

Re-enter the command.

swsag0282

[swsag0282](#)

Agent version is incorrect.

Explanation

An error occurred during the CGI processing from the Manager to the storage.

System action

Interrupts the processing. The setting for the storage is unclear.

System administrator response

Re-enter the command.

swsag0283

[swsag0283](#)

HBA type is incorrect.

Explanation

An error occurred during CGI processing from the Manager to the storage.

System action

Interrupts the processing. The setting for the storage is unclear.

System administrator response

Re-enter the command.

swsag0284

[swsag0284](#)

As other operation of the same Manager is being executed to the storage, this operation could not be executed.

Explanation

As the storage is being logged in by other operation of the same Manager, the command cannot be executed.

System action

Interrupts the processing.

System administrator response

Re-execute on completion of other operation of the same Manager.

swsag0285

swsag0285

Invalid CA port was specified.

Explanation

The access path cannot be set to the specified CA.

System action

Interrupts the processing.

System administrator response

Confirm the adapter type of the CA port to set the access path.
The adapter type that can be set the access path is FCCA only.

swsag0300

swsag0300

Command processing for devices ended abnormally on detection of processing error (ERR_XXXX_NAME). 'EDIT_HBA_NAME' means checking device definition file (e.g. sd.conf/st.conf) and editing by manual if necessary is required. :

Explanation

Command processing was stopped because an error was detected during processing.

System action

Interrupts the processing after changing the access path settings for some devices.

System administrator response

It will edit, if the device definition files (sd.conf/st.conf etc.) relevant to HBA of a server node are checked and there is necessity.
Check the error information displayed in "Detail" and then re-enter the command.

swsag0301

swsag0301

Command processing for devices ended abnormally on detection of processing error (ERR_XXXX_NAME). Some devices' access path was modified (XXXX_NAME). Reboot of some devices are required to enable definition (if the device is server node and supports dynamic reconfiguration function, unnecessary) (REBOOT_XXXX_NAME). 'EDIT_HBA_NAME' means checking device definition file (e.g. sd.conf/st.conf) and editing by manual if necessary is required. :

Explanation

The processing could not be performed for the device because the status of a certain device was not normal.

System action

Interrupts the processing after changing the access path settings for some devices.

System administrator response

It will edit, if the device definition files (sd.conf/st.conf etc.) relevant to HBA of a server node are checked and there is necessity.
Check the error information displayed in "Detail", and then re-enter the command.

swsag0302

swsag0302

Some device processing was skipped (SKIP_XXXX_NAME). 'EDIT_HBA_NAME' means checking device definition file (e.g. sd.conf/st.conf) and editing by manual if necessary is required. :

Explanation

Completes the processing by skipping the access path setting for some devices.

System action

Command processing was stopped because an error was detected during processing.

System administrator response

It will edit, if the device definition files (sd.conf/st.conf etc.) relevant to HBA of a server node are checked and there is necessity.

Check the status of the storage (for which processing was skipped) indicated in "Detail", and then re-enter the command.

swsag0303

swsag0303

Some device processing was skipped (SKIP_XXXX_NAME). And some devices' access path were modified (XXXX_NAME). Reboot of some devices are required to enable definition (if the device is server node and supports dynamic reconfiguration function, unnecessary) (REBOOT_XXXX_NAME). 'EDIT_HBA_NAME' means checking device definition file (e.g. sd.conf/st.conf) and editing by manual if necessary is required. :

Explanation

Completes the processing by skipping access path setting for some devices.

System action

Command processing was stopped because an error was detected during processing.

System administrator response

It will edit, if the device definition files (sd.conf/st.conf etc.) relevant to HBA of a server node are checked and there is necessity.

Check the status of the storage (for which processing was skipped) indicated in "Detail", and then re-enter the command.

swsag0304

swsag0304

Command processing for devices ended abnormally on detection of processing error (ERR_XXXX_NAME). And some device processing was skipped (SKIP_XXXX_NAME). 'EDIT_HBA_NAME' means checking device definition file (e.g. sd.conf/st.conf) and editing by manual if necessary is required. :

Explanation

Errors were detected in the access path settings of several devices.

Also, the processing was skipped for a certain device because the device status was not normal.

System action

Command processing was stopped because an error was detected during processing.

System administrator response

It will edit, if the device definition files (sd.conf/st.conf etc.) relevant to HBA of a server node are checked and there is necessity.

Check the status of the storage for which processing was skipped and error information indicated in "Detail", and then re-enter the command.

swsag0305

swsag0305

Command processing for devices ended abnormally on detection of processing error (ERR_XXXX_NAME). And some device processing was skipped (SKIP_XXXX_NAME). And some devices' access path were modified (XXXX_NAME). Reboot of some devices are required to enable definition (REBOOT_XXXX_NAME). 'EDIT_HBA_NAME' means checking device definition file (e.g. sd.conf/st.conf) and editing by manual if necessary is required. :

Explanation

Errors were detected in the access path setting for several devices.

Also, the processing was skipped for a certain device because the device status was not normal.

System action

Command processing was stopped because an error was detected during processing.

System administrator response

It will edit, if the device definition files (sd.conf/st.conf etc.) relevant to HBA of a server node are checked and there is necessity.

Check the status of the storage (for which processing was skipped because of an error) indicated in "Detail", and then re-enter the command.

swsag0306

swsag0306

A problem was found in DB of administrative server. Some device's access path configuration was MODIFIED. Reboot device to make this configuration valid(if the device is server node and supports dynamic reconfiguration function, unnecessary). 'EDIT_HBA_NAME' means checking device definition file(e.g. sd.conf/st.conf) and editing by manual if necessary is required. :

Explanation

An inconsistency was detected in the database data. Also, the access path settings for several devices were changed. To validate the settings, the devices must be rebooted.

System action

Command processing was stopped because an error was detected during processing.

System administrator response

Contact your Fujitsu systems engineer.

swsag0307

swsag0307

Unable to delete zone for switch. This is because of port zoning possibly due to zone setting not being one-to-one. Zone setting: %ZONES

Explanation

The Manager can delete only a WWPN (World Wide Port Name) zone with one-to-one zone setting.

Parameters

%ZONES : Indicates the zone setting that could not be deleted.

System action

Interrupts the processing.

System administrator response

Login to the switch directly and then manually adjust the zone setting.

swsag0310

swsag0310

The specified switch is NO SECURITY state, it does not have any Zoning setting. All ports are accessible but it is low level security. The user setting is 'KEEP this state'. If you set the switch as 'Set WWPN Zoning', you can get higher security level when connection new Access Path. (Note: 'Set WWPN Zoning' may cause the problem of current Access Path). Please refer the user/operation manual for the problem of current Access Path, how to change the switch setting and details.

Explanation

The status of the specified switch is NO_SECURITY.

System action

None

System administrator response

Check the system security.

swsag0311

swsag0311

The specified switch is NO SECURITY state; it does not have any Zoning setting. All ports are accessible but it is low level security. The user setting is 'Set WWPN Zoning', so you can get higher security level when connection new Access Path. But 'Set WWPN Zoning' may cause the problem of current AccessPath, to avoid the problem, you can set the switch as 'KEEP this state'. Please refer the user/operation manual for the problem of current Access Path, how to change the switch setting and details.

Explanation

The status of the switch to be operated is NO_SECURITY.

System action

None

System administrator response

Check the system security.

swsag0312

swsag0312

The specified switch is NO SECURITY state, it does not have any Zoning setting. The user setting is 'Set WWPN Zoning'. Setting WWPN Zoning to the switch bring you higher security level, but it may cause the problem of current Access Path. Please refer the user/operation manual for the problem of current Access Path, how to change the switch setting and details. If you really want to continue to set WWPN Zoning, change the argument and Try again.

Explanation

The status of the switch to be operated is NO_SECURITY.

System action

None

System administrator response

Check the system security.

swsag0313

swsag0313

The specified switch is NO SECURITY state; it does not have any Zoning setting. Processing stopped because the user setting is 'KEEP this state'. If you change the switch setting to 'Set WWPN Zoning', you can get higher security level when connection new Access Path. (Note: 'Set WWPN Zoning' may case the problem of current Access Path). Please refer the user/operation manual for the problem of current Access Path, how to change the switch setting and details.

Explanation

The status of the switch to be operated is NO_SECURITY.

System action

None

System administrator response

Check the system security.

swsag0314

swsag0314

Input value is invalid. Deleting the UnknownFcPort is only supported with process level=0. An Internal Program inconsistency was detected.

Explanation

A device deletion request was issued with the access path deletion option to an UnknownFcPort device.

System action

None

System administrator response

None

swsag0315

swsag0315

An error occurred when processing WWPN Zoning to the switch. Error switch name (ERR_SWITCH_NAME), Skipped switch name (SKIP_SWITCH_NAME), Processed switch name (SWITCH_NAME):

Explanation

A problem was detected during the processing for the WWPN zoning of a switch

System action

None

System administrator response

None

swsag0316

swsag0316

The device observe status of server node should be 'TIMEOUT' for deleting MultiPath driver on Windows system.

Explanation

The device monitoring status of the server node must be "communication disabled" to enable deletion of the MultiPath driver under Windows system.

System action

None

System administrator response

Delete the access path with the server powered down

After access path deletion, start the server to execute "Recreation of MultiPath" from the GUI of the MultiPath driver. For "Recreation of MultiPath", refer to the manual for MultiPath driver.

swsag0317

[swsag0317](#)

The device observe status of server node should be "TIMEOUT" for deleting MultiPath driver on Windows system. And one of HBA is also not appropriate for this operation.

Explanation

The device monitoring status of the server node must be "communication disabled" to enable deletion of the MultiPath driver under Windows system. The device monitoring status of HBA is also inappropriate.

System action

None

System administrator response

Delete the access path with the server powered down.

After access path deletion, start the server to execute "Recreation of MultiPath" from the GUI of the MultiPath driver. For "Recreation of MultiPath", refer to the manual for MultiPath driver.

swsag0318

[swsag0318](#)

The device observe status of server node should be "TIMEOUT" for deleting MultiPath driver on Windows system. And one of Storage is also not appropriate for this operation.

Explanation

The device monitoring status of the server node must be "communication disabled" to enable deletion of the MultiPath driver under Windows system. The device monitoring status of the storage is also inappropriate.

System action

None

System administrator response

Delete the access path with the server powered down.

After access path deletion, start the server to execute "Recreation of MultiPath" from the GUI of the MultiPath driver. For "Recreation of MultiPath", refer to the manual for MultiPath driver.

swsag0319

swsag0319

The device observe status of server node should be 'TIMEOUT' for deleting MultiPath driver on Windows system. And one of Storage and HBA is also not appropriate for this operation.

Explanation

The device monitoring status of the server node must be "communication disabled" to enable deletion of the MultiPath driver under Windows system. The device monitoring statuses of the storage and HBA are also inappropriate.

System action

None

System administrator response

Delete the access path with the server powered down.

After access path deletion, start the server to execute "Recreation of MultiPath" from the GUI of the MultiPath driver. For "Recreation of MultiPath", refer to the manual for MultiPath driver.

swsag0320

swsag0320

The device observe status of server node should be 'TIMEOUT' for deleting MultiPath driver on Windows system. And one of CA is also not appropriate for this operation.

Explanation

The device monitoring status of the server node must be "communication disabled" to enable deletion of the MultiPath driver under Windows system. The device monitoring status of CA is also inappropriate.

System action

None

System administrator response

Delete the access path with the server powered down.

After access path deletion, start the server to execute "Recreation of MultiPath" from the GUI of the MultiPath driver. For "Recreation of MultiPath", refer to the manual for MultiPath driver.

swsag0321

swsag0321

The device observe status of server node should be 'TIMEOUT' for deleting MultiPath driver on Windows system. And one of HBA and CA is also not appropriate for this operation.

Explanation

The device monitoring status of the server node must be "communication disabled" to enable deletion of the MultiPath driver under Windows system. The device monitoring statuses of HBA and CA are also inappropriate.

System action

None

System administrator response

Delete the access path with the server powered down.

After access path deletion, start the server to execute "Recreation of MultiPath" from the GUI of the MultiPath driver. For "Recreation of MultiPath", refer to the manual for MultiPath driver.

swsag0322

swsag0322

The device observe status of server node should be 'TIMEOUT' for deleting MultiPath driver on Windows system. And one of Storage and CA is also not appropriate for this operation.

Explanation

The device monitoring status of the server node must be "communication disabled" to enable deletion of the MultiPath driver under Windows system. The device monitoring statuses of the storage and CA are also inappropriate.

System action

None

System administrator response

Delete the access path with the server powered down.

After access path deletion, start the server to execute "Recreation of MultiPath" from the GUI of the MultiPath driver. For "Recreation of MultiPath", refer to the manual for MultiPath driver.

swsag0323

swsag0323

The device observe status of server node should be 'TIMEOUT' for deleting MultiPath driver on Windows system. And one of Storage, CA and HBA is also not appropriate for this operation.

Explanation

The device monitoring status of the server node must be "communication disabled" to enable deletion of the MultiPath driver under Windows system. The device monitoring statuses of HBA, storage, and CA are also inappropriate.

System action

None

System administrator response

Delete the access path with the server powered down.

After access path deletion, start the server to execute "Recreation of MultiPath" from the GUI of the MultiPath driver. For "Recreation of MultiPath", refer to the manual for MultiPath driver.

swsag0324

swsag0324

The device observe status of server node should be 'TIMEOUT' for deleting MultiPath driver on Windows system. And one of Bridge is also not appropriate for this operation.

Explanation

The device monitoring status of the server node must be "communication disabled" to enable deletion of the MultiPath driver under Windows system. The device monitoring status of the bridge is also inappropriate.

System action

None

System administrator response

Delete the access path with the server powered down.

After access path deletion, start the server to execute "Recreation of MultiPath" from the GUI of the MultiPath driver. For "Recreation of MultiPath", refer to the manual for MultiPath driver.

swsag0325

swsag0325

The device observe status of server node should be "TIMEOUT" for deleting MultiPath driver on Windows system. And one of Bridge and HBA is also not appropriate for this operation.

Explanation

The device monitoring status of the server node must be "communication disabled" to enable deletion of the MultiPath driver under Windows system. The device monitoring statuses of the bridge and HBA are also inappropriate.

System action

None

System administrator response

Delete the access path with the server powered down.

After access path deletion, start the server to execute "Recreation of MultiPath" from the GUI of the MultiPath driver. For "Recreation of MultiPath", refer to the manual for MultiPath driver.

swsag0326

swsag0326

The device observe status of server node should be "TIMEOUT" for deleting MultiPath driver on Windows system. And one of Bridge and CA is also not appropriate for this operation.

Explanation

The device monitoring status of the server node must be "communication disabled" to enable deletion of the MultiPath driver under Windows system. The device monitoring statuses of the bridge and CA are also inappropriate.

System action

None

System administrator response

Delete the access path with the server powered down.

After access path deletion, start the server to execute "Recreation of MultiPath" from the GUI of the MultiPath driver. For "Recreation of MultiPath", refer to the manual for MultiPath driver.

swsag0327

swsag0327

The device observe status of server node should be "TIMEOUT" for deleting MultiPath driver on Windows system. And one of Bridge, CA and HBA is also not appropriate for this operation.

Explanation

The device monitoring status of the server node must be "communication disabled" to enable deletion of the MultiPath driver under Windows system. The device monitoring statuses of the HBA, bridge, and CA are also inappropriate.

System action

None

System administrator response

Delete the access path with the server powered down.

After access path deletion, start the server to execute "Recreation of MultiPath" from the GUI of the MultiPath driver. For "Recreation of MultiPath", refer to the manual for MultiPath driver.

swsag0328

[swsag0328](#)

Processing stopped. PORT Zoning to the switch is not supported yet.

Explanation

Zoning processing in the PORT ZONING format was specified for the switch. The present Manager does not support PORT ZONING.

System action

None

System administrator response

None

swsag0329

[swsag0329](#)

The WWPN of source and destination is SAME. Command terminated.

Explanation

The move source WWPN matches the move destination WWPN. Processing was interrupted.

System action

None

System administrator response

None

swsag0330

[swsag0330](#)

The HBA WWPN of Host Affinity for Create already exists in another AffinityGroup, Please set or check Affinity setting by ETERNUSmgr or GRmgr or GR Service Console.

Explanation

The HBA WWPN for host affinity to be created has already been set for another affinity group. Use ETERNUSmgr/GRmgr or GR service console to set host affinity directly.

System action

None

System administrator response

Set host affinity directly.

swsag0331

swsag0331

Inputted device does not support Performance function for administrative server.

Explanation

The performance display function does not support the specified device.

System action

None

System administrator response

None

swsag0332

swsag0332

The device does not support Port Beacon function.

Explanation

The specified device does not support the port beacon function.

System action

None

System administrator response

None

swsag0333

swsag0333

An Internal Program Error occurred: IP address is required for Performance function.

Explanation

An internal program error was detected (IP address information is needed to execute the performance display function.).

System action

None

System administrator response

None

swsag0334

swsag0334

An Internal Program Error occurred: Enterprise code is required for Performance function.

Explanation

An internal program error was detected (ENTERPRISE CODE is needed to execute the performance display function.).

System action

None

System administrator response

None

swsag0335

[swsag0335](#)

An Internal Program Error occurred: Inputted LUN information is invalid.

Explanation

An internal program error was detected (LUN information is needed to execute the performance display function.).

System action

None

System administrator response

None

swsag0336

[swsag0336](#)

Source and Destination WWPN is same. Command processing is terminated.

Explanation

The inheritance source and destination WWPNs are the same. Processing was interrupted.

System action

None

System administrator response

None

swsag0337

[swsag0337](#)

The Fc-Port type of two FcPorts must be same.

Explanation

The port types of the two specified FC ports do not match. A connection cannot be set up.

System action

None

System administrator response

Change the port connection type settings according to the environment.

A port connected to the Fibre Channel switch needs to be set to Fabric connection (N-type port). Set individual ports according to the device type by referring to "Chapter 4 Environment Configuration" in the ETERNUS SF Storage Cruiser User's Guide.

For a port connected to a hub or ports not connected to a Fibre Channel switch, the connection type needs to be set to Loop connection (FC-AL type port). Set the ports by referring the respective driver manuals for HBA or the device manuals for the CA-type port.

swsag0338

swsag0338

The Fibre Channel cable is not physically connected via Switch. Connect Access Path in this case is not supported.

Explanation

When a Fibre Channel cable is not physically connected via a switch, an access path is not connected. (Normally, an access path need not be connected.)

System action

None

System administrator response

None

swsag0339

swsag0339

Manager could not set the SNMP Trap destination address of the device automatically. Please set following IP address as SNP Trap destination address by appropriate way.

Explanation

The SNMP trap send destination IP address of the specified device cannot be set. Set the IP address, which is displayed in an appropriate manner for the device, for the SNMP trap send destination.

System action

None

System administrator response

Set the IP address, which is displayed in an appropriate manner for the device, for the SNMP trap send destination.

swsag0340

swsag0340

New device was found, but auto-adding the device failed. %MESSAGE

Explanation

A new device was detected as the result of device search. However, a problem was detected during automatic device registration.

Parameters

%MESSAGE : Detail information on the problem detected during device registration

System action

Interrupts the processing.

System administrator response

Register the device again.

swsag0341

swsag0341

The operation for this OS kind or OS version of server node is not supported.

Explanation

This operation for the selected OS type or version number of server node is not supported.

System action

Interrupts the processing.

System administrator response

None

swsag0342

[swsag0342](#)

CA's WWPN for HBA storage affinity is plurally saved. An appropriate process(e.g disks -C command) may be not done after Access Path processing on Solaris environment. Or an internal program error occurred.

Explanation

The specified WWPN for HBA storage affinity and the WWPN for a CA were found to be duplicate during the processing.

If the host node is a Solaris OS environment proper procedures (for example, commands such as "disks -C") may not have performed, or an internal program error may have occurred.

System action

Interrupts the processing.

System administrator response

When the host node is a Solaris OS environment, check the procedures such as access path definition referring to the following manual and re-execute.

"6.3 Access Path Management" in the ETERNUS SF Storage Cruiser User's Guide

When it is not a Solaris OS environment or this issue is not solved after taking measures according to the manual above, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0343

[swsag0343](#)

The operation is not appropriate for this device.

Explanation

An instruction for an operation that is not supported on the specified device was issued.

System action

Interrupts the processing.

System administrator response

None

swsag0345

[swsag0345](#)

Unexpected error has occurred.

Explanation

An unexpected exception occurred.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide.

swsag0400

[swsag0400](#)

Network communication error occurred. The target device address:

Explanation

A network communication error occurred.

System action

Interrupts system processing.

System administrator response

Check the LAN environment for problems.

In some cases, the community name of a device such as fibre channel switch that uses the SNMP protocol for communication may be set to something other than "public" and the community name of the admin server may not be changed. If so, communication is disabled because of a mismatch of the community name. The community name of the target device needs to be set for the admin server.

Set the community name by referring to the "SNMP_COMMUNITY_NAME_FOR_IP" parameter provided in "C.2 sanma.conf Parameter" in the ETERNUS SF Storage Cruiser User's Guide, and reflect the contents of the setting file on this software.

If the problem persists even after checking the above environment settings, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0401

[swsag0401](#)

Unable to find the device. The target device address:

Explanation

The specified device was not found.

System action

Interrupts system processing.

System administrator response

Check whether the entered IP address, the network settings of that device, and the settings required to manage that device are valid.

When the device to be detected is an ETERNUS disk array, the following environment settings may not be correct.

For details, refer to "Chapter 4 Environment Configuration" in the ETERNUS SF Storage Cruiser User's Guide.

- The network environment settings in the disk array (Check whether the network settings for communication with the Manager have been made.)

- SNMP agent environment settings in the disk array

In some cases, the community name of an ETERNUS disk array or a device such as fibre channel switch that uses the SNMP protocol for communication may be set to something other than "public" and the community name of the admin server may not be changed. If so, communication is disabled because of a mismatch of the community name. The community name of the target device needs to be set for the admin server.

Set the community name by referring to the "SNMP_COMMUNITY_NAME_FOR_IP" parameter provided in "C.2 sanma.conf Parameter" in the ETERNUS SF Storage Cruiser User's Guide, and reflect the contents of the setting file on this software.

swsag0402

swsag0402

Network I/O error occurred. The target device address:

Explanation

An I/O error occurred during network communication.

System action

Interrupts system processing.

System administrator response

Check the LAN environment for problems. Or, check the target device for problems.

In some cases, the community name of a device such as fibre channel switch that uses the SNMP protocol for communication may be set to something other than "public" and the community name of the admin server may not be changed. If so, communication is disabled because of a mismatch of the community name. The community name of the target device needs to be set for the admin server.

Set the community name by referring to the "SNMP_COMMUNITY_NAME_FOR_IP" parameter provided in "C.2 sanma.conf Parameter" in the ETERNUS SF Storage Cruiser User's Guide, and reflect the contents of the setting file on this software.

If the problem persists even after checking the above environment settings, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0403

swsag0403

Timeout error occurred in communication with the device. The target device address:

Explanation

A time-out occurred during communication with the specified device.

System action

Interrupts system processing.

System administrator response

Check the LAN environment for problems. Alternatively, check the target device for problems.

In some cases, the community name of a device such as fibre channel switch that uses the SNMP protocol for communication may be set to something other than "public" and the community name of the admin server may not be changed. If so, communication is disabled because of a mismatch of the community name. The community name of the target device needs to be set for the admin server.

Set the community name by referring to the "SNMP_COMMUNITY_NAME_FOR_IP" parameter provided in "C.2 sanma.conf Parameter" in the ETERNUS SF Storage Cruiser User's Guide, and reflect the contents of the setting file on this software.

If the problem persists even after checking the above environment settings, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0404

swsag0404

No response from the device. The target device address:

Explanation

No response was received from the specified device.

System action

Interrupts system processing.

System administrator response

Check the LAN environment for problems. Alternatively, check the target device for problems.

In some cases, the community name of a device such as fibre channel switch that uses the SNMP protocol for communication may be set to something other than "public" and the community name of the admin server may not be changed. If so, communication is disabled because of a mismatch of the community name. The community name of the target device needs to be set for the admin server.

Set the community name by referring to the "SNMP_COMMUNITY_NAME_FOR_IP" parameter provided in "C.2 sanma.conf Parameter" in the ETERNUS SF Storage Cruiser User's Guide, and reflect the contents of the setting file on this software.

If the problem persists even after checking the above environment settings, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0405

swsag0405

SNMP protocol error occurred. The target device address:

Explanation

An SNMP protocol error occurred.

System action

Interrupts system processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0406

swsag0406

Unrecovered SNMP error occurred. The target device address:

Explanation

An unrecoverable SNMP error occurred.

System action

Interrupts system processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0407

[swsag0407](#)

The device is not a SAN manager server node agent. The target device address:

Explanation

A server node device was detected but is not an Agent.

System action

Interrupts system processing.

System administrator response

Check whether the IP address of the specified device is correct. If the detected server node device is an Agent, the Agent may not run normally on the server node. Alternatively, check the target device for problems.

swsag0408

[swsag0408](#)

Unable to find a GRSC managing the GR. The target GR address:

Explanation

A GR disk array unit managed by GRSC was detected but GRSC was not found.

System action

Interrupts system processing.

System administrator response

Check the LAN environment for problems. Alternatively, check the target device for problems.

swsag0409

[swsag0409](#)

Internal program error occurred.

Explanation

An internal program error was detected.

System action

Interrupts system processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0410

[swsag0410](#)

The device is not supported by the administrative server. The target device address:

Explanation

The specified device is not supported.

System action

Interrupts system processing.

System administrator response

Check whether the IP address of the specified device is correct.

swsag0411

[swsag0411](#)

The FCMGMT-MIB Revision of the device is not supported by the administrative server. FCMGMT-MIB Revision:

Explanation

The FCMGMT-MIB revision of the specified device is not supported.

System action

Interrupts system processing.

System administrator response

Check whether the IP address of the specified device is correct.

swsag0412

[swsag0412](#)

The FCMGMT-MIB Unit Type of the device is not supported by the administrative server. FCMGMT-MIB Unit Type:

Explanation

The FCMGMT-MIB device type of the specified device is not supported.

System action

Interrupts system processing.

System administrator response

Check whether the IP address of the specified device is correct.

swsag0413

[swsag0413](#)

Unexpected interrupt occurred during processing. The target device address:

Explanation

An interrupt occurred during processing.

System action

Interrupts system processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0414

swsag0414

Unexpected error occurred. The target device address:

Explanation

An unexpected error occurred.

System action

Interrupts system processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0415

swsag0415

The physical connection between the specified devices is not supported.

Explanation

The physical connection between the specified devices(except between router devices and switch devices) is not supported.

System action

None

System administrator response

None

swsag0416

swsag0416

Plural physical connections between one router device and one switch device is not supported.

Explanation

Multiple physical connections between one router device and one switch device is not supported.

System action

None

System administrator response

None

swsag0420

swsag0420

The SNMPTrap transmission address for the specified device was not able to be chosen automatically: %IPAddress%

Explanation

During device registration, the automatic SNMP Trap destination address setting function attempted to select the SNMP Trap destination address, but it could not select an appropriate address for the specified device.

Parameters

%IPAddress% : IP address of the target device

System action

None.

System administrator response

The network settings of the management server may be incorrect.

Check the IP address, host name, and other various network settings of the management server.

If no network routing daemon (such as "routed") is used, verify that the default gateway setting is correct.

If the same error occurs even though the setting is correct, refer to "MANAGER_LAN_CARD_IP" in "C.2 sanma.conf Parameter" in the ETERNUS SF Storage Cruiser User's Guide, and set all IP addresses of the management server.

If the same error occurs even after taking the above measures, disable the automatic SNMP Trap destination address setting function, and add the device.

Note that the correct SNMP Trap destination address cannot be selected if the network address conversion such as the NAT function is performed. In such cases, disable the automatic SNMP Trap destination address setting function, and add the device.

When the automatic SNMP Trap destination address setting function is disabled, refer to the device manual, and manually specify an appropriate SNMP Trap destination address.

swsag0490

[swsag0490](#)

Command canceled.

Explanation

The command was canceled.

System action

The system closes the command.

System administrator response

None

swsag0491

[swsag0491](#)

syntax error. detail=%DETAIL

Explanation

The command syntax is invalid. 'usage' is displayed.

Parameters

%DETAIL : One of the following is displayed:

- If the command was not specified:
command is not specified.
- If the specified command (value) is invalid:
command[value] is invalid.
- If the specified parameter is invalid:
parameter is invalid.

- If the specified option [value] is invalid:
option[value] is invalid.
- If the format of the option [value] is invalid:
[value] is invalid format.

System action

The system displays 'usage' and interrupts the processing.

System administrator response

The system administrator reviews the command syntax and then re-executes the operation.

swsag0492

[swsag0492](#)

Unexpected error has occurred.

Explanation

An unexpected exception occurred.

System action

Interrupts the processing

System administrator response

Please remove the following causes. Afterwards, please operate it again.

- Please start the Manager when the Manager has stopped.
- Please log out when you log in the switch.

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0501

[swsag0501](#)

Skipped processing storage, cause it is a Manually Embedded Device.

Explanation

Access path processing was not performed for the storage device or FC-CA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the storage that has the host affinity function.

System action

The command is completed normally.

System administrator response

Perform manual access path processing for the storage that has the host affinity function.

swsag0502

[swsag0502](#)

Skipped processing server node, cause it is a Manually Embedded Device.

Explanation

Access path processing was not performed for the server node or FC-HBA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

System action

The command is completed normally.

System administrator response

Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

swsag0503

[swsag0503](#)

Skipped processing server node and Storage, cause it is a Manually Embedded Device.

Explanation

Access path processing was not performed for the server node (or FC-HBA adapter) or storage device (or FC-CA adapter) because the devices were set up using the manual embedding function.

Perform manual access path processing for the storage that has the host affinity function. Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

System action

The command is completed normally.

System administrator response

Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

Perform manual access path processing for the storage that has the host affinity function.

swsag0504

[swsag0504](#)

Please modify HBA and driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

Changing of the access path definition for the combination of the specified FC-HBA and storage type is not supported. Set the server node access path manually. After the setting has been made, the target server node must be rebooted in reconfigure mode. (This is not necessary if the server node supports the dynamic reconfiguration function.)

System action

Partially completes the command.

System administrator response

Manually change the access path definition related to the specified FC-HBA and storage type.

Then, the target server node must be rebooted in reconfigure mode. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

swsag0505

swsag0505

Skipped processing storage, cause it is a Manually Embedded Device. Please modify HBA and driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

Access path processing was not performed for the storage device or FC-CA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the storage that has the host affinity function.

Changing of the access path definition for the combination of the specified FC-HBA and storage type is not supported. Set the server node access path manually.

After the server node access path definition is changed, the target server node must be rebooted in reconfigure mode (the server node need not be rebooted if the server node supports the dynamic reconfiguration function.).

System action

The command is completed normally.

System administrator response

Manually change the access path definition related to the specified FC-HBA and storage type.

Perform manual access path processing for the storage that has the host affinity function.

Then, the target server node must be rebooted in reconfigure mode. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

swsag0506

swsag0506

Access path was defined normally for storage. You can make device path of server node (Manually Embedded server node) using server node device awareness method (e.g. server node reboot or dynamic reconfigure function.) after the reboot of selected storage. Skipped processing server node, cause it is a Manually Embedded Device.

Explanation

A host affinity operation was performed for the storage.

Access path processing was not performed for the server node or FC-HBA adapter because the device was set up using the manual embedding function.

Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

Restart the storage to enable the storage settings, and then reboot the server node in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

System action

The command is completed normally.

System administrator response

Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

Restart the storage to enable the storage settings, and then reboot the server node in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

swsag0507

swsag0507

Access path was defined normally for storage. Please modify HBA and driver configuration file (sd.conf/st.conf/etc...) manually for new devices. After the reboot of selected storage, you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

A host affinity operation was performed for the storage.

Changing of the access path definition for the combination of the specified FC-HBA and storage type is not supported.

Set the server node access path manually.

Restart the storage to enable the storage settings, and then reboot the server node in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

System action

Partially completes the command.

System administrator response

Manually change the access path definition related to the specified FC-HBA and storage type.

Restart the storage to enable the storage settings, and then reboot the server node in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

swsag0508

[swsag0508](#)

Skipped processing server node, cause it is a Manually Embedded Device.

Explanation

Access path processing was not performed for the server node or FC-HBA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

System action

The command is completed normally.

System administrator response

Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

swsag0509

[swsag0509](#)

Please modify HBA and driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

Changing of the access path definition for the combination of the specified FC-HBA and storage type is not supported. Set the server node access path manually. After this setting has been made, the target server node must be rebooted in reconfigure mode (not needed if the server node supports the dynamic reconfiguration function.).

System action

Completes the commands partially.

System administrator response

Manually change the access path definition related to the specified FC-HBA and storage type.

Then, the target server node must be rebooted in reconfigure mode. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

swsag0510

swsag0510

Access path was defined normally for storage. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

A host affinity operation was performed for the storage. The server node must be rebooted in reconfigure mode to reconfigure the server node special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

System action

The command is completed normally.

System administrator response

Reboot the server node in reconfigure mode. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

swsag0511

swsag0511

Access path was defined normally for storage. You can make device path of server node (Manually Embedded server node) using server node device awareness method (e.g. server node reboot or dynamic reconfigure function.). Skipped processing server node, cause it is a Manually Embedded Device.

Explanation

A host affinity operation was performed for the storage.

Access path processing was not performed for the server node or FC-HBA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

System action

Partially completes the command.

System administrator response

Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

swsag0512

swsag0512

Access path was defined normally for storage. Please modify HBA and driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

A host affinity operation was performed for the storage.

Changing of the access path definition for the combination of the specified FC-HBA and storage type is not supported.

Set the server node access path manually.

Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

System action

Completes the command partially.

System administrator response

Manually change the access path definition related to the specified FC-HBA and storage type.

Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

swsag0513

swsag0513

Access path was defined normally for switch. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). Skipped processing storage, cause it is a Manually Embedded Device.

Explanation

Zoning was set for the switch.

Access path processing was not performed for the storage device or FC-CA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the storage that has the host affinity function.

After this setting has been made, the target server node must be rebooted in reconfigure mode (not needed if the server node supports the dynamic reconfiguration function.).

System action

The command is completed normally.

System administrator response

Perform manual access path processing for the storage that has the host affinity function.

Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

swsag0514

swsag0514

Access path was defined normally for switch. You can make device path of server node (Manually Embedded server node) using server node device awareness method (e.g. server node reboot or dynamic reconfigure function.). Skipped processing server node, cause it is a Manually Embedded Device.

Explanation

Zoning was set for the switch.

Access path processing was not performed for the server node or FC-HBA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

System action

The command is completed normally.

System administrator response

Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

swsag0515

[swsag0515](#)

Access path was defined normally for switch. You can make device path of server node (Manually Embedded server node) using server node device awareness method (e.g. server node reboot or dynamic reconfigure function.). Skipped processing server node and Storage, cause it is a Manually Embedded Device.

Explanation

Zoning was set for the switch.

Access path processing was not performed for the server node (or FC-HBA adapter) and storage device (or FC-CA adapter) because the devices were set up using the manual embedding function.

Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding. Perform manual access path processing for the storage that has the host affinity function.

Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

System action

The command is completed normally.

System administrator response

Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

Perform manual access path processing for the storage that has the host affinity function.

Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

swsag0516

[swsag0516](#)

Access path was defined normally for switch. Please modify HBA and driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

Zoning was set for the switch.

Changing of the access path definition for the combination of the specified FC-HBA and storage type is not supported. Set the server node access path manually.

After this setting has been made, the target server node must be rebooted in reconfigure mode (not needed if the server node supports the dynamic reconfiguration function.).

System action

The command is completed normally.

System administrator response

Manually change the access path definition related to the specified FC-HBA and storage type.

Next, to reconfigure the device special file, the target server node must be rebooted in reconfigure mode. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

swsag0517

swsag0517

Access path was defined normally for switch. Skipped processing storage, cause it is a Manually Embedded Device. Please modify HBA and driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

Zoning was set for the switch.

Access path processing was not performed for the storage device or FC-CA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the storage that has the host affinity function.

Changing of the access path definition for the combination of the specified FC-HBA and storage type is not supported. Set the server node access path manually.

After this setting has been made, the target server node must be rebooted in reconfigure mode (not needed if the server node supports the dynamic reconfiguration function.).

System action

The command is completed normally.

System administrator response

Manually change the access path definition related to the specified FC-HBA and storage type.

Perform manual access path processing for the storage that has the host affinity function.

Next, to reconfigure the device special file, the target server node must be rebooted in reconfigure mode. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

swsag0518

swsag0518

Access path was defined normally for switch and storage. You can make device path of server node (Manually Embedded server node) using server node device awareness method (e.g. server node reboot or dynamic reconfigure function.) after the reboot of selected storage. Skipped processing server node, cause it is a Manually Embedded Device.

Explanation

Zoning was set for the switch to define the access path. A host affinity operation was performed for the storage.

Access path processing was not performed for the server node or FC-HBA adapter because the device was set up using the manual embedding function.

Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

Restart the storage to enable the storage settings, and then reboot the server node in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

System action

The command is completed normally.

System administrator response

Manually change the access path definition related to the specified FC-HBA and storage type.

Restart the storage to enable the storage settings, and then reboot the server node in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

swsag0519

swsag0519

Access path was defined normally for switch and storage. Please modify HBA and driver configuration file (sd.conf/st.conf/etc...) manually for new devices. And after the reboot of selected storage, you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

Zoning was set for the switch to define the access path. A host affinity operation was performed for the storage.

Changing of the access path definition for the combination of the specified FC-HBA and storage type is not supported. Set the server node access path manually.

Restart the storage to enable the storage settings, and then reboot the server node in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

System action

The command is completed normally.

System administrator response

Manually change the access path definition related to the specified FC-HBA and storage type.

Restart the storage to enable the storage settings, and then reboot the server node in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

swsag0520

swsag0520

Access path was defined normally for switch. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

Zoning was set for the switch to define the access path.

System action

The command is completed normally.

System administrator response

The target server node must be rebooted in reconfigure mode to enable the access path settings. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

swsag0521

swsag0521

Access path was defined normally for switch. You can make device path of server node (Manually Embedded server node) using server node device awareness method (e.g. server node reboot or dynamic reconfigure function.). Skipped processing server node, cause it is a Manually Embedded Device.

Explanation

Zoning was set for the switch.

Access path processing was not performed for the server node or FC-HBA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPB binding.

Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

System action

The command is completed normally.

System administrator response

Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

swsag0522

[swsag0522](#)

Access path was defined normally for switch. Please modify HBA and driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

Zoning was set for the switch.

Changing of the access path definition for the combination of the specified FC-HBA and storage type is not supported. Set the server node access path manually.

After this setting has been made, the target server node must be rebooted in reconfigure mode (not needed if the server node supports the dynamic reconfiguration function.).

System action

The command is completed normally.

System administrator response

Manually change the access path definition related to the specified FC-HBA and storage type.

Next, to reconfigure the device special file, the target server node must be rebooted in reconfigure mode. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

swsag0523

[swsag0523](#)

Access path was defined normally for switch and storage. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

To define the access path, zoning was set for the switch and host affinity was set for the storage.

System action

The command is completed normally.

System administrator response

The target server node must be rebooted in reconfigure mode to enable access path setting. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

swsag0524

swsag0524

Access path was defined normally for switch and storage. You can make device path of server node (Manually Embedded server node) using server node device awareness method (e.g. server node reboot or dynamic reconfigure function.). Skipped processing server node, cause it is a Manually Embedded Device.

Explanation

To define the access path, zoning was set for the switch and host affinity was set for the storage.

Access path processing was not performed for the server node or FC-HBA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

After this setting has been made, the target server node must be rebooted in reconfigure mode. (This is not necessary if the server node supports the dynamic reconfiguration function.)

System action

The command is completed normally.

System administrator response

Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

The target server node must be rebooted in reconfigure mode to enable access path setting. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

swsag0525

swsag0525

Access path was defined normally for switch and storage. Please modify HBA and driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

To define the access path, zoning was set for the switch and host affinity was set for the storage.

Changing of the access path definition for the combination of the specified FC-HBA and storage type is not supported. Set the server node access path manually.

After this setting has been made, the target server node must be rebooted in reconfigure mode. (This is not necessary if the server node supports the dynamic reconfiguration function.)

System action

The command is completed normally.

System administrator response

Manually change the access path definition related to the specified FC-HBA and storage type.

The target server node must be rebooted in reconfigure mode to enable access path setting. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

swsag0526

swsag0526

Could not find any accessible switch. Processing with switch was skipped.

Explanation

An attempt was made to search for a switch that can be used for access path definition but none was found.

This error occurs if no switch is registered or if the switch status is abnormal.

System action

Partially completes the command.

System administrator response

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command.

swsag0527

[swsag0527](#)

Skipped processing storage, cause it is a Manually Embedded Device. Could not find any accessible switch. Processing with switch was skipped.

Explanation

Access path processing was not performed for the storage device or FC-CA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the storage that has the host affinity function.

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

Partially completes the command.

System administrator response

Perform manual access path processing for storage that has the host affinity function.

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0528

[swsag0528](#)

Skipped processing server node, cause it is a Manually Embedded Device. Could not find any accessible switch. Processing with switch was skipped.

Explanation

Access path processing was not performed for the server node or FC-HBA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

Partially completes the command.

System administrator response

Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0529

swsag0529

Skipped processing server node and Storage, cause it is a Manually Embedded Device. Could not find any accessible switch. Processing with switch was skipped.

Explanation

Access path processing was not performed for the server node (or FC-HBA) and storage device (or FC-CA adapter) because the devices were set up using the manual embedding function.

Perform manual access path processing for the storage that has the host affinity function. Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPB binding.

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

Partially completes the command.

System administrator response

Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPB binding.

Perform manual access path processing for the storage that has the host affinity function.

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0530

swsag0530

Please modify HBA and driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). Could not find any accessible switch. Processing with switch was skipped.

Explanation

Changing of the access path definition for the combination of the specified FC-HBA and storage type is not supported. Set the server node access path manually. After this setting has been made, the target server node must be rebooted in reconfigure mode. (This is not necessary if the server node supports the dynamic reconfiguration function.).

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

Partially completes the command.

System administrator response

Manually change the access path definition related to the specified FC-HBA and storage type.

Then, the target server node must be rebooted in reconfigure mode. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0531

swsag0531

Skipped processing storage, cause it is a Manually Embedded Device. Please modify HBA and driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). Could not find any accessible switch. Processing with switch was skipped.

Explanation

Access path processing was not performed for the storage device or FC-CA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the storage that has the host affinity function.

Changing of the access path definition for the combination of the specified FC-HBA and storage type is not supported. Set the server node access path manually.

After the server node access path definition is changed, the target server node must be rebooted in reconfigure mode (the server node need not be rebooted if the server node supports the dynamic reconfiguration function.).

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

Partially completes the command.

System administrator response

Manually change the access path definition related to the specified FC-HBA and storage type.

Perform manual access path processing for the storage that has the host affinity function.

Then, the target server node must be rebooted in reconfigure mode. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0532

swsag0532

Access path was defined normally for storage. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.) after the reboot of selected storage. Could not find any accessible switch. Processing with switch was skipped.

Explanation

A host affinity operation was performed for the storage.

Restart the storage to enable the storage settings, and then reboot the server node in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

Partially completes the command.

System administrator response

Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

Restart the storage to enable the storage settings, and then reboot the server node in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0533

swsag0533

Access path was defined normally for storage. You can make device path of server node (Manually Embedded server node) using server node device awareness method (e.g. server node reboot or dynamic reconfigure function.) after the reboot of selected storage. Skipped processing server node, cause it is a Manually Embedded Device. Could not find any accessible switch. Processing with switch was skipped.

Explanation

A host affinity operation was performed for the storage.

Access path processing was not performed for the server node or FC-HBA adapter because the device was set up using the manual embedding function.

Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

Restart the storage to enable the storage settings, and then reboot the server node in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

Partially completes the command.

System administrator response

Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

Restart the storage to enable the storage settings, and then reboot the server node in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0534

swsag0534

Access path was defined normally for storage. Please modify HBA and driver configuration file (sd.conf/st.conf/etc...) manually for new devices. And after the reboot of selected storage, you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). Could not find any accessible switch. Processing with switch was skipped.

Explanation

A host affinity operation was performed for the storage.

Changing of the access path definition for the combination of the specified FC-HBA and storage type is not supported.

Set the server node access path manually.

Restart the storage to enable the storage settings, and then reboot the server node in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

Partially completes the command.

System administrator response

Manually change the access path definition related to the specified FC-HBA and storage type.

Restart the storage to enable the storage settings, and then reboot the server node in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0535

[swsag0535](#)

Could not find any accessible switch. Processing with switch was skipped.

Explanation

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

Partially completes the command.

System administrator response

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0536

[swsag0536](#)

Skipped processing server node, cause it is a Manually Embedded Device. Could not find any accessible switch. Processing with switch was skipped.

Explanation

Access path processing was not performed for the server node or FC-HBA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

The command is completed normally.

System administrator response

Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0537

swsag0537

Please modify HBA and driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). Could not find any accessible switch. Processing with switch was skipped.

Explanation

Changing of the access path definition for the combination of the specified FC-HBA and storage type is not supported. Set the server node access path manually. After this setting has been made, the target server node must be rebooted in reconfigure mode (not needed if the server node supports the dynamic reconfiguration function.).

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

Partially completes the command.

System administrator response

Manually change the access path definition related to the specified FC-HBA and storage type.

Then, the target server node must be rebooted in reconfigure mode. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0538

swsag0538

Access path was defined normally for storage. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). Could not find any accessible switch. Processing with switch was skipped.

Explanation

A host affinity operation was performed for the storage. The server node must be rebooted in reconfigure mode to reconfigure the server node special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Switch processing was skipped because the switch version was not supported or no available switch was found.

System action

Partially completes the command.

System administrator response

Reboot the server node in reconfigure mode. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0539

swsag0539

Access path was defined normally for storage. You can make device path of server node (Manually Embedded server node) using server node device awareness method (e.g. server node reboot or dynamic reconfigure function.). Skipped processing server node, cause it is a Manually Embedded Device. Could not find any accessible switch. Processing with switch was skipped.

Explanation

A host affinity operation was performed for the storage.

Access path processing was not performed for the server node or FC-HBA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

Partially completes the command.

System administrator response

Perform manual access path processing for the server node that has a storage affinity function such as HBA WWPN binding.

Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0540

swsag0540

Access path was defined normally for storage. Please modify HBA and driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). Could not find any accessible switch. Processing with switch was skipped.

Explanation

A host affinity operation was performed for the storage.

Changing of the access path definition for the combination of the specified FC-HBA and storage type is not supported. Set the server node access path manually. Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

Partially completes the command.

System administrator response

Manually change the access path definition related to the specified FC-HBA and storage type.

Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0541

swsag0541

Access path was defined normally for server node. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). Skipped processing storage, cause it is a Manually Embedded Device.

Explanation

WWPN binding for Fibre Channel HBA was set in the server node, and LUN information was set in kernel/drv/sd.conf. The server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Access path processing was not performed for the storage device or FC-CA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the storage that has the host affinity function.

System action

Partially completes the command.

System administrator response

Perform manual access path processing for the storage that has the host affinity function.

Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

swsag0542

swsag0542

Access path was defined normally for server node. Please modify driver configuration file (sd.conf/st.conf/etc...) manually for new devices. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

Access path operation was performed for the server node. For server node access path setting, only the configuration file (WWPN binding) of Fibre Channel HBA was edited. First edit the appropriate driver configuration file (such as /kernel/drv/st.conf) manually.

The server node must be rebooted in reconfigure mode to reconfigure the device special file. However, a server node that supports the dynamic reconfiguration function need not be rebooted.

System action

Partially completes the command.

System administrator response

Manually edit the appropriate driver configuration file (such as /kernel/drv/st.conf). Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

swsag0543

swsag0543

Access path was defined normally for server node. Please modify driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). Skipped processing storage, cause it is a Manually Embedded Device.

Explanation

Access path operation was performed for the server node. For server node access path setting, only the configuration file (WWPN binding) of Fibre Channel HBA was edited. First edit the appropriate driver configuration file (such as `/kernel/drv/st.conf`) manually.

Access path processing was not performed for the storage device or FC-CA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the storage that has the host affinity function.

The server node must be rebooted in reconfigure mode to reconfigure the device special file. However, a server node that supports the dynamic reconfiguration function need not be rebooted.

System action

Partially completes the command.

System administrator response

Manually edit the appropriate driver configuration file (such as `/kernel/drv/st.conf`).

Perform manual access path processing for the storage that has the host affinity function.

Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

swsag0544

[swsag0544](#)

Access path was defined normally for server node and storage. Please modify driver configuration file (`sd.conf/st.conf/etc...`) manually for new devices. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.) after the reboot of selected storage.

Explanation

Access path operation was performed for the server node. For server node access path setting, only the configuration file (WWPN binding) of Fibre Channel HBA was edited. First edit the appropriate driver configuration file (such as `/kernel/drv/st.conf`) manually.

A host affinity operation was performed for the storage. The storage must be restarted to enable the storage settings. Then, the server node must be rebooted in reconfigure mode to reconfigure the device special file. However, a server node that supports the dynamic reconfiguration function need not be rebooted.

System action

Partially completes the command.

System administrator response

Manually edit the appropriate driver configuration file (such as `/kernel/drv/st.conf`).

Restart the storage to enable the storage settings. Then, reboot the server node in reconfigure mode. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

swsag0545

[swsag0545](#)

Access path was defined normally for server node. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

WWPN binding for Fibre Channel HBA was set in the server node, and LUN information was set in `kernel/drv/sd.conf`. The server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

System action

Partially completes the command.

System administrator response

Reboot the server node in reconfigure mode.

(This is necessary only if the server node does not support the dynamic reconfiguration function.)

swsag0546

[swsag0546](#)

Access path was defined normally for server node. Please modify driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

Access path operation was performed for the server node. For server node access path setting, only the configuration file (WWPN binding) of Fibre Channel HBA was edited. First edit the appropriate driver configuration file (such as /kernel/drv/st.conf) manually.

The server node must be rebooted in reconfigure mode to reconfigure the device special file. However, a server node that supports the dynamic reconfiguration function need not be rebooted.

System action

Partially completes the command.

System administrator response

Manually edit the appropriate driver configuration file (such as /kernel/drv/st.conf). Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

swsag0547

[swsag0547](#)

Access path was defined normally for server node and storage. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

WWPN binding for Fibre Channel HBA was set in the server node, and LUN information was set in kernel/drv/sd.conf. Also, host affinity was set for the storage.

The server node must be rebooted in reconfigure mode to reconfigure the device special file on the server node. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

System action

Partially completes the command.

System administrator response

The server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

swsag0548

swsag0548

Access path was defined normally for server node and storage. Please modify driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

Access path operation was performed for the server node. For server node access path setting, only the configuration file (WWPN binding) of Fibre Channel HBA was edited. First edit the appropriate driver configuration file (such as /kernel/drv/st.conf) manually.

A host affinity operation was performed for the storage.

The server node must be rebooted in reconfigure mode to reconfigure the device special file. However, a server node that supports the dynamic reconfiguration function need not be rebooted.

System action

Partially completes the command.

System administrator response

Manually edit the appropriate driver configuration file (such as /kernel/drv/st.conf).

The server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

swsag0549

swsag0549

Access path was defined normally for server node and switch. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). Skipped processing storage, cause it is a Manually Embedded Device.

Explanation

For access path definition, HBA WWPN binding was set for the server node, /kernel/drv/sd.conf was set, and zoning was set for the switch.

Access path processing was not performed for the storage device or FC-CA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the storage that has the host affinity function.

System action

Partially completes the command.

System administrator response

Perform manual access path processing for the storage that has the host affinity function.

The server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

swsag0550

swsag0550

Access path was defined normally for server node and switch. Please modify driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

Access path operation was performed for the server node. For server node access path setting, only the configuration file (WWPN binding) of Fibre Channel HBA was edited. First edit the appropriate driver configuration file (such as /kernel/drv/st.conf) manually.

Zoning was set for the switch.

The server node must be rebooted in reconfigure mode to reconfigure the device special file. However, a server node that supports the dynamic reconfiguration function need not be rebooted.

System action

Partially completes the command.

System administrator response

Manually edit the appropriate driver configuration file (such as /kernel/drv/st.conf). Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

swsag0551

[swsag0551](#)

Access path was defined normally for server node and switch. Please modify driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). Skipped processing storage, cause it is a Manually Embedded Device.

Explanation

Access path operation was performed for the server node. For server node access path setting, only the configuration file (WWPN binding) of Fibre Channel HBA was edited. First edit the appropriate driver configuration file (such as /kernel/drv/st.conf) manually.

Access path processing was not performed for the storage device or FC-CA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the storage that has the host affinity function.

Zoning was set for the switch.

The server node must be rebooted in reconfigure mode to reconfigure the device special file. However, a server node that supports the dynamic reconfiguration function need not be rebooted.

System action

Partially completes the command.

System administrator response

Manually edit the appropriate driver configuration file (such as /kernel/drv/st.conf).

Perform manual access path processing for the storage that has the host affinity function.

Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

swsag0552

[swsag0552](#)

Access path was defined normally for server node and switch and storage. Please modify driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.) after the reboot of selected storage.

Explanation

Access path operation was performed for the server node. For server node access path setting, only the configuration file (WWPN binding) of Fibre Channel HBA was edited. First edit the appropriate driver configuration file (such as /kernel/drv/st.conf) manually.

Zoning was set for the switch.

A host affinity operation was performed for the storage. The storage must be restarted to enable the storage settings. Then, the server node must be rebooted in reconfigure mode to reconfigure the device special file. However, a server node that supports the dynamic reconfiguration function need not be rebooted.

System action

Partially completes the command.

System administrator response

Manually edit the appropriate driver configuration file (such as `/kernel/drv/st.conf`).

Restart the storage to enable the storage settings. Then, reboot the server node in reconfigure mode. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

swsag0553

[swsag0553](#)

Access path was defined normally for server node and switch. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

WWPN binding for Fibre Channel HBA was set in the server node, and LUN information was set in `kernel/drv/sd.conf`. Zoning was set for the switch.

The server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

System action

Partially completes the command.

System administrator response

Reboot the server node in reconfigure mode. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

swsag0554

[swsag0554](#)

Access path was defined normally for server node and switch. Please modify driver configuration file (`sd.conf/st.conf/etc...`) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

WWPN binding for Fibre Channel HBA was set in the server node, and LUN information was set in `kernel/drv/sd.conf`. Zoning was set for the switch.

The server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

System action

Partially completes the command.

System administrator response

Reboot the server node in reconfigure mode.

(This is necessary only if the server node does not support the dynamic reconfiguration function.)

swsag0555

[swsag0555](#)

Access path was defined normally for server node and switch and storage. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

WWPN binding for Fibre Channel HBA was set in the server node, and LUN information was set in kernel/drv/sd.conf. Also, host affinity was set for the storage. Zoning was set for the switch.

The server node must be rebooted in reconfigure mode to reconfigure the device special file on the server node. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

System action

Partially completes the command.

System administrator response

The server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

swsag0556

[swsag0556](#)

Access path was defined normally for server node and switch and storage. Please modify driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.).

Explanation

Access path operation was performed for the server node. For server node access path setting, only the configuration file (WWPN binding) of Fibre Channel HBA was edited. First edit the appropriate driver configuration file (such as /kernel/drv/st.conf) manually.

A host affinity operation was performed for the storage. Zoning was set for the switch.

The server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

System action

Partially completes the command.

System administrator response

Manually edit the appropriate driver configuration file (such as /kernel/drv/st.conf).

The server node must be rebooted in reconfigure mode. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

swsag0557

[swsag0557](#)

Access path was defined normally for server node. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). Could not find any accessible switch. Processing with switch was skipped.

Explanation

WWPN binding for Fibre Channel HBA was set in the server node, and LUN information was set in kernel/drv/sd.conf.

The server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

Partially completes the command.

System administrator response

The server node must be rebooted in reconfigure mode. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0558

[swsag0558](#)

Access path was defined normally for server node. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). Skipped processing storage, cause it is a Manually Embedded Device. Could not find any accessible switch. Processing with switch was skipped.

Explanation

WWPN binding for Fibre Channel HBA was set in the server node, and LUN information was set in kernel/drv/sd.conf. The server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Access path processing was not performed for the storage device or FC-CA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the storage that has the host affinity function.

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

Partially completes the command.

System administrator response

Perform manual access path processing for the storage that has the host affinity function.

Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0559

[swsag0559](#)

Access path was defined normally for server node. Please modify driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). Could not find any accessible switch. Processing with switch was skipped.

Explanation

Access path operation was performed for the server node. For server node access path setting, only the configuration file (WWPN binding) of Fibre Channel HBA was edited. First edit the appropriate driver configuration file (such as /kernel/drv/st.conf) manually.

The server node must be rebooted in reconfigure mode to reconfigure the device special file. However, a server node that supports the dynamic reconfiguration function need not be rebooted.

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

Partially completes the command.

System administrator response

Manually edit the appropriate driver configuration file (such as /kernel/drv/st.conf). Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0560

[swsag0560](#)

Access path was defined normally for server node. Please modify driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). Skipped processing storage, cause it is a Manually Embedded Device. Could not find any accessible switch. Processing with switch was skipped.

Explanation

Access path operation was performed for the server node. For server node access path setting, only the configuration file (WWPN binding) of Fibre Channel HBA was edited. First edit the appropriate driver configuration file (such as /kernel/drv/st.conf) manually.

Access path processing was not performed for the storage device or FC-CA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the storage that has the host affinity function.

The server node must be rebooted in reconfigure mode to reconfigure the device special file. However, a server node that supports the dynamic reconfiguration function need not be rebooted.

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

Partially completes the command.

System administrator response

Manually edit the appropriate driver configuration file (such as /kernel/drv/st.conf).

Perform manual access path processing for the storage that has the host affinity function.

Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0561

[swsag0561](#)

Access path was defined normally for server node and storage. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.) after the reboot of selected storage. Could not find any accessible switch. Processing with switch was skipped.

Explanation

WWPN binding for Fibre Channel HBA was set in the server node, and LUN information was set in kernel/drv/sd.conf. Also, host affinity was set for the storage.

To reconfigure the device special file on the server node, first restart the storage and then, after it has restarted normally, reboot the target server node in reconfigure mode. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

The command is completed normally.

System administrator response

Restart the storage and then reboot the server node in reconfigure mode. (This is necessary only if the server node does not support the dynamic reconfiguration function.) Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0562

[swsag0562](#)

Access path was defined normally for server node and storage. Please modify driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.) after the reboot of selected storage. Could not find any accessible switch. Processing with switch was skipped.

Explanation

Access path operation was performed for the server node. For server node access path setting, only the configuration file (WWPN binding) of Fibre Channel HBA was edited. First edit the appropriate driver configuration file (such as /kernel/drv/st.conf) manually.

A host affinity operation was performed for the storage. The storage must be restarted to enable the storage settings. Then, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

Partially completes the command.

System administrator response

Manually edit the appropriate driver configuration file (such as /kernel/drv/st.conf).

Restart the storage to enable the storage settings. Then, reboot the server node in reconfigure mode. (This is necessary only if the server node does not support the dynamic reconfiguration function.)

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0563

swsag0563

Access path was defined normally for server node. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). Could not find any accessible switch. Processing with switch was skipped.

Explanation

WWPN binding for Fibre Channel HBA was set in the server node, and LUN information was set in kernel/drv/sd.conf. The server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

The command is completed normally.

System administrator response

Reboot the server node in reconfigure mode.

(This is necessary only if the server node does not support the dynamic reconfiguration function.)

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0564

swsag0564

Access path was defined normally for server node. Please modify driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). Could not find any accessible switch. Processing with switch was skipped.

Explanation

Access path operation was performed for the server node. For server node access path setting, only the configuration file (WWPN binding) of Fibre Channel HBA was edited. First edit the appropriate driver configuration file (such as /kernel/drv/st.conf) manually.

The server node must be rebooted in reconfigure mode to reconfigure the device special file. However, a server node that supports the dynamic reconfiguration function need not be rebooted.

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

Partially completes the command.

System administrator response

Manually edit the appropriate driver configuration file (such as /kernel/drv/st.conf). Next, the server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0565

swsag0565

Access path was defined normally for server node and storage. You can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). Could not find any accessible switch. Processing with switch was skipped.

Explanation

WWPN binding for Fibre Channel HBA was set in the server node, and LUN information was set in kernel/drv/sd.conf. Also, host affinity was set for the storage.

The server node must be rebooted in reconfigure mode to reconfigure the device special file on the server node. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

The command is completed normally.

System administrator response

The server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0566

swsag0566

Access path was defined normally for server node and storage. Please modify driver configuration file (sd.conf/st.conf/etc...) manually for new devices. Then you can make device path of server node using server node device awareness method (e.g. server node reboot or dynamic reconfiguration function.). Could not find any accessible switch. Processing with switch was skipped.

Explanation

Access path operation was performed for the server node. For server node access path setting, only the configuration file (WWPN binding) of Fibre Channel HBA was edited. First edit the appropriate driver configuration file (such as /kernel/drv/st.conf) manually.

A host affinity operation was performed for the storage.

The server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

Partially completes the command.

System administrator response

Manually edit the appropriate driver configuration file (such as /kernel/drv/st.conf).

The server node must be rebooted in reconfigure mode to reconfigure the device special file. The server node need not be rebooted, however, if it supports the dynamic reconfiguration function.

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0567

[swsag0567](#)

Skipped processing storage, cause it is a Manually Embedded Device.

Explanation

Access path processing was not performed for the storage device or FC-CA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the storage that has the host affinity function.

System action

The command is completed normally.

System administrator response

Perform manual access path processing for the storage that has the host affinity function.

swsag0568

[swsag0568](#)

Access path was defined normally for storage. Reboot of the selected server node is required to enable definition after the reboot of selected storage.

Explanation

A host affinity operation was performed for the storage. The storage must be restarted to enable the storage settings and the server node must be rebooted.

System action

The command is completed normally.

System administrator response

Restart the storage to enable the storage settings. Then, reboot the server node.

swsag0569

[swsag0569](#)

Access path was defined normally for storage. Reboot of the selected server node is required to enable definition.

Explanation

A host affinity operation was performed for the storage. The server node must be rebooted.

System action

The command is completed normally.

System administrator response

Reboot the server node.

swsag0570

[swsag0570](#)

Access path was defined normally for switch. Reboot of the selected server node is required to enable definition.

Explanation

Zoning was set for the switch.

System action

The command is completed normally.

System administrator response

Reboot the server node.

swsag0571

[swsag0571](#)

Access path was defined normally for switch. Reboot of the selected server node is required to enable definition. Skipped processing storage, cause it is a Manually Embedded Device.

Explanation

Zoning was set for the switch.

Access path processing was not performed for the storage device or FC-CA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the storage that has the host affinity function.

The server node must be rebooted.

System action

The command is completed normally.

System administrator response

Perform manual access path processing for the storage that has the host affinity function.

Reboot the server node.

swsag0572

[swsag0572](#)

Access path was defined normally for switch and storage. Reboot of the selected server node is required to enable definition after the reboot of selected storage.

Explanation

Zoning was set for the switch. A host affinity operation was performed for the storage. The storage must be restarted to enable the storage settings and the server node must be rebooted.

System action

The command is completed normally.

System administrator response

Restart the storage to enable the storage settings. Then, reboot the server node.

swsag0573

[swsag0573](#)

Access path was defined normally for switch. Reboot of the selected server node is required to enable definition.

Explanation

Zoning was set for the switch.

System action

The command is completed normally.

System administrator response

Reboot the server node.

swsag0574

[swsag0574](#)

Access path was defined normally for switch and storage. Reboot of the selected server node is required to enable definition.

Explanation

Zoning was set for the switch. A host affinity operation was performed for the storage. The server node must be rebooted.

System action

The command is completed normally.

System administrator response

Reboot the server node.

swsag0575

[swsag0575](#)

Could not find any accessible switch. Processing with switch was skipped.

Explanation

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

Partially completes the command.

System administrator response

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0576

[swsag0576](#)

Skipped processing storage, cause it is a Manually Embedded Device. Could not find any accessible switch. Processing with switch was skipped.

Explanation

Access path processing was not performed for the storage device or FC-CA adapter because the device was set up using the manual embedding function. Perform manual access path processing for the storage that has the host affinity function.

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

The command is completed normally.

System administrator response

Perform manual access path processing for the storage that has the host affinity function.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0577

[swsag0577](#)

Access path was defined normally for storage. Reboot of the selected server node is required to enable definition after the reboot of selected storage. Could not find any accessible switch. Processing with switch was skipped.

Explanation

A host affinity operation was performed for the storage. The storage must be restarted to enable the storage settings and the server node must be rebooted.

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

The command is completed normally.

System administrator response

Restart the storage to enable the storage settings. Then, reboot the server node.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0578

[swsag0578](#)

Could not find any accessible switch. Processing with switch was skipped.

Explanation

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

Partially completes the command.

System administrator response

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0579

[swsag0579](#)

Access path was defined normally for storage. Reboot of the selected server node is required to enable definition. Could not find any accessible switch. Processing with switch was skipped.

Explanation

A host affinity operation was performed for the storage. The server node must be rebooted.

An attempt was made to search for a switch that can be used for access path definition but none was found.

This problem occurs if the switch version is not supported, if no switch is registered, or if the device status of the switch is abnormal.

System action

The command is completed normally.

System administrator response

Reboot the server node.

Check the switch between the specified FC ports. If no switch is present or if none is registered, no action is required.

If the device status of each switch is abnormal, wait until the device statuses become normal and then re-enter the command. If the switch version is not supported, operate the switch directly.

swsag0591

[swsag0591](#)

The Input CA was not found.

Explanation

The specified CA cannot be found. Either the specified CA is invalid, or the storage device that was used to install the CA has not been registered.

System action

Interrupts the processing

System administrator response

Perform either of the following actions and then re-execute the operation.

- If the specified CA is invalid,
Check whether the CA that was installed in the storage device has been specified correctly.
- If the storage device has not been registered,
Register the storage device that was used to install the specified CA.

swsag0592

[swsag0592](#)

The specified switch is NO SECURITY state, it does not have any Zoning setting. Setting WWPN Zoning to the switch bring you higher security level, but it may cause the problem of current Access Path. Please refer the user/operation manual for the problem of current Access Path, how to change the switch setting and details.

Explanation

The status of the operation target switch is that there are NO_SECURITY settings.

System action

None

System administrator response

The system administrator checks the system security.

swsag0593

[swsag0593](#)

Access path addition or deletion went wrong.

Explanation

In the state of the device that relates to access path setting, access path cannot be set.

System action

Interrupts the processing

System administrator response

Please remove the following causes. Afterwards, please operate it again.

- When the server node equipped with HBA specified for the -hba option is registered in this software
 - Please start this server node when you specify "add". Moreover, please remove the cause when the monitoring status of HBA is not normal.
 - Please stop this server node when you specify "delete".
- Please register when storage or bridge is not registered in this software.
- Please remove the cause when the monitoring status of storage or bridge is not normal.

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0601

[swsag0601](#)

Exit Performance Manager.

Explanation

Confirm whether or not to end performance management.

System action

If <OK> button is clicked, performance management ends.

System administrator response

To end performance management, click <OK> button. Otherwise, click <Cancel> button.

swsag0602

[swsag0602](#)

Close All Performance Management Windows.

Explanation

Confirm whether or not to close all the performance management windows.

[System action+]

If <OK> button is clicked, all the performance management windows close.

System administrator response

To close the performance management windows, click <OK> button. Otherwise, click <Cancel> button.

swsag0605

[swsag0605](#)

The device with IP Address %IP_ADDRESS% was registered.

Explanation

This message indicates that the device with IP address %IP_ADDRESS% has been registered in the performance management window. %IP_ADDRESS% is used as the device name.

Parameters

%IP_ADDRESS% : IP address of the device registered in the performance management window

System action

Registers the device in the performance management window and displays the device configuration as a tree view.

System administrator response

None

swsag0606

[swsag0606](#)

The device with IP address %IP_ADDRESS% was registered with device name %NAME%.

Explanation

This message indicates that the device with IP address %IP_ADDRESS% has been registered in the performance management window. %NAME% is used as the device name.

Parameters

%IP_ADDRESS% : IP address of the device registered in the performance management window

%NAME% : Name assigned to the device

System action

Registers the device in the performance management window and displays the device configuration as a tree view.

System administrator response

None

swsag0607

[swsag0607](#)

The device with IP address %IP_ADDRESS% has already been registered.

