

ETERNUS SF Storage Cruiser V15.0

Operation Guide for Optimization Option

Windows/Solaris/Linux

B1FW-5965-02ENZ0(00)
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Preface

Purpose

This manual describes Optimization Option, the optional product for ETERNUS SF Storage Cruiser. (hereafter referred to as "Storage Cruiser").

Intended readers

This manual is intended for the system administrator and operators using the Optimization Option and managing storage system.

Organization

This manual is composed as follows:

[Chapter 1 Overview](#)

This chapter describes an overview of the Optimization Option.

[Chapter 2 Design](#)

This chapter describes the necessary design-related matters that must be addressed before setting up the Optimization Option.

[Chapter 3 Setup](#)

This chapter describes the setup of the Automated Storage Tiering function.

[Chapter 4 Operation](#)

This chapter describes the operation of the Automated Storage Tiering function.

[Chapter 5 Operational Maintenance](#)

This chapter describes the operational maintenance for the Optimization Option.

Notation

The names, abbreviations, and symbols shown below are used in this manual.

Operating systems

Formal name	Abbreviation	
Microsoft(R) Windows Server(R) 2003, Standard Edition Microsoft(R) Windows Server(R) 2003, Standard x64 Edition Microsoft(R) Windows Server(R) 2003, Enterprise Edition Microsoft(R) Windows Server(R) 2003, Enterprise x64 Edition Microsoft(R) Windows Server(R) 2003 R2, Standard Edition Microsoft(R) Windows Server(R) 2003 R2, Standard x64 Edition Microsoft(R) Windows Server(R) 2003 R2, Enterprise Edition Microsoft(R) Windows Server(R) 2003 R2, Enterprise x64 Edition	Windows Server 2003	Windows
Microsoft(R) Windows Server(R) 2008 Standard (32-bit)(64-bit) Microsoft(R) Windows Server(R) 2008 Standard without Hyper-V(TM) (32-bit)(64-bit) Microsoft(R) Windows Server(R) 2008 Enterprise (32-bit)(64-bit) Microsoft(R) Windows Server(R) 2008 Enterprise without Hyper-V(TM) (32-bit)(64-bit) Microsoft(R) Windows Server(R) 2008 Datacenter (32-bit)(64-bit) Microsoft(R) Windows Server(R) 2008 Datacenter without Hyper-V(TM) (32-bit)(64-bit)	Windows Server 2008	
Microsoft(R) Windows Server(R) 2008 R2 Foundation Microsoft(R) Windows Server(R) 2008 R2 Standard	Windows Server 2008 R2	

Formal name	Abbreviation	
Microsoft(R) Windows Server(R) 2008 R2 Enterprise Microsoft(R) Windows Server(R) 2008 R2 Datacenter		
Microsoft(R) Windows(R) XP Professional Edition Microsoft(R) Windows(R) XP Home Edition	Windows XP	
Windows Vista(R) Home Basic Windows Vista(R) Home Premium Windows Vista(R) Business Windows Vista(R) Enterprise Windows Vista(R) Ultimate	Windows Vista	
Windows(R) 7 Home Basic Windows(R) 7 Home Premium Windows(R) 7 Professional Windows(R) 7 Enterprise Windows(R) 7 Ultimate	Windows 7	
Solaris(TM) 9 Operating System	Solaris 9	Solaris or Solaris OS
Oracle Solaris 10	Solaris 10	
Red Hat(R) Enterprise Linux(R) AS (v.4 for x86) Red Hat(R) Enterprise Linux(R) AS (v.4 for EM64T)	RHEL-AS4	Linux
Red Hat(R) Enterprise Linux(R) ES (v.4 for x86) Red Hat(R) Enterprise Linux(R) ES (v.4 for EM64T)	RHEL-ES4	
Red Hat(R) Enterprise Linux(R) 5 (for x86) Red Hat(R) Enterprise Linux(R) 5 (for Intel64)	RHEL5	
Red Hat(R) Enterprise Linux(R) 6 (for x86) Red Hat(R) Enterprise Linux(R) 6 (for Intel64)	RHEL6	
SUSE(R) Linux Enterprise Server 11 (for x86) SUSE(R) Linux Enterprise Server 11 (for EM64T)	-	
HP-UX 11.0 HP-UX 11i v1 HP-UX 11i v2 HP-UX 11i v3	HP-UX	
AIX 5L V5.1 AIX 5L V5.2 AIX 5L V5.3	AIX	
VMware(R) Infrastructure 3 Foundation VMware(R) Infrastructure 3 Standard VMware(R) Infrastructure 3 Enterprise	VMware Infrastructure 3	VMware
VMware vSphere(R) 4 Essentials Kit VMware vSphere(R) 4 Essentials Plus Kit VMware vSphere(R) 4 Standard Edition(TM) VMware vSphere(R) 4 Standard Plus Data Recovery VMware vSphere(R) 4 Advanced Edition(TM) VMware vSphere(R) 4 Enterprise Edition(TM) VMware vSphere(R) 4 Enterprise Plus Edition(TM)	VMware vSphere 4	
VMware vSphere(R) 5 Essentials Kit VMware vSphere(R) 5 Essentials Plus Kit VMware vSphere(R) 5 Standard Edition(TM) VMware vSphere(R) 5 Standard Plus Data Recovery VMware vSphere(R) 5 Enterprise Edition(TM) VMware vSphere(R) 5 Enterprise Plus Edition(TM)	VMware vSphere 5	

Oracle Solaris might be described as Solaris, Solaris Operating System, or Solaris OS.

Related products with Fujitsu Storage System ETERNUS and Storage Management Software ETERNUS SF

Formal name	Abbreviation		
ETERNUS DX60/DX60 S2 ETERNUS DX80/DX80 S2 ETERNUS DX90/DX90 S2	-		ETERNUS DX series ETERNUS Disk storage system
ETERNUS DX410 ETERNUS DX440	ETERNUS DX400 series	ETERNUS DX400/DX400 S2 series	
ETERNUS DX410 S2 ETERNUS DX440 S2	ETERNUS DX400 S2 series		
ETERNUS DX8100 ETERNUS DX8400 ETERNUS DX8700	ETERNUS DX8000 series	ETERNUS DX8000/DX8000 S2 series	
ETERNUS DX8100 S2 ETERNUS DX8700 S2	ETERNUS DX8000 S2 series		
ETERNUS2000 ETERNUS4000 ETERNUS8000	-		
Web GUI of ETERNUS DX series ETERNUSmgr	ETERNUS Web GUI		
ETERNUS LT20/LT20 S2 ETERNUS LT40/LT40 S2 ETERNUS LT60/LT60 S2 ETERNUS LT200 ETERNUS LT210 ETERNUS LT220 ETERNUS LT230 ETERNUS LT250 ETERNUS LT270	ETERNUS Tape library		

Software products

Formal name	Abbreviation
Microsoft(R) Internet Explorer(R)	Internet Explorer
Mozilla(R) Firefox(R)	Firefox
Microsoft(R) Cluster Service	MSCS
Microsoft(R) Windows Server(R) Failover Clustering	WSFC
Microsoft(R) Exchange Server	Exchange Server
Microsoft(R) SQL Server(TM)	SQL Server
PRIMECLUSTER Global Disk Services	GDS
PRIMECLUSTER Global File Services	GFS
Symfoware Server Enterprise Extended Edition Symfoware Server Enterprise Edition	Symfoware
HITACHI JP1/HiCommand Dynamic Link Manager	HDLM
VMware(R) ESX(R)	VMware ESX
VMware(R) ESXi(TM)	VMware ESXi
VMware(R) vCenter(TM) Server	VMware vCenter Server or vCenter Server