Explanation

This message indicates that the device with the specified IP address was not newly registered because it has already been registered in the performance window.

Parameters

%IP_ADDRESS% : IP address of the device already registered in the performance window

System action

None

System administrator response

Use a device that has already been registered.

swsag0608

swsag0608

The device with IP address %IP_ADDRESS% has already been registered with device name %NAME%.

Explanation

This message indicates that the device with the specified IP address was not newly registered because it has already been registered in the performance window.

Parameters

%IP_ADDRESS% : IP address of the device already registered in the performance window

%NAME% : Name of the device already registered in the performance window

System action

None

System administrator response

Use a device that has already been registered.

swsag0609

swsag0609

Uncompleted to register the device %IP_ADDRESS%

Explanation

A device could not be registered successfully because the configuration file for the device was not found or could not be read.

Parameters

%IP_ADDRESS% : IP address of the device registered in the performance management window

System action

Registers the device but does not display the device internal structure in tree view format.

System administrator response

A performance graph cannot be displayed under this condition. Select "Create Configuration Information File" from the performance management window for the target device.

swsag0610

swsag0610

Failed to register the device with IP address %IP_ADDRESS%.

Explanation

This message indicates that the device could not be registered in the performance management window because an error occurred during network communication with the device or the device did not support the performance monitoring function.

Parameters

%IP_ADDRESS% : IP address of the device to be registered in the performance management window

System action

Interrupts the processing.

System administrator response

If a detail message is output, check the message content. Check the device and network environment for errors, and then re-execute the processing.

swsag0611

[swsag0611](#)

Failed to register the device %NAME%(%IP_ADDRESS%).

Explanation

This message indicates that the device could not be registered in the performance management window because an error occurred during network communication with the device or the device did not support the performance monitoring function.

Parameters

%NAME% : Name of the device to be registered in the performance management window

%IP_ADDRESS% : IP address of the device to be registered in the performance management window

System action

Interrupts the processing.

System administrator response

If a detail message is output, check the message content. Check the device and network environment for errors, and then re-execute the processing.

swsag0612

[swsag0612](#)

Failed to update the registration information for device %NAME%(%IP_ADDRESS%).

Explanation

The device registration information could not be updated because an error occurred while the configuration file was read or written.

Parameters

%NAME% : Name of the registered device

%IP_ADDRESS% : IP address of the registered device

System action

Interrupts the processing.

System administrator response

If a detail message is output, check the message content. If the system failed to read the configuration file, select "Create Configuration Information File" and then update the registration information again. If the system failed to write to the configuration file, update the registration information again.

swsag0613

[swsag0613](#)

All performance graph of the device is deleted. A device configuration file for device %NAME%(%IP_ADDRESS%) will be created and the tree view will be updated. Also, all the performance graphs of device %NAME%(%IP_ADDRESS%) will be deleted. And the setting of threshold monitoring will be deleted. If you continue threshold monitoring, please set the threshold again after the device configuration.

Explanation

Configuration information is read from the specified device and saved to a file. The device tree is updated and the device performance graph is deleted from the display. The settings for device threshold monitoring are also deleted.

Parameters

%NAME% : Name of the device subject to performance monitoring
%IP_ADDRESS% : IP address of the device subject to performance monitoring

System action

When <OK> button is clicked, the system creates a configuration file, updates the device tree, deletes the performance graph, and then deletes the threshold monitoring settings.

System administrator response

To create a configuration file, click <OK> button. Otherwise, click <Cancel> button.

swsag0614

[swsag0614](#)

Creation of the device configuration file for device %NAME%(%IP_ADDRESS%) has been completed.

Explanation

This message indicates that configuration information was read from the specified device and has been successfully saved to a file.

Parameters

%NAME% : Name of the device subject to performance monitoring
%IP_ADDRESS% : IP address of the device subject to performance monitoring

System action

Creates a configuration file, updates the device tree, and deletes the displayed performance graph.

System administrator response

None

swsag0615

[swsag0615](#)

Failed to create the device configuration file for device %NAME%(%IP_ADDRESS%).

Explanation

This message indicates that an error occurred while configuration information was being read from the device or while the read configuration information was being saved to a file.

Parameters

%NAME% : Name of the device subject to performance monitoring
%IP_ADDRESS% : IP address of the device subject to performance monitoring

System action

Interrupts the processing.

System administrator response

If a detail message is output, check the message content. If an error occurred during network communication with the device, check the device and network environment for errors. Also check whether the user is authorized to write to the file system to which the configuration information is to be saved or whether the file system has sufficient free space. Then, re-execute processing.

swsag0616

swsag0616

Failed to set up the performance monitoring on device %NAME%(%IP_ADDRESS%).

Explanation

This message indicates that performance monitoring setting failed because an error occurred during network communication with the device or during processing for saving the monitoring status data to the performance management definition file.

Parameters

%NAME% : Name of the device subject to performance monitoring
%IP_ADDRESS% : IP address of the device subject to performance monitoring

System action

Interrupts the processing.

System administrator response

If a detail message is output, check the message content. If an error occurred during network communication with the device, check the device and network environment for errors. Also, check whether the file system which is to be written into the performance management definition file has the written permission and whether the file system has enough free space. Then, re-execute processing.

swsag0617

swsag0617

Device %NAME%(%IP_ADDRESS%) will be deleted.

Explanation

Confirm whether or not to delete the specified device from the performance management window. When deleting the device, select whether to stop performance monitoring for the device.

Parameters

%NAME% : Name of the registered device
%IP_ADDRESS% : IP address of the registered device

System action

When <OK> button is clicked, deletes the specified device and no longer displays it in the performance management window.

System administrator response

To delete the device, click <OK> button. Otherwise, click <Cancel> button. Also, select whether to stop performance monitoring for the device.

swsag0618

swsag0618

The performance monitoring on device %NAME%(%IP_ADDRESS%) will be deleted without being stopped.

Explanation

Confirm whether or not to delete the device from the performance management window without stopping performance monitoring.

Parameters

%NAME% : Name of the registered device
%IP_ADDRESS% : IP address of the registered device

System action

When <OK> button is clicked, the specified device is deleted but performance monitoring for the device continues. When the <Cancel> button is clicked, a configuration dialog box asking whether to delete the device is displayed again.

System administrator response

To delete the device without stopping performance monitoring, click <OK> button. Otherwise, click <Cancel> button.

swsag0619

[swsag0619](#)

Failed to delete device %NAME%(%IP_ADDRESS%).

Explanation

This message indicates that the specified device could not be deleted from the performance management window because of an error in the stopping processing of performance monitoring for deleting the device. The error occurred during network communication with the device or during processing for saving performance monitoring status data to the performance management definition file.

Parameters

%NAME% : Name of the target device
%IP_ADDRESS% : IP address of the target device

System action

Interrupts the processing.

System administrator response

If a detail message is output, check the message content. When performance monitoring is stopped for deletion of the device, an error may occur during network communication with the device or during the processing for saving the performance monitoring status data to the performance management definition file. Check the device and network environment for errors, and then re-execute the processing.

swsag0620

[swsag0620](#)

Failed to view the performance graph.

Explanation

This message indicates that the performance graph could not be displayed because an error occurred while the performance information file or device configuration information file was read.

System action

Interrupts the processing.

System administrator response

If a detail message is output, check the message content. If a performance information file that may not be read successfully exists, the performance cannot be graphed. Delete the performance information file or move it to another location. If the configuration information file could not be read, select "Create Configuration Information File" from the performance management window and re-execute performance graph display processing.

swsag0622

swsag0622

Failed to load the registered device.

Explanation

This message indicates that the device on which a configuration information file was created could not be registered automatically when the system started. The performance information file may contain an error.

System action

Interrupts the processing.

System administrator response

If a detail message is output, check the message content. Execute "Create Configuration Information File" from the performance management window.

If this fails to solve the problem when the Manager is restarted, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0623

swsag0623

Failed to automatically start the performance monitoring.

Explanation

When the Manager was started, the performance monitoring facility that was running previously could not be started automatically. An error may have occurred in the performance management definition file or in the configuration information file of the target device.

System action

Interrupts the processing.

System administrator response

If a detail message is output, check the message content. Start performance monitoring again or select "Create Configuration Information File" from the performance management window.

If this fails to solve the problem when the Manager is restarted, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0624

swsag0624

Failed to show device %NAME%(%IP_ADDRESS%) as a tree view.

Explanation

This message indicates that the device configuration could not be displayed as a tree view because the configuration information file of the target device could not be read and device configuration information could not be obtained.

Parameters

%NAME% : Name of the target device

%IP_ADDRESS% : IP address of the target device

System action

Interrupts the processing.

System administrator response

If a detail message is output, check the message content. If the configuration information file could not be read, select "Create Configuration Information File" from the performance management window.

swsag0625

[swsag0625](#)

Failed to show device %NAME%(%IP_ADDRESS%) as a tree view.

Explanation

This message indicates that device configuration information cannot be created because the target device is under threshold monitoring.

Parameters

%NAME% : Name of the target device

%IP_ADDRESS% : IP address of the target device

System action

Interrupts the processing.

System administrator response

Stop threshold monitoring for the target device by selecting "Set Threshold/Start Monitoring/Stop Monitoring" from the menu. Execute "Create Configuration Information File" from the performance management window.

swsag0650

[swsag0650](#)

A network socket error occurred in communication with a device {0}. Please check the device or the network infrastructure.

Explanation

This message indicates that an error occurred during network communication with the device subject to performance monitoring.

Parameters

{0} : IP address of the target device

System action

If an error occurs during performance monitoring, processing is retried and continued. In other cases, processing is interrupted.

System administrator response

Check the target device or network environment for errors.

swsag0651

[swsag0651](#)

A network I/O error occurred in communication with a device {0}. Please check the device or the network infrastructure.

Explanation

This message indicates that an error occurred during network communication with the device subject to performance monitoring.

Parameters

{0} : IP address of the target device

System action

If an error occurs during performance monitoring, processing is retried and continued. In other cases, processing is interrupted.

System administrator response

Check the target device or network environment for errors.

swsag0652

[swsag0652](#)

A network timeout error occurred in communication with a device {0}. Please check the device or the network infrastructure.

Explanation

This message indicates that a time-out occurred during network communication with the device subject to performance monitoring.

Parameters

{0} : IP address of the target device

System action

If an error occurs during performance monitoring, processing is retried and continued. In other cases, processing is interrupted.

System administrator response

Check the target device or network environment for errors.

swsag0653

[swsag0653](#)

An address {0} is wrong.

Explanation

This message indicates that the specified address is invalid for the IP address.

Parameters

{0} : Specified address

System action

Interrupts the processing.

System administrator response

Specify a valid IP address.

swsag0654

[swsag0654](#)

A communication error occurred in communication with the Performance Monitor Engine. Please check the Performance Monitor Engine or the network infrastructure.

Explanation

This message indicates that a communication error occurred during processing driven from the performance management window.

System action

Interrupts the processing.

System administrator response

Make sure that the product version/level is the same between the Manager and Client.

If a patch has been applied, refer to the application conditions provided in the patch description about the patch applied to the Manager, and make sure that the patch has also been applied to the Client.

If re-executing processing does not solve the problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0655

[swsag0655](#)

A SNMP protocol error occurred in communication with a device {0}. Please check the device or the network infrastructure.

Explanation

This message indicates that an error occurred during SNMP protocol communication for obtaining performance information from the device subject to performance monitoring.

Parameters

{0} : IP address of the target device

System action

Interrupts the processing.

System administrator response

Check the device or network environment for errors. If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0661

[swsag0661](#)

Unable to find the performance configuration file {0}.

Explanation

This message indicates that various settings for the performance management program could not be performed because the performance management definition file was not found.

Parameters

{0} : Name of performance management definition file

System action

Interrupts the processing.

System administrator response

Allocate the performance management definition file to the specified directory and then restart the OpenCIMOM daemon. (For an explanation of the restart procedure, refer to "Chapter 12 Command References" in the ETERNUS SF Storage Cruiser User's Guide.)

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0662

swsag0662

Unable to create the performance configuration file {0}. Please check write permission of the filesystem or the capacity of the filesystem.

Explanation

This message indicates that the current definition information could not be saved because a performance management definition file could not be created.

Parameters

{0} : Name of performance management definition file

System action

Interrupts the processing.

System administrator response

Check whether the file system is write-protected or check the size of the file system, and then re-execute the processing.

swsag0664

swsag0664

Unable to read the performance configuration file {0}. The contents of the file may be incorrect.

Explanation

This message indicates that settings for the performance management program could not be made because the performance management definition file could not be read. The definition file may not exist or may contain an error.

Parameters

{0} : Name of the performance management definition file

System action

Interrupts the processing.

System administrator response

Allocate the error-free performance management definition file to the specified directory and then restart the OpenCIMOM daemon. (For an explanation of the restart procedure, refer to "Chapter 12 Command References" in the ETERNUS SF Storage Cruiser User's Guide.)

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0665

swsag0665

Unable to write the performance configuration file {0}. Please check write permission of the filesystem or the capacity of the filesystem.

Explanation

This message indicates that the current definition information could not be saved because a performance management definition file could not be created.

Parameters

{0} : Name of performance management definition file

System action

Interrupts the processing.

System administrator response

Check whether the file system is write-protected or check the size of the file system, and then re-execute the processing.

swsag0666

[swsag0666](#)

Unable to find a config XML file {0}.

Explanation

This message indicates that the configuration information file for the device subject to performance monitoring was not found.

Parameters

{0} : Name of configuration information file

System action

Interrupts the processing.

System administrator response

Execute "Create Configuration Information File" from the performance management window.

swsag0667

[swsag0667](#)

Unable to create a config XML file {0}. Please check write permission of the filesystem or the capacity of the filesystem.

Explanation

This message indicates that a configuration information file for the device subject to performance monitoring could not be created.

Parameters

{0} : Name of configuration information file

System action

Interrupts the processing.

System administrator response

Check whether the file system is write-protected or check the size of the file system, and then execute "Create Configuration Information File" from the performance management window.

swsag0669

[swsag0669](#)

Unable to read a config XML file {0}. The contents of the file may be incorrect.

Explanation

This message indicates that the configuration information file for the device subject to performance monitoring could not be read. The configuration information file may not exist or may contain an error.

Parameters

{0} : Name of configuration information file

System action

Interrupts the processing.

System administrator response

Execute "Create Configuration Information File" from the performance management window.

swsag0670

[swsag0670](#)

Unable to write a config XML file {0}. Please check write permission of the filesystem or the capacity of the filesystem.

Explanation

This message indicates that a configuration information file could not be created because an error occurred while device configuration information required for device tree-view display was being saved to a file.

Parameters

{0} : Name of configuration information file

System action

Interrupts the processing.

System administrator response

Check whether the file system is write-protected or check the size of the file system, and then execute "Create Configuration Information File" from the performance management window.

swsag0671

[swsag0671](#)

Unable to find a performance data file {0}.

Explanation

This message indicates that the performance information file required for displaying a performance graph was not found. A performance information file is not created when performance monitoring is not performed. So, this message does not indicate an error if a performance information file is not found when an attempt is made to display performance information while performance monitoring is not being performed. If a performance information file is not found even when performance monitoring is being performed, the file system may be write-protected or may not have sufficient free space.

Parameters

{0} : Name of performance information file

System action

Continues the processing.

System administrator response

None

swsag0672

[swsag0672](#)

Unable to create a performance data file {0}. Please check write permission of the filesystem or the capacity of the filesystem.

Explanation

This message indicates that a performance information file could not be created during performance monitoring and performance information obtained from the device subject to performance monitoring could not be saved.

Parameters

{0} : Name of performance information file

System action

Interrupts performance monitoring.

System administrator response

Check whether the file system is write-protected or check the size of the file system, and then restart performance monitoring from "Set Performance Monitoring".

swsag0674

[swsag0674](#)

Unable to read a performance data file {0}. The contents of the file may be incorrect.

Explanation

This message indicates that the performance information file could not be read during displaying a performance graph. The performance information file may contain an error.

Parameters

{0} : Name of performance information file

System action

Interrupts performance graph display.

System administrator response

If a performance information file that may not be read successfully exists, performance cannot be graphed. Delete the performance information file or move it to another location.

For information on the performance information file that cannot be read, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0675

[swsag0675](#)

Unable to write a performance data file {0}. Please check write permission of the filesystem or the capacity of the filesystem.

Explanation

This message indicates that the performance information obtained from the device subject to performance monitoring could not be saved to the performance information file during performance monitoring.

Parameters

{0} : Name of performance information file

System action

Interrupts performance monitoring.

System administrator response

Check whether the file system is write-protected or check the size of the file system, and then restart performance monitoring from "Set Performance Monitoring".

swsag0677

[swsag0677](#)

A device {0} is not supported performance monitoring.

Explanation

This message indicates that the specified device cannot be used in the performance management window because the device does not support the performance monitoring function.

Parameters

{0} : IP address of the target device

System action

Interrupts the processing.

System administrator response

Check whether the device specification is correct.

Check whether the specified device supports the performance monitoring function.

Refer to the following manual to check whether the specified device supports the performance monitoring function.

"1.3.6 Support levels" in the ETERNUS SF Storage Cruiser User's Guide

If this fails to solve the problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0678

[swsag0678](#)

A device (class {0}) is not supported by this program

Explanation

This message indicates that the specified device is not supported for the performance management window.

Parameters

{0} : Name of the class file to be loaded to control the specified device

System action

Interrupts the processing.

System administrator response

Check whether the device specification is correct.

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0679

swsag0679

An unexpected error occurred.

Explanation

This message indicates that an unexpected error such as a program internal error occurred.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0680

swsag0680

The device {0} is under threshold monitoring. Please stop the threshold monitoring first and stop the performance monitoring.

Explanation

The device is under threshold monitoring.

Parameters

{0} : IP address of the target device

System action

Interrupts the processing.

System administrator response

Stop threshold monitoring and then stop performance monitoring.

swsag0681

swsag0681

The LogicalVolume within specified range does not exist.

Explanation

LogicalVolume does not exist within the range (minimum LUN_V to maximum LUN_V) input on the Performance Management dialog.

System action

Interrupts the processing.

System administrator response

Specify the range within which LogicalVolume exists.

When changes were made on the device configuration, execute "configuration information file creation" and update the configuration file.

After these procedures, specify the range including LogicalVolume.

swsag0682

swsag0682

The definition file has been reloaded.

Explanation

The performance control function definition file perf.conf has been reloaded.

System action

The performance control function definition file perf.conf has been reloaded and reflected dynamically.

System administrator response

None

swsag0683

swsag0683

It failed on the reload of the definition file.

Explanation

The performance control function definition file perf.conf has failed.

System action

Interrupts the processing

System administrator response

Follow the detailed messages.

If detailed messages are not displayed, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0690

swsag0690

Unable to login a device {0}. Login name or password is incorrect.

Explanation

This message indicates that an attempt was made to login to the target device to set performance monitoring for the device or read the configuration information but failed because an invalid login name or password was specified.

Parameters

{0} : IP address of the target device

System action

Interrupts the processing.

System administrator response

Check the login name or password set in the target device. Alternatively, check the login name or password of the registered target device.

swsag0691

swsag0691

Unable to login a device {0}. Another user has a login session from {1}.

Explanation

This message indicates that an attempt was made to login to the target device to set performance monitoring for the device or to read the configuration information but failed because another user has already logged into the device.

Parameters

{0} : IP address of the target device

{1} : IP address of the server node that logged into the target device

System action

Under performance monitoring, retries processing until another login ends so that the processing can continue. In other cases, interrupts the processing.

System administrator response

Log out the process that logged into the target device and then re-execute the processing. Under performance monitoring, processing is automatically re-executed.

swsag0692

[swsag0692](#)

A communication error occurred with a device {0}. Please check the device.

Explanation

This message indicates that an error occurred during command processing for the target device for setting performance monitoring or reading configuration information.

Parameters

{0} : IP address of the target device

System action

Interrupts the processing.

System administrator response

Check the target device for errors, and then re-execute the processing.

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0693

[swsag0693](#)

Unable to login a GRSC {1} managing a device {0}. Login name or password is incorrect.

Explanation

This message indicates that an attempt to login to GRSC to set performance monitoring for the target device, or to read the configuration information, failed because an invalid login name or password was specified.

Parameters

{0} : IP address of the target device

{1} : IP address of GRSC that manages the target device

System action

Interrupts the processing.

System administrator response

Check the settings for the GRSC or target device. Alternatively, check the login name or password of the registered target device.

swsag0694

[swsag0694](#)

Unable to login a GRSC {1} managing a device {0}. Another user has a login session.

Explanation

This message indicates that an attempt to login to GRSC to set performance monitoring for the target device, or to read the configuration information, failed because another user had already logged into the device.

Parameters

{0} : IP address of the target device

{1} : IP address of GRSC that manages the target device

System action

Under performance monitoring, processing is retried until another login ends, after which the processing continues. In other cases, the processing is interrupted.

System administrator response

Log out the process that logged into the GRSC managing the target device and then re-execute the processing. Under performance monitoring, processing is automatically re-executed.

swsag0695

[swsag0695](#)

A user '{2}' on a GRSC '{1}' managing a device {0} not authorized to set up the device."

Explanation

This message indicates that the specified login name cannot be used to set performance monitoring for the device because it does not have setting authority for the device.

Parameters

{0} : IP address of the target device

{1} : IP address of GRSC that manages the target device

{2} : Specified login name

System action

Interrupts the processing.

System administrator response

Check the GRSC settings. Alternatively, check the login name or password of the registered target device.

swsag0696

[swsag0696](#)

Unable to access to a device {0} with a GRSC {1}. The device {0} is not managed by the GRSC.

Explanation

This message indicates that an attempt was made to access a GR series RAID device via GRSC but the GRSC does not manage the GR series RAID device.

Parameters

{0} : IP address of the target device
{1} : IP address of GRSC that manages the target device

System action

Interrupts the processing.

System administrator response

Check the GRSC settings. Alternatively, check the URL address of the registered target device.

swsag0697

[swsag0697](#)

A communication error occurred with a GRSC {1} managing a device {0}. Please check the device or the GRSC.

Explanation

This message indicates that an attempt to set performance monitoring for a GR series RAID device managed by GRSC or to read configuration information on the device failed because an error occurred during command processing for the GRSC.

Parameters

{0} : IP address of the target device
{1} : IP address of GRSC that manages the target device

System action

Interrupts the processing.

System administrator response

Check the target device for errors, and then re-execute the processing.

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0699

[swsag0699](#)

CM Command '{0}' Failed. Please check the device.

Explanation

This message indicates that an attempt to set performance monitoring for a GR series RAID device or to read configuration information on the device failed because CM command execution failed.

Parameters

{0} : Name of the CM command to be executed

System action

Interrupts the processing.

System administrator response

Check the target device for errors, and then re-execute the processing.

If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

swsag0700

swsag0700

Internal Program error occurred.

Explanation

An internal program error was detected.

System action

Interrupts system processing.

System administrator response

Contact your Fujitsu systems engineer.

swsag0701

swsag0701

SNMP error occurred in bridge communication.

Explanation

An SNMP error occurred during communication with the bridge.

System action

None

System administrator response

In some cases, the community name of a device such as fibre channel switch that uses the SNMP protocol for communication may be set to something other than "public" and the community name of the admin server may not be changed. If so, communication is disabled because of a mismatch of the community name. The community name of the target device needs to be set for the admin server.

Set the community name by referring to the "SNMP_COMMUNITY_NAME_FOR_IP" parameter provided in "C.2 sanma.conf Parameter" in the ETERNUS SF Storage Cruiser User's Guide, and reflect the contents of the setting file on this software.

If the problem persists even after checking the above environment settings, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0702

swsag0702

Socket error occurred in bridge communication.

Explanation

A socket error occurred during communication with the bridge.

System action

None

System administrator response

Contact your Fujitsu systems engineer.

swsag0703

swsag0703

Unable to find selected bridge.

Explanation

The specified bridge was not found.

System action

None

System administrator response

Check the specified device.

In some cases, the community name of a device such as fibre channel switch that uses the SNMP protocol for communication may be set to something other than "public" and the community name of the admin server may not be changed. If so, communication is disabled because of a mismatch of the community name. The community name of the target device needs to be set for the admin server.

Set the community name by referring to the "SNMP_COMMUNITY_NAME_FOR_IP" parameter provided in "C.2 sanma.conf Parameter" in the ETERNUS SF Storage Cruiser User's Guide, and reflect the contents of the setting file on this software.

If the problem persists even after checking the above environment settings, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0704

swsag0704

Network I/O Error on bridge communication.

Explanation

An I/O error occurred during communication with the bridge..

System action

None

System administrator response

In some cases, the community name of a device such as fibre channel switch that uses the SNMP protocol for communication may be set to something other than "public" and the community name of the admin server may not be changed. If so, communication is disabled because of a mismatch of the community name. The community name of the target device needs to be set for the admin server.

Set the community name by referring to the "SNMP_COMMUNITY_NAME_FOR_IP" parameter provided in "C.2 sanma.conf Parameter" in the ETERNUS SF Storage Cruiser User's Guide, and reflect the contents of the setting file on this software.

If the problem persists even after checking the above environment settings, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0705

swsag0705

No response from bridge.

Explanation

A required bridge was not found.

System action

None

System administrator response

Check the target device.

In some cases, the community name of a device such as fibre channel switch that uses the SNMP protocol for communication may be set to something other than "public" and the community name of the admin server may not be changed. If so, communication is disabled because of a mismatch of the community name. The community name of the target device needs to be set for the admin server.

Set the community name by referring to the "SNMP_COMMUNITY_NAME_FOR_IP" parameter provided in "C.2 sanma.conf Parameter" in the ETERNUS SF Storage Cruiser User's Guide, and reflect the contents of the setting file on this software.

If the problem persists even after checking the above environment settings, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag0706

[swsag0706](#)

User Name or Password is incorrect for bridge. Device:

Explanation

An attempt to login to the bridge failed. The user name or password is invalid.

System action

None

System administrator response

None

swsag0707

[swsag0707](#)

Another user has logged into bridge. Logout and run function again. Device:

Explanation

Another user has already logged into the bridge. Log out the user and then re-execute.

System action

None

System administrator response

None

swsag0708

[swsag0708](#)

Parse error on telnet for bridge.

Explanation

Analysis of the execution results of the TELNET command issued to the bridge failed.

System action

None

System administrator response

None

swsag0709

[swsag0709](#)

A wrong point was detected in SCSI Cable connected to Bridge.

Explanation

An error was detected on the SCSI cable connected to the bridge.

System action

None

System administrator response

Contact your Fujitsu systems engineer.

swsag2020

[swsag2020](#)

Are you sure you want to register this device?

Explanation

The selected device will be added to the management server.

System action

None

System administrator response

None

swsag2022

[swsag2022](#)

The device has been registered.

Explanation

Registering of the device on the administrative server ended normally.

System action

None

System administrator response

None

swsag2023

[swsag2023](#)

The user name or password cannot be changed.

Explanation

The account information on the registered device could not be updated.

System action

None

System administrator response

None

swsag2024

[swsag2024](#)

Are you sure you want to configure SNMP traps on this device?

Explanation

A device, for which SNMP trap is not set, will be set as an SNMP trap destination so that the device can be managed by the Manager.

System action

None

System administrator response

None

swsag2040

[swsag2040](#)

Are you sure you want to delete xxxxx?

Explanation

Target device xxxxx will be excluded from management.

Parameters

xxxxxx : Device name for a server node, system name for a switch, system name for a storage

System action

None

System administrator response

None

swsag2041

[swsag2041](#)

xxxxxxx has been deleted.

Explanation

Device xxxxxx has been excluded from management.

Parameters

xxxxxx : Device name for a server node, system name for a switch, system name for a storage

System action

None

System administrator response

None

swsag2042

[swsag2042](#)

All access paths to xxxxx will be deleted.

Explanation

The access paths set for device xxxxxx are deleted.

Parameters

xxxxxx : Device name for a server node, system name for a storage

System action

None

System administrator response

None

swsag2043

[swsag2043](#)

The device is in the 'normal' state. Are you sure you want to delete it?

Explanation

A device in the normal state will be deleted.

System action

None

System administrator response

None

swsag2060

[swsag2060](#)

Enter a network address for device search.

Explanation

Enter the network address (IP address) of the device to be searched for.

System action

None

System administrator response

None

swsag2061

swsag2061

xxxxx devices were found.

Explanation

The device with IP address xxx.xxx.xxx.xxx was found.

Parameters

xxx.xxx.xxx.xxx : IP address

System action

None

System administrator response

None

swsag2083

swsag2083

Are you sure you want to create the access path using the above settings?

Explanation

An access path will be set as shown in the window.

System action

None

System administrator response

None

swsag2084

swsag2084

The access path has been created.

Explanation

The access path has been set normally. To use the set access path, the server node storage must be rebooted.

System action

None

System administrator response

None

swsag2085

swsag2085

Select devices to be shown.

Explanation

Select the server node or storage for which an access path is to be set.

System action

None

System administrator response

None

swsag2086

[swsag2086](#)

There are no devices that can be shown.

Explanation

There is no storage device for which an access path is to be set.

System action

None

System administrator response

None

swsag2087

[swsag2087](#)

The WWPN for xxxxx has been changed to yyyy. Do you want to proceed with the access path auto-reset?

Explanation

WWPN of xxxxx was changed to WWPN HBA of yyyy. Confirm whether or not to change the previously set access path for WWPN to the xxxxx HBA.

Parameters

xxxxx : Device name

yyyyy : Device name

System action

None

System administrator response

None

swsag2088

[swsag2088](#)

Access path inheritance has been completed.

Explanation

The configuration information for the access path that was set for the old HBA/FC port was set to the specified HBA/FC port and processing for inheriting the access path configuration information has been completed.

System action

None

System administrator response

None

swsag2090

swsag2090

Select devices to be hidden.

Explanation

Select a device to be deleted from those displayed in the window.

System action

None

System administrator response

None

swsag2091

swsag2091

There are no devices that can be hidden.

Explanation

There are no devices that can be deleted.

System action

None

System administrator response

None

swsag2100

swsag2100

Are you sure you want to delete the access path?

Explanation

The access path setting will be deleted.

System action

None

System administrator response

None

swsag2101

swsag2101

The access path has been deleted.

Explanation

Deletion of the access path setting has completed normally.

System action

None

System administrator response

None

swsag2120

[swsag2120](#)

Are you sure you want to use the following LUN for access path diagnosis?

Explanation

Access path diagnosis will be executed using the specified LUN.

System action

None

System administrator response

None

swsag2140

[swsag2140](#)

The URL is invalid.

Explanation

The specified URL address is not found.

System action

None

System administrator response

None

swsag2141

[swsag2141](#)

The Help URL is invalid.

Explanation

The specified HELP URL address is not found.

System action

None

System administrator response

None

swsag2142

[swsag2142](#)

The path is invalid.

Explanation

It was not possible to execute the application which registered as management software because it was not found. Please confirm the registered information.

System action

None

System administrator response

None

swsag2160

[swsag2160](#)

A status change has been detected. Are you sure you want to update the administrative server status information?

Explanation

Because a change in the device information was detected, the current status display will be updated to reflect the latest information.

System action

None

System administrator response

None

swsag2161

[swsag2161](#)

When the operation completes, select "Refresh" from the "View" menu.

Explanation

Upon the completion of the current operation, select "Refresh" from the menu options to update the display with the operation results.

System action

None

System administrator response

None

swsag2165

[swsag2165](#)

The device name has already been registered. Please enter a different name.

Explanation

The name specified for the new name of the device cannot be used because that name has already been registered for another device in the database. Specify another device name.

System action

None

System administrator response

None

swsag2166

[swsag2166](#)

A name must be entered for device registration.

Explanation

Processing for changing the device name cannot be continued because no device name is specified. Specify a device name to continue the processing for changing the device name.

System action

None

System administrator response

None

swsag2167

[swsag2167](#)

The device name must be 24 characters or less.

Explanation

The specified device name consists of over 24 characters. As for RAID devices, GR series and ETERNUS series, specify the device name consisting of below 24 characters and execute the procedure to change the name.

System action

None

System administrator response

Specify the device name that consists of below 24 characters.

swsag2180

[swsag2180](#)

Icon positions have been saved.

Explanation

Icon position setting data has been saved successfully.

System action

None

System administrator response

None

swsag2181

[swsag2181](#)

The notes will be saved. Are you sure you want to save the notes?

Explanation

This message confirms the update of the memo information because a change was found in the notepad information.

System action

None

System administrator response

None

swsag2182

[swsag2182](#)

The notes have been saved.

Explanation

The notepad information has been saved successfully.

System action

None

System administrator response

None

swsag2183

[swsag2183](#)

Are you sure you want to save the notes?

Explanation

Confirm whether or not to update the memo information because a change was found in the notepad information.

System action

None

System administrator response

None

swsag2184

[swsag2184](#)

Are you sure you want to change the management software location?

Explanation

Confirm whether or not to continue to change management software information.

System action

None

System administrator response

None

swsag2185

[swsag2185](#)

The notes have been edited but not saved. Are you sure you want to close the properties window?

Explanation

The property was about to be ended with the note pad in the property edited. Please end the property after executing "Save Notepad" of the note pad when you want to save edited note pad information.

System action

None

System administrator response

None

swsag2201

[swsag2201](#)

Error code list for SAN GUI Control could not be developed.

Explanation

The error code file (GuiCtrlErrCode.csv) for GUI control does not exist, the file data is invalid, or a fatal error occurred during data loading.

System action

Interrupts the processing.

System administrator response

Collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2202

[swsag2202](#)

SANMA GUI MODEL could not be initialized.

Explanation

Initialization of the SANMA GUI MODEL failed because of a CIM interface error.

System action

Interrupts the processing.

System administrator response

If message `java.security.AccessControlException` is output as a detail message, check whether an authentication file exists in the client. If not, add an authentication file to the client.

[Solaris OS version only] If a cluster system is used, check whether the CIMOM daemon was activated independently. If the daemon was activated independently, check whether the logical node name was set in environment variable `SWSTGNODE` at the time of activation. If the daemon was activated without setting it, set the logical node name in environment variable `SWSTGNODE`, and then stop the CIMOM daemon and restart it.



Information

The command execution methods for setting and deleting the environment variable `SWSTGNODE` in csh:

- Setting the environment variable `SWSTGNODE`

```
# setenv SWSTGNODE logical_node_name
```
- Deleting the environment variable `SWSTGNODE`

```
# unsetenv SWSTGNODE
```

.....

For other causes, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2203

swsag2203

SANMA GUI MODEL has not been initialized.

Explanation

The SANMA GUI MODEL has not been initialized because of an error in the interface with CIM.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2207

swsag2207

Failed to initialize the Storage Cruiser(control module).

Explanation

The client GUI control module could not be initialized because client GUI configuration information could not be read.

System action

Interrupts the processing.

System administrator response

If message java.rmi.RemoteException is output as a detail message, probably the RMI is not started. Please restart this software.

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2208

swsag2208

Failed to initialize the Storage Cruiser.

Explanation

The client GUI display could not be initialized because illegal processing was detected during the initialization of the client GUI display system.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

swsag2209

[swsag2209](#)

An internal program inconsistency was detected.

Explanation

An access path is not set. Therefore, the data to be displayed in the table information could not be initialized.

System action

Interrupts the processing.

System administrator response

None

swsag2261

[swsag2261](#)

Please enter an IP address or name to search for.

Explanation

Information to search the device isn't input. Please input search condition and search it again.

System action

None

System administrator response

None

swsag2280

[swsag2280](#)

Select the icons of the HBA and FC port to be linked by an access path.

Explanation

Select and execute both icons of the HBA and CA for which access paths are to be set.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2281

[swsag2281](#)

Select the HBA and FC port to be linked by an access path.

Explanation

Select and execute both icons of the HBA and CA for which access paths are to be set.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2284

[swsag2284](#)

Enter a number between 0 and 255.
Enter a number between 0 and 511.
Enter a number between 0 and 1023.

Explanation

Enter a number from 0 to 255 to make the setting.
Enter a number from 0 and 511 to make the setting.
Enter a number from 0 and 1023 to make the setting.

System action

None.

System administrator response

Please input the LUN information.

swsag2285

[swsag2285](#)

No LUN has been configured.

Explanation

A required LUN was not specified.

System action

None

System administrator response

Enter LUN information.

swsag2286

[swsag2286](#)

The HBA/FC port to status is other than "changed" so it cannot be automatically reset.

Explanation

The status of the relevant HBA is other than "changed" and cannot be automatically re-set.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2287

[swsag2287](#)

An HBA icon must be selected.

Explanation

No HBA icon is selected.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2288

[swsag2288](#)

Affinity group 0 has not been configured.

Explanation

AffinityGroup 0 has not been set.

System action

Interrupts the processing.

System administrator response

Configure AffinityGroup0 in the disk array and reexecute.

If AffinityGroup0 already exists, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2289

[swsag2289](#)

The specified Target ID is already in use. Enter another Target ID.

Explanation

The specified Target ID is already set. Specify another Target ID.

System action

Interrupts the processing.

System administrator response

Specify another Target ID.

swsag2290

swsag2290

Unexpected exception was detected.

Explanation

A client GUI internal error or a SAN configuration error was detected.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2293

swsag2293

The LUN mapping for the access path is not defined.

Explanation

The access paths cannot be set because LUNMapping information has not been specified for CA ports with security off.

System action

Interrupts the processing.

System administrator response

Configure LUNMapping for the CA port with security off, for which an access path is to be set in the disk array.

swsag2294

swsag2294

The affinity group for the access path is not defined.

Explanation

The access paths cannot be set because AffinityGroup information has not been specified for CA ports with security on.

System action

Interrupts the processing.

System administrator response

Configure AffinityGroup in the disk array and re-execute.

swsag2295

swsag2295

A remote CA was chosen when trying to create an access path.

Explanation

CA port which was going to perform an access path setup cannot perform an access path setup because of Remote CA.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"6.3.3 Access path setting" in the ETERNUS SF Storage Cruiser User's Guide

swsag2296

[swsag2296](#)

The access paths of two registered devices in the domain cannot be connected to each other.

Explanation

The access paths of two registered devices in the domain cannot be connected to each other.

System action

Interrupts the processing.

System administrator response

None

swsag2297

[swsag2297](#)

The access paths created during provisioning cannot be deleted.

Explanation

The access paths that are connected by the provisioning operation cannot be deleted.

System action

Interrupts the processing.

System administrator response

None

swsag2298

[swsag2298](#)

An access path cannot be created using the selected FC port.

Explanation

An access path to the selected port cannot be set up.

System action

Interrupts the processing.

System administrator response

Confirm the type of port for which you want to set the access path.
A CA that is assigned to an ETERNUS VD800 transaction server cannot be connected to an access path.
The FC port that the FC-Initiator type is set cannot be connected to an access path.

swsag2301

swsag2301

You attempted to delete an access path that was not a WWPN connection.

Explanation

An attempt was made to delete an access path other than WWPN BINDING (WWPN connection).

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2302

swsag2302

An HBA and FC port were selected that are not connected by an access path.

Explanation

Select and execute both icons of the HBA and CA for which access paths are to be set.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2304

swsag2304

Select the HBA and FC port of the access path to be deleted.

Explanation

Select the HBA and CA for which access paths are set.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2305

swsag2305

Select the HBA and FC port icons of the access path to be deleted.

Explanation

Select the HBA and FC port for which access paths are set.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2320

[swsag2320](#)

No access path has been configured.

Explanation

No access paths have been set.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2321

[swsag2321](#)

Access path diagnosis is disabled (Under Solaris, diagnosis can only be performed on an access path with WWPN_Zoning).

Explanation

The selected access path cannot be diagnosed because it was set by switch zoning (Another Binding).

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2322

[swsag2322](#)

A monitoring or device status error was detected for the selected HBA or FC port.

Explanation

The status of the HBA or CA of the selected access path is other than "OK."

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2323

[swsag2323](#)

Select the HBA and FC port that have an access path configured.

Explanation

Select the HBA and CA for which access paths are set.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2324

[swsag2324](#)

Select the HBA and FC port icons on which the diagnosis should be performed.

Explanation

Select the icon for the access path to be diagnosed or the icons for the HBA and CA for which access paths are set.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2325

[swsag2325](#)

Access path diagnosis is disabled (because a Target ID has not been configured for the selected access path).

Explanation

An attempt was made to diagnose an access path for which no Target ID was set.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2326

swsag2326

Diagnosis cannot be performed because the LUN to be diagnosed has not been entered.

Explanation

Access path diagnosis has been interrupted because LUN information was not entered.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2327

swsag2327

Access path diagnosis is disabled (because diagnosis cannot be performed on a tape device).

Explanation

Access path diagnosis has been interrupted because an attempt was made to diagnose a tape device access path.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2380

swsag2380

Input parameter error was deleted from SAN manager GUI.

Explanation

An invalid value was specified.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2381

swsag2381

Error detected in format of message information data.

Explanation

The format of the message code data used for internal processing was invalid.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2382

[swsag2382](#)

Null information was received.

Explanation

Null data was received as a response to the processing.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2383

[swsag2383](#)

Null object was assigned.

Explanation

Null information was included in a parameter specified for processing.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2385

[swsag2385](#)

Can not find file.

Explanation

The message code file or error code file cannot be obtained.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2386

[swsag2386](#)

Input-Output error.

Explanation

An error occurred while reading or writing a file in Client.

System action

Interrupts the processing.

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2391

[swsag2391](#)

Could not save icon positions.

Explanation

Icon position data could not be saved.

System action

None

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2392

[swsag2392](#)

The search has completed. There are no more devices to be found.

Explanation

Information was searched for based on the specified search conditions but no relevant information was found.

System action

None

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2393

[swsag2393](#)

Please enter a term to search for.

Explanation

Enter the search conditions.

System action

None

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2394

[swsag2394](#)

An area overflow that could affect the Storage Cruiser GUI was detected.

Explanation

An error occurred because the GUI display area defined by Java overflowed.

System action

None

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2395

[swsag2395](#)

An unexpected error occurred. Please try the operation again and check the result.

Explanation

A processing error or an unexpected error was detected. Perform the same operation again to check the processing.

System action

None

System administrator response

- When this is output following an operation in the "Eco-mode information and set" window

If the window is not displayed when the [ECO-mode information and set] tab is selected in the ETERNUS storage device property display, verify that the target storage device supports the Eco-mode.

If the target storage device supports the Eco-mode and the information is still not displayed, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

- Other case

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2396

swsag2396

The selected device is not being performance monitored.

Explanation

An error occurred because an attempt was made to make performance settings for a device that does not support performance management.

System action

None

System administrator response

None

swsag2398

swsag2398

There is no default browser registered with operating system.

Explanation

URL information could not be displayed because the Web browser used to reference URL information is not installed or registered.

System action

Interrupts web display.

System administrator response

Check the Web browser environment of the PC with the client installed.

swsag2507

swsag2507

Select an available port and then the device that it will be connected to.

Explanation

To automatically register the detected FC and SCSI ports during manual embedding, select the FC and SCSI ports to be registered and the registration destination device.

System action

None

System administrator response

None

swsag2515

swsag2515

Do you want to update the administrative server with the latest information?

Explanation

Information was edited on the Manual Configuration window. Please update the management information of client.

System action

None

System administrator response

None

swsag2600

[swsag2600](#)

The device cannot be registered until all mandatory fields are completed.

Explanation

Information required for manual embedding has not been entered.

System action

None

System administrator response

Enter the data for the items required for manual embedding.

swsag2601

[swsag2601](#)

Please enter the required information then try again.

Explanation

Information required for manual embedding has not been entered.

System action

None

System administrator response

Enter the data for the items required for manual embedding.

swsag2602

[swsag2602](#)

The device name is the same as one already registered with the administrative server. Please enter a device name other than xxxxxx.

Explanation

The registration name specified for manual embedding is already being used. Enter another name for registration.

System action

None

System administrator response

Specify another device name.

swsag2603

[swsag2603](#)

A device with this SCSI ID or LUN has already been registered.

Explanation

The SCSI ID or LUN specified for manual embedding is already being used. Specify another SCSI ID or LUN to register it.

System action

None

System administrator response

The specified information may have already been defined. Check the system information and enter valid information.

swsag2604

[swsag2604](#)

Enter a bridge device name.

Explanation

A bridge device name has not been entered for manual embedding.

System action

None

System administrator response

None

swsag2605

[swsag2605](#)

Enter the number of SCSI buses for this bridge.

Explanation

The number of SCSI buses has not been entered for manual embedding.

System action

None

System administrator response

None

swsag2606

[swsag2606](#)

Enter a numerical value for the number of SCSI buses.

Explanation

The number of SCSI buses has not been entered in numeric format for manual embedding.

System action

None

System administrator response

None

swsag2607

[swsag2607](#)

A physical line already exists between the ports.

Explanation

During manual embedding, an attempt was made to connect a physical line to a port to which a physical line is already connected.

System action

None

System administrator response

Check whether a physical line has already been connected to the port to which a physical line is to be connected.

swsag2608

[swsag2608](#)

A physical line already exists for the hub port.

Explanation

During manual embedding, an attempt was made to connect an end of a physical line to a hub port to which a physical line is already connected.

System action

None

System administrator response

Check whether an end of a physical line has already been connected to the hub port to which a physical line is to be connected.

swsag2609

[swsag2609](#)

A physical line already exists between the hubs.

Explanation

During manual embedding, an attempt was made to connect both ends of a physical line to hub ports to each of which a physical line is already connected.

System action

None

System administrator response

Check whether a physical line has already been connected to each of the hub ports to each of which each end of a physical line is to be connected.

swsag2611

[swsag2611](#)

A physical line already exists between the routers.

Explanation

A physical line has already existed between devices though it tried to connect the port of the router device with the port of other devices on the Manual Configuration window.

System action

None

System administrator response

None

swsag2612

[swsag2612](#)

A physical line already exists for the router FC port.

Explanation

A physical line has already existed between the FC port of the device though it tried to connect between the ports of the two router devices on the Manual Configuration window.

System action

None

System administrator response

None

swsag2613

[swsag2613](#)

Please use a value less than or equal to 65534 for the controller number.

Explanation

Please set up a controller number of HBA for 65534 or less numerical value.

System action

None

System administrator response

None

swsag2614

[swsag2614](#)

Please use a value less than or equal to 65534 for the group number.

Explanation

Please set up a group number of CA or SCSI-CA for 65534 or less numerical value.

System action

None

System administrator response

None

swsag2615

[swsag2615](#)

Please use a value less than or equal to 65534 for the exchange unit number.

Explanation

Please set up an exchange unit number of CA or SCSI-CA for 65534 or less numerical value.

System action

None

System administrator response

None

swsag2616

[swsag2616](#)

Please use a value less than or equal to 65534 for the port.

Explanation

Please set up a port number of CA or SCSI-CA for 65534 or less numerical value.

System action

None

System administrator response

None

swsag2617

[swsag2617](#)

Comma ',' and backslash '\ characters cannot be used in manual embedding device names.

Explanation

Comma (,) and backing slash (\) cannot be used for the device name needed when a new device is registered on the Manual Configuration window.

System action

None

System administrator response

None

swsag2618

[swsag2618](#)

A device with the entered IP address could not be found. Please check that the IP address is correct.

An LT130 device with the entered IP address could not be found. Please check that the IP address is correct.

A built-in bridge 0 with the entered IP address could not be found. Please check that the IP address is correct.

A built-in bridge 1 with the entered IP address could not be found. Please check that the IP address is correct.

Explanation

IP address input by the device making does not exist in the network or the form of input IP address is wrong. Please input correct IP address after confirming to the Manager.

System action

None

System administrator response

In some cases, the community name of a device such as fibre channel switch that uses the SNMP protocol for communication may be set to something other than "public" and the community name of the admin server may not be changed. If so, communication is disabled because of a mismatch of the community name. The community name of the target device needs to be set for the admin server.

Set the community name by referring to the "SNMP_COMMUNITY_NAME_FOR_IP" parameter provided in "C.2 sanma.conf Parameter" in the ETERNUS SF Storage Cruiser User's Guide, and reflect the contents of the setting file on this software.

If the problem persists even after checking the above environment settings, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag2619

[swsag2619](#)

A device name must consist of more than just space characters. Please also use other characters in the device name.

Explanation

In the device making operation, input device names are all blank.

Please decide the device name by using characters other than the blank.

System action

None

System administrator response

None

swsag2620

[swsag2620](#)

Manual configuration window is started. Please close the manual configuration window before attempting this action.

Explanation

When the manual operation built-in window is started, switching windows by using a tab operation is inhibited. To switch to the logic resource management window, first close the manual embedding window, then select the tab item for switching to the logic resource management window.

System action

None

System administrator response

None

swsag2700

[swsag2700](#)

Please enter a numerical value in the range 1-1000.

Explanation

Please input the numerical value to 1-1000 when setting the number of lines displayed on SystemEvent.

System action

None

System administrator response

None

swsag3003

swsag3003

Failed.

Explanation

An OpenCIMOM internal error was detected.

System action

None

System administrator response

Possible reasons for this message being output are as follows:

- The OpenCIMOM daemon being used failed or was restarted.

OpenCIMOM is restarted in instances such as when the OS on the administrative server is restated or when cluster switching occurs on the administrative server.

Check whether OpenCIMOM is active. If OpenCIMOM is down, restart it in accordance with the description in "Chapter 12 Command References" in the ETERNUS SF Storage Cruiser User's Guide.

- The CIM data area is full.

Check whether the disk is full by the following method.

Platform of Manager	How to check
Windows	Confirm the property information of the disk where CIM data base is stored.
Solaris OS, Linux	Use the "df -k /var/opt/FJSVssmgr/current/opencimom/logr" command.

If the disk is full, take appropriate measures to ensure that the required free space can be reserved on the disk, and then restart the OpenCIMOM daemon (refer to "Chapter 12 Command References" in the ETERNUS SF Storage Cruiser User's Guide).

If the command or service confirms that OpenCIMOM is active or after OpenCIMOM is restarted, close the client management window and then reopen it.

If no error can be found by the above operations, other causes must be assumed.

Collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag3006

swsag3006

An invalid parameter is passed to a method.

Explanation

An OpenCIMOM internal error was detected.

System action

None

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag3007

[swsag3007](#)

An invalid class is specified.

Explanation

An OpenCIMOM internal error was detected.

System action

None

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag3008

[swsag3008](#)

The specified element cannot be found.

Explanation

An OpenCIMOM internal error was detected.

System action

None

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag3009

[swsag3009](#)

The specified element already exists.

Explanation

An OpenCIMOM internal error was detected.

System action

None

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag3013

swsag3013

The memory is low.

Explanation

An OpenCIMOM internal error was detected.

System action

None

System administrator response

Restart the OpenCIMOM daemon and restart this software. If this fails to solve the problem, collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag3101

swsag3101

unable to find the equipment/adaptor.

Explanation

A required device or adapter is not found.

System action

None

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag3103

swsag3103

no such association.

Explanation

The specified association is not found.

System action

None

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag3106

swsag3106

failed to serialize the object.

Explanation

Object serialization failed.

System action

None

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag3107

[swsag3107](#)

failed to create a new instance.

Explanation

Instance generation failed.

System action

None

System administrator response

Collect the data needed for troubleshooting as explained in the following manual, and then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag4101

[swsag4101](#)

%MPType% access path(%MPAccessPath%) fault in %SystemName%(%OSName%%OSVersion%[%IPAddress%]).

Explanation

A path was blocked during server node multipath disk control. The system is degraded.

Parameters

%MPType% : Type of multipath disk control
%MPAccessPath% : Access path name
%SystemName% : Server node name
%OSName% : OS name
%OSVersion% : OS version
%IPAddress% : IP address

System action

None

System administrator response

Take corrective measures on the server node for multipath disk control errors on the server node.

swsag4102

[swsag4102](#)

%MPType% access path(%MPAccessPath%) fault and no more path in %SystemName%(%OSName%%OSVersion%[%IPAddress%]).

Explanation

All paths have been blocked under server node multipath control.

Parameters

%MPType% : Type of multipath disk control
%MPAccessPath% : Access path name
%SystemName% : Server node name
%OSName% : OS name
%OSVersion% : OS version
%IPAddress% : IP address

System action

None

System administrator response

Take appropriate corrective measures on the server node for any multipath disk control errors on the server node.

swsag4103

[swsag4103](#)

Some paths could not be detected in %SystemName%(%OSName%%OSVersion%[%IPAddress%]).

Explanation

Part of paths could not be detected on server node startup.
Multipath control operation could not be started normally.

Parameters

%SystemName% : Name of the server node
%OSName% : OS name
%OSVersion% : OS version
%IPAddress% : IP address

System action

None

System administrator response

This event occurs when a server node is started, and it may occur even if multipath disk control can be used normally after the startup is complete. After server node startup is complete, execute "Refresh" in the resource view and check the status of the server node. If this issue is not solved, take corrective measures on the server node for multipath disk control errors on the server node.

swsag4113

[swsag4113](#)

LMF fault in %SysName%(%OSName%%OSVersion%[%IPAddress%])

Explanation

An error occurred in the magnetic tape library device.

Parameters

%SysName% : SysName
%OSName : Name of administrative server node OS
%OSVersion% : Version of administrative server node OS
%IPAddress% : administrative server node IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4200

[swsag4200](#)

Central Memory FAULT in %SysName%(%ProductID%[%IPAddress%]).

Explanation

Self-diagnosis detected a central memory error in the Fibre Channel switch.

Parameters

%SysName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4201

[swsag4201](#)

Embedded Port FAULT in %SysName%(%ProductID%[%IPAddress%]).

Explanation

Self-diagnosis detected an embedded port error.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4202

[swsag4202](#)

FC Port No.%PortNo% FAULT in %SysName%(%ProductID%[%IPAddress%]).

Explanation

A port failure was detected.

Parameters

%PortNo% : Port number
%SysName% : SysName

%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4203

[swsag4203](#)

FC Port No.%PortNo% %Status% in %SysName%(%ProductID%[%IPAddress%]).

Explanation

The status change of the port was detected. This message is notified when the FC cable is pulled out and put in for instance.

Parameters

%PortNo% : Port number
%Status% : Port status(Online/Offline)
%SysName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Please confirm connected situation of the FC cable. Please contact Fujitsu maintenance technology member(CE) when it is not solved by the problem.

If this fails to solve the problem, contact your Fujitsu customer engineer (CE).

swsag4204

[swsag4204](#)

Power Supply #%PSNo% FAULT in %SysName%(%ProductID%[%IPAddress%]).

Explanation

The power supply fault was detected.

Parameters

%PSNo% : Power supply unit number
%SysName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4205

swsag4205

Fan #%FanNo% FAULT in %SysName%(%ProductID%[%IPAddress%]).

Explanation

The fan unit fault was detected.

Parameters

%FanNo% : Fan unit number
%SysName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4207

swsag4207

Temp #%TempNo% FAULT in %SysName%(%ProductID%[%IPAddress%]).

Explanation

A thermal sensor failure was detected.

Parameters

%TempNo% : temperature sensor number
%SysName% : SysName
%ProductID% : device name
%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4209

swsag4209

%EventMessage% in %SysName%(%ProductID%[%IPAddress%]).

Explanation

An event trap was detected. The unit trap message is output without any change.

Parameters

%EventMessage% : Event message
%SysName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Please refer to the manual attached to the device. If this fails to solve the problem, contact your Fujitsu customer engineer (CE).

swsag4402

[swsag4402](#)

%ElementName%(%ItemId%) degraded in %SystemName%(%ProductID%[%IPAddress%]).

Explanation

A component failure was detected.

Parameters

%ElementName% : Element name
%ItemId% : Item ID
%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4403

[swsag4403](#)

%ElementName%(%ItemId%) expiration in %SystemName%(%ProductID%[%IPAddress%]).

Explanation

The battery requires replacement.

Parameters

%ElementName% : Element name
%ItemId% : Item ID
%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4405

[swsag4405](#)

%partBrokenMessage% in %SysName%(%ProductID%[%IPAddress%])

Explanation

A possible failure was detected.

Parameters

%partBrokenMessage% : Possible failure content
%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4406

[swsag4406](#)

%sensorStatusChangeMessage% in %SysName%(%ProductID%[%IPAddress%])

Explanation

State change of thermal sensor or voltage sensor was detected.

Parameters

%sensorStatusChangeMessage% : Content of change in state of sensor
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4407

[swsag4407](#)

%maintenanceInfo% in %SysName%(%ProductID%[%IPAddress%])

Explanation

Maintenance information was received.

Parameters

%maintenanceInfo% : Maintenance information
%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4408

[swsag4408](#)

CM(%ItemId%) Warning(%PartsName%) in %SystemName%(%ProductID%[%IPAddress%]).

Explanation

CM Warning was detected.

Parameters

%ItemId% : Item ID of CM
%PartsName% : Part name
%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4410

[swsag4410](#)

Acute Event (REFCODE=%xxxxx% Parts=%yyyyy%) in %SystemName%(%ProductID%[%IPAddress%])

Explanation

A failure that causes the entire subsystem to stop was detected.

Parameters

%xxxxx% : Message code
%yyyyy% : Part code
%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4412

[swsag4412](#)

Serious Event (REFCODE=%xxxxx% Parts=%yyyyy%) in %SystemName%(%ProductID%[%IPAddress%])

Explanation

A failure that causes the failed part to stop was detected.

Parameters

%xxxxx% : Message code
%yyyyy% : Part code
%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4413

[swsag4413](#)

Moderate Event (REFCODE=%xxxxx% Parts=%yyyyy%) in %SystemName%(%ProductID[%IPAddress%])

Explanation

A partial failure was detected.

Parameters

%xxxxx% : Message code
%yyyyy% : Part code
%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4414

[swsag4414](#)

Service Event (REFCODE=%xxxxx% Parts=%yyyyy%) in %SystemName%(%ProductID[%IPAddress%])

Explanation

A minor failure was detected.

Parameters

%xxxxx% : Message code
%yyyyy% : Part code
%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4420

[swsag4420](#)

System down occurred in %SystemName%(%ProductID%[%IPAddress%])

Explanation

A local controller failure was detected.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP address

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4421

[swsag4421](#)

Drive blocking occurred in %SystemName%(%ProductID%[%IPAddress%])

Explanation

A data drive blockage was detected.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP address

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4422

[swsag4422](#)

Fan failure occurred in %SystemName%(%ProductID%[%IPAddress%])

Explanation

A fan alarm was detected.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4423

[swsag4423](#)

Power supply failure occurred in %SystemName%(%ProductID%[%IPAddress%])

Explanation

A DC power failure was detected.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4424

[swsag4424](#)

Battery failure occurred in %SystemName%(%ProductID%[%IPAddress%])

Explanation

A battery alarm was detected.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4425

swsag4425

Cache memory failure occurred in %SystemName%(%ProductID%[%IPAddress%])

Explanation

A cache memory blockage was detected.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4426

swsag4426

UPS failure occurred in %SystemName%(%ProductID%[%IPAddress%])

Explanation

A UPS alarm was detected.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4427

swsag4427

AC line or inbox failure occurred in %SysName%(%productID%[%IPAddress%])

Explanation

An Inbox Failure was detected.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4428

[swsag4428](#)

Cache backup circuit failure occurred in %SystemName%(%ProductID%[%IPAddress%])

Explanation

A battery charging circuit alarm was detected.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP address

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4429

[swsag4429](#)

Other controller failure occurred in %SystemName%(%ProductID%[%IPAddress%])

Explanation

A remote controller blockage was detected.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP address

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4430

[swsag4430](#)

Warning occurred in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The warning status of the disk array was detected.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4431

[swsag4431](#)

Spare drive failure occurred in %SystemName%(%ProductID%[%IPAddress%])

Explanation

A spare drive blockage was detected.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4433

[swsag4433](#)

Enclosure controller failure occurred in %SystemName%(%ProductID%[%IPAddress%])

Explanation

An ENC alarm was detected.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4434

swsag4434

Loop failure occurred in %SystemName%(%ProductID[%IPAddress%])

Explanation

A loop failure alarm was detected.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4440

swsag4440

%EventMessage% in %SystemName%(%ProductID[%IPAddress%])

Explanation

An event message was detected.

Parameters

%EventMessage% : Message
%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4501

swsag4501

Library fault in %SysName%(%productID[%IPAddress%])

Explanation

An alarm occurred in the magnetic tape library device.

Parameters

%SysName% : SysName
%productID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4520

[swsag4520](#)

The media error occurred. (Barcode label: %value%) in %SysName%(%productID%[%IPAddress%])

Explanation

A drive media error was detected.

Parameters

%value% : Version and level
%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4521

[swsag4521](#)

The drive unit%value% error occurred in %SysName%(%productID%[%IPAddress%])

Explanation

A drive error was detected.

Parameters

%value% : Unit number
%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4522

[swsag4522](#)

The drive unit%value% became offline in %SysName%(%productID%[%IPAddress%])

Explanation

The drive went offline.

Parameters

%value% : Unit number
%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Check the state of the drive.

swsag4523

[swsag4523](#)

The drive unit%value% FAN alarm occurred in %SysName%(%productID%[%IPAddress%])

Explanation

A drive fan error was detected.

Parameters

%value% : Unit number
%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4524

[swsag4524](#)

The drive unit%value% needs cleaning in %SysName%(%productID%[%IPAddress%])

Explanation

The drive needs cleaning.

Parameters

%value% : Unit number
%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4525

[swsag4525](#)

The drive unit%value% Link Down occurred in %SysName%(%productID%[%IPAddress%])

Explanation

A drive link down occurred.

Parameters

%value% : Unit number
%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4526

[swsag4526](#)

The adapter%value% error occurred in %SysName%(%productID%[%IPAddress%])

Explanation

A Fibre Channel port failure was detected.

Parameters

%value% : Unit number
%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4527

[swsag4527](#)

The CM reader error or CM error in medium occurred in %SysName%(%productID%[%IPAddress%])

Explanation

The CM reader error or CM error in medium was detected.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4528

[swsag4528](#)

The barcode reader error occurred in %SysName%(%productID[%IPAddress%])

Explanation

A barcode reader failure was detected.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4529

[swsag4529](#)

The CAS unit%value% error occurred in %SysName%(%productID[%IPAddress%])

Explanation

A cartridge access station (CAS) failure was detected.

Parameters

%value% : Unit number

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4530

[swsag4530](#)

The battery unit error occurred in %SysName%(%productID[%IPAddress%])

Explanation

A battery failure was detected.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4531

[swsag4531](#)

The library FAN(1) error occurred in %SysName%(%productID%[%IPAddress%])

Explanation

A fan failure was detected.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4532

[swsag4532](#)

The library FAN(2) error occurred in %SysName%(%productID%[%IPAddress%])

Explanation

A fan failure was detected.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4533

swsag4533

The library system error occurred. (FSC=%code%) in %SysName%(%productID[%IPAddress%])

Explanation

A library failure was detected.

Parameters

%FSC% : Fault symptom code

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4534

swsag4534

The front door opened on the library system in %SysName%(%productID[%IPAddress%])

Explanation

The front door is open.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP address

System action

None

System administrator response

Check the state of the front door.

swsag4535

swsag4535

The library system became offline in %SysName%(%productID[%IPAddress%])

Explanation

The library is offline.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP address

System action

None

System administrator response

Check the state of the library.

swsag4536

[swsag4536](#)

The CIC sensor error occurred in %SysName%(%productID%[%IPAddress%])

Explanation

A CIC sensor failure was detected.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4537

[swsag4537](#)

The CAS unit%value% open error occurred in %SysName%(%productID%[%IPAddress%])

Explanation

An error was detected during open of the cartridge access station.

Parameters

%value% : Message

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4538

[swsag4538](#)

The adapter%value% Link Down occurred in %SysName%(%productID%[%IPAddress%])

Explanation

The Fibre Channel port link is down.