Manuals

Formal name	Abbreviation
ETERNUS SF Express / ETERNUS SF Storage Cruiser / ETERNUS SF AdvancedCopy Manager Installation and Setup Guide	ETERNUS SF Installation and Setup Guide
ETERNUS SF Express / ETERNUS SF Storage Cruiser / ETERNUS SF AdvancedCopy Manager Migration Guide	ETERNUS SF Migration Guide
ETERNUS SF Express / ETERNUS SF Storage Cruiser / ETERNUS SF AdvancedCopy Manager Web Console Guide	ETERNUS SF Web Console Guide
ETERNUS SF Express / ETERNUS SF AdvancedCopy Manager Operation Guide for Copy Control Module	ETERNUS SF Operation Guide for Copy Control Module
ETERNUS SF Storage Cruiser / ETERNUS SF AdvancedCopy Manager Cluster Environment Setup Guide	ETERNUS SF Cluster Environment Setup Guide
ETERNUS SF Express / ETERNUS SF Storage Cruiser / ETERNUS SF AdvancedCopy Manager Messages	ETERNUS SF Messages
ETERNUS SF Express / ETERNUS SF Storage Cruiser Event Guide	ETERNUS SF Event Guide
ETERNUS SF Express / ETERNUS SF Storage Cruiser / ETERNUS SF AdvancedCopy Manager Glossary	ETERNUS SF Glossary

Others

- In this manual, "ETERNUS4000" does not include ETERNUS4000 models 80 and 100.

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Manual organization and reading suggestions

Manual organization

The following table describes the Manual organization of Express, Storage Cruiser and AdvancedCopy Manager.

When to read	Related manuals (abbreviated)	Related products (NOTE)			Explanation
		EXP	SC	ACM	
Before installation	Quick Reference	Yes	Yes	Yes	This manual is unique for each product. The following manuals are available: <ul style="list-style-type: none"> - Express Quick Reference - Storage Cruiser Quick Reference - AdvancedCopy Manager Quick Reference
	Overview	No	No	Yes	This manual is unique for each product.
During installation	Installation and Setup Guide	Yes			This manual is common for all products.
	Cluster Environment Setup Guide	No	Yes		This manual is common for Storage Cruiser and AdvancedCopy Manager.
	Migration Guide	Yes			This manual is common for all products.
During operation	Operation Guide	Yes	Yes	Yes	This manual is unique for each product. The following manuals are available: <ul style="list-style-type: none"> - Express Operation Guide - Storage Cruiser Operation Guide - Storage Cruiser Operation Guide for Optimization Option - AdvancedCopy Manager Operation Guide (for Windows) - AdvancedCopy Manager Operation Guide (for Solaris) - AdvancedCopy Manager Operation Guide (for Linux)

When to read	Related manuals (abbreviated)	Related products (NOTE)			Explanation
		EXP	SC	ACM	
					- AdvancedCopy Manager Operation Guide (for HP-UX) - AdvancedCopy Manager Operation Guide (for AIX)
	Operation Guide for Copy Control Module	Yes	No	Yes	This manual is common for Express and AdvancedCopy Manager.
	Web Console Guide	Yes			This manual is common for all products.
Anytime	Event Guide	Yes		No	This manual is common for Express and Storage Cruiser.
	Messages	Yes			This manual is common for all products.
	Glossary	Yes			This manual is common for all products.

NOTE: "EXP" indicates Express, "SC" indicates Storage Cruiser and "ACM" indicates AdvancedCopy Manager.

How to read manuals

Please use the following table to find the most useful information in the Express, Storage Cruiser and AdvancedCopy Manager manuals to answer your inquiry.

Purpose	Related products (NOTE)	Manual	Main contents	How to read
Acquiring a product overview and basic operation knowledge	EXP	- Express Quick Reference	- Product overview - Installation decision	Please read if you want to acquire a fundamental knowledge of the product and its operation in order to decide to install it or not.
	SC	- Storage Cruiser Quick Reference		
	ACM	- AdvancedCopy Manager Quick Reference	- Overview of the necessary tasks from installation to first use	
		- AdvancedCopy Manager Overview	- Main functions - Linkable applications - Procedure overview for Advanced Copy of ETERNUS Disk storage system	
Deciding if a version upgrade is required	common	- ETERNUS SF Migration Guide	- Incompatibilities with previous version - Notes and cautions about version upgrade - Version upgrade procedure	Please read if you want to upgrade from a previous version.
Installing and correctly operating the product Setting up operating environment depending on purpose	common	- ETERNUS SF Installation and Setup Guide	- Operating environment - Installation procedure - Setup procedure - Uninstallation procedure	Please read if you want to install and setup the product.
	SC, ACM	- ETERNUS SF Cluster Environment Setup Guide	- Supported cluster software - Installation procedure for a clustered system	Please read if you want to install and setup the product on a clustered system.

Purpose	Related products (NOTE)	Manual	Main contents	How to read
			<ul style="list-style-type: none"> - Setup procedure for a clustered system - Uninstallation procedure for a clustered system 	
Administration and operation of the installed system	EXP	- Express Operation Guide	<ul style="list-style-type: none"> - Starting and stopping the software - Device monitoring - Data copy inside the storage system - Necessary tasks after an architectural modification of the system as well as product maintenance 	Please read if you want to start or shutdown the system, monitor the operation status, do backup/restore operations, etc.
	SC	- Storage Cruiser Operation Guide	<ul style="list-style-type: none"> - Starting and stopping the software - Device monitoring - Necessary tasks after an architectural modification of the system as well as product maintenance - Command reference 	
		- Storage Cruiser Operation Guide for Optimization Option	<ul style="list-style-type: none"> - Operating environment construction - Operating status monitoring - Necessary tasks after an architectural modification of the system as well as product maintenance 	
	EXP, ACM	- ETERNUS SF Operation Guide for Copy Control Module	- Starting and stopping the software	
	ACM	<ul style="list-style-type: none"> - AdvancedCopy Manager Operation Guide (for Windows) - AdvancedCopy Manager Operation Guide (for Solaris) - AdvancedCopy Manager Operation Guide (for Linux) - AdvancedCopy Manager Operation Guide (for HP-UX) - AdvancedCopy Manager Operation Guide (for AIX) 	<ul style="list-style-type: none"> - Data backup/restore inside the storage system - Necessary tasks after an architectural modification of the system as well as product maintenance - Command reference 	
	common	- ETERNUS SF Web Console Guide	<ul style="list-style-type: none"> - Operating environment - Screen layout description 	

Purpose	Related products (NOTE)	Manual	Main contents	How to read
Dealing with messages issued by the software	common	- ETERNUS SF Messages	<ul style="list-style-type: none"> - Messages and their explanations - Parameter (variable information) description - System action - Countermeasures 	Please read if you want a practical way of investigating and dealing with messages issued by the software.
Dealing with events issued by the software	EXP, SC	- ETERNUS SF Event Guide	<ul style="list-style-type: none"> - Phenomenon of event - Countermeasures 	Please read if you need to find a practical way of investigating and dealing with events.
Researching the meaning of specific terms related to the products and other important terms	common	- ETERNUS SF Glossary	<ul style="list-style-type: none"> - Product specific terminology explanation - Explanation of important terminology appearing in the manual - Synonyms and related terms - Proper form of abbreviated terms 	Please read if you want to learn the meaning of important terms, product specific terms or abbreviations used in the manuals.