Parameters

%value% : Unit number
%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Check the state of the Fibre Channel port.

swsag4539

[swsag4539](#)

The FlashROM error occurred in %SysName%(%productID%[%IPAddress%])

Explanation

An error was detected in the library boot ROM.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4540

[swsag4540](#)

No install adapter card in library system in %SysName%(%productID%[%IPAddress%])

Explanation

A required Fibre Channel port is not mounted.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4541

[swsag4541](#)

Read Data Error in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The drive read error occurred.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4542

[swsag4542](#)

Write Data Error in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The drive write error occurred.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4543

[swsag4543](#)

Read or Write Data Error in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The read or write data error occurred.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4544

[swsag4544](#)

Detected Faulty Media in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Drive media error was detected.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4545

[swsag4545](#)

Read Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The tape or drive error occurred.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4546

[swsag4546](#)

Write Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The tape or drive error occurred.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4547

[swsag4547](#)

Reach end of Media in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Use of media reached the limit.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please refer to the manual attached to the device.

swsag4548

[swsag4548](#)

Not Data Grade Tape in %SystemName%(%ProductID%[%IPAddress%])

Explanation

This tape is not data grade.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please refer to the manual attached to the device.

swsag4549

[swsag4549](#)

Attempted Backup to Write-protected Tape in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Writing was performed to write-protected media.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please refer to the manual attached to the device.

swsag4550

[swsag4550](#)

Tape Drive is in use in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Since a drive is in use, a cartridge cannot be taken out.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please refer to the manual attached to the device.

swsag4551

[swsag4551](#)

Attempted Backup/Restore To Cleaning Tape in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Backup/Restore to cleaning tape was performed.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please refer to the manual attached to the device.

swsag4552

[swsag4552](#)

Unsupported Media in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Unsupported media was inserted.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP adress

System action

None

System administrator response

Please refer to the manual attached to the device.

swsag4553

[swsag4553](#)

Detected Snapped Tape in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Snapped tape was detected.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP adress

System action

None

System administrator response

Please refer to the manual attached to the device.

swsag4554

[swsag4554](#)

Detected Snapped Tape in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Snapped tape was detected.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device without taking out a tape.

swsag4555

[swsag4555](#)

Memory Chip in Cartridge Failure in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Memory tip error in cartridge was detected.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please refer to the manual attached to the device.

swsag4556

[swsag4556](#)

Tape Cartridge was ejected in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The tape cartridge was ejected during read or write processing.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please refer to the manual attached to the device.

swsag4557

[swsag4557](#)

Detected Read-only Media in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Read-only media was detected.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please refer to the manual attached to the device.

swsag4558

[swsag4558](#)

Detected Currupted Directory On Tape in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Currupted directory on tape cartridge was detected.The performance of file reference may fall.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please refer to the manual attached to the device.

swsag4559

[swsag4559](#)

Detected Worn Out Media in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Worn out Media was detected.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please exchange media.

swsag4560

[swsag4560](#)

Tape Device Needs Cleaning in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Tape device needs cleaning.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP adress

System action

None

System administrator response

Please perform cleaning of a tape device.

swsag4561

[swsag4561](#)

Drive Needs Routine Cleaning in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Tape device needs routine cleaning.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP adress

System action

None

System administrator response

Please perform cleaning of a tape device.

swsag4562

[swsag4562](#)

Detected Worn Out Cleaning Cartridge in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Worn out cleaning cartridge was detected.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please exchange the cleaning cartridge in a tape drive.

swsag4563

[swsag4563](#)

Detected Invalid Cleaning Cartridge in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Invalid cleaning cartridge was detected.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please exchange for an effective cleaning cartridge.

swsag4564

[swsag4564](#)

Request retention in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The request of processing was suspended.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please refer to the manual attached to the device.

swsag4565

swsag4565

A Redundant Interface Port Failed in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Error occurred in the interface port where it overlaps on a tape drive.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4566

swsag4566

Fan Failed in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Error occurred in the fan on a tape drive.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4567

swsag4567

Power Supply Failed in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Error occurred in the power supply where it overlaps on a tape drive.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please replace unusual power supply with normal power supply. When it carries out and the state does not change, contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4568

[swsag4568](#)

Power Consumption is outside the specified range in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Power consumption of a tape drive is outside the specified range.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4569

[swsag4569](#)

Require Preventative Maintenance in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Preventative maintenance of a tape drive is required.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please perform preventative maintenance of a tape drive.

swsag4570

[swsag4570](#)

Drive Hardware Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Drive hardware error occurred.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please take out a tape from the tape drive and reset the drive. When it carries out and the state does not change, contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4571

[swsag4571](#)

Drive Hardware Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Drive hardware error occurred.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please reboot the tape drive and re-execute. When it carries out and the state does not change, contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4572

[swsag4572](#)

Server node Interface Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Error has occurred in the server node interface.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please re-execute after checking the cable and the connection state of a cable. When it carries out and the state does not change, contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4573

swsag4573

Eject Media Request in %SystemName%(%ProductID%[%IPAddress%])

Explanation

It is the extraction request of media.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please put in a tape again and re-execute. When it carries out and the state does not change, contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4574

swsag4574

Firmware Download Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Download of a firmware failed.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please use an effective firmware and re-execute.

swsag4575

swsag4575

Humidity Specification Exceeded in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The state in a tape drive exceeded humidity specification.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4576

[swsag4576](#)

Temperature Specification Exceeded in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The state in a tape drive exceeded temperature specification.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4577

[swsag4577](#)

Voltage Specification Exceeded in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The voltage to a tape drive is unusual.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4578

[swsag4578](#)

Tape Device Predicted to Fail in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The hardware error of a tape drive is predicted.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4579

[swsag4579](#)

Drive Hardware Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The hardware error is predicted.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

When the diagnostic test was carried out and abnormalities are detected, contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4580

[swsag4580](#)

Autoloader Communications Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Communication between AutoLoader and a tape drive has an error.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please reboot AutoLoader and re-execute. When it carries out and the state does not change, contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4581

[swsag4581](#)

Detected Stray Tape In Autoloader in %SystemName%(%ProductID%[%IPAddress%])

Explanation

According to a former hardware error, a tape is in AutoLoader.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please insert an empty magazine in a drive. Please reboot AutoLoder, when a problem is not solved. When it carries out and the state does not change, contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4582

[swsag4582](#)

Autoloader Mechanism Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Abnormalities have occurred in AutoLoader.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4583

[swsag4583](#)

Autoloader Door Open in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The door of AutoLoader is open.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please remove an obstacle from the door of AutoLoader and put in a magazine. Please reboot AutoLoder, when a problem is not solved. When it carries out and the state does not change, contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4584

[swsag4584](#)

Autoloader Hardware Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The abnormalities of hardware may have occurred in AutoLoader.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP adress

System action

None

System administrator response

Please reboot AutoLoader. When it carries out and the state does not change, contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4585

[swsag4585](#)

Autoloader Cannot Operate Without Magazine in %SystemName%(%ProductID%[%IPAddress%])

Explanation

AutoLoader cannot work without a magazine.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP adress

System action

None

System administrator response

Please insert a magazine in AutoLoader and re-execute.

swsag4586

[swsag4586](#)

Autoloader Predicted to Fail in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The abnormalities of the hardware in AutoLoader are predicted.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4590

[swsag4590](#)

Media Statistics have been Lost in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Media statistics have been lost.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4591

[swsag4591](#)

Tape Directory has been corrupted in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The tape directory was destroyed.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4592

[swsag4592](#)

Tape just unloaded could not write its system area in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Since the tape is unloaded, it was not able to write to the system area normally.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please insert a tape and re-execute. When it carries out and the state does not change, contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4593

[swsag4593](#)

Could not read System Area in %SystemName%(%ProductID%[%IPAddress%])

Explanation

System Area was not able to be normally read at the time of loading.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4594

[swsag4594](#)

Start of Date Not Found in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The start of the date in a tape was not able to be found.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please use the tape of an effective format and re-execute. When it carries out and the state does not change, contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4596

[swsag4596](#)

Drive Communications Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Communication between a library mechanism and a drive is unstable.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP adress

System action

None

System administrator response

Please reboot a library. When it carries out and the state does not change, contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4597

[swsag4597](#)

Changer Mechanism Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Abnormalities have occurred to the library mechanism.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4598

[swsag4598](#)

Library Hardware Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The abnormalities of the hardware in a library have occurred.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please reset a library and re-execute. When it carries out and the state does not change, contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4599

[swsag4599](#)

Library Hardware Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The abnormalities of the hardware in a library have occurred.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please reboot a library and re-execute. When it carries out and the state does not change, contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4600

[swsag4600](#)

Library Hardware Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The abnormalities of the hardware in a library have occurred.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

When the diagnostic test was carried out and abnormalities are detected, contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4601

swsag4601

Library Server node Interface Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Error has occurred in the server node interface.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please re-execute after checking the cable and the connection state of a cable. When it carries out and the state does not change, contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4602

swsag4602

Library Predicted to Fail in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The abnormalities of the hardware in library are predicted.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4603

swsag4603

Require Preventative Maintenance in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Preventative maintenance of a library is required.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4604

[swsag4604](#)

Humidity Specification Exceeded in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The state in a library exceeded humidity specification.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4605

[swsag4605](#)

Temperature Specification Exceeded in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The state in a library exceeded temperature specification.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4606

[swsag4606](#)

Voltage Specification Exceeded in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The voltage to a library is unusual.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4607

[swsag4607](#)

Detected Stray Tape In Drive in %SystemName%(%ProductID%[%IPAddress%])

Explanation

According to a former hardware error, a cartridge is in library.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please remove a cartridge from a drive.

swsag4608

[swsag4608](#)

Picking Cartridge From Slot Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

A potential problem is in the drive which emits a cartridge, or in the library mechanism which pick a cartridge from a slot.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4609

swsag4609

Picking Cartridge Into Slot Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

A potential problem is in the library mechanism which arranges a cartridge in a slot.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4610

swsag4610

Loading Cartridge Into Drive Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

There is the drive which loads a cartridge, or the potential problem about a library mechanism, or the cartridge of non-compatibility.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4611

swsag4611

Library Door Open in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The door of a library is open.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please remove the obstacle from the door of the library and shut the door of the library. When it carries out and the state does not change, contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4612

[swsag4612](#)

Mailslot Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

A mechanical problem is in library media reading/writing mailslot.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4613

[swsag4613](#)

Library Cannot Operate Without Magazine in %SystemName%(%ProductID%[%IPAddress%])

Explanation

A library cannot work without a magazine.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP adress

System action

None

System administrator response

Please re-execute after inserting a magazine in a library.

swsag4614

[swsag4614](#)

Library Security Compromised in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Library security is compromised.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4615

[swsag4615](#)

Library Security Mode Changed in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The security mode of a library was changed.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

None

swsag4616

[swsag4616](#)

Library Manually Turned Offline in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Since the library is manually set as offline, it cannot use.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please re-execute after starting a library.

swsag4617

[swsag4617](#)

Library Drive Turned Offline in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The drive in a library turned offline.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4618

[swsag4618](#)

Reading Barcode Labels Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

In a library mechanism, there is a potential problem in barcode labels or scanner hardware.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4619

[swsag4619](#)

Library Inventory is Inconsistent in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The library detected inconsistency in the catalog.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please redo a library catalog, in order to correct inconsistency. When it carries out and the state does not change, contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4620

[swsag4620](#)

Invalid Library Operation Attempted in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Invalid library operation was carried out.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP adress

System action

None

System administrator response

Please re-execute after checking that library operation is effective. When it carries out and the state does not change, contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4621

[swsag4621](#)

Redundant Interface Port Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Error occurred in the interface port where it overlaps on library.

Parameters

%SystemName% : SysName

%ProductID% : Device name

%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4622

[swsag4622](#)

Fan Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Error occurred in the fan on library.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4623

[swsag4623](#)

Power Supply Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Error occurred in the power supply where it overlaps on library.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Please replace unusual power supply with a normal thing. When it carries out and the state does not change, contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4624

[swsag4624](#)

Power Consumption Warning in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Power consumption of library is outside the specified range.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4625

swsag4625

Robot Hardware Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The abnormalities of the hardware in a robot have occurred.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4626

swsag4626

Robot Hardware Fault in %SystemName%(%ProductID%[%IPAddress%])

Explanation

The abnormalities of the hardware in a robot have occurred.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4627

swsag4627

Barcode Read Error in %SystemName%(%ProductID%[%IPAddress%])

Explanation

Abnormalities have occurred in reading of a barcode.

Parameters

%SystemName% : SysName
%ProductID% : Device name
%IPAddress% : IP adress

System action

None

System administrator response

Contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4641

[swsag4641](#)

The PDU%value% error occurred.

Explanation

PDU power supply error was detected.

Parameters

%value% : PDU number

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4642

[swsag4642](#)

The PDU%value% power off occurred.

Explanation

PDU power supply interception was detected.

Parameters

%value% : PDU number

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4800

[swsag4800](#)

Unit status changed(%status%) in %SysName%(%productID%[%IPAddress%])

Explanation

The status change of the unit was detected.

Parameters

%status% : unit status

%SysName% : SysName

%productID% : Device name

%IPAddress% : IP address

System action

None

System administrator response

When it shows abnormality, contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4803

[swsag4803](#)

%EventMessage% in %SysName%(%productID%[%IPAddress%])

Explanation

Event message was detected.

Parameters

%EventMessage% : Message
%SysName% : SysName
%productID% : device name
%IPAddress% : IP address

System action

None

System administrator response

None

swsag4804

[swsag4804](#)

Unit Sensor status changed(%status%) in %SysName%(%productID%[%IPAddress%])

Explanation

The status change of the sensor was detected.

Parameters

%status% : Sensor status
%SysName% : SysName
%productID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

When it shows abnormality, contact the Fujitsu customer engineer (CE) responsible for the device.

swsag4805

[swsag4805](#)

Unit Port state changed(%state%) in %SysName%(%productID%[%IPAddress%])

Explanation

The status change of the port was detected.

Parameters

%status% : Port status
%SysName% : SysName
%productID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

None

swsag4820

[swsag4820](#)

%EventMessage%

Explanation

An event message was detected.

Parameters

%EventMessage% : Message

System action

None

System administrator response

None

swsag4821

[swsag4821](#)

%EventMessage% in %SysName%(%productID%[%IPAddress%])

Explanation

A device event defined in the SNMP Trap XML definition file was detected.

Parameters

%EventMessage% : Message defined in the SNMP Trap XML definition file
%SysName% : SysName
%productID% : Device name
%IPAddress% : IP address

System action

None

System administrator response

The response varies depending on the device and event type. For a device for which the XML definition file is provided, check the event type while referring to the following manual:

"Chapter 2 Events in Notifications Sent from Monitored Devices" in the ETERNUS SF Storage Cruiser Event Guide

Depending on the event type, take corrective action such as notifying your Fujitsu customer engineer (CE). For a device for which an original XML definition file was created, perform troubleshooting according to the predetermined maintenance procedure for the device.

swsag4822

swsag4822

%EventMessage% in %SysName%(%productID%[%IPAddress%])

Explanation

The status change of the device was detected.

Parameters

%EventMessage% : Message defined by SNMP Trap XML definition file

%SysName% : SysName

%productID% : Device name

%IPAddress% : IP address

System action

None

System administrator response

When the status indicates Error or Warning, check the device status using the device management software.

When the messages indicated a timeout, check the following:

- Check the load on the network as this status may occur if the load is high.
- Check the load of the target server as this status may occur if the load is high.
- Check the communication modes, if one is set to "Auto Negotiation" and the other is set to "Full (all dual)" this status may occur.

If the problem happens infrequently, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

swsag4900

swsag4900

Setup failed. Reason = Can't setup machine attribute

Explanation

An attempt to add a machine attribute to the node management file failed.

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4901

swsag4901

Setup failed. Reason = Can't setup vendor name

Explanation

An attempt to add a vendor name to the node management file failed.

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4902

[swsag4902](#)

Setup failed. Reason = Can't setup registry

Explanation

An attempt to register the node management file in the registry failed.

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4903

[swsag4903](#)

Setup failed. Reason = Can't setup MIB information

Explanation

Addition to the MIB management file failed.

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4904

[swsag4904](#)

Setup failed. Reason = Can't find file

Explanation

A node icon definition file does not exist.

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4905

swsag4905

Setup failed. Reason = Can't setup event icon

Explanation

Addition of the event type icon file failed.

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4906

swsag4906

Setup failed. Reason = Can't setup event category

Explanation

Addition of event types failed.

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4908

swsag4908

Setup failed. Reason = Systemwalker Centric Manager is not installed

Explanation

Systemwalker Centric Manager has not been installed.

System action

None

System administrator response

Check that Systemwalker Centric Manager has been installed normally and then re-enter the command on the server node on which Systemwalker Centric Manager has been installed.

swsag4909

swsag4909

Setup failed. Reason = Systemwalker Centric Manager is unsupported version

Explanation

The version of Systemwalker Centric Manager is not supported.

System action

None

System administrator response

Check the Systemwalker Centric Manager version, and then re-enter the command on the server node with a supported version.

swsag4910

[swsag4910](#)

Server setup completed

Explanation

Server node setup is completed.

System action

None

System administrator response

None

swsag4920

[swsag4920](#)

Setup failed. Reason = Can't lock file

Explanation

The file used to add event types could not be locked.

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4921

[swsag4921](#)

Setup failed. Reason = Can't read file

Explanation

The file used to add event types could not be read.

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4923

[swsag4923](#)

Setup failed. Reason = Can't write file

Explanation

An attempt to write to the file used to add event types failed.

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4924

[swsag4924](#)

Setup failed. Reason = Can't unlock file

Explanation

The file used to add event types could not be unlocked.

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4931

[swsag4931](#)

Setup failed. Reason = Invalid OS

Explanation

The command was executed on an operating system that is not supported.

System action

None

System administrator response

Re-enter the command in a valid environment.

swsag4932

[swsag4932](#)

Setup failed. reason = Can't get current directory

Explanation

The current directory could not be obtained.

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4933

swsag4933

Setup failed. Reason = Can't copy icon file

Explanation

The icon file could not be copied.

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4934

swsag4934

Setup failed. Reason = Systemwalker Centric Manager is not installed

Explanation

Systemwalker Centric Manager has not been installed.

System action

None

System administrator response

Check that Systemwalker Centric Manager has been installed normally and re-enter the command in the client in which Systemwalker Centric Manager has been installed.

swsag4935

swsag4935

Setup failed. reason = Can't open registry file

Explanation

The registry file could not be opened.

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4936

swsag4936

Setup failed. Reason = Can't read registry file

Explanation

Registry key values could not be obtained.

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4937

[swsag4937](#)

Setup failed. Reason = Can't open setup file

Explanation

The event type icon definition file could not be opened.

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4938

[swsag4938](#)

Setup failed. Reason = Can't write setup file

Explanation

Writing to the event type icon definition file failed.

System action

None

System administrator response

None

swsag4939

[swsag4939](#)

Setup failed. Reason = Can't close setup file

Explanation

The event type icon definition file could not be closed.

System action

None

System administrator response

Contact your Fujitsu customer engineer (CE).

swsag4940

[swsag4940](#)

Client setup completed.

Explanation

Client setup has been completed.

System action

None

System administrator response

None

swsag4941

[swsag4941](#)

Setup failed. Reason = Systemwalker Centric Manager is unsupported version

Explanation

The version of Systemwalker Centric Manager is not supported.

System action

None

System administrator response

Check the Systemwalker Centric Manager version and then re-enter the command on the client with a supported version.

swsag6017

[swsag6017](#)

[XXX] device's supportLevel is PARTIAL. Not FULL.

Explanation

XXX device is a Manually Embedded Device.

System action

None

System administrator response

This is not the device that the setting is supported.

swsag6018

[swsag6018](#)

[XXX] device has no IP address.

Explanation

XXX device does not have IP address.

System action

None

System administrator response

This is not the device that the setting is supported.

swsag6020

swsag6020

Device does not exist in DB of SANmgr.

Explanation

The specified device does not exist in the database.

System action

None

System administrator response

Ensure the specified device and then re-execute.

swsag6033

swsag6033

Process is skipped.

This device is not set the SNMP Trap transmission place by user operation.

Explanation

The specified device is not the one that the SNMP Trap transmission destination setting is set by user action. Processing to set was skipped.

System action

None

System administrator response

None

swsag6034

swsag6034

Process is skipped.

This device is not support the SNMP Trap transmission function.

Explanation

The specified device does not support the SNMP Trap transmission function. Processing to set was skipped.

System action

None

System administrator response

None

swsag6035

swsag6035

Process is skipped.

This device is a not support device on this function. Please set the SNMP Trap transmission place manually.

Explanation

The specified device supports the SNMP Trap transmission destination, however this software does not support the automatic setting function. Processing to set was skipped. Execute the SNMP Trap transmission destination setting on the device manually.

System action

None

System administrator response

Execute the SNMP Trap transmission destination setting on the device manually.

swsag5000

[swsag5000](#)

An authentication error occurred with the entered account information. Please check the user name and password and enter it again.

Explanation

An error was detected during security checking. Check the user name and password in the account information defined in the attestation mechanism management and then re-enter the correct information. If this information is not defined in the attestation mechanism, ask the system administrator.

System action

Interrupts the processing

System administrator response

Check the user name and password that were entered.

Login with administrator authority and then define the account information again.

If the user name and password are correctly input and the account is newly added, the password that was specified at account creation was incorrect. Ask the administrator who created the account to specify again the password according to the procedure for [Password change].

swsag5001

[swsag5001](#)

The account information could not be updated. A possible reason for this error is that the account information management file has been corrupted or deleted.

Explanation

Attestation processing for updating the account information failed. A possible reason for this error occurring is that the account information management file has been destroyed.

System action

Interrupts the processing for updating account information

System administrator response

Have your Fujitsu systems engineer (SE) notify the Fujitsu technical department.

swsag5002

[swsag5002](#)

An account with this user name has already been registered.

Explanation

The specified account information cannot be registered because it is already registered in the account management.

System action

Interrupts the processing

System administrator response

Use a user name that has not been registered in account information.

swsag5003

[swsag5003](#)

The account information required to perform the requested operation cannot be found. Another administrator may have deleted the account.

Explanation

Account information required for executing the specified processing is not found. Another administrator may have deleted the account.

System action

Interrupts the processing

System administrator response

Check that the account required for executing the processing is registered.

swsag5004

[swsag5004](#)

There is a problem with the password information for this account. Please check and enter it again.

Explanation

An error was detected in the password information specified for account registration.

System action

Interrupts the processing

System administrator response

Check the password both in the password and password confirmation fields, and then execute registration again.

swsag5005

[swsag5005](#)

Nothing was entered in the password and/or password confirmation fields.

Explanation

An attempt was made to register an account without entering the password for registration in the password or password confirmation field.

System action

Interrupts the processing

System administrator response

Register an account by specifying the information required for account registration.

swsag5006

[swsag5006](#)

The user name is reserved by the system. Please choose another one.

Explanation

Account information registered in the program cannot be added. (manage/monitor)

System action

Interrupts the processing

System administrator response

Register account information with an account other than "manage" or "monitor".

swsag5007

[swsag5007](#)

Some of the required user information was not entered.

Explanation

A user name required for account registration was not specified.

System action

Interrupts the processing

System administrator response

Register an account after specifying the information required for account information registration.

swsag5008

[swsag5008](#)

There is a problem with the password information for this account. Please check and enter it again.

Explanation

The information on the current password in the selected account information is incorrect in the procedure of the password change under the account administration. Check the password information and specify it again.

System action

None

System administrator response

Specify the valid password information that is set in the account which executes the password change.

swsag5010

[swsag5010](#)

Please check whether the entered administrative server name or port number is wrong.

Explanation

An attempt to set up a network connection to the server that manages attestation management information failed.

System action

Interrupts the processing

System administrator response

Check the specified information on the administrative server.

swsag5011

swsag5011

Or a manager is not found, the case where the administrative server is not started can be considered. Please check whether the wrong administrative server name is entered or the administrative server is started normally.

Explanation

If a connection cannot be set up because the server name entered in the login window does not exist in the network, check whether the specified server name is valid. Alternative, if the administrative server (Manager) is not active, check whether the Manager has been started normally.

System action

Interrupts the processing

System administrator response

Check whether the specified server name is valid. For starting and stopping the administrative server, refer to "12.1.2.2 Starting and stopping the daemons of the administrative server at specific times" in the ETERNUS SF Storage Cruiser User's Guide.

Check whether the Agent is setup valid in case the Agent is installed. Refer to "Chapter 6 Agent installation and setup" in the ETERNUS SF Storage Cruiser Installation Guide.

swsag5012

swsag5012

Access to an account information file went wrong. Please check whether there is any problem in a file.

Explanation

An attempt to access the account management database failed. Check whether the management database can be accessed. Directory under /var/opt/FJSVssmgr

System action

Interrupts the processing

System administrator response

Check whether the directories and files under /var/opt/FJSVssmgr can be accessed. Also check the disk capacity.

swsag5013

swsag5013

%NAME% is not found on the network. Please check that the correct administrative server name was entered.

Explanation

The input administrative server name couldn't find in the network. Please confirm whether input administrative server name is correct. Or, please confirm the thing that the administrative server device starts normally.

Parameters

%NAME% : administrative server name

System action

Interrupts the processing

System administrator response

Please confirm the administrative server device starts normally.

swsag5014

[swsag5014](#)

An authentication error occurred with the entered account information. Please check the user name and password and enter it again.

Explanation

The input account isn't registered in the account administrative information. Please confirm the account to the Manager.

System action

Interrupts the processing

System administrator response

Please login in the account of the Manager authority, and confirm account information.

swsag5016

[swsag5016](#)

Nothing was entered in the password and/or password confirmation fields.

Explanation

The information that is necessary to change the password has not been specified in the procedure of the password change.

System action

None

System administrator response

Specify the necessary information in The Password Change Input dialog and execute the password change procedure.

swsag5017

[swsag5017](#)

No port number was entered for the administrative server.

Explanation

The port number used to connect to the admin server is not specified.

System action

None

System administrator response

Enter the port number used to connect to the admin server.

swsag5101

[swsag5101](#)

To be started in Systemwalker Centric Manager failed. Parameters are insufficient or parameters are not correct.

Explanation

The client could not be started in Systemwalker Centric Manager because parameters for the client program are insufficient or parameters are incorrect.

System action

The client start in Systemwalker Centric Manager is stopped.

System administrator response

Refer to "10.2.4.1 Setup from Systemwalker Centric Manager Administrative Client" or "12.4.1 Systemwalker Centric Manager Window Linkage Command (mpapreg)" in the ETERNUS SF Storage Cruiser User's Guide, and review the setting.

1.3 Messages of ssgui prefix

ssgui1000

ssgui1000

The file already exists. Do you want to overwrite it?

Explanation

The specified file name already exists. Continuing with the processing may overwrite existing file information.

System action

None

System administrator response

None

ssgui1001

ssgui1001

End-To-End list is empty.

Explanation

Processing was interrupted because the EndToEnd information needed for external output to the CSV file was not found.

System action

None

System administrator response

None

ssgui1003

ssgui1003

The web browser is not registered.

Explanation

The Web browser cannot be started because it has not been installed on the client. Install a Web browser and then perform the processing again.

System action

None

System administrator response

Install a Web browser so that it can run on the client.

ssgui1004

[ssgui1004](#)

Because the correlation management information is being edited, the administrative server cannot be accessed.

Explanation

Because the correlation management information stored in the file is opened and displayed, processing related to the administrative server access cannot be performed. Select [Create] from [File], and then execute the operation for accessing the administrative server.

System action

None

System administrator response

None

ssgui1005

[ssgui1005](#)

Cannot find the application to execute.

Explanation

It was not possible to execute the application which registered as management software because it was not found. Please confirm the registered information.

When the following information items are specified in the [Management software] item under Property, switch to the resource management window and execute the [Call management software] operation.

- client: PWSVM
- telnet://connected-server-name (or connected-server-IP-address)

System action

None

System administrator response

None

ssgui1006

[ssgui1006](#)

Because the account only has general user access authority, the connection operation to the application element is not permitted.

Explanation

Access Authority that is set in the account for the login has been registered as the general user. General user authority can not be allowed to operate the application. Contact the administrator and ask of Access Authority.

System action

None

System administrator response

None

ssgui1007

[ssgui1007](#)

This device cannot be dropped into the Correlation window.

Explanation

The device icon selected from the resource view and dragged to the correlation management window cannot be dropped. No switches and hubs can be dragged to the correlation management window.

System action

None

System administrator response

None

ssgui1400

[ssgui1400](#)

An application name must be entered.

Explanation

No application name was specified in the dialog box for application element registration. Specify an application name to resume the registration processing.

System action

None

System administrator response

None

ssgui1401

[ssgui1401](#)

An application with the same name has already been configured.

Explanation

The application name specified for registration already exists. Specify another application name to resume the registration processing.

System action

None

System administrator response

None

ssgui1402

[ssgui1402](#)

An application cannot be created on different device types.

Explanation

An application can be associated with multiple DBMSs (databases) or file systems but cannot be associated between different servers. Select an element within the server.

System action

None

System administrator response

None

ssgui1450

ssgui1450

Please select the application to delete.

Explanation

Select the application to be deleted.

System action

None

System administrator response

None

ssgui1801

ssgui1801

A device and an element are selected. Route search cannot be performed where a device and an element are specified.

Explanation

Because both the device and the element in the device have been selected, Route Search can not be executed. Select either the device or elements in the device, and execute Route Search.

System action

None

System administrator response

None

ssgui1802

ssgui1802

An access path and a device are selected. Route search cannot be performed where an access path and a device are specified.

Explanation

Because both of the AccessPath and the device have been selected, Route Search can not be executed. Select either the AccessPath or the device and execute Route Search.

System action

None

System administrator response

None

ssgui1803

ssgui1803

An access path and an element are selected. Route search cannot be performed where an access path and an element are specified.

Explanation

Because both of the AccessPath and the element have been selected, Route Search can not be executed. Select either the AccessPath or the element and execute Route Search.

System action

None

System administrator response

None

ssgui1804

ssgui1804

An access path and a device/element are selected. Route search cannot be performed where an access path and a device/element are specified.

Explanation

Because the AccessPath, unit and element have been selected, Route Search can not be executed. Select either the Accesspath or unit and element and execute Route Search.

System action

None

System administrator response

None

ssgui1900

ssgui1900

Please enter a percentage value (1-100%).

Explanation

Set it by the numerical value of 1-100 when setting the display magnification of the table element.

System action

None

System administrator response

None

ssgui2000

ssgui2000

Exception occurred.

Explanation

Unexpected exception has occurred. When the file was saved, it wasn't able to be saved. When the file was opened, it wasn't able to be opened.

System action

None

System administrator response

None

ssgui2001

ssgui2001

IOException occurred.

Explanation

IOException has occurred. When the file was saved, it wasn't able to be saved. When the file was opened, it wasn't able to be opened.

System action

None

System administrator response

Please confirm the authority of directory of the specified file.

ssgui2002

ssgui2002

The file does not exist.

Explanation

The file which started opening does not exist.

System action

None

System administrator response

None

ssgui2003

ssgui2003

File format is not supported.

Explanation

The file of the uncorrespondence format was saved or opened.

System action

None

System administrator response

Please select "*.gmz" or "*.gmf" file.

ssgui3000

ssgui3000

No enterprise code in the CorrelationObject:

Explanation

No enterprise code is set for the device object that was dragged and dropped.

System action

Does not display the device object that was dragged and dropped in the correlation management window.

System administrator response

The device object data created on the administrative server is invalid. Collect the data needed for troubleshooting and then contact your Fujitsu systems engineer (SE).

ssgui3001

ssgui3001

No converter type:

Explanation

ObjectConverter corresponding to the device object that was dragged and dropped is not found.

System action

Does not display the device object that was dragged and dropped in the correlation management window.

System administrator response

A file in the program may have been deleted. Collect the data needed for troubleshooting and then contact your Fujitsu systems engineer (SE).

ssgui3002

ssgui3002

Not a CorrelationObject:

Explanation

This application does not support the object corresponding to the device object that was dragged and dropped.

System action

Does not display the device object that was dragged and dropped in the correlation management window.

System administrator response

An internal error occurred in the program. Collect the data needed for troubleshooting and then contact your Fujitsu systems engineer (SE).

ssgui3003

ssgui3003

While converting the device object, an internal inconsistency occurred:

Explanation

An internal inconsistency occurred during conversion of the device object that was dragged and dropped.

System action

Does not display the device object that was dragged and dropped in the correlation management window.

System administrator response

An internal inconsistency occurred in the program. Collect the data needed for troubleshooting and then contact your Fujitsu systems engineer (SE).

ssgui3004

[ssgui3004](#)

Unsupported converter type:

Explanation

ObjectConverter corresponding to the device object that was dragged and dropped is not found.

System action

Does not display the device object that was dragged and dropped in the correlation management window.

System administrator response

A file in the program may have been deleted or this application may not support the device that was dragged and dropped. Collect the data needed for troubleshooting and then contact your Fujitsu systems engineer (SE).

ssgui3005

[ssgui3005](#)

Cannot load the converter object or cannot convert it:

Explanation

The object converter corresponding to the device object that was dragged and dropped could not be loaded into JavaVM, or the device object could not be converted.

System action

Does not display the device object that was dragged and dropped in the correlation management window.

System administrator response

An internal inconsistency occurred. Collect the data needed for troubleshooting and then contact your Fujitsu systems engineer (SE).

ssgui9000

[ssgui9000](#)

Internal inconsistency occurred at the time of reading of a properties file or an actions.xml file.

Explanation

This message is output if the configuration file in the program cannot be read when the correlation management window is activated.

System action

Does not activate the correlation management window.

System administrator response

Program installation may have failed. Collect the data needed for troubleshooting and then contact your Fujitsu systems engineer (SE).

ssgui9001

[ssgui9001](#)

A main frame could not build.

Explanation

A program internal inconsistency occurred while the main frame of the correlation management window was being constructed.

System action

Does not activate the correlation management window.

System administrator response

Program installation may have failed. Collect the data needed for troubleshooting and then contact your Fujitsu systems engineer (SE).

ssgui9010

[ssgui9010](#)

Internal inconsistency occurred during plug-in initialization.

Explanation

An internal inconsistency occurred during the initialization of the plug-in that was required for activating the correlation management window.

System action

Does not activate the correlation management window.

System administrator response

Program installation may have failed, or the necessary plug-in file may have been deleted. Collect the data needed for troubleshooting and then contact your Fujitsu systems engineer (SE).

ssgui9030

[ssgui9030](#)

Internal inconsistency occurred during *.properties file reading of Plug-in.

Explanation

An internal inconsistency occurred while the *.properties file stored in the plug-in that is necessary for activating the correlation management window was being read.

System action

Does not activate the correlation management window.

System administrator response

Program installation may have failed. Collect the data needed for troubleshooting and then contact your Fujitsu systems engineer (SE).

ssgui9050

[ssgui9050](#)

Internal inconsistency occurred during initialization of a main frame (GUI framework).

Explanation

A program internal inconsistency occurred during initialization of the correlation management window.

System action

Does not activate the correlation management window.

System administrator response

Program installation may have failed. Collect the data needed for troubleshooting and then contact your Fujitsu systems engineer (SE).

ssgui9051

[ssgui9051](#)

Internal inconsistency occurred during construction of a main frame (GUI framework).

Explanation

A program internal inconsistency occurred during construction of the correlation management window.

System action

Does not activate the correlation management window.

System administrator response

Program installation may have failed. Collect the data needed for troubleshooting and then contact your Fujitsu systems engineer (SE).

ssgui9052

[ssgui9052](#)

Instance-ization of GUIComponent in Plug-in went wrong.

Explanation

The GUI component in the plug-in that was necessary for constructing the correlation management window could not be instantiated.

System action

Does not activate the correlation management window.

System administrator response

Program installation may have failed. Collect the data needed for troubleshooting and then contact your Fujitsu systems engineer (SE).

ssgui9053

[ssgui9053](#)

There is no GUIComponent currently written to actions.xml in Plug-in.

Explanation

The GUI component written in actions.xml that was necessary for constructing the correlation management window could not be loaded.

System action

Does not activate the correlation management window.

System administrator response

Program installation may have failed. Collect the data needed for troubleshooting and then contact your Fujitsu systems engineer (SE).

ssgui9054

[ssgui9054](#)

Group-ization of GUIComponent in Plug-in went wrong.

Explanation

The GUI components used in the correlation management window could not be grouped.

System action

Does not activate the correlation management window.

System administrator response

Program installation may have failed. Collect the data needed for troubleshooting and then contact your Fujitsu systems engineer (SE).

ssgui9055

[ssgui9055](#)

Construction of a menu bar went wrong.

Explanation

Construction of the menu bar in the correlation management window failed.

System action

Does not activate the correlation management window.

System administrator response

Program installation may have failed. Collect the data needed for troubleshooting and then contact your Fujitsu systems engineer (SE).

ssgui9056

[ssgui9056](#)

Arrangement of a menu bar went wrong.

Explanation

Arranging the menu bar in the correlation management window (in the main frame) failed.

System action

Does not activate the correlation management window.

System administrator response

Program installation may have failed. Collect the data needed for troubleshooting and then contact your Fujitsu systems engineer (SE).

ssgui9057

[ssgui9057](#)

The composition of a menu item went wrong.

Explanation

Constructing menu items (sequential arrangement) in the correlation management window failed.

System action

Does not activate the correlation management window.

System administrator response

Program installation may have failed. Collect the data needed for troubleshooting and then contact your Fujitsu systems engineer (SE).

ssgui9058

[ssgui9058](#)

Construction of the separator in a menu item went wrong.

Explanation

Constructing separators (lines) in the menu items of the correlation management window failed.

System action

Does not activate the correlation management window.

System administrator response

Program installation may have failed. Collect the data needed for troubleshooting and then contact your Fujitsu systems engineer (SE).

ssgui9059

[ssgui9059](#)

Construction of a tool bar went wrong.

Explanation

Constructing the toolbar in the correlation management window failed.

System action

Does not activate the correlation management window.

System administrator response

Program installation may have failed. Collect the data needed for troubleshooting and then contact your Fujitsu systems engineer (SE).

ssgui9070

[ssgui9070](#)

Internal inconsistency occurred all over actions.xml Parse.

Explanation

An internal inconsistency occurred during analysis of the actions.xml file that is needed to construct the correlation management window.

System action

Does not activate the correlation management window.

System administrator response

Program installation may have failed. Collect the data needed for troubleshooting and then contact your Fujitsu systems engineer (SE).

ssgui9071

[ssgui9071](#)

Construction of an actions.xml parser went wrong.

Explanation

Constructing the parser of the actions.xml file that is needed to construct the correlation management window failed.

System action

Does not activate the correlation management window.

System administrator response

Program installation may have failed. Collect the data needed for troubleshooting and then contact your Fujitsu systems engineer (SE).

ssgui9072

ssgui9072

Could not parse a actions.xml.

Explanation

Analyzing the actions.xml file that is needed to construct the correlation management window failed.

System action

Does not activate the correlation management window.

System administrator response

Program installation may have failed. Collect the data needed for troubleshooting and then contact your Fujitsu systems engineer (SE).

Chapter 2 Agent Messages

2.1 [Solaris OS Version] Agent Messages

This section explains the error messages output by the Solaris OS Agent to the system log file (default: /var/adm/messages) and the messages of the commands executed on Solaris OS server nodes.

Each message is explained according to the items listed in the table below.

Table 2.1 How to read Solaris OS Agent messages

Item	Description
Message text	Message text that is output. Each message is displayed in the following format: Message ID: Message text or Severity: Message ID: Message text
Severity	INFO, WARNING, ERROR, or FATAL may be indicated, depending on the event that occurred.
Parameters	Explains the meanings of the parameters, if they are included in message text.
Cause	Explains the reason why, and the conditions under which, message was output.
Response	Explains the countermeasures to be applied by the system administrator upon the output of message.

"yy" in the error message indicates one of the following function numbers according to the execution function used when an error occurred:

Function number of "yy"	Function Name
00	Common agent processing
01	Agent version acquisition
02	Device registration
03	Device deletion
04	Execution processing request
05	Host information collection
06	HBA information collection
07	Storage affinity information collection
08	Multipath information collection
09	Preparation for configuration information collection
10	Configuration information definition
11	Path diagnosis
12	Reserved
13	Reserved
14	Failure monitoring
15	Collection of detail information [error]

2.1.1 Path diagnosis disabled

[1200: Fyy Diagnostic Parameter Error: device_name s1](#)

Parameters

s1: Diagnosed device

Cause

The target device was not found during path diagnostic processing for devices in a non-multipath environment.

Response

Check the configuration and connections of the target server node for errors.

1202: Fyy Diagnostic Error: s1 s2 [s3] (d1: s4)

The meaning differs depending on the parameter s1 output, as follows:

- When s1 is "open"

Parameters

s2: Instance management node that could not be opened (when the target device is used in a multipath environment), or target device that could not be opened (when the target device is used in a non-multipath environment)

s3: Target device (when the target device is used in a multipath environment), or none (when the target device is used in a non-multipath environment)

d1: errno

s4: Error information

Cause

Path diagnosis was executed but the target device or the instance management node under a multipath environment could not be opened.

Response

Check the configuration and connection of the target server node. Also check whether the multipath environment has been changed or whether an error occurred.

- When s1 is "ioctl"

Parameters

s2: Reason for diagnostic failure (see the causes shown below)

s3: None

d1: Return value of ioctl call

s4: Error information

Cause

Path diagnosis was executed for a device in a multipath environment but failed for one of the following reasons:

FIOMPMAXNUM: The number of paths in the multipath configuration could not be obtained.

FIOMPGETPROP: Multipath information could not be obtained.

FIOMPDIAGON: Access to the multipath was not permitted.

Response

Check the configuration and connection of the target server node. Also check whether the multipath environment has been changed or whether an error occurred.

1203: Fyy Diagnostic Error: Invalid s1. [s2]

Parameters

s1: Multipath environment problem (device name or environment)

s2: Diagnosed device (only when s1 is the device name)

Cause

Path diagnosis was executed for a device in a multipath environment but failed because one of the following problems was detected:

device name: The device to be diagnosed cannot be determined from the multipath information obtained.

environment: An inconsistency was detected in the multipath environment.

Response

Check the multipath setting of the target server node for errors.

2.1.2 Path error

1300: Fyy uscsi ioctl error (operation code = 0x12), errno(d1).

Parameters

d1: errno of ioctl

Cause

The agent detected a path error during path diagnosis.

Response

Check whether the configurations and connections other than those of the target server node have been changed. Also, check the physical path connections and zoning settings on the switch and device sides.

2.1.3 Environment error

2000: Fyy Configuration error: f=s1,s2=s3.

Parameters

s1: Definition file name

s2: Message that reports a detected error

s3: Information (such as status) that determines an error

Cause

The file content is destroyed.

Example: An entry terminal character (;) cannot be detected.

Response

Check the content of the definition file. If one of the following problems is found, correct the content of the file manually.

If this fails to solve the problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

- When s1 is "/kernel/drv/sd.conf"
 - No entry specification should incur a problem.
 - "target=?" should not exist in any entry.
 - No entry terminal character (;) should exist.
 - No entry should be duplicated.
- When s1 is "/kernel/drv/fjpfca.conf"
 - The alias entry specification should incur no problem.

An alias and WWPN delimiter (:) are wrong.
WWPN is not a 16-digit hexadecimal number.
An alias is duplicated.
No entry terminal character (;) exists.

- The fcp-bind-target entry specification should have no problem

An alias is wrong.
WWPN is not a 16-digit hexadecimal number.
A definition is duplicated.
No entry terminal character (;) exists.

- No entry should be duplicated.

- When s1 is "/kernel/drv/lpfc.conf"

- The fcp-bind-WWPN entry specification should incur no problem.

WWPN is not a 16-digit hexadecimal number.
A definition is duplicated.
No entry terminal character (;) exists.

- No entry should be duplicated.

2001: Fyy Configuration error: c=s1,s2=s3.

The meaning differs depending on the parameter s1 output, as follows:

- When s1 is "uname"

Parameters

s2: "release"
s3: Detected version

Cause

The agent runs under a non-supported OS version.

Response

Check the OS version under which the agent runs.

- When s1 is "lputil"

Parameters

s2: Keyword
s3: Value

Cause

An error was detected in the output result of the lputil command of the Emulex LightPulse FC SCSI/IP Host Bus Adapter driver (lpfc driver). Alternatively, a non-supported version of the Emulex LightPulse FC SCSI/IP Host Bus Adapter driver (lpfc driver) is used.

Response

Check whether the driver installation is correct. Alternatively, check whether the driver version is supported.

- When s1 is "/usr/opt/FJISViomp/bin/iompadm"

Parameters

s2: Analysis target
s3: Content of analysis

Cause

An invalid value was detected while multipath configuration information was read.

Response

Check whether MPHD or MPLB is installed correctly. If this message is output, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2003: Fyy Configuration error: The VALUE(major number of fcaw) is not found.

Cause

fcaw has not been defined in the /etc/name_to_major file.

Response

Check whether the driver installation is correct.

2004: Fyy Configuration error: The VALUE(s1,d1) is wrong.

Parameters

s1: Message that reports a detected erroneous item
d1: Erroneous item value

Cause

The environment definition file /kernel/drv/lpfc.conf for the Emulex LightPulse FC SCSI/IP Host Bus Adapter driver (lpfc driver) contains a definition error

Response

Check the definition in lpfc.conf and correct errors, and then re-execute.

2005: Fyy Configuration error: s1

The meaning differs depending on the parameter s1 output, as follows:

- When s1 is "The number of configuration HBAs is zero."

Cause

An inconsistency was detected while HBA information was read.

Response

The server node environment may not have been constructed normally.

Check whether the HBA driver has been installed and recognized correctly by the server node.

- When s1 is "invalid description in sd.conf."

Cause

A description error was detected in the /kernel/drv/sd.conf file.

Response

Correct the /kernel/drv/sd.conf file.

- When s1 is one of the following:

"Invalid output of fc_info -a."

"Invalid output of fc_info -i."

"Invalid output of fc_info."

Cause

An error exists in the output result of the fc_info command of the FUJITSU PCI Fibre Channel (fjpfca) driver.

Response

Check whether the FUJITSU PCI Fibre Channel (fjpfca) driver installation is correct.

If this message is output even though the driver installation is correct, referring to the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information in the ETERNUS SF Storage Cruiser User's Guide

- When s1 is one of the following:

"fjpfca's major number is not found."

"qla2200's major number is not found."

Cause

The major number for the FUJITSU PCI Fibre Channel (fjpfca) driver could not be obtained. Alternatively, the major number for the Qlogic QLA2200 driver could not be obtained.

Response

Check whether the FUJITSU PCI Fibre Channel (fjpfca) driver installation is correct. Alternatively, check whether the Qlogic QLA2200 driver installation is correct.

If this message is output even though the driver installation is correct, referring to the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

- When s1 is one of the following:

"fjpfca.conf definition wrong."

"affinity definition wrong."

"Affinity definition wrong."

"alias definition wrong."

"alias length too long."

Cause

Environment definition file /kernel/drv/fjpfca.conf for the FUJITSU PCI Fibre Channel (fjpfca) driver contains a definition error.

Response

Check the definition in the fjpfca.conf file, correct any errors, and then re-execute.

- When s1 is "Invalid output of IOMPADM."

Cause

An invalid value was detected while multipath configuration information was read.

Response

Check whether MPHD or MPLB is installed correctly. If this message is output even though the driver is installed correctly, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

- When s1 is "Invalid output of lputil."

Cause

An error exists in the output result of the lputil command of the Emulex LightPulse FC SCSI/IP Host Bus Adapter driver (lpfc driver). Alternatively, a non-supported version of the Emulex LightPulse FC SCSI/IP Host Bus Adapter driver (lpfc driver) is used.

Response

Check whether the driver installation is correct. Alternatively, check whether the driver version is supported.

- When s1 is "Invalid output of lputil."

Cause

Environment definition file /kernel/drv/lpfc.conf for the Emulex LightPulse FC SCSI/IP Host Bus Adapter driver (lpfc driver) contains a binding definition error.

Response

Check the binding definition in the lpfc.conf file, correct any errors, and then re-execute.

- When s1 is "Invalidoutput of prtconf. Entry count of fcaw is wrong."

Cause

An error exists in fcaw data that is output by the prtconf command.

Response

Check whether the driver installation is correct.

2012: Fyy There is no description about process id in the PID file.

Cause

The internal information file used by the agent is abnormal.

The system detected that the sana.id file was destroyed while the agent was stopped.

sana.id may have been updated manually.

Response

No response is required because this error is corrected when the agent is next started.

2013: Fyy /devices directory is wrong: s1.

Parameters

s1: Supplementary information

Cause

The subordinates of /devices were not correctly constructed.

Response

Check whether the FCAW driver installation is correct.

Also, check whether the devices can be recognized normally.

2014: Fyy Configuration error: f=s1,s2

Parameters

s1: Definition file name

s2: Message that indicates the detected error (error data or information that determines the status)

Cause

The definition file contains a problem.

(For example, the entry may include an invalid number of parameters or a required parameter may be missing)

Response

Check the content of the definition file. If one of the following problems is found, correct the content of the file manually.

If no problems are found, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

- When s1 is "/kernel/drv/sd.conf"
 - No entry specification should incur a problem.
 - target="?" should not exist in any entry.
 - No entry terminal character (;) should exist.
 - No entry should be duplicated.

- When s1 is "/kernel/drv/fjpfca.conf"
 - The alias entry specification should incur no problem.
 - An alias and WWPN delimiter (:) are wrong.
 - WWPN is not a 16-digit hexadecimal number.
 - An alias is duplicated.
 - No entry terminal character (;) exists.
 - The fcp-bind-target entry specification should have no problem
 - An alias is wrong.
 - WWPN is not a 16-digit hexadecimal number.
 - A definition is duplicated.
 - No entry terminal character (;) exists.
 - No entry should be duplicated.
- When s1 is "/kernel/drv/lpfc.conf"
 - The fcp-bind-WWPN entry specification should incur no problem.
 - WWPN is not a 16-digit hexadecimal number.
 - A definition is duplicated.
 - No entry terminal character (;) exists.
 - No entry should be duplicated.

2.1.4 Invalid information detected

2102: Fyy Unknown HBA type is detected.

Cause

The type of the detected HBA is not supported.

Response

Check whether the FUJITSU PCI Fibre Channel (fjpfca) driver installation is correct.

If this message is output even though the driver installation is correct, referring to the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2103: Fyy The Path Name(s1) is unsupported.

Parameters

s1: Physical device node name

Cause

An unsupported physical device node name was detected in the multipath configuration information.

Response

Check whether MPHD or MPLB is installed correctly. If this message is output even though the driver is installed correctly, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2105: Fyy (s1) exceeded limitation value (d1).

Parameters

s1: Explanation of processing
d1: Tolerance

Cause

The allowable range was exceeded.

Response

Retry later.

2.1.5 Parameter error

2200: Fyy Parameter Error.s1

Parameters

s1: Message that reports a detected error

Cause

An internal inconsistency occurred in the parameter data between the server node and admin server.

Response

Collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2.1.6 Operation error

2302: Fyy sanad already started (agent re-start requirement condition)

Cause

An attempt was made to start an agent that is already active.

Response

The agent program does not run normally under this condition. Reboot the server node on which the agent program is running, or stop and then re-start all the SNMP-related agents.

2303: Fyy sanad already started

Cause

An attempt was made to start the agent that was already active.

Response

None

2304: Fyy sanad should be called by super user

Cause

An attempt was made to start the agent as a user other than the root user.

Response

In manual mode, the user must start the agent as a root user.

2305: Fyy Can not be set path, because hddv.conf exists.

Cause

Processing may have been performed in a multipath environment (in which definition files sd.conf and hddv.conf coexist).

Response

Refer to 6.3 "Access Path Management" in the ETERNUS SF Storage Cruiser User's Guide and then restore the environment such that definition file sd.conf can be recognized.

If this fails to solve the problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2.1.7 System error

3100: Fyy System Error: s1: [s2]

The meaning depends on the output of s1 and s2 respectively as follows.

- Each output of S1 and s2 are as follows.

s1: "parentProcess"

s2: "command doesn't exist, or command failed (255)."

Cause

Command does not exist or the execution of command failed.

Response

When Emulex's HBA driver is installed and the lputil command does not exist, this message appears. The lputil command is sometimes regarded as another package, applications kit though it depends on Emulex's HBA driver version. In that case, install applications kit too.

If the above instruction can not solve the problem, check the system environment for problems, such as the operating conditions of other application.

If the problem can not be settled, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

- s1 is Library name

Parameters

s1: Library name

s2: Supplementary information

Cause

An error occurred in the C library function or system call.

Response

Check the system environment for problems, such as the operating conditions of other applications.

If this fails to solve the problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

3101: Fyy System Error: s1: [s2](d1: s3)

Parameters

- s1: Library name
- s2: Supplementary information
- d1: Error number (errno)
- s3: Error message character string (strerror (errno))

Cause

An error occurred in the C library function or system call.

Response

Check the system environment for problems, such as the operating conditions of other applications.

If this fails to solve the problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

3102: Fyy An error occurred for loading IP address.

Cause

An error occurred while the agent was reading the sanm.ip file.

Response

Re-execute the operation for device (server node) addition that was executed immediately before this message was output.

If this fails to solve the problem, apply countermeasures for an error.

3103: Fyy An error occurred for saving IP(s1).

Parameters

- s1: IP address of the administrative server that requests device registration

Cause

An error occurred while the agent stored the IP address of the admin server into the sanm.ip file.

Response

Re-execute the operation for device (server node) addition that was executed immediately before this message was output.

If this fails to solve the problem, apply countermeasures for an error.

3109: Fyy Configuration file backup failed before Initialization. (s1)

Parameters

- s1: Processing to be performed upon the occurrence of an error

Cause

The definition file could not be backed up when the agent was started.

Response

Check the disk capacity and syslog to check the system environment for problems. If this fails to solve the problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

3110: Fyy Configuration file copy failed. (s1)

Parameters

s1: Processing to be performed upon the occurrence of an error

Cause

The definition file could not be copied to the work backup file.

Response

Check the disk capacity and syslog to check the system environment for problems. If this fails to solve the problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2.1.8 Internal error

3200: Fyy Internal contradiction.

Cause

An internal inconsistency was detected.

Response

Collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2.1.9 Definition file update errors

3400: Fyy Configuration file Modify Error: s1

Parameters

s1: Processing to be performed upon the occurrence of an error

Cause

The work file could not be copied to the definition file when configuration information was defined.

Response

Check the disk capacity and syslog to check the system environment for problems. Restore the related files by referring to "Chapter 9 Maintenance of the Administrative Environment" in the ETERNUS SF Storage Cruiser User's Guide.

If this fails to solve the problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2.1.10 Starting and stopping of the agent

00001 Server IP Address is s1

Severity

INFO

Parameters

s1: Agent startup IP address

Cause

The agent was started with IP address s1.

Response

None

00002 agent is stopped

Severity

INFO

Cause

The agent has stopped.

Response

None

00003 agent is not started

Severity

INFO

Cause

The agent was not started.

Response

None

10001: SSC Agent started.

Severity

INFO

Cause

The agent has started.

20001: SSC Agent failed to initialize.

Severity

ERROR

Cause

An attempt to start the agent failed.

Response

Collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

20002: SSC Agent failed to analyze control text.

Severity

ERROR

Cause

An error occurred during control statement analysis of the Correlation.ini parameter.

Response

Correct the Correlation.ini parameter by referring to the following manual, and restart the agent.

"C.7 Correlation.ini Parameter" in the ETERNUS SF Storage Cruiser User's Guide

20003: SSC Agent abnormal end.

Severity

ERROR

Cause

The agent ended abnormally.

A possible cause is as follows:

- The agent was already active.

Response

Check whether the agent is active. If not, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2.1.11 Defusr command

ssage1001 user authority error

Cause

The user is not authorized to execute the command.

Response

Execute the command with administrator authority.

ssage1002 user definition registration is failed

Cause

User registration failed for one of the following reasons:

- The specified key is already registered.
- The number of registered users has already reached the upper limit.

Response

Re-enter the command with a valid key name.

If the number of registered users has already reached the maximum, delete any unnecessary definitions or update the existing registration information.

ssage1003 specified key is not found

Cause

The specified key name does not exist.

Response

Re-enter the command with a valid key name.

ssage1004 parameter error

Cause

The specified parameter contains an error.

Response

Re-enter the command with a valid key name, user name, or password.

ssage1005 user definition process is busy now

Cause

The entered command cannot be executed because another command is being processed.

Response

Re-enter the command later.

ssage1006 insufficient memory

Cause

Memory is insufficient.

Response

End any unnecessary applications and then re-enter the command. If necessary, expand the amount of installed memory.

ssage1007 command execution is failed

Cause

An internal inconsistency occurred during command processing.

Response

Collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssage1008 library loading is failed

Cause

An attempt to read the user information operation library failed.

The agent is probably not properly installed.

Response

Make sure that the agent is properly installed, and re-execute the command.

If this message is output repeatedly, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssage1009 library initialization is failed

Cause

An attempt to initialize the user information operation library failed.

The agent is probably not properly installed.

Response

Make sure that the agent is properly installed, and re-execute the command.

If this message is output repeatedly, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2.2 [Windows Version] Agent Messages

This section explains the messages output by the Windows Agent to the application file of the Windows event log and the messages for the commands executed on Windows server nodes.

Each message is explained according to the items listed in the table below.

Table 2.2 How to read Windows Agent messages

Item	Description
Outline of message	Outline of message, message keyword, event log ID
Message text	Message text that is output. Each message is displayed in the following format: Message ID: Message text
Severity	INFO, WARNING, or ERROR may be indicated, depending on the event that occurred.
Parameters	Explains the meanings of the parameters, if they are included in message text.
Cause	Explains the reason why, and the conditions under which, message was output.
Response	The countermeasures to be applied by the system administrator in response to message being output are explained.

"yy" in the error message indicates one of the following function numbers according to the execution function used when an error occurred:

Function number of "yy"	Function Name
00	Common agent processing
01	Agent version acquisition
02	Device registration
03	Device deletion
04	Execution processing request
05	Host information collection
06	HBA information collection
07	Storage affinity information collection
08	Multipath information collection
09	Preparation for configuration information collection
10	Configuration information definition
11	Path diagnosis
12	Checking whether the AC console has been installed
13	AC console information collection

Function number of "yy"	Function Name
14	Failure monitoring
15	Collection of detail information [error]

2.2.1 At starting

Start: SA_DTL_INITIALIZE(0x8000)

1000: Fyy s1 initialized.

Parameters

s1: Agent

Cause

The agent was successfully initialized and started.

Response

None

Start error: SA_DTL_INITIALFAILED (0x8000)

1009: Fyy s1 is failed that CreateEvent() is abnormal.(rc=d1)

Parameters

s1: Agent

d1: Return value of CreateEvent()

Cause

The agent could not be started because CreateEvent() failed during initialization.

Response

Check the system environment for problems, such as the operating conditions of other applications.

If this fails to solve the problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

1009: Fyy s1 failed.

Parameters

s1: Agent

Cause

The agent could not be initialized and started.

Response

If an initialization error message is output, check the content.

If this fails to solve the problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

Warning at starting: SA_DTL_EVENTID_BACKUPNG (0x8003)

3111: Fyy Registry backup failed before Initialization: file(s1) path(s2).

Parameters

- s1: Name of failing backup file
- s2: Absolute path of failing backup file

Cause

The agent failed to back up registry information.

Response

The agent has been started even though it failed to back up information. If the agent has not been started, check the other messages.

For this message, check the target file and the path to the file.

If this fails to solve the problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2.2.2 Path diagnostic error

Path diagnostic status error: SA_DTL_CMDSTATUS (0x8102)

1206: Fyy Status Error: (port=d1/bus=d2/tid=d3/lun=d4) sense code=d5, sub sense=d6, status=d7.

Parameters

- d1: Port number
- d2: Bus number
- d3: Target number
- d4: LUN number
- d5: Sense data of the SCSI command executed for path diagnosis
- d6: Subsense data of the SCSI command executed for path diagnosis
- d7: SCSI STATUS of the SCSI command executed for path diagnosis

Cause

The SCSI command executed for path diagnosis resulted in a SCSI STATUS error.

Response

The path has no problem but the status of the device subjected to path diagnosis may be abnormal. Check the status of the target device, and then retry.

If this fails to solve the problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

Path diagnosis disabled: SA_DTL_DIAGIMPOS (0x8103)

1205: Fyy Diagnostic Error: (port=d1/bus=d2/tid=d3/lun=d4) s1 s2 (d5: s3)

Parameters

- d1: Port number
- d2: Bus number
- d3: Target number
- d4: LUN number

s1: Library in which an error was detected
s2: Error information
d5: Return value of the library in which an error was detected
s3: Error message generated from d5

Cause

Path diagnosis could not be executed for one of the following reasons:

- When s1 is sardc_proc_drive_no()
The physical drive number of the device subject to path diagnosis could not be obtained.
- When s1 is CreateFile()
 - s2: Physical drive name (\\\\.\\PhysicalDrive%d)
The handle of the physical drive number could not be obtained.
 - s2: "F3GLAADR"
The MPHD handle could not be obtained.
- s1: DeviceIoControl()
 - s2: "F3GLAADR"
Path diagnosis was executed for a device not subject to MPHD control.
- s1: calloc()
Area acquisition failed.

Response

The target device may have been specified incorrectly. Check whether the target device to be diagnosed and the configuration and connection of the target server node are correct. Also, check whether a multipath environment and its configuration are normal.

If there is no system problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2200: Fyy Parameter Error. check_flag=d1.

Parameters

d1: Error information

Cause

There is insufficient information to execute path diagnosis.

Response

Collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2207: Fyy Path Type is wrong. reason: s1

Parameters

s1: Error information

Cause

Information used for executing path diagnosis is invalid.

Response

Collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2.2.3 Path error

Path diagnostic error: SA_DTL_ACCESSPATH (0x8104)

1204: Fyy Diagnostic Error: (port=d1/bus=d2/tid=d3/lun=d4) s1 s2 (d5: s3)

Parameters

d1: Port number
d2: Bus number
d3: Target number
d4: LUN number
s1: Library in which an error was detected
s2: Library used for path diagnosis
d5: Return value of the library in which an error was detected
s3: Error message generated from d5

Cause

The agent detected a path error during path diagnosis.

Response

Check whether the zoning on the switch or device other than the server node subject to path diagnosis has been changed. Also check whether the physical path connections and environment configurations and connections have been changed and whether individual device functions.

2.2.4 Environment error

Environment error: SA_DTL_HOSTENV(0x8200)

2005: Fyy Configuration error: Fail to open agent registry subkey(s1).

Parameters

s1: Path of the registry that could not be opened

Cause

Registry could not be opened.

Response

The registry information may have been damaged. Check the path of the registry that could not be opened.

If there is no system problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2005: Fyy Configuration error: Fail to read agent registry key(s1).

Parameters

s1: Path of registry that could not be read

Cause

Registry could not be read.

Response

The registry information may have been damaged. Check the path of the registry that could not be read.

If there is no system problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2005: Fyy Configuration error: HBA(s1) driver registry key maybe wrong.

Parameters

s1: HBA product name

Cause

Registry information on the HBA driver is invalid.

Response

Check the driver registry information. If possible, reinstall the driver and retry.

If this fails to solve the problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2005: Fyy Configuration error: Invalid WWPn definition detected.

Cause

An error was detected in the descriptions in the agent setting file wwpn.dat.

Response

Check wwpn.dat. If an invalid statement is found, correct it and then retry.

If this fails to solve the problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2005: Fyy Configuration error: Invalid Trap-IP definition detected.Line(s1).

Parameters

s1: Line-number which detects abnormality

Cause

An error was detected in the descriptions in the trap destination setting file sanm.ip.

Response

Check sanm.ip. If an invalid statement as IP address is found, correct it and then retry.

If this fails to solve the problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2015: Fyy Illegal OS type(d1) detected.

Parameters

d1: OS platform ID obtained by GetVersionEx()

Cause

The operating system is not supported.

Response

Use a supported operating system for operation of the agent.

[2016: Fyy Illegal OS Version\(d1.d2\) detected.](#)

Parameters

d1: OS major number obtained by GetVersionEx()

d2: OS minor number obtained by GetVersionEx()

Cause

The operating system is not supported.

Response

Use a supported operating system for operation of the agent.

2.2.5 Invalid information detected

[Invalid information detected: SA_DTL_UN SUPPORT \(0x8201\)](#)

[2105: Fyy The TargetID\(d1\) is out of range.](#)

Parameters

d1: Invalid value

Cause

The agent detected invalid information.

Response

Collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2.2.6 Parameter error

[Parameter error: SA_DTL_CMDPARAMETER \(0x8202\)](#)

[2203: Fyy Invalid OID: s1 \(d1\).](#)

Parameters

s1: MIB keyword

d1: Received value

Cause

An invalid OID was received.

Response

If there is no system problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2200: Fyy Parameter Error. Invalid IP Length(d1).

Parameters

d1: Length of received IP address

Cause

The IP address of the admin server that the agent received during a device addition or deletion request was invalid.

Response

If there is no system problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2204: Fyy Invalid value type=d1, (request=d2).

Parameters

d1: Data type value of received OID

d2: OID request value that was received

Cause

OID was received as the request value but its data type was neither a character string nor a numeric.

Response

If there is no system problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2205: Fyy Invalid request=d1.

Parameters

d1: OID request value that was received

Cause

OID request value that was received is invalid.

Response

Collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2200: Fyy Parameter Error. Invalid Request Action(d1).

Parameters

d1: Request Action value received from the admin server

Cause

Request Action issued by the agent to the admin server is invalid.

Response

Collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2206: Fyy Request sequence is wrong. reason: s1

Parameters

s1: Detail information

Cause

The sequence of the instructions given to the admin server by the agent is invalid.

Response

Collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2.2.7 Operation error

Operator error: SA_DTL_OPERATION (0x8203)

2300: Fyy Invalid IP(s1) address which is already added device.

Parameters

s1: IP address of the admin server that issued a device addition request

Cause

A device addition request was issued from the same admin server to an agent to which a device had already been added.

Response

None

2.2.8 System error

System error: SA_DTL_SYSTEM(0x8300)

3101: Fyy System Error: s1 s2(d1: s3)

Parameters

s1: Library name
s2: Supplementary information
d1: Error number (errno)
s3: Error messages generated from error numbers

Cause

An error occurred in the C library function or system call.

Response

Check the system environment for problems, such as by checking the operating status of other applications and the event log.

If this fails to solve the problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

3101: Fyy System Error: Some error has occurred in s1.

Parameters

s1: Library name

Cause

The error occurred by the library functions other than C library function.

Response

Check the system environment including the operating statuses of other applications for problems.

If this fails to solve the problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

3200: Fyy Internal contradiction.

Cause

An internal inconsistency was detected.

Response

Collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2.2.9 Internal error

Internal error: SA_DTL_INTERNAL(0x8301)

2010: Fyy An request failed for unmatched between deleting IP address(s1) and any registered one.

Parameters

s1: IP address of the admin server that issued a device deletion request

Cause

The agent received an unintended device deletion request.

Response

The agent ignores the unintended device deletion request from the admin server. Check the administrative server that issued a device deletion request and the admin server registered the agent. Also check the manager configuration.

If this fails to solve the problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

3112: Fyy Error monitor could not start(IP Address: s1).

Parameters

s1: IP address

Cause

An invalid IP address was detected in the device addition request from the admin server, and error monitoring could not be started.

Response

Re-execute the device addition operation executed immediately before this message is output.

If this fails to solve the problem, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

3200: Fyy Internal contradiction.

Cause

The agent detected an internal error.

Response

Collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2.2.10 Starting and stopping of the agent

10001: SSC Agent started.

Severity

INFO

Cause

The agent has started.

11001: s1 (StorageCruiser Agent) or 11001:s1 (StorageCruiser Agent)

Severity

INFO

Parameters

s1: Message indicating the service status

The cause and response varies as follows, according to the message:

(1) If s1 is "service is started."

Cause

The agent has started.

Response

None

(2) If s1 is "service is normally stopped."

Cause

The agent has stopped.

Response

None

(3) If s1 is "service is abnormally stopped."

Cause

The agent has stopped abnormally.

Response

The installation environment may have a problem.

Collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

20001: SSC Agent failed to initialize.

Severity

ERROR

Cause

An attempt to start the agent failed.

Response

Collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

20002: SSC Agent failed to analyze control text.

Severity

ERROR

Cause

An error occurred during control statement analysis of the Correlation.ini parameter.

Response

Correct the Correlation.ini parameter by referring to the following manual, and restart the agent.

"C.7 Correlation.ini Parameter" in the ETERNUS SF Storage Cruiser User's Guide

20003: SSC Agent abnormal end.

Severity

ERROR

Cause

The agent ended abnormally.

A possible cause is as follows:

- The agent was already active.

Response

Check whether the agent is active. If not, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

21001: s1

s2

(s3)

Severity

INFO

Parameters

s1: Error description
s2: Detailed information
s3: Event source name

Cause

An attempt to start the agent was canceled for the reason described in the detailed information.

Response

Collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2.2.11 Multipath setting instruction

50001: Multipath setting instruction is executed.

Severity

INFO

Cause

A multipath setting instruction was issued.

Response

Wait until multipath setting is completed.
The server node is restarted when multipath setting is completed.

2.2.12 Defusr command

ssage1001 user authority error

Cause

You are not authorized to execute the command.

Response

Execute this command with the administrator's authority.

ssage1002 user definition registration is failed

Cause

User registration failed for one of the following reasons.

- The specified key name is already registered.
- The number of registered users has already reached the upper limit.

Response

Re-enter the command with a valid key name.

When the number of registered users has reached the upper limit, delete unnecessary definitions or update existing registration information.

ssage1003 specified key is not found

Cause

The specified key name does not exist.

Response

Re-enter the command with a valid key name.

ssage1004 parameter error

Cause

The specified parameter contains an error.

Response

Re-enter the command with a valid key name, user name, or password.

ssage1005 user definition process is busy now

Cause

The entered command cannot be executed because another command is being processed.

Response

Re-enter the command later.

ssage1006 insufficient memory

Cause

Memory is insufficient.

Response

End any unnecessary applications and then re-enter the command. If necessary, expand the amount of installed memory.

ssage1007 command execution is failed

Cause

An internal inconsistency occurred during command processing.

Response

Collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssage1008 library loading is failed

Cause

An attempt to read the user information operation library failed.

The agent is probably not properly installed.

Response

Make sure that the agent is properly installed, and re-execute the command.

If this message is output repeatedly, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssage1009 library initialization is failed

Cause

The user information operation library could not be initialized.

Response

Make sure that the agent is properly installed, and re-execute the command.

If this message is output repeatedly, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2.3 [Linux Version] Agent Messages

This section explains the error messages output by the Linux Agent to the system log file (default: /var/log/messages) and the messages of the commands executed on Linux server nodes.

Each message is explained according to the items listed in the table below.

Table 2.3 How to read Linux Agent messages

Item	Description
Message text	Message text that is displayed. Each message is displayed in the following format: Message ID: Message text or Severity: Message ID: Message text
Severity	INFO, WARNING, ERROR, or FATAL may be indicated, depending on the event that occurred.
Parameters	Explains the meanings of the parameters, if they are included in message text.
Cause	Explains the reason why, and the conditions under which, message was output.
Response	Explains the countermeasures to be applied by the system administrator upon output of message.

2.3.1 Starting and stopping of the agent

00001 Server IP Address is s1

Severity

INFO

Parameters

s1: Agent startup IP address

Cause

The agent was started with IP address s1.

Response

None

00002 agent is stopped

Severity

INFO

Cause

The agent has stopped.

Response

None

00003 agent is not started

Severity

INFO

Cause

The agent was not started.

Response

None

10001: SSC Agent started.

Severity

INFO

Cause

The agent has started.

20001: SSC Agent failed to initialize.

Severity

ERROR

Cause

An attempt to start the agent failed.

Response

Collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

20002: SSC Agent failed to analyze control text.

Severity

ERROR

Cause

An error occurred during control statement analysis of the Correlation.ini parameter.

Response

Correct the Correlation.ini parameter by referring to the following manual, and restart the agent.

"C.7 Correlation.ini Parameter" in the ETERNUS SF Storage Cruiser User's Guide

20003: SSC Agent abnormal end.

Severity

ERROR

Cause

The agent ended abnormally.

A possible cause is as follows:

- The agent was already active.

Response

Check whether the agent is active. If not, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

2.3.2 Multipath setting instruction

50001: Multipath setting instruction is executed.

Severity

INFO

Cause

A multipath setting instruction was issued.

Response

Wait until multipath setting is completed.

The server node is restarted when multipath setting is completed.

2.3.3 Defusr command

ssage1001 user authority error

Cause

The user is not authorized to execute the command.

Response

Execute the command with administrator authority.

ssage1002 user definition registration is failed

Cause

An attempt to register the user failed for one of the following reasons:

- The specified key name is already registered.
- The number of registered users has reached the maximum.

Response

Specify the correct key name, and re-execute the command.

If the number of registered users has reached the maximum, delete unnecessary definitions or update the existing registration information.

ssage1003 specified key is not found

Cause

The specified key name does not exist.

Response

Specify the correct key name, and re-execute the command.

ssage1004 parameter error

Cause

The specified parameter is incorrect.