NOTE: "EXP" indicates Express, "SC" indicates Storage Cruiser and "ACM" indicates AdvancedCopy Manager.

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Chapter 1 Overview

This chapter describes an overview of the Optimization Option.

1.1 Explanation of Optimization Option

The Optimization Option is an optional product for Storage Cruiser which provides an Automated Storage Tiering function.

Automated Storage Tiering function

The Automated Storage Tiering function automatically performs, within the same device, volume relocation to the ETERNUS Disk storage system volume with content defined by an Automated Storage Tiering policy and Tier pool.

By dynamically changing the data location while the service is in operation, the Automated Storage Tiering function can correspond to changes of performance status during service operation. It is possible to lighten the workload of the service administrator and storage administrator for tasks such as performance pre-estimation and layout design.

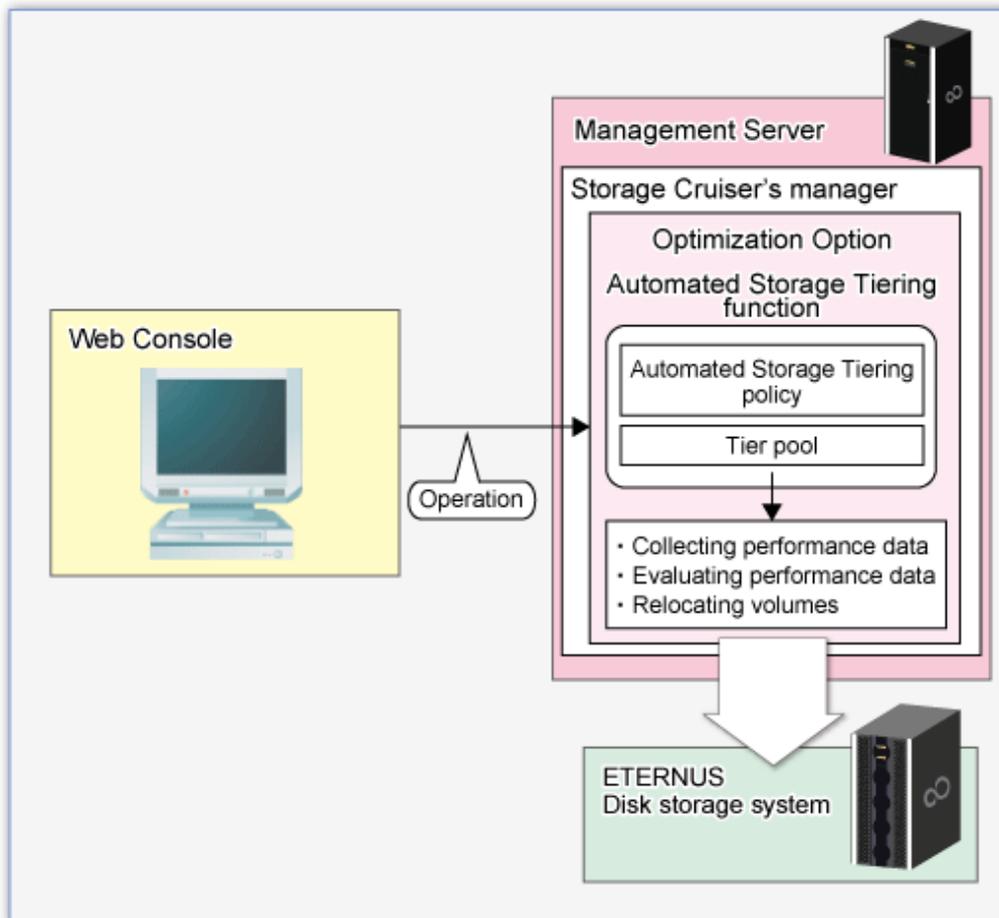
Moreover, all operations such as definition of policies or Tier pools, and execution of volume relocation can be controlled from the ETERNUS SF Web Console (hereafter referred to as "Web Console").



Note

The operation for Automated Storage Tiering function must be performed on the same Management Server. When performed on the multiple Management Servers, this function may not be operated accurately.

Figure 1.1 Overview of Automated Storage Tiering function



1.2 Operating environment

The Optimization Option can be used in the following environments:

Object	Environment
Platform	Platforms for ETERNUS SF Manager operates
Required software	ETERNUS SF Storage Cruiser 15.0
Required licenses (software)	<ul style="list-style-type: none"> - ETERNUS SF Storage Cruiser Standard Edition license - ETERNUS SF Storage Cruiser Optimization Option license
Storage devices (Note 1) (hereafter referred to as "Storage device")	<ul style="list-style-type: none"> - ETERNUS DX80 S2/DX90 S2 - ETERNUS DX400 S2 series - ETERNUS DX8000 S2 series
Required licenses (hardware)	Thin Provisioning license
Connection configuration to servers	No requirements
Target volumes (sources and destinations of migration) (Note 2)	FTV (Flexible Tier Volume)

Note 1: The firmware version must be V10L20 or higher. Also Flexible Tier must be activated.

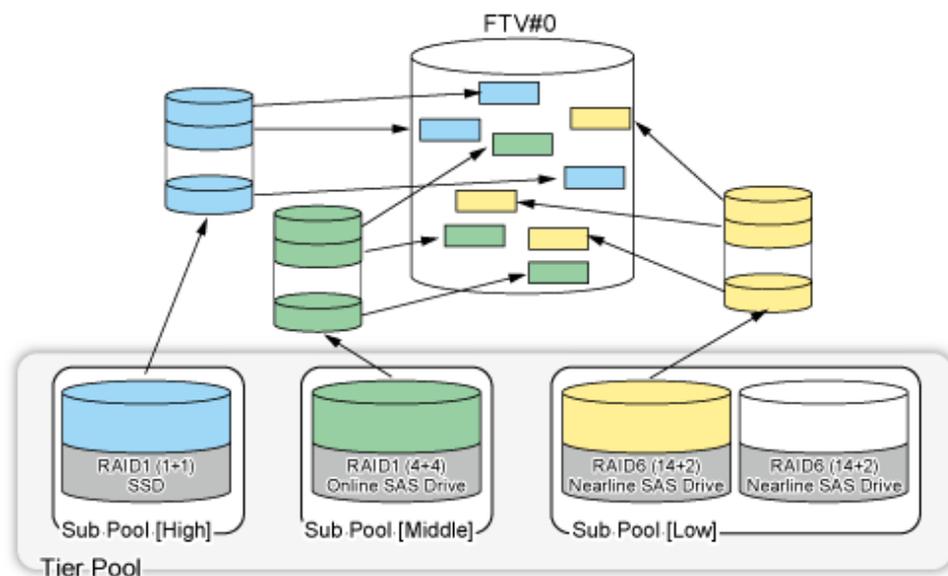
Note 2: Open volumes and TPVs cannot be specified as target volumes.

1.3 Explanation of Flexible Tier

Flexible Tier is the function which manages disk drives in the pools and allocates them to virtual logical volumes when the writing from a host occurs. The managed pool is called Flexible Tier pool (FTRP).

FTRP is configured by the tiered sub pools called Tier Sub Pool (FTSP).

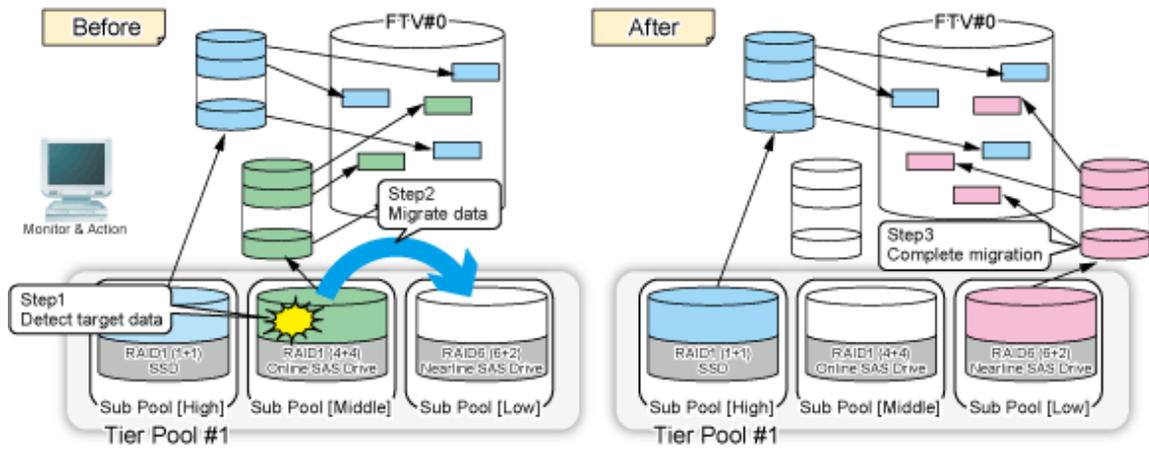
The diagram below should give you an idea of a configuration.



By utilizing Optimization Option, you can easily create FTRPs, FTSPs, and FTVs.

The volumes created in FTRP are subdivided and are allocated to FTSPs.

By defining a policy, realize the optimization of storage usage by relocated volumes in the appropriate FTSP according to the usage situation from a server.



Chapter 2 Design

This chapter describes the design that is required for using the Automated Storage Tiering function.

2.1 Automated Storage Tiering policy

The baseline for migration of volume using the Automated Storage Tiering function is defined as an Automated Storage Tiering policy. The concept of the baseline values to be specified by the Automated Storage Tiering policy is provided below.

- The baseline for volume migration is the "Peak value within the evaluation period for the IOPS of the target volume"
For the evaluation period, since you can select 4, 6, 8, or 12 hours and 1 to 31 days. Specify an appropriate evaluation period and peak value upon considering their potential impact on transactions that utilize the target volume.
- The baseline for volume migration depends on the system configuration and type of use.
For this reason, the Automated Storage Tiering function provides 3 operating modes, "Auto", "Semi-Auto", and "Manual".
By specifying "Semi-Auto" mode or "Manual" mode, you can grasp the target volume and the amount of data on it without volume migration. This is efficient for determining or modifying baseline values.
Description for respective operating modes are as follows:

- Auto

All operations are automatically performed in accordance with the policy, from collection and evaluation of performance data required for volume relocation through execution of volume relocation.

- Semi-Auto

Collection and evaluation of performance data required for volume relocation are automatically performed in accordance with the policy. However, volume relocation is not performed automatically.

You need to confirm evaluation results and manually relocate the volume as necessary.

This mode is used for modifying the evaluation criteria or selecting an arbitrarily target volume from migration candidate.

- Manual

Tiering policy is set to Tier pool. However, nothing is performed automatically.

You need to confirm evaluation results and manually relocate the volume as necessary.

This mode is not used for the periodical operation, but for operation by temporarily changing the baseline value or for determining the validity of the baseline value.

2.2 Tier pool configuration

The Tier pool is configured by the tiered Sub Pools. Delineating different levels of access performance to the Sub Pools ("tiering") allows for appropriate data location depending on the frequency of access.

Access performance to the Sub Pools varies depending on the disks, RAID Levels and amount of Member Disks of which each Sub Pool consists.

Therefore, besides the disk classes "SSD", "Online HDD" and "Nearline SAS", Sub Pools can also be configured with different RAID Levels or amounts of Member Disks even within the same Disk Class. Keep the following priorities for the Tier pool configuration in mind as you configure the Sub Pools.

Priority (in descending order of performance)	Disk	Amount of Data Disks	Amount of Member Disks	RAID Level			
1	SAS SSD	12	12D+12D	RAID1+0			

Priority (in descending order of performance)	Disk	Amount of Data Disks	Amount of Member Disks	RAID Level			
2			12D+1P		RAID5		
3		8	8D+8D	RAID1+0			
4			8D+1P		RAID5		
5			8D+2P			RAID6	
6		7	7D+1P		RAID5		
7		6	6D+2P			RAID6	
8		4	4D+4D	RAID1+0			
9			4D+1P		RAID5		
10			4D+2P			RAID6	
11		3	3D+1P		RAID5		
12		2	2D+2P	RAID1+0			
13		1	1D+1D				RAID1
14		ONLINE SAS	12	12D+12D	RAID1+0		
15	12D+1P				RAID5		
16	8		8D+8D	RAID1+0			
17			8D+1P		RAID5		
18			8D+2P			RAID6	
19	7		7D+1P		RAID5		
20	6		6D+2P			RAID6	
21	4		4D+4D	RAID1+0			
22			4D+1P		RAID5		
23			4D+2P			RAID6	
24	3		3D+1P		RAID5		
25	2		2D+2P	RAID1+0			
26	1		1D+1D				RAID1
27	NEARLINE SAS	12	12D+12D	RAID1+0			
28			12D+1P		RAID5		
29		8	8D+8D	RAID1+0			
30			8D+1P		RAID5		
31			8D+2P			RAID6	
32		7	7D+1P		RAID5		
33		6	6D+2P			RAID6	
34		4	4D+4D	RAID1+0			
35			4D+1P		RAID5		
36			4D+2P			RAID6	
37		3	3D+1P		RAID5		
38	2	2D+2P	RAID1+0				

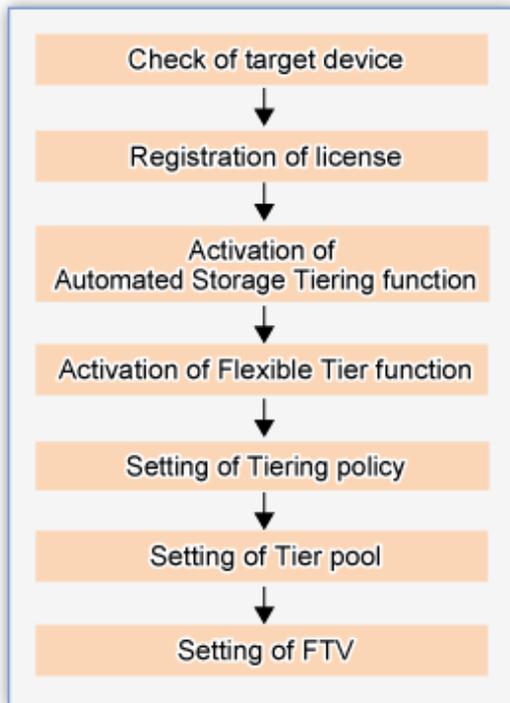
Priority (in descending order of performance)	Disk	Amount of Data Disks	Amount of Member Disks	RAID Level			
39		1	1D+1D				RAID1

Chapter 3 Setup

This chapter describes the setup of Automated Storage Tiering function.

The task flow for the setup of Automated Storage Tiering Function is as follows.