Response

Specify the correct key name, user name, and password, and re-execute the command.

ssage1005 user definition process is busy now

Cause

The command cannot be executed because another command is being executed.

Response

Wait a few moments, and re-execute the command.

ssage1006 insufficient memory

Cause

Memory ran short of space.

Response

Close any unnecessary applications, and re-execute the command. If necessary, add more memory.

ssage1007 command execution is failed

Cause

An internal inconsistency occurred during command processing.

Response

Collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssage1008 library loading is failed

Cause

An attempt to read the user information operation library failed.

Response

Make sure that the agent is properly installed, and re-execute the command.

If this message is output repeatedly, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

ssage1009 library initialization is failed

Cause

An attempt to initialize the user information operation library failed.

Response

Make sure that the agent is properly installed, and re-execute the command.

If this message is output repeatedly, collect the data required for troubleshooting as explained in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

Chapter 3 Manager Messages

Each message that Solaris Manager and Linux Manager are output is explained according to the items listed in the table below.

Table 3.1 How to read messages of Solaris OS Manager and Linux Manager

Item	Description
Message text	Message text that is output. Each message is displayed in the following format:(*1) Message ID: Message text
Severity	One of the following is displayed by the event: INFO/WARNING/ERROR/FATAL
Parameters	Explains the meanings of the parameters, if they are included in message text.
Cause	Explains the reason why, and the conditions under which, message was output.
Response	Explains the countermeasures to be applied by the system administrator upon the output of message.

*1 : Product identifier(SSC) and the severity are added to the head of the message form output to the log file as follows:

SSC : Severity : Message number : Message text

3.1 [Solaris OS Version] Manager Messages

This section explains the error messages output by the Solaris OS Manager to the system log file (default file name is /var/adm/messages).



For message items, refer to "Table 3.1 How to read messages of Solaris OS Manager and Linux Manager".

A1001: Could not establish connection with SNMP Trap daemon/service

Severity

ERROR

Cause

It was not possible to connect it with the SNMP Trap monitor daemon.

Response

Please confirm whether the SNMP Trap monitoring daemon is starting normally by executing the following command:

```
# /bin/ps -ef| grep snmp-trapd
```

Please execute reactivation when the SNMP Trap monitoring daemon has stopped.

For the activation method, refer to "12.1.2.1 Starting and stopping the SNMP Trap monitoring daemon" in the ETERNUS SF Storage Cruiser User's Guide.

If this fails to solve the problem, refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

A1002: Could not execute REMCS script

Severity

ERROR

Cause

An attempt to start REMCS linkage script failed because of an input-output error.

Response

Make sure that the memory and system resources of the file descriptors are sufficient.
If too many files are open for an application that activates many processes, this error may occur.
In such cases, decrease the number of the executed processes, or expand the system resources.

B1001: Manager process abnormal end.

Severity

ERROR

Cause

The Manager process ends abnormally.

Response

Refer to the following manual, collect the necessary information to solve the problem and contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

3.2 [Linux Version] Manager Messages

This section explains the error messages output by the Linux Manager to the system log file (default file name is /var/adm/messages).



See

.....
For message items, refer to "Table 3.1 How to read messages of Solaris OS Manager and Linux Manager".
.....

A1001: Could not establish connection with SNMP Trap daemon/service

Severity

ERROR

Cause

It was not possible to connect it with the SNMP Trap monitor daemon.

Response

Please confirm whether the SNMP Trap monitoring daemon is starting normally by executing the following command:

```
# /bin/ps -ef| grep snmp-trapd
```

Please execute reactivation when the SNMP Trap monitoring daemon has stopped.
For the activation method, refer to "12.2.2.1 Starting and stopping the SNMP Trap monitoring daemon" in the ETERNUS SF Storage Cruiser User's Guide.

If this fails to solve the problem, refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

A1002: Could not execute REMCS script

Severity

ERROR

Cause

An attempt to start REMCS linkage script failed because of an input-output error.

Response

Make sure that the memory and system resources of the file descriptors are sufficient.

If too many files are open for an application that activates many processes, this error may occur.

In such cases, decrease the number of the executed processes, or expand the system resources.

B1001: Manager process abnormal end.

Severity

ERROR

Cause

The Manager process ends abnormally.

Response

Refer to the following manual, collect the necessary information to solve the problem and contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

Chapter 4 Other messages

This chapter explains other messages and the actions to be taken to resolve any problems indicated.

The location where the messages are output or displayed varies depending on the components:

- Manager and Agent
Output in the system log(event log), event log of the Client window, standard output, or standard error output.
- GUI
Displayed on the Client window.
- CLI
Standard output or standard error output, GUI (If active).

The output format of the Manager, Agent, and CLI messages is as follows:

Output format

```
pkgname: severity: id: message
```

pkgname

Displays the package name.

severity

Indicates the severity of the problem.

Severity	Description
INFO (Information)	The message provides information to users.
WARNING (Warning)	When an error is detected, the message is used to warn users.
ERROR (Error)	The message shows the cause of the problem.

id

Displays the unique name of the message.

message

Displays the text of the message.



See

For details of information on how to collect troubleshooting information, refer to "D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide.

4.1 Information messages (20000 to 29999 range)

The messages that provide information to users are explained in the following sections.



The 21XXX messages (XXX is any number) are displayed in the event log of the Client window.

In an environment where the Manager and Agent are operated in the same server, messages output from this software to the system log are also displayed in the event log of the Client window.

21105

FJSVrcx:INFO:21105:server_name:server node status is changed to status

Description

The state of the managed server node *server_name* has been changed to *status*.
status contains the following states: "normal", "stop", and "unknown".

Corrective action

Check the state *status* of the managed server node *server_name*. If the state shown is not "normal", locate the fault using the Client window.



See

.....
For details of operation from the Client window, refer to "Chapter 8 Maintenance of Devices to be Managed" in the ETERNUS SF Storage Cruiser User's Guide.
.....

21111

FJSVrcx:INFO:21111:server_name:server registration succeeded

Description

Registration of the managed server node *server_name* has been completed.

Corrective action

No action is required.

21113

FJSVrcx:INFO:21113:service_name:status is changed to status

Description

The state of the service *service_name* has been changed to *status*.
status contains the following states: "normal", "stop", and "unknown".

Corrective action

No action is required.

21115

FJSVrcx:INFO:21115:site manager started

Description

The Manager has been started.

Corrective action

No action is required.

21121

FJSVrcx:INFO:21121:site manager stopped.

Description

The Manager has been started.

Corrective action

No action is required.

25800

25800: The login account information on *login_account* was updated. Please reboot other clients which are logged in using this account.

Description

Information of the login account *login_account* has been updated.

Corrective action

If the other clients are logged in to from the login account *login_account*, restart the clients.

27700

FJSVrcx:INFO:27700:command:primary node setup completed

Description

The cluster setup on the primary node ended normally.

Corrective action

Proceed to the next operation according to the cluster environment configuration procedure.

27701

FJSVrcx:INFO:27701:command:secondary node setup completed

Description

The cluster setup on the secondary node ended normally.

Corrective action

Proceed to the next operation according to the cluster environment configuration procedure.

27702

FJSVrcx:INFO:27702:command:primary node deletion completed

Description

The cluster deletion on the primary node ended normally.

Corrective action

Proceed to the next operation according to the cluster environment configuration procedure.

27703

FJSVrcx:INFO:27703:command:secondary node deletion completed

Description

The cluster deletion on the secondary node ended normally.

Corrective action

Proceed to the next operation according to the cluster environment configuration procedure.

27733

FJSVrcx:INFO:27733:command:canceled

Description

The command was canceled.

Corrective action

No action is required.

27751

FJSVrcx:INFO:27751:command:cluster deletion (erase shared disk data) completed

Description

The shared disk data deletion was completed.

Corrective action

If any node where the cluster environment is not deleted exists, delete the cluster environment in force mode (using -f when executing rcx_clunsetup). After the deletion is completed, uninstall the Manager.

27753

FJSVrcx:INFO:27753:command:cluster deletion (force mode) completed

Description

The cluster unsetup in force mode was completed.

Corrective action

Uninstall the Manager.

27800

FJSVrcx:INFO:27800:command:The command was canceled.

Description

The command *command* was canceled.
rcxcert is displayed for *command*.

Corrective action

No action is required.

27801

FJSVrcx:INFO:27801:command:The command was successfully completed.

Description

The command *command* terminated normally.
rcxcert is displayed for *command*.

Corrective action

No action is required.

27802

FJSVrcx:INFO:27802:command:CLI crypt key successfully changed

Description

The CLI encrypted password key has successfully been changed through use of the command *command*.
rcxcert is displayed for *command*.

Corrective action

No action is required.

27804

FJSVrcx:INFO:27804:command_name1:The command was successfully completed.

Description

The command *command_name1* was successfully completed.

Corrective action

No action is required.

29101

FJSVrcx:INFO:29101: test event generated

Description

A test report trap was issued.

Corrective action

No action is required.

29301

FJSVrcx:INFO:29301:ServerRM daemon started.

Description

ServerRM daemon has been started.

Corrective action

No action is required.

29302

FJSVrcx:INFO:29302:ServerRM daemon terminated.

Description

ServerRM daemon has been stopped.

Corrective action

No action is required.

29303

FJSVrcx:INFO:29303:SNMPTrap daemon started.

Description

SNMP trap daemon has been started.

Corrective action

No action is required.

29304

FJSVrcx:INFO:29304:SNMPTrap daemon terminated.

Description

SNMP trap daemon has been stopped.

Corrective action

No action is required.

29901

29901: A test event was generated. After a while, the following message will appear in the Event Log View.

FJSVrcx:INFO:29101:test event generated

Description

The message indicates that a test event was executed.

Corrective action

No action is required.

29912

29912: LED is on.

Description

This message indicates that the LED for specifying a device is on.

Corrective action

No action is required.

29913

29913: LED is off.

Description

This message indicates that the LED for specifying a device is off.

Corrective action

No action is required.

If the LED is already on or blinking due to an operation other than the LED turning on operation, the LED may not turn off when it is returned to its original status.

4.2 Warning messages (40000 to 49999 range)

The messages for warnings issued to users when an error is detected are explained in the following sections.

Information

The 41XXX messages (XXX is any number) are also displayed in the event log of the Client window.

In an environment where the Manager and Agent are operated in the same server, messages output from this software to the system log (event log) are also displayed in the event log of the Client window.

41105

FJSVrcx:WARNING:41105:failed to get the server information from *server_name*

Description

Server node configuration and state cannot be acquired from the managed server node *server_name*.

The server node *server_name* may have be in one of the following states.

- a. There is a problem with the network environment between the administrative server and the server node *server_name*.
- b. The server node *server_name* is not powered on.
- c. The agent daemon for the server node *server_name* has stopped.

Corrective action

Choose one of the following corrective actions:

- For a.
Check the network environment.
- For b.
Power on the server node *server_name*.
- For c.
 - When the server node *server_name* is a managed server node, start the agent daemon.

See

For details on how to start the agent, refer to "Chapter 12 Command References" in the ETERNUS SF Storage Cruiser User's Guide.

If this fails to solve the problem, refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

41106

FJSVrcx:WARNING:41106:failed to get the storage information

Description

Storage configuration information and state cannot be acquired.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information in the ETERNUS SF Storage Cruiser User's Guide

41109

FJSVrcx:WARNING:41109:failed to get the information of *category*

Description

Acquisition of the information failed.
The internal information is displayed for *category*.

Corrective action

Restart the Manager.
If this fails to solve the problem, refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

41303

[FJSVrcx:WARNING:41303:server_name:server node status is changed to status](#)

Description

The state of the managed server node *server_name* has been changed to *status*.
"warning" is displayed for *status*.

Corrective action

Locate the fault using the Client window.



See

.....
For details of operation from the Client window, refer to "Chapter 8 Maintenance of Devices to be Managed" in the ETERNUS SF Storage Cruiser User's Guide.
.....

47101

[FJSVrcx:WARNING:47101:command:filename:permission denied](#)

Description

Access permission for the file *filename* has not been configured.

Corrective action

Change the owner, the owning group, and access authority of the file.

47102

[FJSVrcx:WARNING:47102:command:filename:insecure permission](#)

Description

Access authority exists for someone other than the owner of the file *filename*. There is no problem with processing, but in some cases there may be security problems.

Corrective action

Invalidate all access authority for the file other than the owner's.

47103

[FJSVrcx:WARNING:47103:command:filename:invalid file format](#)

Description

The format of the file *filename* is invalid.

Corrective action

Delete the file.

47104

FJSVrcx:WARNING:47104:command:filename:invalid file type

Description

The file type of the file *filename* is invalid.

Corrective action

Delete the file.

47752

FJSVrcx:WARNING:47752:command:cluster deletion (force mode) completed excluding erase shared disk data

Description

Except for shared disk data deletion, the cluster unsetup in force mode was completed.

Corrective action

Check that the shared disk is accessible then delete shared disk data (using `rcx_clunsetup` with `-e MountPoint`).

49804

49804: Failed to get the configuration information from the managed server node. Wait a while and try the operation again.

Description

Configuration information could not be acquired from the managed server node as it is currently executing another process.

Corrective action

After waiting a short time, re-execute the command.

49805

49805: Displayed information may be old. Wait a while and try to refresh window.

Description

Server configuration information could not be acquired from the managed server node as it is currently executing another process.

Corrective action

Wait and then update to the latest information. To update, select [View]-[Refresh F5].

49806

49806: Cannot execute to recover from failed state. Wait a while and try the operation again.

Description

Recovery from failed state could not be performed for the managed server node as it is currently executing another process.

Corrective action

Wait and then attempt recovery from failed state again.

49808

49808: The specified managed server node not found.

Description

There is a chance the managed server node is being registered or has been deleted.

Corrective action

Select the domain under the server on the resource view tree. Check if the server is displayed on the tree displayed.

When not displayed the server is currently being deleted.

When displayed, update to the latest information. To update, select [View] - [Refresh F5].

If this fails to solve the problem, refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

49851

49851: Loading of plugin failed. Please make sure that the plugin is correctly installed.

Description

This message notifies users that reading of a plugin for the GUI failed.

Corrective action

Restart the administrative client.

If this does not resolve the problem, reinstall the Client software.

If this fails to solve the problem, refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

49852

49852: Loading of *plug-in_name* failed. Please make sure that the plugin is correctly installed.

Description

This message notifies users that reading of a plugin for the GUI failed.

Corrective action

Restart the administrative client.

If this fails to solve the problem, refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

49853

49853: Loading of *plug-in_name (Version:version)* failed. Please make sure that the plugin is correctly installed.

Description

This message notifies users that reading of a plugin for the GUI failed.

Corrective action

Restart the administrative client.

If this fails to solve the problem, refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

49854

49854: Loading of the resource file (path:path_name) failed.

Description

This message notifies users that reading of a resource handling file for a plugin for the GUI failed.

Corrective action

Restart the administrative client.

If this fails to solve the problem, refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

49855

49855: Loading of machine dependency file failed.

Description

Either the content of the definition file for the type of machine was wrong, or reading of the definition file failed.

Corrective action

Restart the administrative client.

If this does not resolve the problem, reinstall the client software.

If reinstallation does not resolve the problem, collect troubleshooting information by reference to the following manual, and submit it and the message to Fujitsu technical staff.

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

49901

49901: Illegal data found in input. detail information

Description

This message indicates that an illegal character was included in the input data.

Corrective action

Confirm the contents indicated in *detailed information* and enter data again.

49912

49912: Are you sure you want to delete the selected device information?

Description

This is a confirmation message for deletion of device information.

Corrective action

To delete the device information, click <OK> button.

Otherwise, click <Cancel> button.

49915

49915: Registration failed. This device name has already been registered.

Description

This message indicates that the input name is already being used.

Corrective action

Change the input name to another one.

49919

49919: The device selected with "Device Selection" has already been registered.

Description

This message indicates that the selected device is already registered.

Corrective action

Select another device with [Device Selection].

4.3 Error messages (60000 to 69999 range)

The messages showing the causes of problems are explained in the following sections.

Information

These messages may also be displayed in the event log of the Client window.

Also, messages from the Manager may also be displayed in the event log. In that case *command* is not inserted in the body of the actual message.

Information

The 61XXX messages (XXX is any number) are displayed in the event log of the Client window.

In an environment where the Manager and Agent are operated in the same server, messages which are output from this software to the system log(event log) are also displayed in the event log of the Client window.

61102

FJSVrcx:ERROR:61102:command:already running

Description

Startup of the Manager failed because it has already been started.

The following is displayed for *command*:

- a. When startup of the Manager failed
"managerctl" is displayed.

Corrective action

Take corrective action according to the command *command*.

- For a.

If the Manager was restarted, stop it and start it again.

If it was not restarted, continue operation.



For details on how to stop or start the Manager, refer to "Chapter 12 Command References" in the ETERNUS SF Storage Cruiser User's Guide.

61104

FJSVrcx:ERROR:61104:command:failed to start mgr_name. code=%1

Description

Startup of the Manager failed because it has already been started.

The following is displayed for *mgr_name* and *command*:

- a. When startup of the Manager failed,

command

"managerctl" is displayed.

mgr_name

"site manager" is displayed.

For code=%1, the exit code of the command *command* is displayed.

Corrective action

Choose one of the following corrective actions:

- For a.
Restart the Manager.
Stop it and start it again.



For details, refer to "Chapter 12 Command References" in the ETERNUS SF Storage Cruiser User's Guide.

If this fails to solve the problem, refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

61105

FJSVrcx:ERROR:61105:command:obj:not mounted on a shared disk

Description

The mount point *obj* is not mounted on a shared disk.

The command name is displayed for *command*.

Corrective action

If operating administrative servers are in a cluster system, mount the file system on a shared disk.

61111

FJSVrcx:ERROR:61111:failed to start site manager. code=%1

Description

code=%1 disabled the Manager startup.

Either of the following is indicated for %1:

- a. Initialization failure

Initialization of the Manager has not been completed.

- b. internal error

An internal error has occurred.

Corrective action

Choose one of the following corrective actions:

- For a.

Wait a couple of minutes, then update the Client window. To update the window, select [View]-[Refresh F5].

- For b.

Restart the Manager.

Stop then start the Manager again.



See

.....
For details, refer to "Chapter 12 Command References" in the ETERNUS SF Storage Cruiser User's Guide.
.....

If this fails to solve the problem, refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

61112

[FJSVrcx:ERROR:61112:failed to get the site manager information due to %1](#)

Description

Due to code=%1 Manager information could not be obtained.

Either of the following is indicated for %1:

- a. Initialization failure

Initialization of the Manager has not been completed.

- b. internal error

An internal error has occurred.

Corrective action

Choose one of the following corrective actions:

- For a.

Wait a couple of minutes, then update the Client window. To update the window, select [View]-[Refresh F5].

- For b.

Update the Client window.

If the error occurs again after updating the Client window again, restart the Manager. Stop then start the Manager again.



See

.....
For details, refer to "Chapter 12 Command References" in the ETERNUS SF Storage Cruiser User's Guide.
.....

If this fails to solve the problem, refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

61121

FJSVrcx:ERROR:61121:server_name:server node status is changed to status

Description

The state of the managed server node *server_name* has been changed to *status*.
"error" or "fatal" is displayed for *status*.

Corrective action

Locate the fault using the Client window.



See

.....
For details of operation from the Client window, refer to "Chapter 8 Maintenance of Devices to be Managed" in the ETERNUS SF Storage Cruiser User's Guide.
.....

61122

FJSVrcx:ERROR:61122:service_name:status is changed to status

Description

The state of the service *service_name* has been changed to *status*.
"error" is displayed for *status*.

Corrective action

Locate the fault using the Client window.



See

.....
For details of operation from the Client window, refer to "Chapter 8 Maintenance of Devices to be Managed" in the ETERNUS SF Storage Cruiser User's Guide.
.....

61130

FJSVrcx:ERROR:61130:stopping of site manager failed

Description

It failed to stop administrative server.

Corrective action

Stop administrative server once again. If the same message is displayed, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

61131

FJSVrcx:ERROR:61131:site manager terminated abnormally

Description

The administrative server stopped abnormally.

Corrective action

Restart administrative server. If the same message is displayed, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

62000

FJSVrcx:ERROR:62000:command:Unexpected Error occurred.

Description

An expected error occurred.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

62001

FJSVrcx:ERROR:62001:command:Internal Program Error occurred.

Description

An internal error has occurred.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

62002

FJSVrcx:ERROR:62002:command:Communication error occurred. (node)

Description

An error has occurred during communication between the Manager and managed server node *node*. Sometimes the *node* is not displayed.

Corrective action

Check if there is a problem with the network environment.

62005

FJSVrcx:ERROR:62005:command:The node is not registered. node

Description

The server node has not been registered.

Corrective action

Register the server node then execute the command again.

62006

FJSVrcx:ERROR:62006:command:There is(are) the device(s) of abnormal status. node

Description

Internal devices (such as hardware) of the node are in abnormal status. Sometimes the *node* is not displayed.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

62010

FJSVrcx:ERROR:62010:command:management database access error

Description

An error has occurred during operation of the management database.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

62012

FJSVrcx:ERROR:62012:command:The management database is inconsistent.

Description

The management database data is inconsistent, so the process has stopped.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

62062

FJSVrcx:ERROR:62062: The setup to storage was interrupted. An error occurred in processing request to storage.

Description

Storage setting failed, because an error occurred during processing.

Corrective action

Check the device and status of the server managing it, and make sure there are no problems.

If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

62063

FJSVrcx:ERROR:62063:failed to change storage setting.

Description

Storage could not be configured.

Corrective action

Check the device and status of the server managing it, and make sure there are no problems.

If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

62064

FJSVrcx:ERROR:62064:Storage Configuration error detected.

Description

Storage configuration error was detected in the acquisition of storage information.

Corrective action

Check the device and status of the server managing it, and make sure there are no problems.

If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

62138

62138: Because the setting of Storage Migration exists, it is not possible to set it.

Description

Corrective action

65509

65509: An unrecoverable error occurred.

Description

An I/O error has occurred, or command execution failed.

Corrective action

Check that there is enough free disk space on the administrative server, and network is properly connected, then perform the operation again. If the same error occurs, contact Fujitsu technical staff.

65510

65510: Failed in registration due to internal contradiction.

Description

An I/O error has occurred, or command execution failed.

Corrective action

Check that there is enough free disk space on the administrative server, and network is properly connected, then perform the operation again. If the same error occurs, contact Fujitsu technical staff.

65514

65514: Failed to refresh screen due to failure of communication with admin server.

Description

Connection to the administrative server was attempted, but failed.

The resource view might not be providing the latest information.

Corrective action

Check the following, remove the cause of the problem and perform the operation again:

- If the system resource manager has stopped, start it using the rcxmgretl command.



See

For details, refer to "Chapter 12 Command References" in the ETERNUS SF Storage Cruiser User's Guide.

- Check if there is a problem with the network environment between the administrative client and administrative server. For example, if a cable is disconnected from the LAN connector, connect it.
- Check that there is no difference between the product versions in use on the ETERNUS SF Storage Cruiser Client and the Manager. If there is a difference, uninstall the current Client and install a Client of the same version as is installed on the Manager.

65515

65515: Failed to refresh screen due to failure of getting information from admin server.

Description

The latest information could not be acquired from the administrative server to update the logical resource view. An error might have occurred in the administrative server.

Corrective action

Restart the Manager.

To restart the Manager, stop the Manager first.



See

For details, refer to "Chapter 12 Command References" in the ETERNUS SF Storage Cruiser User's Guide.

If this does not resolve the problem, collect troubleshooting information and submit it and the message to Fujitsu technical staff.

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

65516

65516: Failed to show help due to failure of starting web browser.

Description

The Web browser has not been started, so HELP cannot be displayed.

Corrective action

Set the browser as follows:

- If using Netscape
Select [Tools] - [Internet Options] and then the [Programs] tab. Make sure the box next to "Internet Explorer should check to see whether it is the default browser" is unchecked.
Close all browser windows, then start Netscape again. The confirmation dialog box will appear.
- If using Internet Explorer
Select [Tools] - [Internet Options] and then the [Programs] tab. Make sure the box next to "Internet Explorer should check to see whether it is the default browser" is checked. Close all browser windows then start Internet Explorer again. The confirmation dialog box asking if it will become the default Internet browser will appear.

65517

65517: Failed to call *management_software* due to failure of starting web browser.

Description

The Web browser that calls management software *management_software* has not been started.

Corrective action

See the corrective action of "Message number [65516](#)".

65518

65518: Failed to execute *product_name*, since *product_name* is not installed.

Description

Failed in calling product *product_name* as it has not been installed.

Corrective action

Install the product *product_name*.

65519

65519: Failed to execute *product_name*.

Description

Calling the product *product_name* failed.

Corrective action

A problem might have occurred in the administrative client.

Check if the Client has enough memory and disk capacity, and reserve enough resources if necessary. If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

65522

65522: Invalid character specified. Change (*item_name*).

Description

Invalid characters were specified for the setting item *item_name*.

The event name, message pattern, or command is displayed for *item_name*.

Corrective action

Use valid characters for the setting item *item_name*, then perform the operation again.

65523

65523: Required parameter not specified. Enter (*item_name*).

Description

No values were specified for the setting item *item_name*.

The event name, message pattern, or command is displayed for *item_name*.

Corrective action

Input valid characters for the setting item *item_name*, then perform the operation again.

65524

65524: Not privileged.

Description

Authorized user access authority is required.

Corrective action

Log in to the account using authorized user access authority.

65583

65583: Remote command terminated abnormally.

Description

The remote command terminated abnormally because operation from the administrative client failed.

Corrective action

Check the detailed information and take corrective action.

65584

65584: Failed to execute remote command.

Description

The administrative client failed to operate the administrative server because they are not connected to each other, or command execution failed on the administrative server.

Corrective action

The administrative client might not be connected to the administrative server or in a state where it cannot communicate. Check the following, remove the cause of the problem, and then execute the command again.

- Check if the network environment allows for the connection between the administrative server and administrative client.
- Update the Client window then check if the resource is displayed.
To update, select [View] - [Refresh F5].
- Restart the administrative client and execute the command again.

If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

65585

65585: Preprocessing of remote command execution failed.

Description

The administrative client failed to operate the administrative server because the command (CLI) execution was not allowed on the administrative server.

Corrective action

The administrative client might not be connected to the administrative server or in a state where it cannot communicate. Check the following, remove the cause of the problem, and then execute the command again.

- Check if the network environment allows for the connection between the administrative server and administrative client.
- Restart the administrative client then execute the command again.

If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

65605

65605: Failed to register managed server node.

Description

The managed server node can not be registered.

Corrective action

Check the message number in the detailed information, and refer to the following:

- 6XXXX series, 2XXXX series, 00XXX series, 4XXXX series

For details, refer to each message.

- swsagXXXX series, ssmgrXXXX series

For details, refer to "[Chapter 1 Client Messages](#)".

65606

65606: Failed to delete managed server node.

Description

The managed server node can not be deleted.

Corrective action

Check the message number in the detailed information, and refer to the following:

- 6XXXX series, 2XXXX series, 00XXX series, 4XXXX series

For details, refer to each message.

- swsagXXXX series, ssmgrXXXX series

For details, refer to "[Chapter 1 Client Messages](#)".

65800

65800: The password is incorrect. check your password, then try again.

Description

Password specified for account registration is incorrect.

Corrective action

Check the password and password confirmation then repeat registration.

65801

65801: A registration password or check password is not provided.

Description

Registration of an account was executed without a password or password confirmation having been entered.

Corrective action

Specify the password and password confirmation then register the account again.

65802

65802: User name is not provided.

Description

User name has not been entered.

Corrective action

Specify the user name then register the account again.

65803

[65803: the password provided is incorrect. check your password, then try again.](#)

Description

The current password used to change the password for account management is incorrect. Check the password then enter the correct one.

Corrective action

Specify the correct password for the account.

65804

[65804: A blank character cannot be used for user name.](#)

Description

Login accounts with a user name containing a blank space (" ") cannot be registered.

Corrective action

Register the login account using a user name without a blank space (" ").

65805

[65805: A password is not provided.](#)

Description

Password has not been entered.

Corrective action

Enter the password.

65807

[65807: The login account \(*login_account_name*\) has not been registered.](#)
[FJSVrcx:ERROR:65807:command:The login account \(*login_account_name*\) has not been registered.](#)

Description

The login account name specified for *login_account_name* has not been registered in the administrator list.

Corrective action

Check the login account name specified for *login_account_name*, enter a registered login account and execute the command again.
If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

65808

[65808: The index specified for size *size* is *index*.](#)
[FJSVrcx:ERROR:65808:command:The index specified for size *size* is *index*.](#)

Description

When administrator information was acquired from the administrator list, an *index* that exceeds the maximum *size* limit was specified.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

65810

65810: *parameter (parameter_name)* has already been registered.
FJSVrcx:ERROR:65810:command:parameter (*parameter_name*) has already been registered.

Description

The parameter name *parameter_name* specified for *parameter* has already been registered in the management table.

The login account, server domain, storage domain is displayed for *parameter*.

The login account name, server domain name, storage domain name is displayed for *parameter_name*.

Corrective action

If the parameter *parameter* is a server domain, storage domain, check if the *parameter* specified for *parameter_name* is displayed on the resource view tree.

If the parameter *parameter* is a login account, check with the administrator if the parameter name *parameter_name* has been registered.

If it is not displayed or registered, check if the *parameter_name* is correct. If it is incorrect, specify the name and execute the command again.

If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

65811

65811: Certification failure: login account (*login_account_name*)
FJSVrcx:ERROR:65811:command:Certification failure: login account (*login_account_name*)

Description

Authentication of the login account *login_account_name* failed.

Corrective action

If this occurs during authentication, check the login account *login_account_name* and password.

If this occurs during login, restart the administrative client, and log in again.

65812

65812: The login account (*login_account_name*) does not have a system administrator access privilege.
FJSVrcx:ERROR:65812:command:The login account (*login_account_name*) does not have a system administrator access privilege.

Description

Only privileged administrators can process the login account *login_account_name*.

Corrective action

The privilege level might have been changed on another client. Log in again using a privileged account.

65814

65814: Decoding the password failed.
FJSVrcx:ERROR:65814:command:Decoding the password failed.

Description

Password decryption failed.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

65815

65815: Encoding the password failed.
FJSVrcx:ERROR:65815:command:Encoding the password failed.

Description

Password encryption failed.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

65816

65816: The specified Certinfo might be old. Update information.
FJSVrcx:ERROR:65816:command:The specified Certinfo might be old. Update information.

Description

The management table might have been updated after the administrator information was acquired. Update the administrator information.

Corrective action

Restart the administrative client.

If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

65817

65817: An unexpected error has been detected: error
FJSVrcx:ERROR:65817:command:An unexpected error has been detected: error

Description

An unexpected error *error* has occurred.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

65818

65818: The execution exception was generated.
FJSVrcx:ERROR:65818:command:The execution exception was generated.

Description

An execution exception has occurred.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

65819

65819: *parameter (parameter_name)* has not been registered.
FJSVrcx:ERROR:65819:command:parameter (parameter_name) has not been registered.

Description

The parameter name *parameter_name* specified for *parameter* has not been registered in the management table.
The server domain, storage domain is displayed for *parameter*.
The server domain name, storage domain name is displayed for *parameter_name*.

Corrective action

Check if the parameter name *parameter_name* specified for *parameter* is displayed on the resource view tree.
If it is not displayed or registered, check if the *parameter_name* is correct. If it is incorrect, specify the name and execute the command again.
If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

65820

65820: *parameter (parameter_name)* has already been registered.
FJSVrcx:ERROR:65820:command:parameter (parameter_name) has already been registered.

Description

The *parameter* specified for *parameter_name* has been registered in the common facility configuration database.
The server domain, storage domain is displayed for *parameter*.
The server domain name, storage domain name is displayed for *parameter_name*.

Corrective action

Check if the parameter name *parameter_name* specified for *parameter* is displayed on the logical resource view tree.
If it is not displayed or registered, check if the *parameter_name* is correct. If it is incorrect, specify the name and execute the command again.
If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

65821

65821: A node exists in *parameter*. Processing cannot be continued.
FJSVrcx:ERROR:65821:command:A node exists in *parameter*. Processing cannot be continued.

Description

There is a managed server node in *parameter*, so processing cannot be continued.
The server domain, storage domain, or server base domain is displayed for *parameter*.

Corrective action

Delete the managed server node in the parameter *parameter*, then execute the command again.

65822

65822: An unexpected error has been detected: *error*
FJSVrcx:ERROR:65822:command:An unexpected error has been detected: *error*

Description

An unexpected error *error* has occurred.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

65823

65823: The execution exception was generated.
FJSVrcx:ERROR:65823:command:The execution exception was generated.

Description

An execution exception has occurred.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

65824

65824: *parameter (parameter_name)* is not provided.
FJSVrcx:ERROR:65824:command:parameter (parameter_name) is not provided.

Description

The parameter name *parameter_name* (login account name, password, domain name, server node name, storage node name, privileged level, execution privilege, and administrator information) of the *parameter* (login account, password, domain, server node, storage node, privileged level, execution privilege, and administrator information) has not been specified.

The *parameter_name* is identified as null or size()==().

Corrective action

Check if the *parameter* has been entered. If not entered, enter it and execute the command again.

If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

65825

65825: The number of characters of *parameter (parameter_name :length == length)* ranges from (*lower_limit*) at a minimum to (*upper_limit*) at a maximum.
FJSVrcx:ERROR:65825:command:The number of characters of *parameter (parameter_name :length == length)* ranges from (*lower_limit*) at a minimum to (*upper_limit*) at a maximum.

Description

For the maximum number of characters "*parameter_name* : character length == *length*" permitted in *parameter* (login account, password, domain, server node, or storage node) the upper limit is *upper_limit*, and the lower limit is *lower_limit*.

If the *parameter* is a password, it is represented using asterisks ("*").

Corrective action

Specify the parameter between the *lower_limit* and *upper_limit*.

65826

65826: *parameter (parameter_name)* includes an invalid character.
FJSVrcx:ERROR:65826:command:parameter (parameter_name) includes an invalid character.

Description

An invalid character was included in the parameter name *parameter_name* (login account, password, or storage node) of *parameter*.
If *parameter* is a password, it is identified using asterisks ("*").

Corrective action

Specify the *parameter* again using valid characters.