Figure 3.1 Task flow for setup of Automated Storage Tiering Function



3.1 Check of target device

In order to utilize the Automated Storage Tiering function provided by the Optimization Option, each target storage device must fulfill the following requirements:

- The target device must be registered in ETERNUS SF Manager.
- A Thin Provisioning license must be registered in the target device.
- Firmware version number of the target device must be V10L20 or higher.

The above status can be checked in the Web Console. For information on checking methods, refer to the following parts in the "ETERNUS SF Web Console Guide".

- Check the target device's registration status
"Display ETERNUS Disk storage system"
- Check the license registration status
"Display the license"
- Check the firmware version number
"Display ETERNUS Disk storage system"

3.2 Registration of license

The Optimization Option becomes available by registering the license on the server on which ETERNUS SF Manager is installed. No new installation of software is required.

The license registration is performed from the Web Console. For information on registration methods, refer to "Register the license" in the "ETERNUS SF Web Console Guide".

3.3 Activation of Automated Storage Tiering function

Activate the function for using the Automated Storage Tiering function. Implement the following procedure for the platform which you use.

For Windows:

From the Windows [Services] screen, start the [ETERNUS SF Storage Cruiser Optimization Option] service.

At the time of product installation, the Startup type for this service is set to [Manual]. Change the startup type to [Automatic] on an as needed basis.

For Solaris and Linux:

Run the following command to start the [ETERNUS SF Storage Cruiser Optimization Option] daemon.

```
# /opt/FJSVssast/bin/astctl start
```

During installation of the product, this daemon is not set to start automatically. For starting this daemon automatically, change settings by running the following commands.

- Solaris

```
# /bin/ln -s /etc/init.d/init.FJSVssast /etc/rc0.d/K00FJSVstopFJSVssast
# /bin/ln -s /etc/init.d/init.FJSVssast /etc/rc1.d/K00FJSVstopFJSVssast
# /bin/ln -s /etc/init.d/init.FJSVssast /etc/rc2.d/S99FJSVstartFJSVssast
# /bin/ln -s /etc/init.d/init.FJSVssast /etc/rcS.d/K00FJSVstopFJSVssast
```

- Linux

```
# /sbin/chkconfig startASTManager on
```

3.4 Activation of Flexible Tier function

Activate the function for using the Flexible Tier function.

Flexible Tier function is set from the Web Console.

The setup procedure is as follow:

1. Click [Storage] on the Global navigation tab.
The current registered ETERNUS Disk storage systems are displayed on the Main pane.
2. Select a target ETERNUS Disk storage system on the Main pane.
3. Click [Automated Storage Tiering] on the Category pane.
4. Click [Settings] on the [Automated Storage Tiering] pane.

For the Flexible Tier function, two types of action are available: "On" and "Off".

"On" can be selected only when [FTR Function Status] is "Off".

"Off" can be selected only when [FTR Function Status] is "On".



- When enabling the Flexible Tier function, the work volume which the Flexible Tier function creates automatically is required.

When the number of volumes which can be created is insufficient, the Flexible Tier function cannot be enabled.

The number of work volumes for each model of devices is as follow.

- For ETERNUS DX80 S2/DX90 S2 : 32 volumes
- For ETERNUS DX400 S2 series : 64 volumes

- For ETERNUS DX8000 S2 series : 64 volumes
- When disabling the Flexible Tier function, it is necessary to delete all the FTRPs (Flexible TierR Pool).

3.5 Setting of Tiering policy

In Tiering policies, specify the conditions for implementing Automated Storage Tiering function.

Automated Storage Tiering function automatically reallocates volumes to FTVs in Tier pool within the same device according to the set Tiering policy.

Tiering policies can also be allocated to multiple Tier pools within the same device and to a Tier pool in another device.

Tiering policies are set from the Web Console.

The setup procedure is as follow:

1. Click [Storage] on the Global navigation tab.
The current registered ETERNUS Disk storage systems are displayed on the Main pane.
2. Select a target ETERNUS Disk storage system on the Main pane.
3. Click [Automated Storage Tiering] on the Category pane.
4. Click [Tiering policy] on the [Automated Storage Tiering] pane.
The current registered Tiering policies are displayed on the Main pane.

For Tiering policies, three types of action are available: [Create], [Delete], and [Modify].

If there is no existing Tiering policy in the ETERNUS SF Manager, only [Create] can be selected, while the other actions cannot be selected.

[Modify] cannot be executed simultaneously for multiple Tiering policies. [Modify] can be selected only when a single Tiering policy is selected. If you select multiple Tiering policies, action is grayed out.

A Tiering policy that is assigned to a Tier pool cannot be deleted.

Likewise, if a Tiering policy is already assigned to a Tier pool and the Automated Storage Tiering function is running, the relevant Tier pool cannot be modified.

3.5.1 Creation of Tiering policies

You can create multiple Tiering policies, and you can also define the identical Tiering policy to multiple Tier pools.

The following items can be specified in Tiering policy:

No.	Item Name	Specification	Meaning	Input Conventions
1	Policy Name	Required	Name that defines Tiering policy	Specify a unique name overall. You can specify alphanumeric characters, "-", "_", and "#" with length from 1 to 16 characters. Note: The Policy name is not case-sensitive.
2	Execute Mode	Required	Operating mode of Tiering function	Mode in which to execute processing for Tiering function. Select from the following: - Auto - Semi-Auto - Manual The default mode is "Auto".
3	Type	Required	Type of target data	Select "IOPS" from pulldown list.

No.	Item Name	Specification	Meaning	Input Conventions
4	Method	Required	Evaluation method of target data	Select "Peak" from pulldown list.
5	Interval	Required	Evaluation interval for target data	Select a number and a unit ("Hour" or "Day"). If the unit is "Hour", you can specify "4", "6", "8", or "12". If the unit is "Day", you can specify the number from 1 to 31.
6	Execute Time	Required	Time at which to start collection and evaluation of evaluation data, and relocation of volume	This selection is available only when the execution mode is "Auto" or "Semi-Auto" and the evaluation interval is "Day". Valid input range: "00:00" - "23:59". The default is "00:00". Note: If the evaluation interval unit is "Hour", execution starts at the specified time ("4", "6", "8", or "12" hours).
7	Expire Time	Required	Specification of time for terminating relocation of volume after execution time has elapsed	The default is "00" (no termination). If the evaluation interval unit is "Day", you can specify the number from 00 to 24. If the evaluation interval unit is "Hour", you can specify the number from 00 to the value of evaluation interval.
8	Low Range	Required	Specification of "Low Tier"	Specify the maximum value. You can also specify decimal fractions. The minimum value is set to "0", and "-" is displayed on the Main pane in the Tiering policy.
9	Middle Range	As needed	Specification of "Middle Tier"	Specify the minimum and maximum values. You can also specify decimal fractions. If a range is not set, "-:-" is displayed on the Main pane in the Tiering policy. Note: Not required in 2-tier configuration.
10	High Range	Required	Specification of "High Tier"	Specify the minimum value. You can also specify decimal fractions. The maximum value is set to "2147483647", and "-" is displayed on the Main pane in the Tiering policy.

3.5.2 Deletion of Tiering policies

When registered Tiering policies are no longer necessary, delete them.

You can delete multiple Tiering policies at once.

However, you cannot delete a Tiering policy that is already assigned to a Tier pool.

3.5.3 Modification of Tiering policies

When you modify the operation for registered Tiering policies, modify the contents defined in Tiering policies. You cannot modify multiple Tiering policies at once. If you need to modify multiple Tiering policies, modify them one by one.

Likewise, if a Tiering policy is already assigned to a Tier pool and Automated Storage Tiering function is running, the relevant Tiering policy cannot be modified.

3.6 Setting of Tier pool

Tier pools are registered as FTRPs (Flexible TierR Pools) of the storage devices.

Creating Tier pools creates both FTRPs and FTSPs (Flexible Tier Sub Pools), allowing to also create FTVs.

Tier pool is set from the Web Console.

The setup procedure is as follow:

1. Click [Storage] on the Global navigation tab.
The current registered ETERNUS Disk storage systems are displayed on the Main pane.
2. Select a target ETERNUS Disk storage system on the Main pane.
3. Click [Automated Storage Tiering] on the Category pane.
4. Click [Tier pool] on the [Automated Storage Tiering] pane.
The current registered Tier pools are displayed on the main pane.

For Tier pools, four types of action are available: [Create], [Delete], [Modify], and [Expand sub-pool capacity].

If there is no existing Tier pool in the target device, only [Create] can be selected, while the other actions cannot be selected.

Multiple Tier pools can be deleted at once, but Tier pools that contain FTVs cannot be deleted.

You cannot modify multiple Tier pools at once.

Likewise, Tier pools in which Automated Storage Tiering function is running cannot be modified or deleted.

3.6.1 Creation of Tier pools

You can create multiple Tier pools, but you cannot define multiple Tiering policies for the identical Tier pool.

The following items can be specified for each Tier pool:

No.	Item Name	Specification	Meaning	Input Conventions
1	Pool Name	Required	Tier pool name	Specify a unique name overall. You can specify alphanumeric characters, "-", "_", and "#" with length from 1 to 16 characters. Note: The Pool name is not case-sensitive.
2	Policy Name	Required	Name of Tiering policy	Select an already defined Tiering policy.
3	Warning	As needed	Warning threshold value for pool which is received from devices	Specify a decimal number between 5 and 99. Note: You cannot set a value that is smaller than the caution threshold.
4	Caution	As needed	Cautions threshold value for pool which is received from devices	Specify a decimal number between 5 and 80. If you set this value to "0", notification of cautions will be disabled.
5	Encryption	Required	Status of pool encryption	Specify "Yes"(valid) or "No"(invalid). Default is "No"(invalid).
The following settings are made separately for each of the "Low" (required), "Middle" (as needed) and "High" (required) sub pools.				
6	FTSP name	As needed	Sub Pool name	Specify a unique name within the storage device. You can specify alphanumeric characters, "-", "_", and "#" with length from 1 to 16 characters.

No.	Item Name	Specification	Meaning	Input Conventions
				Not case-sensitive.
7	Disk	Required	Type of disk	Select from "SSD", "Online", and "Nearline".
8	Reliability	Required	RAID Level of Sub Pool	Select from the following: <ul style="list-style-type: none"> - High Performance(RAID1+0) - High Capacity(RAID5) - High Reliability(RAID6) - Mirroring(RAID1) - Striping(RAID0)
9	Stripe Depth	As needed	Stripe depth	Specify the size per disk for a stripe in a RAID Group. Select from the following: <ul style="list-style-type: none"> - 64 - 128 - 256 - 512 - 1024 When the selected "Reliability" is Mirroring (RAID1), this item cannot be selected.
10	Disk	Required	Disk in Sub Pool	Choose the disk which constitutes sub pool.

3.6.2 Deletion of Tier pools

To delete Tier pools, multiple Tier pools can be deleted at once. However, Tier pools that contain FTVs cannot be deleted.

Likewise, Tier pools in which Automated Storage Tiering function is running cannot be deleted.

In order to check the current status of a Tier pool, select that Tier pool's [Overview] and Tier pool number to display the corresponding [Detail Screen].

3.6.3 Modification of Tier pools

You can modify the contents defining a Tier pool as necessary, but you cannot modify multiple Tier pools at once.

Likewise, Tier pools in which Automated Storage Tiering function is running cannot be modified.

In order to check the current status of a Tier pool, select that Tier pool's [Overview] and the Tier pool number to display the corresponding [Detail Screen].

The following items can be specified for modifying a Tier pool.

No	Item Name	Specification	Meaning	Input Conventions
1	Warning	Required	Warning threshold value for pool which is received from devices	Specify a decimal number between 5 and 99. Note: You cannot set a value that is smaller than the caution threshold.
2	Caution	Required	Cautions threshold value for pool which is received from devices	Specify a decimal number between 5 and 80.

No	Item Name	Specification	Meaning	Input Conventions
				If you set this value to "0", notification of cautions will be disabled.

3.6.4 Expansion of Sub Pool capacity

You can increase the capacities of Sub Pools of which a Tier pool consists.

The following items can be specified for expanding Sub Pool capacities:

No.	Item Name	Specification	Meaning	Input Conventions
1	FTSP name	Required	Sub Pool name to be expanded	Same as at the time of creation
2	Disk	Required	Disk in Sub Pool	Same as at the time of creation

3.7 Setting of FTV

In a Tier pool, only FTV (Flexible Tier Volume) can be created.

FTV is set from the Web Console but cannot be set from ETERNUS Web GUI.

The setup procedure is as follow:

1. Click [Storage] on the Global navigation tab.
The current registered ETERNUS Disk storage systems are displayed on the Main pane.
2. Select a target ETERNUS Disk storage system on the Main pane.
3. Click [Automated Storage Tiering] on the Category pane.
4. Click [FTV] on the [Automated Storage Tiering] pane.
The current registered FTVs are displayed on the Main pane.

For FTV, four types of action are available: [Create], [Delete], [Modify], and [Format].

If there is no existing FTV, only [Create] can be selected, while the other actions cannot be selected.

Multiple FTVs can be deleted at once. However, FTV which is already assigned to a server cannot be deleted.

Multiple FTVs cannot be modified or formatted.

Ratio for FTV is percentage per tier, based on "100" as the total physical capacity assigned to the FTV.

Since the used ratio for FTV is displayed with truncating decimal places, the total of the used ratio may not be reached 100%.

3.7.1 Creation of FTV

Create a FTV.

The following items can be specified for each FTV:

No.	Item Name	Specification	Meaning	Input Conventions
1	Pool Name	Required	Pool name which creates FTV	Specify the existing Tier pool name.
2	FTV Name	As needed	FTV name to be created	Specify a unique name within the storage device. You can specify alphanumeric characters and symbols, with length from 1 to 16 characters. (except ".", "?", "'", and " ") Not case-sensitive.
3	Total Capacity	Required	Volume capacity to be created	Available unit is either one of "MB", "GB" or "TB".

No.	Item Name	Specification	Meaning	Input Conventions
4	Number of Volumes	Required	Number of volumes to be created	-
5	Caution	As needed	Caution threshold value	Specify a decimal number between 1 and 200. If not specified, "10%" is set.
6	Priority FTSP	As needed	FTSP name allocated with higher priority	Allocate to given FTSP if not specified otherwise.

3.7.2 Deletion of FTV

To delete a FTV, select the target FTV on [Overview], and execute [Delete] action. Multiple FTVs can be deleted at once, but FTVs that assigned to a server cannot be deleted.

For the details on FTV information, check the displayed corresponding [Detail Screen] to select a FTV number from [Overview] of FTV.

3.7.3 Modification of FTV

To modify the contents defined in FTVs, select the target FTV on [Overview] and execute [Modify] action. You cannot modify the contents defined in multiple FTVs.