If the *parameter* is a storage node, or if this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide



See

For the naming rules, refer to the following:

- Login account

User name of "5.4 Setting Up a Login Account" in the ETERNUS SF Storage Cruiser User's Guide.

- Password

Password (Confirm password) of "5.4 Setting Up a Login Account" in the ETERNUS SF Storage Cruiser User's Guide.

65827

65827: *input_value* is invalid. (*value*) is only effective to *item*.

FJSVrcx:ERROR:65827:command:*input_value* is invalid. (*value*) is only effective to *item*.

Description

The value specified for *input_value* is invalid. Only *value* is valid for *item*.

The item *item* is identified as privileged level or execution privilege.

The value *value* is identified as "super", "super or normal", or "all or read or none".

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

65828

65828: The element type in *list* is invalid. (Assumption value: *value1*, Detection value: *value2*)

FJSVrcx:ERROR:65828:command:The element type in *list* is invalid. (Assumption value:*value1*, Detection value:*value2*)

Description

The element type in the list *list* is different than the assumed value *value1*.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

65829

65829: The number of elements of *list1* list (size == *integer_variable1*) and *list2* list (size == *integer_variable2*) is different.

FJSVrcx:ERROR:65829:command:The number of elements of *list1* list (size == *integer_variable1*) and *list2* list (size == *integer_variable2*) is different.

Description

The number of elements (*size1* and *size2*) in the lists *list1* and *list2* are different.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

67101

[FJSVrcx:ERROR:67101:command:not privileged](#)

Description

The command was executed without OS administrator authority.

Corrective action

Execute using OS administrator authority.

67102

[FJSVrcx:ERROR:67102:command:option:illegal option](#)

Description

The option is invalid, usage is displayed.

Corrective action

Check the command then execute it again.

67105

[FJSVrcx:ERROR:67105:command:obj:no such service](#)

Description

The service *obj* was not found.

Corrective action

Check if the service *obj* exists.

67106

[FJSVrcx:ERROR:67106:command:obj:name contains invalid character](#)

Description

The name *obj* contains invalid characters.

Corrective action

Specify alphanumeric characters, and underscores ("_") for the name. Specify the proper name then execute the command again.

67111

[FJSVrcx:ERROR:67111:command:obj:no such event.](#)

Description

The event *obj* was not found.

Corrective action

Check if the event *obj* exists.

67112

[FJSVrcx:ERROR:67112:command:no resources found matching obj](#)

Description

Resources that match *obj* were not found.

Corrective action

Check the conditions specified.

67114

[FJSVrcx:ERROR:67114:command:can not copy file \[filename1->filename2\]](#)

Description

The file *filename1* cannot be copied to the file *filename2*.

Corrective action

Check the permission of the file or directory.

67117

[FJSVrcx:ERROR:67117:command:obj:failed to create file or directory](#)

Description

The *obj* file or directory cannot be created.

Corrective action

Check the following, remove the cause of the problem, and execute the command again.

- Check the directory permission.
- Check that there is enough disk area available.

67118

[FJSVrcx:ERROR:67118:command:obj:can not mount file system](#)

Description

The *obj* file system cannot be mounted.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

67119

[FJSVrcx:ERROR:67119:command:obj:command exec error](#)

Description

An error occurred during execution of the *obj* command.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

67124

[FJSVrcx:ERROR:67124:command: not enough memory](#)

Description

There is not enough available memory. The command name is displayed for *command*.

Corrective action

Exit unnecessary programs then execute the command again.

67126

[FJSVrcx:ERROR:67126:command:obj:No such directory](#)

Description

The directory specified was not found.

Corrective action

Specify the correct directory.

67128

[FJSVrcx:ERROR:67128:command:invalid date](#)

Description

The specified time and date are invalid.

Corrective action

Specify the date and time in the format "YYYY/MM/DD hh:mm:ss".

67129

[FJSVrcx:ERROR:67129:command:syntax error](#)

Description

A command syntax error has occurred. usage is displayed.

Corrective action

Check the command then execute it again.

67130

[FJSVrcx:ERROR:67130:command:option:option requires an argument](#)

Description

An argument was not specified for the option. usage is displayed.

Corrective action

Check the command then execute it again.

67131**[FJSVrcx:ERROR:67131:command:option:argument too long](#)**

Description

The option argument specified is too long.

Corrective action

Correct the attribute of the option then execute the command again.

67132**[FJSVrcx:ERROR:67132:command:option:contains invalid character](#)**

Description

The option argument specified contains invalid characters.

Corrective action

Correct the attribute of the option then execute the command again.

67133**[FJSVrcx:ERROR:67133:command:value:out of range](#)**

Description

The value specified is beyond the allowable range.

Corrective action

Check the value specified, then execute the command again.

67134**[FJSVrcx:ERROR:67134:command:value:invalid format](#)**

Description

The format of the value specified is invalid.

Corrective action

Check the value specified, then execute the command again.

67135**[FJSVrcx:ERROR:67135:command:option:invalid argument](#)**

Description

The option argument specified is invalid. usage is displayed.

Corrective action

Specify a correct argument, then execute the command again.

67136**[FJSVrcx:ERROR:67136:command:filename:invalid file format](#)**

Description

The file format specified for *filename* is invalid.

Corrective action

Check the file format.

67139

[FJSVrcx:ERROR:67139:command:filename:file not found](#)

Description

The file specified for *filename* was not found.

Corrective action

Check the file name specified.

67140

[FJSVrcx:ERROR:67140:command:filename:permission denied](#)

Description

Access authority to the file specified for *filename* not possessed.

Corrective action

Check the owner, property group, and access authority for the file specified.

67141

[FJSVrcx:ERROR:67141:command:filename:write failed](#)

Description

Writing of the file specified for *filename* failed.

Corrective action

Check the following, remove the cause of the problem, and execute the command again.

- Check if an error message of the disk or file system has been output to the system log(event log).
- Check if a message indicating file system quota limit or insufficient space has been output to the system log(event log).

67142

[FJSVrcx:ERROR:67142:command:filename:read failed](#)

Description

Reading of the file specified for *filename* failed.

Corrective action

Check the following, remove the cause of the problem, and execute the command again.

- Check if an error message of the disk or file system has been output to the system log(event log).

67143

[FJSVrcx:ERROR:67143:command:filename:open failed](#)

Description

Opening of the file specified for *filename* failed.

Corrective action

Check the following, remove the cause of the problem, and execute the command again.

- Check if an error message of the disk or file system has been output to the system log(event log).
- Check if a message indicating file system quota limit or insufficient space has been output to the system log(event log).

67144

FJSVrcx:ERROR:67144:command:filename:remove failed

Description

Deletion of the file specified for *filename* failed.

Corrective action

Check the following, remove the cause of the problem, and execute the command again.

- Check if an error message of the disk or file system has been output to the system log(event log).

67145

FJSVrcx:ERROR:67145:command:filename:rename failed

Description

Renaming of the file specified for *filename* failed.

Corrective action

Check the following, remove the cause of the problem, and execute the command again.

- Check if an error message of the disk or file system has been output to the system log(event log).
- Check if a message indicating file system quota limit or insufficient space has been output to the system log(event log).

67146

FJSVrcx:ERROR:67146:command:filename:file not found

Description

The file *filename*, was not found.

Corrective action

If the phenomenon is due to either of the following, restore the entire system, or install again.

- The file was deleted
- The file was deleted because of system-down, disk or file system failure

If this phenomenon is due to a problem other than those above, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

67147

FJSVrcx:ERROR:67147:command:filename:permission denied

Description

Access to the file *filename* was denied.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

67148

FJSVrcx:ERROR:67148:command:filename:write failed

Description

Writing to the file *filename*, failed.

Corrective action

Check the following, remove the cause of the problem, and execute the command again.

- Check if an error message of the disk or file system has been output to the system log(event log).
- Check if a message indicating file system quota limit or insufficient space has been output to the system log(event log).

67149

FJSVrcx:ERROR:67149:command:filename:read failed

Description

Reading of the file specified for *filename* failed.

Corrective action

Check the following, remove the cause of the problem, and execute the command again.

- Check if an error message of the disk or file system has been output to the system log(event log).

67150

FJSVrcx:ERROR:67150:command:filename:open failed

Description

Opening the file *filename*, failed.

Corrective action

Check the following, remove the cause of the problem, and execute the command again.

- Check if an error message of the disk or file system has been output to the system log(event log).
- Check if a message indicating file system quota limit or insufficient space has been output to the system log(event log).

If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

67151

FJSVrcx:ERROR:67151:command:filename:remove failed

Description

Deleting the file *filename* failed.

Corrective action

Check the following, remove the cause of the problem, and execute the command again.

- Check if an error message of the disk or file system has been output to the system log(event log).

67152

[FJSVrcx:ERROR:67152:command:filename:rename failed](#)

Description

Renaming of the file *filename* failed.

Corrective action

Check the following, remove the cause of the problem, and execute the command again.

- Check if an error message of the disk or file system has been output to the system log(event log).
- Check if a message indicating file system quota limit or insufficient space has been output to the system log(event log).

67157

[FJSVrcx:ERROR:67157:command:obj:not privileged](#)

Description

The command cannot be executed because sufficient access authority for the object *obj* are not possessed.

Corrective action

Log in using proper user access authority, and then re-execute the command.

67158

[FJSVrcx:ERROR:67158:command:too many type exist in obj](#)

Description

No more of the *type* object can be created in the object *obj*.

Corrective action

Delete the *type* object from the object *obj*, and then re-execute the command.

67159

[FJSVrcx:ERROR:67159:command:authentication failure](#)

Description

User authentication failed.

Corrective action

If not logged in to ESC as a proper user, log in again. If the password was changed while logged in, log in and perform the operation again.

67161

[FJSVrcx:ERROR:67161:command:option:can not specify](#)

Description

The option *option* cannot be specified.

Corrective action

Check the parameter, and then re-execute the command.

67162

[FJSVrcx:ERROR:67162:command:option:is required](#)

Description

The option *option* must be specified.

Corrective action

Correct the option parameter, and then re-execute the command.

67164

[FJSVrcx:ERROR:67164:command:value:overlaps](#)

Description

The same value was specified.

Corrective action

Change the value, and then re-execute the command.

67165

[FJSVrcx:ERROR:67165:command:obj:failed to register into the Management role](#)

Description

Registration of the object *obj* in the management role failed.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

67166

[FJSVrcx:ERROR:67166:command:obj:failed to delete from the Management role](#)

Description

Deletion of the object *obj* from the management role failed.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

67167

[FJSVrcx:ERROR:67167:command:obj:contains type](#)

Description

The command cannot be executed because the object *obj* holds the *type* object.
The object name is displayed for *obj*.
The type of the object is displayed for *type*.

Corrective action

Delete the *type* object from the object *obj*, and then re-execute the command.

67168

[FJSVrcx:ERROR:67168:command:obj1:is busy. Link to type\(obj2\) exists](#)

Description

obj1 cannot be deleted because it is connected to *type (obj2)*.
The domain that cannot be disconnected is displayed for *obj1*.
The name of the object that is connected to *obj1* is displayed for *obj2*.
The object type of *obj2* is displayed for *type*.

Corrective action

Disconnect the *type (obj2)*, and then re-execute the command.

67195

[FJSVrcx:ERROR:67195:command:communication error.code=code](#)

Description

An internal error has occurred during transmission.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

67196

[FJSVrcx:ERROR:67196:command:communication error.detail](#)

Description

A communication error occurred during execution of the command.

Corrective action

Take corrective action following the instructions for each message in *detail*.

- If the *detail* is *rcxfunc=rcxfunc*, *command=rcxcommand*, or *rcxerrorno=rcxerrno*

A communication error occurred during execution of the command.

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

- If the *detail* is *target=127.0.0.1*

The Manager might have been stopped.

The type of corrective action taken varies depending on whether or not the administrative server is being used in a cluster system.

- When not running the administrative server in a cluster system

Check if the Manager has stopped by the following.

[Administrative server is Solaris OS or Linux]

```
# ps -ef | grep -v grep | grep /opt/FJSVssmgr/jre/bin/java | grep cruiser=daemon
```

If the Manager is running, process information will be displayed.

If the Manager has stopped, start it by executing the following command:

```
# /opt/FJSVrcxmr/sbin/managerctl start
```

[Administrative server is Windows]

Check the service status of the ETERNUS SF Storage Cruiser Manager by open [Control panel] - [Administrative tool] - [Service].

If the service has stopped, select it by open [Control panel] - [Administrative tool] - [Service] and start it.

- When the administrative server is running in a cluster system

Check that cluster applications have not stopped or application failures have not occurred on the Manager from the PRIMECLUSTER Cluster Admin GUI. Also, check that the server node where the command is executed is not standby.

If the cluster applications have stopped, execute the command on the operating server node after starting the cluster applications.

If application failures have occurred, execute the server node on the operating server node after recovering the cluster applications.

Be sure to execute the command on the operating node of a cluster application, not on the standby node.

If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

67197

[FJSVrcx:ERROR:67197:command:DB access error](#)

Description

A DB access error occurred.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

67200

[FJSVrcx:ERROR:67200:command:obj:process was terminated because of error occurred on other node](#)

Description

Command execution was canceled. For details refer to the event output at the same time.

Corrective action

Refer to the output event.

67251

[FJSVrcx:ERROR:67251:command:command terminated abnormally](#)

Description

The command terminated abnormally.

Corrective action

Re-execute the command.

67252

[FJSVrcx:ERROR:67252:command:password decryption error](#)

Description

Password decryption failed.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).
"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

67255

FJSVrcx:ERROR:67255:command:option:not supported

Description

The option specified, *option*, is not supported.

Corrective action

Specify the correct option, and then re-execute the command.

67256

FJSVrcx:ERROR:67256:command:obj:process was terminated because of deleting the server node

Description

The server node was deleted while the registration process was performed.
The registration process was disrupted.
The managed server node is displayed for *obj*.

Corrective action

Check the object, and then re-execute the command.

67263

FJSVrcx:ERROR:67263:command: user_name:login incorrect

Description

Login failed.

Corrective action

Enter the correct user name and password, then log in again.
When there is no error in the user name and password and a newly created management account is being used, there is an error in the password configured during account creation.

67264

FJSVrcx:ERROR:67264:command:filename:invalid file type

Description

Writing to the file or directory specified for *filename* failed because the file type is invalid.

Corrective action

Move or delete the file or directory shown for *filename*, or change the name, then re-execute the command.

67265

FJSVrcx:ERROR:67265:command:variable:value: invalid environment value

Description

The environment variable *variable* is invalid.

Corrective action

Correct the value of the environment variable *variable*, and then re-execute the command.

67266

[FJSVrcx:ERROR:67266:command:no shell](#)

Description

The shell was not found.

Corrective action

Correct the environment variable SHELL.

67267

[FJSVrcx:ERROR:67267:command:obj:failed to execute](#)

Description

Execution of the command specified for *obj* failed.

Corrective action

Check the following and remove the cause of the problem:

- Users have sufficient command execution authority
- There is enough free memory

67268

[FJSVrcx:ERROR:67268:command:filename:no such file or directory](#)

Description

The file or directory specified for *filename* does not exist.

Corrective action

Specify the correct file or directory.

67269

[FJSVrcx:ERROR:67269:command:filename:failed to create file or directory](#)

Description

The file or directory specified for *filename* could not be created.

Corrective action

Check the directory permission.

67704

[FJSVrcx:ERROR:67704:command:option:secondary node deletion completed](#)

Description

The option is incorrect. Usage will be output.

Corrective action

Check the command, and then re-execute the command.

67706

[FJSVrcx:ERROR:67706:command:ipaddress:invalid IP address format](#)

Description

The IP address format is incorrect.

Corrective action

Check the IP address.

67707

[FJSVrcx:ERROR:67707:command:setup command already running](#)

Description

The cluster setup command or the cluster unsetup command is already active.

Corrective action

Check whether the cluster setup command or the cluster unsetup command is running somewhere else.

67709

[FJSVrcx:ERROR:67709:command:not privileged](#)

Description

The command was activated by a user other than the OS administrator (root).

Corrective action

Execute the command as the OS administrator (root).

67710

[FJSVrcx:ERROR:67710:command:mountpoint:not mounted](#)

Description

The shared disk has not been mounted on mount point *mountpoint*.

Corrective action

Check the mount status of the shared disk for administrative server shared data.

When "/" was added in the end of the mount point *mountpoint*, delete the "/" then re-execute.

67711

[FJSVrcx:ERROR:67711:command:software:not installed](#)

Description

Cluster software *software* has not been installed.

Corrective action

Check whether the cluster setup command or the cluster unsetup command is running.

67714

[FJSVrcx:ERROR:67714:command:nodetype: cluster setup already completed in this node](#)

Description

The cluster environment of node type *nodetype* has been configured on the current node.

Corrective action

Check the cluster environment status on the current node.

67715

[FJSVrcx:ERROR:67715:command:cluster setup already completed in another node](#)

Description

The cluster environment of the node type specified with the cluster setup command has been configured on another node.

Corrective action

Check whether the node type specified with the executed command is correct.

Check whether the cluster environment of the node type specified with the executed command has already been configured on another node.

67716

[FJSVrcx:ERROR:67716:command:primary node setup not completed](#)

Description

The cluster environment has not been configured on the primary node.

Corrective action

Check whether the shared disk for mounted administrative server shared data is correct.

Configure the cluster environment on the primary node.

67717

[FJSVrcx:ERROR:67717:command:switch:parameter:parameter conflict](#)

Description

Data different from the previous one was specified.

Corrective action

Check the argument values of the command.

67725

[FJSVrcx:ERROR:67725:command:option:illegal option](#)

Description

The option is incorrect. Usage will be output.

Corrective action

Check the command options, and then re-execute the command.

67726

[FJSVrcx:ERROR:67726:command:secondary node not deleted](#)

Description

The cluster environment on the secondary node is not deleted.

Corrective action

Check whether the shared disk for mounted administrative server shared data is correct.
Delete the cluster environment on the secondary node, then execute the command again.

67727

[FJSVrcx:ERROR:67727:command:no cluster setup node](#)

Description

The cluster environment has not been configured.

Corrective action

Check whether the administrative server cluster environment has been configured.

67740

[FJSVrcx:ERROR:67740:command:cluster setup failed \(setup data invalid\)](#)

Description

The cluster setup failed. The cluster environment configurations are invalid.

Corrective action

Delete the cluster environment in force mode then uninstall the Manager.

67741

[FJSVrcx:ERROR:67741:command:setup command not installed](#)

Description

The module for cluster setup has not been installed.

Corrective action

Check whether Manager installation is valid.

67742

[FJSVrcx:ERROR:67742:command:file:setup data inconsistency](#)

Description

Inconsistency was found in the cluster environment configurations.

Corrective action

Collect the following files and contact Fujitsu technical staff.

- Files output to *file*
- For Manager: All files under /opt/FJSVrcxmr/cluster/env

67743

[FJSVrcx:ERROR:67743:command:setup data invalid](#)

Description

The cluster environment configurations are invalid.

Corrective action

Delete the cluster environment in force mode (using -f when executing rcx_clunsetup). After the deletion is completed, uninstall the Manager.

67744

[FJSVrcx:ERROR:67744:command:shared disk data invalid](#)

Description

Data on the shared disk is invalid.

Corrective action

Delete the cluster environment in force mode (using -f when executing rcx_clunsetup). After the deletion is completed, uninstall the Manager.

67745

[FJSVrcx:ERROR:67745:command:property:manager:value:setup data conflict](#)

Description

Property value *property* of the cluster setup command does not match configuration value *value* on administrative server *manager* for which cluster setup is done.

Corrective action

Specify the same configuration value to perform setup.

67747

[FJSVrcx:ERROR:67747:command:cluster setup failed](#)

Description

The cluster setup failed.

Corrective action

Check the execution environment then re-execute the command. If the situation is not improved, contact Fujitsu technical staff.

67748

[FJSVrcx:ERROR:67748:command: can not execute in normal cluster setup node](#)

Description

The cluster setup is in normal condition. The unsetup command cannot be executed specifying shared disk data deletion.

Corrective action

Shared disk data deletion (using -e MountPoint when specifying rcx_clunsetup) cannot be performed.

Delete the cluster environment following the procedure given in "A.7 Cluster environment deletion" in the ETERNUS SF Storage Cruiser Installation Guide.

67749

[FJSVrcx:ERROR:67749:command:cluster deletion failed](#)

Description

The cluster unsetup failed.

Corrective action

Delete the cluster environment in force mode (using -f when executing rcx_clunsetup). After the deletion is completed, uninstall the Manager.

67750

FJSVrcx:ERROR:67750:command:cluster deletion (erase shared disk data) failed

Description

The shared disk data deletion failed.

Corrective action

Check the execution environment then re-execute the command. If the situation is not improved, contact Fujitsu technical staff.

67754

FJSVrcx:ERROR:67754:command:command not installed

Description

The command has not been installed.

Corrective action

Check whether required software installation was done correctly.
Check whether Manager installation was done correctly.
If the situation is not improved, contact Fujitsu technical staff.

67755

FJSVrcx:ERROR:67755:command:network interface not found

Description

The network interface name is not found.

Corrective action

Check the network interface configurations referring to the "PRIMECLUSTER Global Link Services Configuration and Administration Guide Redundant Line Control Function (Linux)".

67800

FJSVrcx:ERROR:67800:command:Site manager process is still running.

Description

The Manager process is running.

Corrective action

Stop the Manager process, and then re-execute the command.



See

.....
For information on how to stop the Manager, refer to "Chapter 12 Command References" in the ETERNUS SF Storage Cruiser User's Guide.
.....

67801

FJSVrcx:ERROR:67801:command:package:not installed

Description

The package *package* has been not installed.

Corrective action

Check if the package *package* is correctly installed.

67802

FJSVrcx:ERROR:67802:command:file:open failed

Description

Opening of the file *file* failed.

Corrective action

Check if the *file* displayed in the message can be referred to, or the shared disk is mounted if the file is used in a cluster system then execute the command again.

If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

67803

FJSVrcx:ERROR:67803:command:file:write failed

Description

Reading of the file *file* failed.

Corrective action

Check available disk space and disk mounting then execute the command again.

If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

67804

FJSVrcx:ERROR:67804:command:failed to restore the configuration

Description

Restoring the configuration failed.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

67805

FJSVrcx:ERROR:67805:command:rcxcert setup was not completed successfully.

Description

Setup was not completed successfully.

Corrective action

Execute the rcxcert setup command.

67806

FJSVrcx:ERROR:67806:command:rcxcert setup has already been completed.

Description

Setup is already complete.

Corrective action

The rcxcert setup command has already been executed.

Check if the setup is already complete (Message number 27801).

67807

FJSVrcx:ERROR:67807:command:option:illegal option

Description

An invalid parameter was detected.

Corrective action

Correct the parameter.

67808

FJSVrcx:ERROR:67808:command_name1:The command was not completed successfully.

Description

The command *command_name1* was not completed successfully.

Corrective action

If an error (the cause of the abnormal termination) message was output before this message, perform the response for that message.

If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

67814

FJSVrcx:ERROR:67814:command_name1:It failed in the backup of AccountFile.

Description

Backup of the AccountFile failed.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

67815

FJSVrcx:ERROR:67815:command_name1:Decoding the password failed.

Description

Password decryption failed.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

67816

[FJSVrcx:ERROR:67816:command_name1:Encoding the password failed.](#)

Description

Password encryption failed.

Corrective action

When input is required for this command, check the input values.

If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

67819

[FJSVrcx:ERROR:67819:command_name1:It failed in the acquisition of the DB type.](#)

Description

Acquisition of the authentication DB failed.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

67820

[FJSVrcx:ERROR:67820:command_name1:command_name2 process is still running.](#)

Description

The process *command_name2* is running.

Corrective action

After the process finishes, re-execute the command.

67830

[FJSVrcx:ERROR:67830:command:rcxcert not setup](#)

Description

The login account for the administrative server was not created in the Manager setup procedure.

Corrective action

Check if the rcxcert setup command is completed.

If the Manager is running in a cluster system, check if the shared disk is mounted.

67840

[FJSVrcx:ERROR:67840:command:invalid input value\(parameter\)](#)

Description

The input value is not correct.

parameter: "CLI password encryption key" or "user name" or "password"

Corrective action

Input the correct value.

67898

[FJSVrcx:ERROR:67898:command:message:too long message](#)

Description

The output message is too long.

Internal error may occur.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

67899

[FJSVrcx:ERROR:67899:command:internal error](#)

Description

Internal error occurred.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

67992

[FJSVrcx:ERROR:67992:command:command2: timeout error](#)

Description

A timeout error occurred during execution of the *command2* command.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

67999

[FJSVrcx:ERROR:67999:command:internal error, details.](#)

Description

An internal error occurred during execution of the command.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

68204

[FJSVrcx:ERROR:68204:command:filename: write failed](#)

Description

Writing to the file *filename* failed.

Corrective action

Check the following, remove the cause of the problem, and execute the command again.

- Check if an error message of the disk or file system has been output to the system log(event log).
- Check if a message indicating file system quota limit or insufficient space has been output to the system log(event log).

68205

[FJSVrcx:ERROR:68205:command:obj: can not create file or directory](#)

Description

The *obj* file or directory cannot be created.

Corrective action

Check the directory permission.

68209

[FJSVrcx:ERROR:68209:command:filename: rename failed](#)

Description

Renaming the file *filename* failed.

Corrective action

Check the following, remove the cause of the problem, and execute the command again.

- Check if an error message of the disk or file system has been output to the system log(event log).
- Check if a message indicating file system quota limit or insufficient space has been output to the system log(event log).

68212

[FJSVrcx:ERROR:68212:command:filename: remove failed](#)

Description

Deleting the file *filename* failed.

Corrective action

Check the following, remove the cause of the problem, and execute the command again.

- Check if an error message of the disk or file system has been output to the system log(event log).

69101

[FJSVrcx:ERROR:69101: failed to initialize the event report service](#)

Description

The initialization of the event report function failed.

Corrective action

Restart the administrative server. If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69102

[FJSVrcx:ERROR:69102: failed to send E-mail to *address*](#)

Description

Sending an e-mail to *address* failed.

Corrective action

Check the following, remove the cause of the problem and restart the administrative server.

- E-mail address of the forwarding destination is correct.
- The SMTP server name or IP address is correct.
- Authentication settings have been performed on the SMTP server.

Because the event forwarding does not support authentication, e-mail cannot be sent to SMTP servers which check authentication. If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69103

[FJSVrcx:ERROR:69103: failed to send SNMPTrap to *host*](#)

Description

The transfer of the SNMP trap to *host* failed.

Corrective action

Check whether the host name or IP address of the event report destination is correct.

69106

[FJSVrcx:ERROR:69106: failed to start the event report service](#)

Description

Starting the event report service failed.

Corrective action

Check whether the network settings of the operating system are correct, and restart the administrative server.

If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69301

[FJSVrcx:ERROR:69301:Failed to start ServerRM daemon.](#)

Description

Startup of the ServerRM daemon failed.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69302

FJSVrcx:ERROR:69302:The port number for ServerRM daemon is already in use.

Description

The port number is already in use.

Corrective action

Check the port number, and change it if necessary.



See

.....
For details, refer to "3.1.1 Network requirements" or "Chapter 9 Maintenance of the Administrative Environment" in the ETERNUS SF Storage Cruiser User's Guide.
.....

69303

FJSVrcx:ERROR:69303:The port number for SNMPTrap daemon is already in use.

Description

The port number used by the SNMP trap daemon is already in use.

Corrective action

Check the port number, and change it if necessary.



See

.....
For details, refer to "3.1.1 Network requirements" or "Chapter 9 Maintenance of the Administrative Environment" in the ETERNUS SF Storage Cruiser User's Guide.
.....

69304

FJSVrcx:ERROR:69304:An internal error occurred in ServerRM daemon.

Description

An internal error occurred.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69305

FJSVrcx:ERROR:69305:An internal error occurred in SNMPTrap daemon.

Description

An internal error occurred in the SNMP trap daemon.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69306

FJSVrcx:ERROR:69306:Failed to execute command.

Description

The command was not executed.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69307

FJSVrcx:ERROR:69307:SNMPTrap daemon has stopped.

Description

The SNMP trap daemon has been stopped.

Corrective action

The SNMP trap daemon is not operating.

Refer to "Chapter 12 Command References" in the ETERNUS SF Storage Cruiser User's Guide.

If the same message is displayed again, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69811

69811: State recovery failed.

Description

Recovery from the failure was attempted, but the recovery process failed.

Corrective action

There is a possibility that a problem has occurred on the managed server node.

Check the following, and perform recovery from failure again:

- If the managed server node has been stopped, start it.
- Check that the IP address of the managed server node is correct.
- Check if there is a problem with the network environment between the administrative server and the managed server node.
For example, if a cable is disconnected from the LAN connector, connect it.

If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69814

69814: Failed to the state recovery due to failure of connecting to admin server.

Description

Connection to the administrative server node to perform recovery from failure was attempted, but failed.

Corrective action

There is a possibility that the administrative server has stopped or is in a state where it cannot communicate.

Check the following, and perform recovery from failure again:

- If the administrative server node has been stopped, start it.
- When the administrative server is in a cluster configuration, it is possible that server switching may have occurred. Check that server switching has been completed.
- Check that the IP address of the administrative server is correct.
- Check if there is a problem with the network environment between the administrative client and the administrative server. For example, if a cable is disconnected from the LAN connector, connect it.

If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69815

69815: Failed to execute the initialization process due to connection error to the admin server.

Description

Connection to the administrative server node to perform the initialization process was attempted, but failed.

Corrective action

There is a possibility that the administrative server has stopped or is in a state where it cannot communicate.

Check the following, and start the administrative client again:

- If the administrative server has been stopped, start it again.
- When the administrative server is in a cluster configuration, it is possible that server switching may have occurred. Check that server switching has been completed.
- Check that the IP address of the administrative server is correct.
- Check if there is a problem with the network environment between the administrative client and the administrative server. For example, if a cable is disconnected from the LAN connector, connect it.

If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69816

69816: An internal error occurs on the admin server.

Description

During the initialization process an internal error occurred on the administrative server.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69817

69817: Unexpected Error occurred:error

Description

An unexpected error *error* has occurred.

Corrective action

Restart the administrative client.

If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69818

69818: An unexpected error occurs on the admin server.

Description

An unexpected error has occurred on the administrative server.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69819

69819: Configuration information of managed server node is not valid.

Description

Configuration information from the managed server node was acquired for display, but the information is in a format that cannot be displayed.

Corrective action

Collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69821

69821: Failed to get the configuration information from the managed server node.

Description

Acquisition of configuration information from the managed server node was attempted unsuccessfully.

Corrective action

The managed server node has been stopped or is in a state where it cannot communicate.

Check the following, and repeat the operation:

- When the managed server node has stopped, restart it.
- Check that the IP address of the managed server node is correct.
- Check if there is a problem with the network environment between the administrative server and the managed server node.
For example, if a cable is disconnected from the LAN connector, connect it.

If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69851

69851: Method (ID: *id*) is not found.

Description

This message notifies users that the process to be executed (ID: process defined by an internal identifier key) does not exist.

Corrective action

Restart the administrative client.

If this does not resolve the problem, reinstall the client software.

If reinstallation does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69852

69852: Action (ID: *id*) is not found.

Description

This message notifies users that the process executed when selected from the menu (ID: process defined by an internal identifier key) does not exist.

Corrective action

Restart the administrative client.

If this does not resolve the problem, reinstall the client software.

If reinstallation does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69853

69853: Setting for Popup menu (ID: *id*) is not found.

Description

This message notifies users that the popup menu to be displayed (ID: popup menu defined by an internal identifier key) does not exist.

Corrective action

Restart the administrative client.

If this does not resolve the problem, reinstall the client software.

If reinstallation does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69859

69859: Loading of machine configuration file failed.

Description

Either there was an error in the contents of the machine configuration definition file, or reading of the definition file failed.

Corrective action

Restart the administrative client.

If this does not resolve the problem, reinstall the client software.

If reinstallation does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69865

69865: Obtaining target device name failed.

Description

This message indicates that collection of the target device name to display failed.

Corrective action

Restart the administrative client.

If this does not resolve the problem, reinstall the client software.

If reinstallation does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69866

69866: Creation of configuration tree failed.

Description

This message indicates that the creation of configuration tree for selecting objects to be output failed.

Corrective action

Restart the administrative client.

If this does not resolve the problem, reinstall the client software.

If reinstallation does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69867

69867: Creation of CSV file failed.

Description

This message indicates that the creation of the CSV file failed.

Corrective action

Check the following, and repeat the operation:

- Check that the capacity of the saving destination directory is sufficient
- Check that the directory attribute is not read-only
- Check that the file name is valid

If the above steps do not resolve the problem, restart the administrative client.

If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69868

69868: Creation of XML file failed.

Description

This message indicates that the creation of the XML file failed.

Corrective action

Check the following, and repeat the operation:

- Check that the capacity of the saving destination directory is sufficient
- Check that the directory attribute is not read-only
- Check that the file name is valid

If the above steps do not resolve the problem, restart the administrative client.

If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69901

69901: Registration of event report settings failed.

Description

This message indicates that registration of the event report settings with the administrative server failed.

Corrective action

Restart the administrative server.

If this does not resolve the problem, refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69902

69902: Loading of event report settings failed.

Description

This message indicates that loading the event report settings registered with the administrative server failed.

Corrective action

Restart the administrative server.

If this does not resolve the problem, refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69903

69903: Event test failed.

Description

This message indicates that the event test failed.

Corrective action

Check whether the network settings of the operating system are correct and restart the administrative server.

If this does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69914

69914: An error occurred during the construction of device list.

Description

Displaying the Device List View failed.

Corrective action

Restart the administrative client.

If this does not resolve the problem, reinstall the client software.

If reinstallation does not resolve the problem, collect troubleshooting information refer to the description in the following manual, then contact your Fujitsu systems engineer (SE).

"D.1 Troubleshooting information" in the ETERNUS SF Storage Cruiser User's Guide

69915

69915: LED control failed.

Description

The LED control of the managed server node failed.

Corrective action

There is a possibility that the administrative server or the managed server node has stopped or is in a state where it cannot communicate.

Check the following, then perform the operation again:

- If the administrative server or managed server node has been stopped, restart it.
- Check that the IP address of the administrative server or the managed server node is correct
- Check if there is a problem with the network environment between the administrative server and the managed server node.
For example, if a cable is disconnected from the LAN connector, connect it.
- Check that the version of administrative server or the managed server node supports the LED operation.