For the details on FTV information, check the displayed corresponding [Detail Screen] to select a FTV number from [Overview] of FTV.

The following items can be modified for each FTV:

No.	Item Name	Specification	Meaning	Input Conventions
1	FTV Name	Required	FTV name to be created	Same as at the time of creation.
2	Total Capacity	Required	Volume capacity to be created	Same as at the time of creation.
3	Caution	Required	Caution threshold value	Specify a decimal number between 1 and 200.
4	Priority FTSP	As needed	FTSP name allocated with higher priority	Same as at the time of creation.

3.7.4 Format of FTV

Format a FTV. During creation of the FTV, format is executed automatically.

To format a FTV, select the target FTV on [Overview] and execute [Format] action. Multiple FTVs cannot be formatted at once.

Chapter 4 Operation

This chapter describes operation of Automated Storage Tiering function.

4.1 Operation task flow

Automated Storage Tiering function works differently for each execution mode that is set in the Tiering policy.

In addition, when you update the status of volume relocation, the evaluation result, and the log, the procedure to start is as follows:

1. Click [Storage] on the Global navigation tab.
The current registered ETERNUS Disk storage systems are displayed on the Main pane.
2. Select a target ETERNUS Disk storage system on the Main pane.
3. Click [Automated Storage Tiering] on the Category pane.
4. Click [Overview] on the [Automated Storage Tiering] pane.
5. Click [Reload Status] under the [Automated Storage Tiering] on the [Action] pane.

4.1.1 Operation in "Auto" mode

The procedure to start Auto mode operation is as follows:

1. Click [Storage] on the Global navigation tab.
The current registered ETERNUS Disk storage systems are displayed on the Main pane.
2. Select a target ETERNUS Disk storage system on the Main pane.
3. Click [Automated Storage Tiering] on the Category pane.
4. Click [Tier pool] on the [Automated Storage Tiering] pane.
The current registered Tier pools are displayed on the Main pane.
5. Check the Tier pool checkbox in which is specified Tiering policy for Auto mode on the Main pane.
6. Click [Start] under the [Automated Storage Tiering] on the [Action] pane.
The volume relocation begins.

The procedure to check the relocation status of volumes is as follows:

1. Click [Storage] on the Global navigation tab.
The current registered ETERNUS Disk storage systems are displayed on the Main pane.
2. Select a target ETERNUS Disk storage system on the Main pane.
3. Click [Automated Storage Tiering] on the Category pane.
4. Click [Overview] on the [Automated Storage Tiering] pane.
The relocation status of volumes is displayed on the Main pane.

The procedure to check the log for volume relocation is as follows:

1. Click [Storage] on the Global navigation tab.
The current registered ETERNUS Disk storage systems are displayed on the Main pane.
2. Select a target ETERNUS Disk storage system on the Main pane.
3. Click [Automated Storage Tiering] on the Category pane.
4. Click [Tier pool] on the [Automated Storage Tiering] pane.
The current registered Tier pools are displayed on the Main pane.
5. Check the Tier pool checkbox which confirms the volume relocation log on the Main pane.
6. Click [Pool Number] on the Main pane to display detailed information.

7. Click the [History] tab on the Main pane.

4.1.2 Operation in "Semi-Auto" mode

The procedure to start Semi-Auto mode operation is as follows:

1. Click [Storage] on the Global navigation tab.
The current registered ETERNUS Disk storage systems are displayed on the Main pane.
2. Select a target ETERNUS Disk storage system on the Main pane.
3. Click [Automated Storage Tiering] on the Category pane.
4. Click [Tier pool] on the [Automated Storage Tiering] pane.
The current registered Tier Pools are displayed on the Main pane.
5. Check the Tier pool checkbox in which is specified Tiering policy for Semi -Auto mode on the Main pane.
6. Click [Start] under the [Automated Storage Tiering] on the [Action pane].

The procedure to check evaluation results and perform volume relocation is as follows:

1. Click [Storage] on the Global navigation tab.
The current registered ETERNUS Disk storage systems are displayed on the Main pane.
2. Select a target ETERNUS Disk storage system on the Main pane.
3. Click [Automated Storage Tiering] on the Category pane.
4. Click [Overview] on the [Automated Storage Tiering] pane.
The evaluation results are displayed on the Main pane.
5. Check the evaluation results checkbox which performs the volume relocation.
6. Click [Execute] under the [Automated Storage Tiering] on the [Action pane].
The volume relocation begins.

4.1.3 Operation in "Manual" mode

The procedure to start Manual mode operation is as follows:



Note

In Manual mode, when you start evaluation within an hour after executing volume relocation, creating Tier pools, or adding/deleting FTVs, the evaluation information may not be acquired accurately.

1. Click [Storage] on the Global navigation tab.
The current registered ETERNUS Disk storage systems are displayed on the Main pane.
2. Select a target ETERNUS Disk storage system on the Main pane.
3. Click [Automated Storage Tiering] on the Category pane.
4. Click [Tier pool] on the [Automated Storage Tiering] pane.
The current registered Tier pools are displayed on the Main pane.
5. Check the Tier pool checkbox in which is specified Tiering policy for Manual mode on the Main pane.
6. Click [Evaluation] under the [Automated Storage Tiering] on the [Action pane].

The procedure to check evaluation result and perform volume relocation is as follows:

1. Click [Storage] on the Global navigation tab.
The current registered ETERNUS Disk storage systems are displayed on the Main pane.
2. Select a target ETERNUS Disk storage system on the Main pane.

3. Click [Automated Storage Tiering] on the Category pane.
4. Click [Overview] on the [Automated Storage Tiering] pane.
The evaluation results are displayed on the Main pane.
5. Check the evaluation result checkbox which performs the volume relocation on the Main pane.
6. Click [Execute] under the [Automated Storage Tiering] on the [Action pane].
The volume relocation begins.

4.2 Relocation of volume

For checking the progress of volume relocation, select [Overview] on the [Automated Storage Tiering] pane.

The following items are displayed in the [overview]:

Item	Description
Date	Date and time of evaluating performance data
Tier Pool Name	Tier pool name which contains the volume
FTV Number	Volume number
FTV Name	Volume name
Policy Name	Tiering policy name which is applied to the Tier pool
Execute Mode	Operation mode for Tiering function <ul style="list-style-type: none"> - Auto - Semi-Auto - Manual
Move to High	Percentage (%) of data to be migrated from "Low" and "Middle" to "High"
Move to Middle(up)	Percentage (%) of data to be migrated from "Low" to "Middle"
Move to Middle(down)	Percentage (%) of data to be migrated from "High" to "Middle"
Move to Low	Percentage (%) of data to be migrated from "High" and "Middle" to "Low"
Status	Current status (progress) of relocation <ul style="list-style-type: none"> - Evaluated: Volume which is a target of relocation in "Semi-Auto" mode - Reallocating: Volume for which relocation is currently in progress - Waiting: Volume which is a target of relocation and waiting for execution - Suspended: Volume which is stop relocation
Progress	Current progress of volumes

4.2.1 Stop of volume relocation

When the status of volume relocation is "Reallocating" or "Waiting", you can stop the volume relocation.

When stop a volume relocation, evaluation must be performed once again.

The procedure to stop volume relocation is as follows:

1. Click [Storage] on the Global navigation tab.
The current registered ETERNUS Disk storage systems are displayed on the Main pane.
2. Select a target ETERNUS Disk storage system on the Main pane.
3. Click [Automated Storage Tiering] on the Category pane.

4. Click [Overview] on the [Automated Storage Tiering] pane.
The evaluation result is displayed on the Main pane.
5. Check the evaluation result checkbox to be stopped the volume relocation on the Main pane.
6. Click [Stop] under the [Automated Storage Tiering] on the [Action pane].
The volume relocation is stopped.
7. Click [Reload Status] under the [Automated Storage Tiering] on the [Action] pane.
The status of volume relocation will be "Suspended".

4.2.2 Deletion of volume relocation

When the status of volume relocation is "Evaluated" or "Suspended", you can delete the information of volume relocation.

The procedure to delete the information of volume relocation is as follows:

1. Click [Storage] on the Global navigation tab.
The current registered ETERNUS Disk storage systems are displayed on the Main pane.
2. Select a target ETERNUS Disk storage system on the Main pane.
3. Click [Automated Storage Tiering] on the Category pane.
4. Click [Overview] on the [Automated Storage Tiering] pane.
The evaluation result is displayed on the Main pane.
5. Check the information of volume relocation checkbox to be deleted on the Main pane.
6. Click [Delete] under the [Automated Storage Tiering] on the [Action pane].
7. Click [Reload Status] under the [Automated Storage Tiering] on the [Action] pane.
The information of volume relocation will be deleted.

4.3 Revision of operation

For revising operation, check the log of volumes which is relocated by Automated Storage Tiering function.

Select [Overview] on the [Automated Storage Tiering] pane to check the status of volume relocation.

Moreover, you can check the log of past relocations by selecting the [History] tab on the [Tier Pool Details] screen.

The following items are displayed on the [History] tab:

No.	Item Name		Meaning	Remarks
1	FTV Number		Volume number	-
2	FTV Name		Volume alias name	-
3	FTV Capacity		Total capacity of FTV	The unit of display is MB, GB, or TB, according to the actual capacity.
4	Latest	Update	Completion time for migration	-
5		Status	Result of volume relocation	One of the followings is displayed. - Nomal Finished - Error Finished - Normal Suspended - Error Suspended - Unexecuted

No.	Item Name		Meaning	Remarks
6		Used Ratio	Tier pool usage rate	Display of percentage per tier, based on "100" as the total physical capacity assigned to the FTV.
7	Last Time	Update	Completion time for migration	-
8		Status	Result of volume relocation	One of the followings is displayed. <ul style="list-style-type: none"> - Nomal Finished - Error Finished - Normal Suspended - Error Suspended - Unexecuted - - (hyphen)
9		Used Ratio	Tier pool usage rate	Display of percentage per tier, based on "100" as the total physical capacity assigned to the FTV.

You can revise Tier pool contents by confirming the detailed information on each Tier pool.

Select the relevant Tier pool from the Tier pool overview to display the detailed information on each Tier Pool.

Items that can be displayed are listed follow.

The following items are displayed on the [Basic] tab:

No.	Item Name	Meaning	Remarks
1	Pool Number	Flexible Tier Pool number	-
2	Pool Name	Flexible Tier Pool name	-
3	FTRP Status	Flexible Tier Pool status	One of the followings is displayed. <ul style="list-style-type: none"> - Available - Exposed - Partially Readyng - Readyng - Maintenance - Broken - Data Lost - No Disk Path - Unknown
4	Total Capacity	Total capacity of Flexible Tier Pool	The unit of display is MB, GB, or TB, according to the actual capacity.
5	Used Capacity	Used capacity of Flexible Tier Pool	The unit of display is MB, GB, or TB, according to the actual capacity.
6	Alarm Status	Alarm status of Flexible Tier Pool	One of the followings is displayed. <ul style="list-style-type: none"> - Normal - Warning - Caution

No.	Item Name	Meaning	Remarks
			- N/A
7	Use Rate	Use rate (%) of Flexible Tier Pool	Displays a hyphen "-" if total capacity is "0".
8	Warning	Warning threshold value of Flexible Tier Pool (%)	-
9	Caution	Caution threshold value of Flexible Tier Pool (%)	Displays a hyphen "-" when caution threshold is disabled.
10	Encryption	Encryption status of Flexible Tier Pool	One of the followings is displayed. - Yes - No - Unknown

The following items are displayed on the [Sub Pool] tab:

No.	Item Name	Meaning	Remarks
1	FTSP Number	FTSP number and its Sub Pool	-
2	FTSP name	FTSP name	-
3	Disk	Disk attribution	One of the followings is displayed. - SSD - Online - Nearline - Unknown
4	Reliability	Reliability of FTSP	One of the followings is displayed. - High Performance(RAID1+0) - High Capacity(RAID5) - High Reliability(RAID6) - Mirroring(RAID1) - Striping(RAID0) - Unknown
5	FTSP Status	FTSP status	One of the followings is displayed. - Available - Exposed - Partially Readyng - Readyng - Maintenance - Broken - Data Lost - No Disk Path - Unknown
6	Total Capacity	Total capacity of FTSP	The unit of display is MB, GB, or TB, according to the actual capacity.

No.	Item Name	Meaning	Remarks
7	Used Capacity	Used capacity of FTSP	The unit of display is MB, GB, or TB, according to the actual capacity.
8	RAID Group NO	RAID Group number included in FTSP	-
9	CM Number	Responsible CM for RAID Group	-
10	RAID Group Status	Status of RAID Group	-
11	Stripe Depth	Stripe depth	One of the followings is displayed. - 64 - 128 - 256 - 512 - 1024 - - (hyphen)

The following items are displayed on the [Volume] tab:

No.	Item Name	Meaning	Remarks
1	FTV Number	Volume number	-
2	FTV Name	Volume alias name	-
3	Status	Volume status	Same status as for Open volume is displayed.
5	Encryption	Encryption status of volume	One of the followings is displayed. - Yes - No - Unknown
6	Total Capacity	Total capacity of volume (MB)	-
7	Used Capacity	Used capacity (MB)	-
8	Alarm	Alarm status of volume	One of the followings is displayed. - Normal - Caution - N/A
9	Caution	Caution threshold value	-
10	Priority FTSP	FTSP name allocated with higher priority	Set to "Auto" if not specified otherwise.

Chapter 5 Operational Maintenance

This chapter describes operational maintenance for the Optimization Option.

5.1 Collect the troubleshooting data

Use the Web Console to collect the troubleshooting data.

For information on how to collect the data, refer to "Collect the troubleshooting data" in the "ETERNUS SF Web Console Guide".

5.2 Environment backup for Optimization Option

To prepare for possible errors in the Optimization Option environment, back up the environment for the Optimization Option.

Back up Storage Cruiser's manager to back up the Optimization Option environment.

For information on Storage Cruiser's manager backup, refer to "Backup of Manager" in the "ETERNUS SF Storage Cruiser Operation Guide".

5.3 Environment restoration for Optimization Option

If an error occurs in the Optimization Option environment, restore the Optimization Option environment.

Restore Storage Cruiser's manager to restore the Optimization Option environment.

For information on Storage Cruiser's manager restoration, refer to "Restoring Manager" in the "ETERNUS SF Storage Cruiser Operation Guide".

For restoring the Optimization Option environment after reinstalling of Storage Cruiser's manager, make sure to fully complete the installation and setup.

For details on installation and setup procedures, refer to "Installation of ETERNUS SF Manager" and "Setup of ETERNUS SF Manager" in the "ETERNUS SF Installation and Setup Guide".